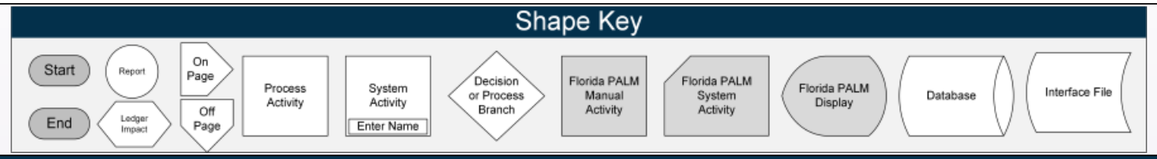
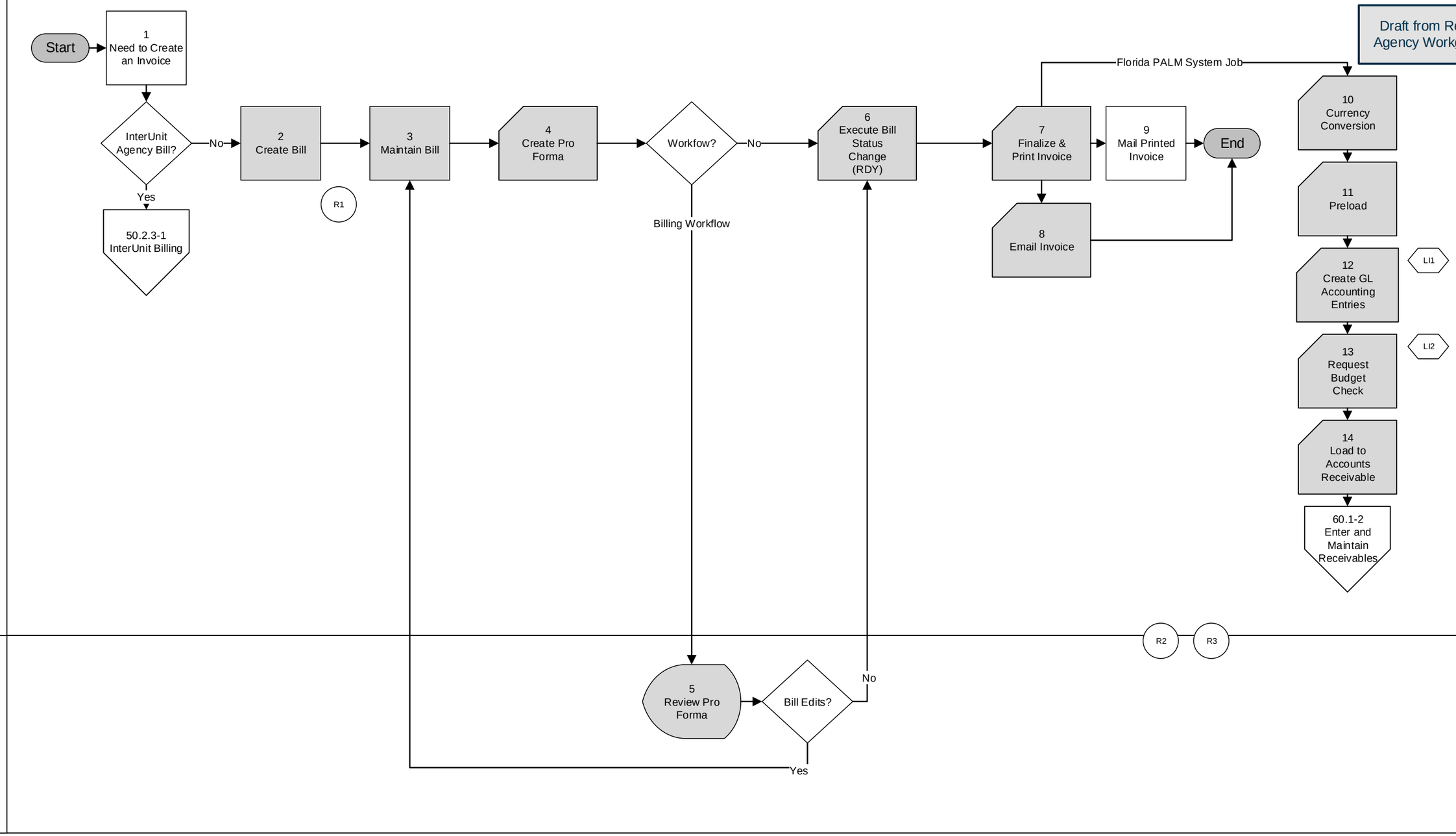


