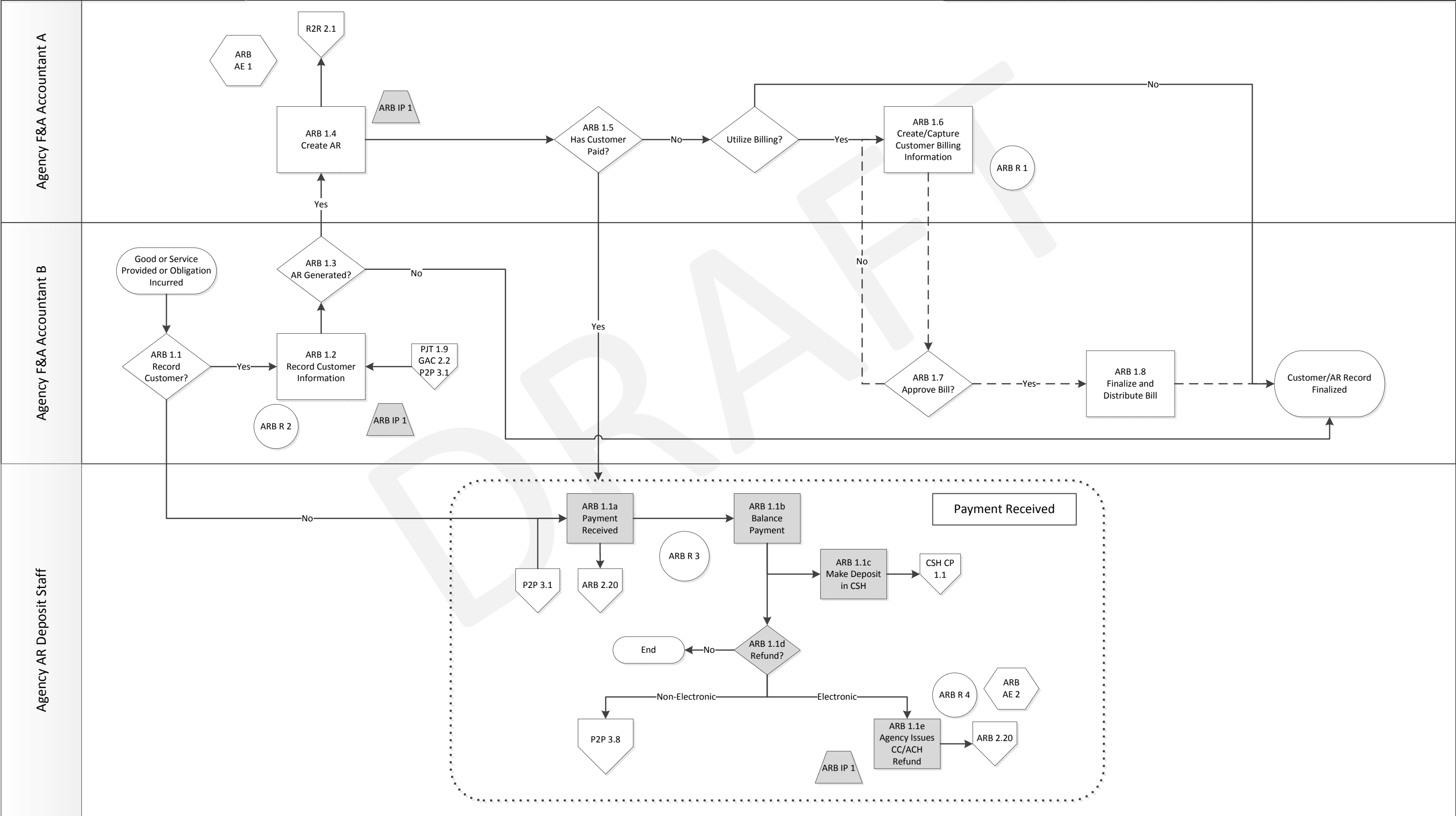


ARB 1.1 – Create Customer and Create AR and Billing

Process Start/End Decision or Process Branch Document Acct'g Event Report On Page
Process Activity Cntrl Pt Int Pt Off Page
 Steps Shaded Gray Indicate Activities Outside Florida PALM



ARB 1.2 – Aging and Collections

