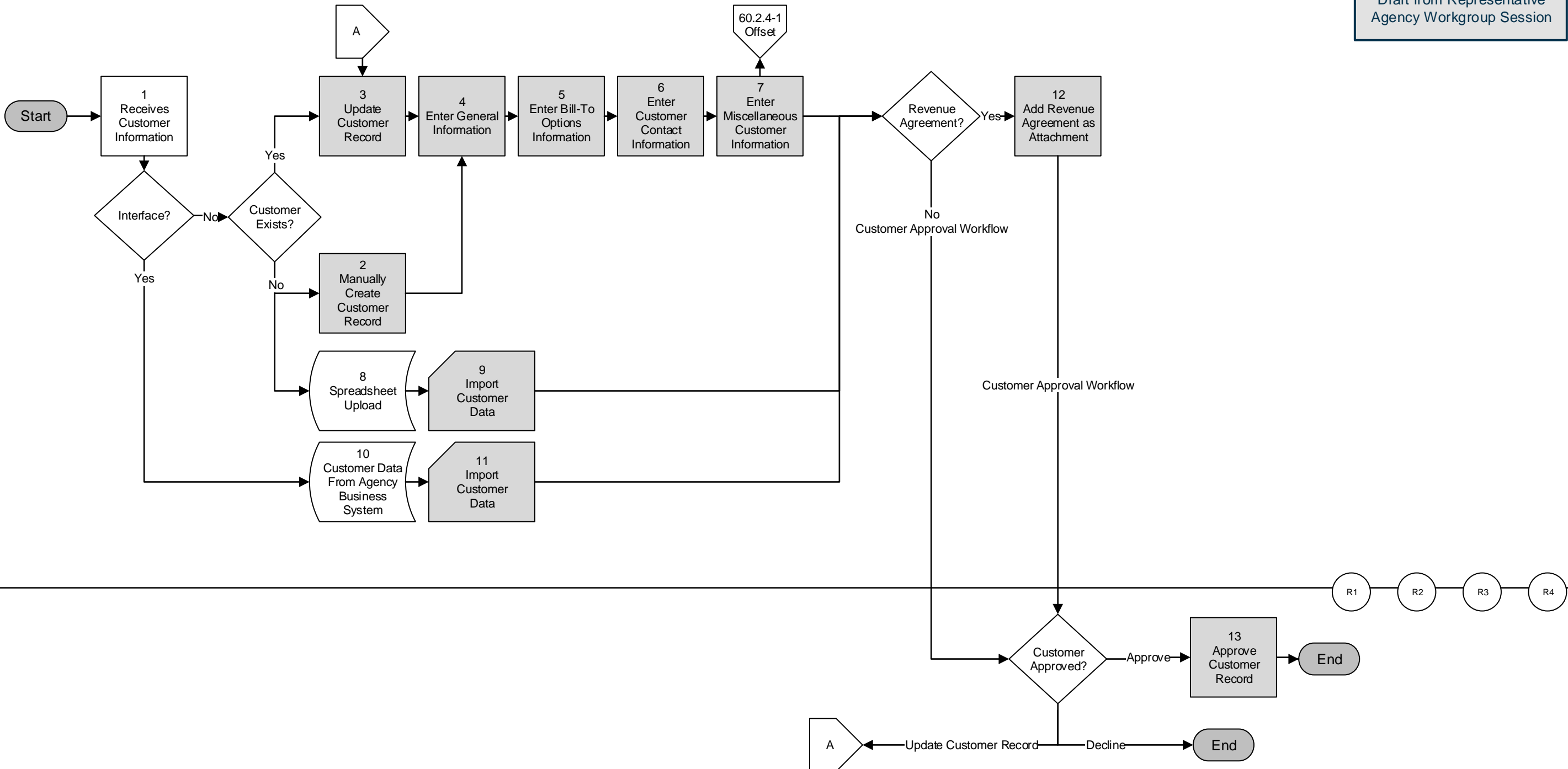


Draft from Representative Agency Workgroup Session



Agency Customer Processor

Agency Customer Approver