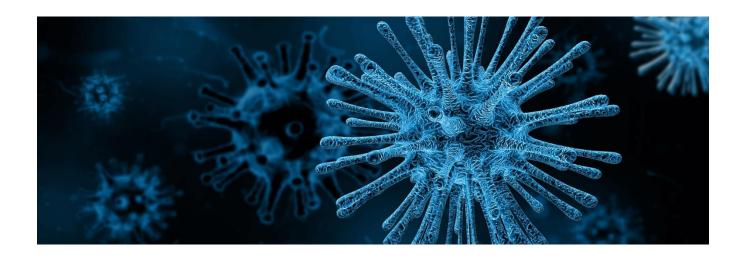


# Florida Division of Workers' Compensation 2021 COVID-19 Report

Data Summary as of September 30, 2021



### Division of Workers' Compensation's Mission

To actively ensure the self-execution of the workers' compensation system by educating system participants of their rights and responsibilities; by leveraging data to deliver exceptional value; and by holding participants accountable for fulfilling their obligations.

Florida Department of Financial Services Division of Workers' Compensation October 2021

## Introduction

The Department of Financial Services, Division of Workers' Compensation (DWC) is pleased to provide the October 2021 report on the effects of COVID-19 on Florida's Workers' Compensation System. The DWC will continue to update this report as new data are reported and analyzed.

COVID-19 should be reviewed through the lenses of three key terms within the workers' compensation law: accident, injury, and occupational disease. These terms are defined in subsections 440.02(1), (19), and subsection 440.151(2), F.S., respectively.

The data in this report is organized by Claim Frequency, Claim Costs & Characteristics, Coverage Information, and Telemedicine. Claim Frequency and Claim Costs & Characteristics are workers' compensation claim measures, while the Coverage Information provides a unique insight on the potential economic impact due to COVID-19. Telemedicine represents how health care providers and carriers may be adapting in the provision of medical treatment to injured workers.

We hope you find the data informative and beneficial. If you would like to provide any feedback, please email us at <a href="workers.compService@myfloridacfo.com">Workers.CompService@myfloridacfo.com</a>.

# **Commonly Used Terms and Their Meanings**

- Carrier: For purposes of this report, an insurance company or group self-insured fund approved by the Florida Office
  of Insurance Regulation to write workers' compensation insurance. The term does not include an employer who is
  authorized to self-insure.
- Closed Indemnity Claim: The claim has a status indicator that denotes the claim has been closed.
- DOA: Date of Accident
- FDOH: Florida Department of Health | https://floridahealthcovid19.gov/
- DWC: Division of Workers' Compensation
- DWC-9 (Form DFS-F5-DWC-9): Health Insurance Claim Form (HCFA 1500 or CMS 1500) filed by Health Care Providers
- EAO: Bureau of Employee Assistance and Ombudsman Office
- HCP: Health Care Providers
- IW: Injured Worker
- NAICS Code: A classification within the North American Industry Classification System (NAICS) that was developed for use by Federal Statistical Agencies for the collection, analysis and publication of statistical data related to the US Economy. The code indicates a company's primary line of business. Primary line of business is the one that generated the highest revenue at a specific location in the past year.
- PFB: Petition for Benefits
- SDTF: Special Disability Trust Fund
- SI: Self-Insurer

### **Notes for the Reader**

- The Florida workers' compensation data is changing and maturing over time, so the following information may change in future publications as more data matures and becomes available. The data used in this summary is not fully matured for the period of 1/1/2020 to 9/30/2021 and will change over time.
- Date range data are based on 1/1/2020 to 9/30/2021 for COVID-19 and when making comparison to past performance. The data is valued as of 10/4/2021.
- COVID-19 indemnity claims are based on a combination of Cause of Injury Code 8300 and Nature of Injury Code 8300 in conjunction with keywords reported in the accident description of the claim sent to the Division of Workers' Compensation (DWC).
- Indemnity claims are grouped by the date of accident (DOA).
- The source for the medical billing data is based on the Health Provider Claim Form (DWC-09) bills reported to DWC.
- Telemedicine data is grouped by date of service and is based on DWC-09 paid bills filed with DWC that met a combination of telemedicine markers.
- This summary does not include Medical Only claims in any claim counts or benefits paid.
- The data for exemption applications is grouped by calendar year based on the date received by DWC.

