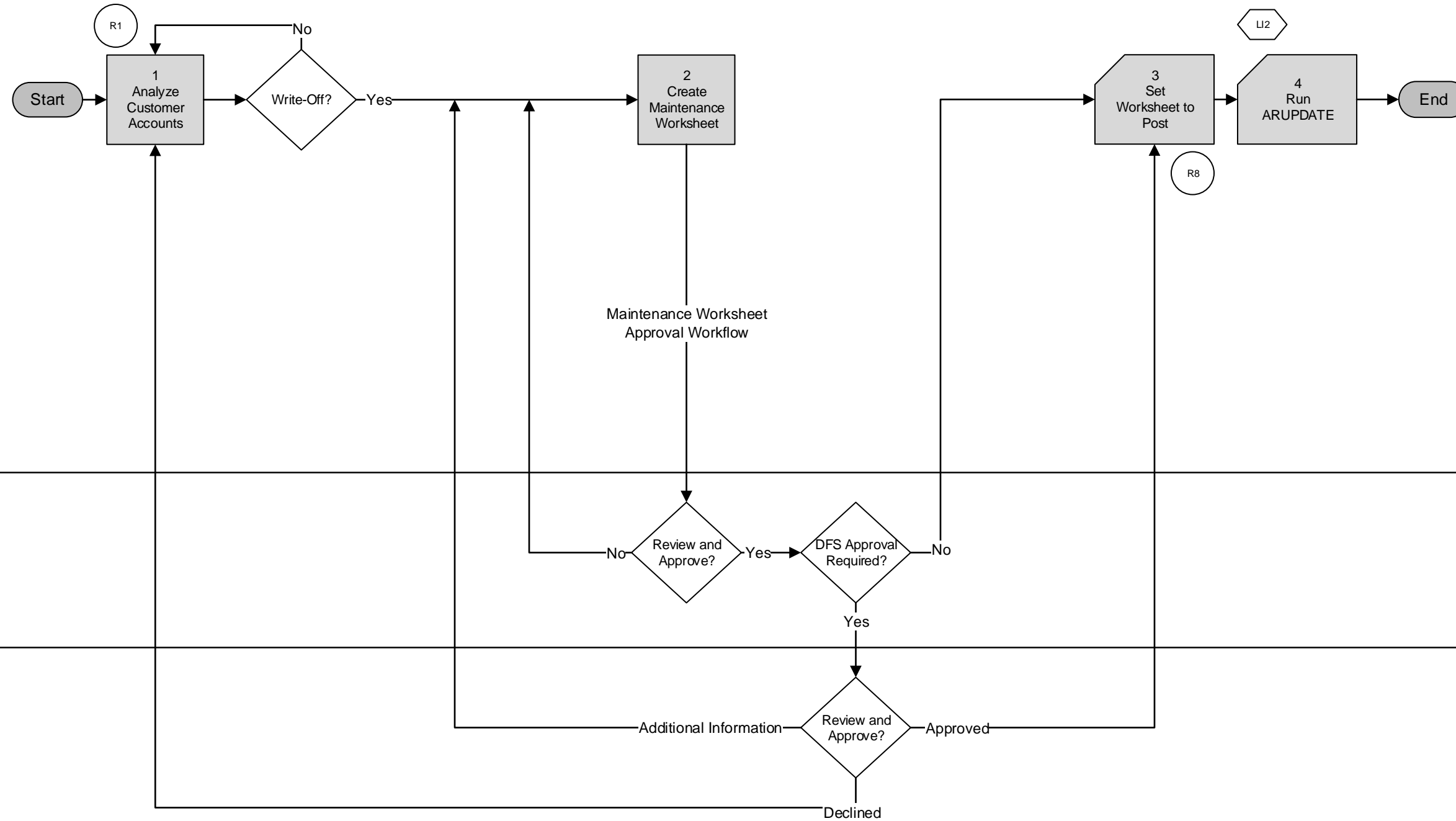


Draft from Representative Agency Workgroup Session



Agency Collection Processor

Agency Write-Off Approver

DFS Write-Off Approver