CHANGE CHAMPION NETWORK
VIRTUAL TOWN HALL

JULY 15, 2020
Welcome to the Florida PALM Change Champion Network Virtual Town Hall
Agenda

- Project Update
- Managing Wave Overlap
- Tech Talk
- System Demonstration
- Agency Panel
- Agency Readiness Survey Results
- Communication Resources
Project Timeline

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**CMS Wave**
- **Change Impact Workshops**
- **Role Mapping**
- **Model Office for Super Users**
- **Interface Preparation**
- **Configuration Workbooks**
- **Leading Change Workshops**
- **Train-the-Trainer**
- **User Acceptance Testing**
- **Operational Readiness Testing**
- **Training Delivery**
- **User Support Labs**

**Central Wave**
- **Business Process Models and Office Hours**
- **Interface Layouts and Inventories**
- **Conversion Layouts**
- **Configuration Workbooks**
- **Training Needs Assessment**
- **Interface Preparation**
- **Conversion Preparation**
- **Mock Conversion 1**
- **Change Impact Workshops**
- **Role Mapping Workshops**
- **Model Office for Super Users**
- **Mock Delivery**

**Departmental Wave**
- **Interface Layouts and Inventories**
- **Conversion Layouts and Inventories**
- **Configuration Workbooks**
- **Configuration Workbooks**
- **LBR for 20/21**
- **LBR for 21/22**

**CMS Wave Go-Live**
MANAGING WAVE OVERLAP
Managing Wave Overlap

- Planning
- Resources
- Scope
TECH TALK

IDENTITY ACCESS MANAGEMENT APPROACH
What is Identity and Access Management

- Identity & Access Management (IAM) is an enterprise capability that addresses how users access applications and defines what applications and functions they can access for the entire duration of their relationship with Florida PALM.

- Joiners (relationship begins)
- Leavers
- Grant Access
- Remove Access
- Self Service Access Request + Additional Access
- App Provisioning +/- Users +/- Role Assignments
- PALM IAM Support:
  - Governance
  - Reporting

PALM Staff
Agency Finance Users
  - Federated Identity

User Interface
PEOPLESOFTH
Platform
PEOPLESOFTH

PALM Identity

Change Champion Network Virtual Town Hall 07/15/2020
Identity Access Management (IAM) Approach

Federated Sign On

- User logs into Florida PALM by entering their agency’s Identity Provider (IDP) username and password one time. User’s credentials will be remembered moving forward on their workstation.

First Time: You fill in your password
*Future Times: Single Sign On Occurs

Ex: Roles that approve large $ amounts require additional password verification *time based upon agency IDP policy

User Logged into Agency Device ➔ Clicks link to Florida PALM ➔ Florida PALM Landing Page

*first time based upon agency IDP policy
SYSTEM DEMONSTRATION

RUNNING AN INQUIRY
RUNNING A QUERY
AGENCY PANEL
Panelists

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<tr>
<th>Florida Department of Transportation</th>
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<tr>
<td>Lisa Evans</td>
<td>Pura Ahler</td>
<td>Laurie Kershaw</td>
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AGENCY READINESS SURVEY RESULTS
Readiness Survey Results

100% CCN Understanding
97% End User Awareness

Key
- Baseline
- Progress Point
- Mid-Wave
- Progress Point

Support for Change

Elapsed Time

Agencies Sponsors and CCN Liaisons
Agency End Users
COMMUNICATION RESOURCES
Communication Resources

- PALMcast
- Posters
- Quarterly Packets
Next Steps

- Prepare for the Central Wave Office Hours
- Review Internal Access Processes
- Update or Create CMS Wave functionality Documentation
CONTACT INFORMATION

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