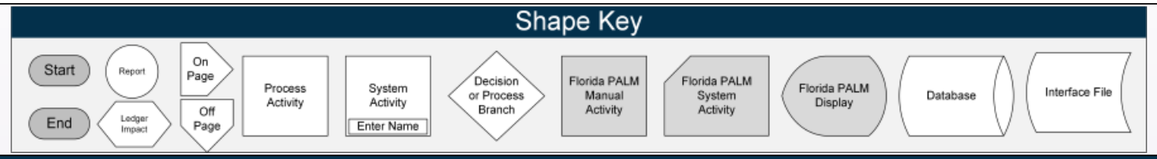
50.2 Enter and Maintain Bills

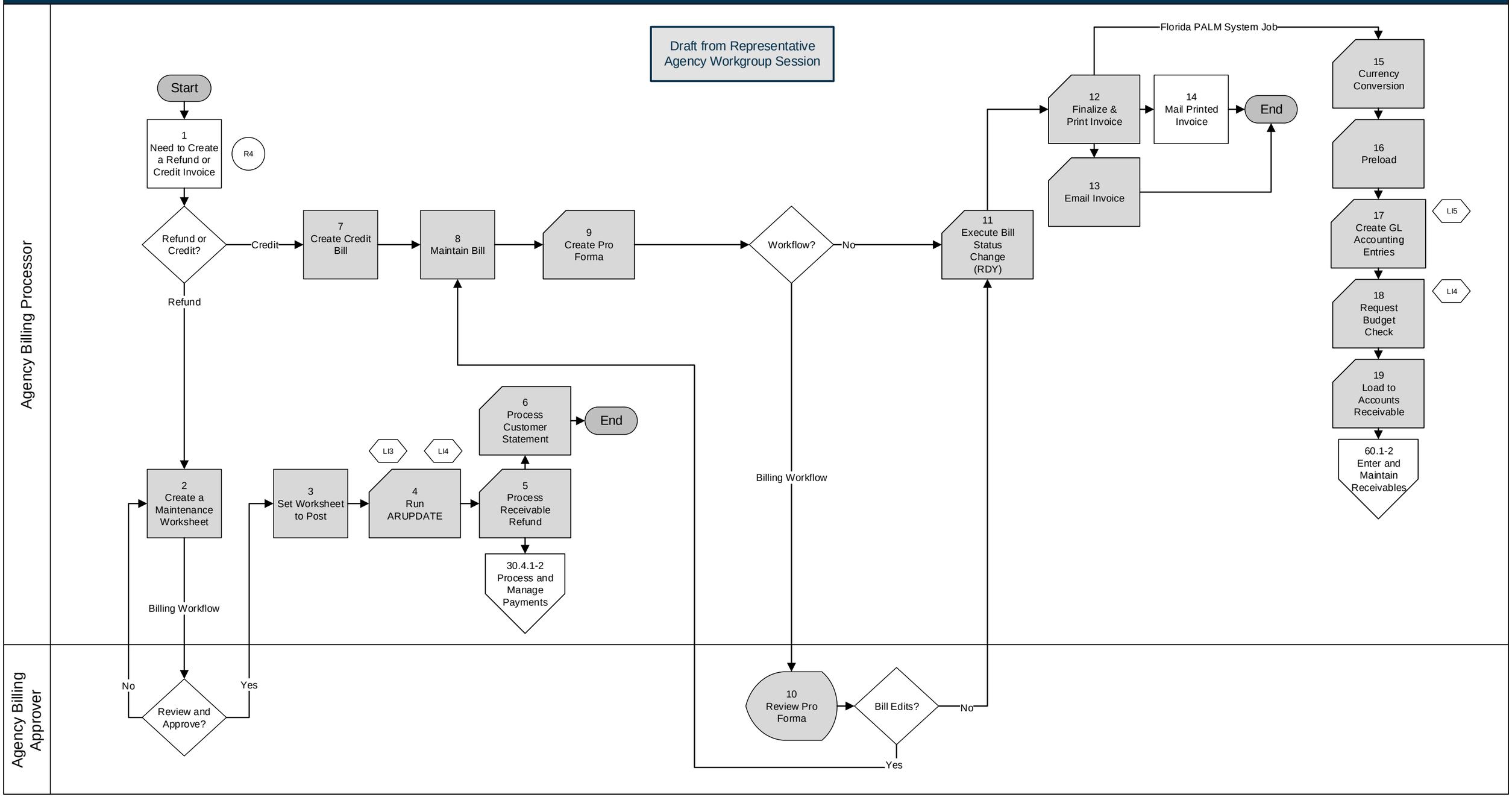
50.2.1 Customer Billing

Draft from Representative Agency Workgroup Session



Shape Key


Start
End
Report
Ledger Impact
On Page
Off Page
Process Activity
System Activity
Enter Name
Decision or Process Branch
Florida PALM Manual Activity
Florida PALM System Activity
Florida PALM Display
Database
Interface File


Agency Billing Processor
Agency Billing Approver
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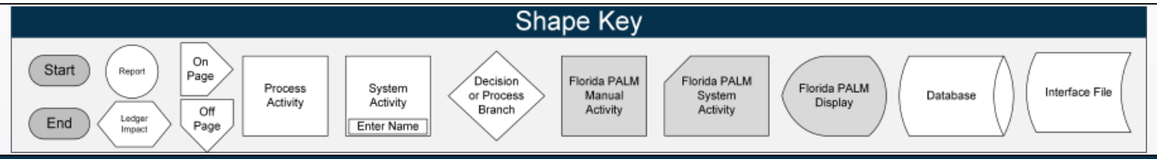
Start
1 Need to Create a Refund or Credit Invoice
R4
Refund or Credit?
Credit
Refund
7 Create Credit Bill
8 Maintain Bill
9 Create Pro Forma
Workflow?
No
Yes
Billing Workflow
11 Execute Bill Status Change (RDY)
12 Finalize & Print Invoice
13 Email Invoice
14 Mail Printed Invoice
End
Florida PALM System Job
15 Currency Conversion
16 Preload
17 Create GL Accounting Entries
LI5
18 Request Budget Check
LI4
19 Load to Accounts Receivable