- The grouping for counts by industries are based on NAICS Code of Business. The associated total paid benefits by industry includes indemnity & medical benefits.
- 440.02(1), F.S., states that "Accident" means only an unexpected or unusual event or result that happens suddenly. Disability or death due to the accidental acceleration or aggravation of a venereal disease or of a disease due to the habitual use of alcohol or controlled substances or narcotic drugs, or a disease that manifests itself in the fear of or dislike for an individual because of the individual's race, color, religion, sex, national origin, age, or handicap is not an injury by accident arising out of the employment. Subject to s. 440.15(5), F.S., if a preexisting disease or anomaly is accelerated or aggravated by an accident arising out of and in the course of employment, only acceleration of death or acceleration or aggravation of the preexisting condition reasonably attributable to the accident is compensable, with respect to any compensation otherwise payable under this chapter. An injury or disease caused by exposure to a toxic substance, including, but not limited to, fungus or mold, is not an injury by accident arising out of the employment unless there is clear and convincing evidence establishing that exposure to the specific substance involved, at the levels to which the employee was exposed, can cause the injury or disease sustained by the employee.
- 440.02(19), F.S., states that "Injury" means personal injury or death by accident arising out of and in the course of employment, and such diseases or infection as naturally or unavoidably result from such injury. Damage to dentures, eyeglasses, prosthetic devices, and artificial limbs may be included in this definition only when the damage is shown to be part of, or in conjunction with, an accident. This damage must specifically occur as the result of an accident in the normal course of employment.
- 440.151(2), F.S., states that whenever used in this section the term "occupational disease" shall be construed to mean only a disease which is due to causes and conditions which are characteristic of and peculiar to a particular trade, occupation, process, or employment, and to exclude all ordinary diseases of life to which the general public is exposed, unless the incidence of the disease is substantially higher in the particular trade, occupation, process, or employment than for the general public. "Occupational disease" means only a disease for which there are epidemiological studies showing that exposure to the specific substance involved, at the levels to which the employee was exposed, may cause the precise disease sustained by the employee.

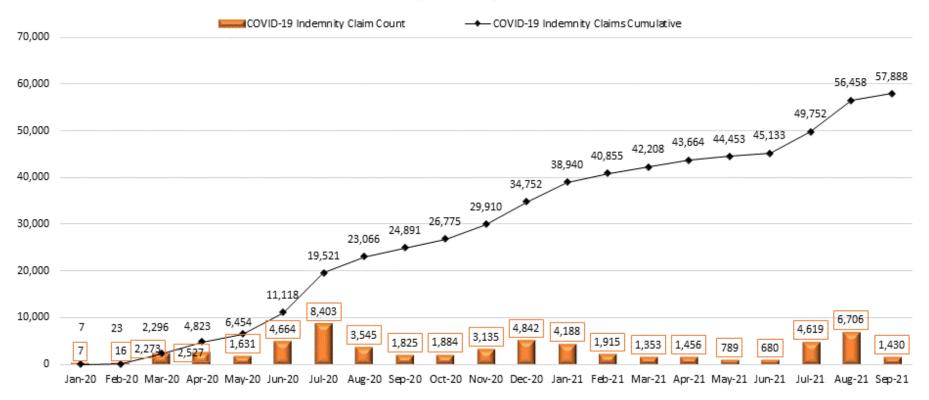
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#### 1. Claim Frequency

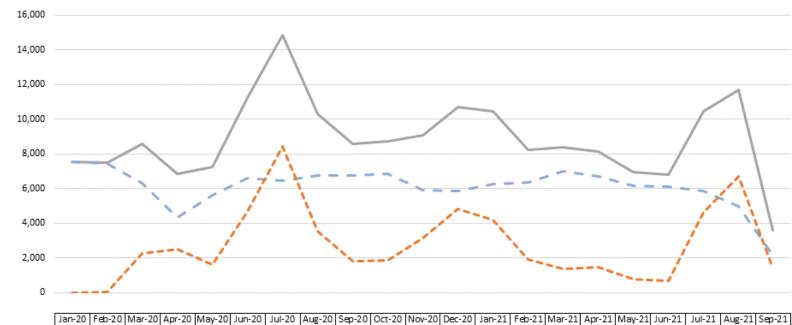
#### Number of COVID-19 Claims by DOA

#### COVID-19 Indemnity Claims by Month of Accident



#### Number of COVID-19 Claims by DOA Compared as a Subset of All Claims

#### Indemnity Claims Comparison



	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21
——— Indemnity Claims	7,537	7,473	8,576	6,867	7,223	11,244	14,840	10,297	8,579	8,710	9,065	10,712	10,438	8,253	8,368	8,137	6,970	6,796	10,458	11,681	3,613
<ul> <li>Indemnity Claims (Less COVID-19 Claims)</li> </ul>	7,530	7,457	6,303	4,340	5,592	6,580	6,437	6,752	6,754	6,826	5,930	5,870	6,250	6,338	7,015	6,681	6,181	6,116	5,839	4,975	2,183
COVID-19 Indemnity Claims	7	16	2,273	2,527	1,631	4,664	8,403	3,545	1,825	1,884	3,135	4,842	4,188	1,915	1,353	1,456	789	680	4,619	6,706	1,430

