



CHIEF FINANCIAL OFFICER
JIMMY PATRONIS
STATE OF FLORIDA

October 18, 2017

Administrator William Long
Federal Emergency Management Agency
500 C Street W
Washington, D.C. 20024

Dear Administrator Long,

Florida has faced a historic hurricane season, with multiple storms causing catastrophic damage and widespread flooding across vast parts of our state. Getting Floridians back on their feet has been the prime focus of state leaders, and FEMA has also played a significant role in helping Florida families recover and rebuild. I offer the thanks of the 20 million people of Florida for your continued commitment to aiding in Florida's recovery.

I'm encouraged by the collaboration between state and federal agencies thus far, but I am concerned that an upcoming vendor transition within a critical federal program may present a roadblock to Florida's current progress. It is my understanding that the National Federal Flood Insurance Program (NFIP) will soon transition to a new policy management vendor, a move that is set to impact more than 600,000 policyholders.

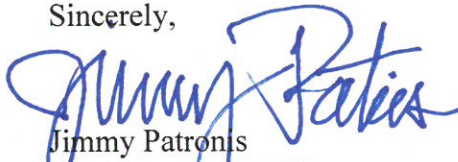
Many of these 600,000 policyholders reside in Florida, and I fear that Floridians may be forced to bear costly consequences caused by this change. With an estimated 18,000 damage claims resulting from Hurricanes Irma, Maria and Harvey currently pending, scheduled changes to claims processing and payment procedures stand to create delays and potentially derail Florida families from getting back to normal life during these high-stress times.

As residents take steps to secure repairs to their homes and businesses, we remain in the heart of hurricane season and continue to face the potential threat of new storm activity. Now is the time to charge forward, not to take steps back. As this transition takes place, I urge you to ensure that a smooth transition plan is put in place, and no claims face delays. I'd like for transition plans to be made public, so that policyholders can be confident in current transitions with the NFIP. If these assurances cannot be made, I strongly encourage you to reconsider the timeline of this transition.

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As you review and consider my request, do not hesitate to contact my office to discuss this matter in greater detail.

Sincerely,



Jimmy Patronis
Chief Financial Officer
State of Florida