60.1-2 Enter and Maintain Receivables
2 Create a Maintenance Worksheet
Billing Workflow
Review and Approve?
No
Yes
3 Set Worksheet to Post
LI3
LI4
4 Run ARUPDATE
5 Process Receivable Refund
6 Process Customer Statement
End
30.4.1-2 Process and Manage Payments
10 Review Pro Forma
Bill Edits?
No
Yes

Shape Key



Draft from Representative Agency Workgroup Session

Agency Billing Processor

Start
1 Need to Create InterUnit Invoice
InterUnit Billing?
Yes
No
50.1-1 Setup and Maintain Customer
2 Create Bill
R1
3 Maintain Bill
4 Create Pro Forma
Workflow?
No
Billing Workflow
7 Execute Bill Status Change (RDY)
8 Finalize & Print Invoice
9 Email Invoice
End
10 Mail Printed Invoice
Florida PALM System Job
11 Currency Conversion
12 Preload
13 Create GL Accounting Entries
LI1
14 Request Budget Check
LI2
15 Load to Accounts Payable
30.4.1-2 Process and Manage Payments
End

Agency Billing Approver

5 Review Pro Forma
Bill Edits?
No
Yes

Receiving Agency Billing Approver

6 Review Pro Forma
Bill Edits?
No
Yes