#### 2. Claim Costs & Claim Characteristics

#### **Claim Status**

DOANAsath	Open COVID-19	Indemnity Claims	Closed COVID-19	Indemnity Claims
DOA Month	Claim Count	Benefits Paid	Claim Count	Benefits Paid
Jan-20	0	\$0	7	\$2,816
Feb-20	2	\$91,705	14	\$105
Mar-20	75	\$3,047,094	2,198	\$3,685,889
Apr-20	165	\$4,019,990	2,362	\$4,084,031
May-20	180	\$1,951,494	1,451	\$1,929,303
Jun-20	602	\$7,381,599	4,062	\$7,482,840
Jul-20	1,694	\$18,653,797	6,709	\$13,341,413
Aug-20	1,010	\$7,066,799	2,535	\$4,328,404
Sep-20	666	\$2,322,850	1,159	\$2,011,488
Oct-20	459	\$1,919,406	1,425	\$1,518,472
Nov-20	670	\$5,316,096	2,465	\$3,986,078
Dec-20	1,134	\$6,767,462	3,708	\$4,119,631
Jan-21	1,105	\$5,542,532	3,083	\$2,791,958
Feb-21	486	\$2,539,295	1,429	\$1,513,053
Mar-21	354	\$2,820,737	999	\$1,017,588
Apr-21	463	\$1,643,388	993	\$1,157,846
May-21	280	\$1,757,428	509	\$529,172
Jun-21	250	\$1,108,284	430	\$581,747
Jul-21	953	\$2,775,874	3,666	\$1,777,386
Aug-21	1,469	\$1,905,310	5,237	\$1,541,837
Sep-21	363	\$285,133	1,067	\$128,339
Grand Total	12,380	\$78,916,273	45,508	\$57,529,396

#### Closed, Compensable Claims

DOA Month	Close	COVID-19 ed Compensable (	Claims		mpensable Closed Less COVID-19 ed Compensable C		All Compensable Closed Claims		
DOA MOITH	Claim Count	Benefits Paid	Average Paid Per Claim	Claim Count	Benefits Paid	Average Paid Per Claim	Claim Count	Benefits Paid	Average Paid Per Claim
Jan-20	0	\$0	\$0	4,237	\$103,063,287	\$24,325	4,237	\$103,063,287	\$24,325
Feb-20	0	\$0	\$0	3,988	\$92,012,922	\$23,072	3,988	\$92,012,922	\$23,072
Mar-20	1,000	\$3,555,882	\$3,556	3,365	\$75,380,658	\$22,401	4,365	\$78,936,540	\$18,084
Apr-20	1,029	\$3,866,126	\$3,757	2,366	\$54,034,467	\$22,838	3,395	\$57,900,593	\$17,055
May-20	485	\$1,896,657	\$3,911	2,977	\$61,164,811	\$20,546	3,462	\$63,061,468	\$18,215
Jun-20	2,031	\$7,413,160	\$3,650	3,347	\$65,831,049	\$19,669	5,378	\$73,244,209	\$13,619
Jul-20	3,703	\$13,146,746	\$3,550	3,336	\$69,927,915	\$20,962	7,039	\$83,074,661	\$11,802
Aug-20	1,291	\$4,320,741	\$3,347	3,250	\$58,895,721	\$18,122	4,541	\$63,216,462	\$13,921
Sep-20	469	\$1,998,448	\$4,261	3,113	\$54,798,267	\$17,603	3,582	\$56,796,715	\$15,856
Oct-20	641	\$1,502,912	\$2,345	2,980	\$47,947,455	\$16,090	3,621	\$49,450,367	\$13,657
Nov-20	1,235	\$3,976,429	\$3,220	2,468	\$38,008,050	\$15,400	3,703	\$41,984,479	\$11,338
Dec-20	1,769	\$4,097,969	\$2,317	2,328	\$32,629,928	\$14,016	4,097	\$36,727,897	\$8,965
Jan-21	1,362	\$2,766,007	\$2,031	2,242	\$27,993,145	\$12,486	3,604	\$30,759,152	\$8,535
Feb-21	595	\$1,501,755	\$2,524	2,019	\$23,366,485	\$11,573	2,614	\$24,868,240	\$9,513
Mar-21	422	\$1,010,984	\$2,396	1,916	\$18,696,828	\$9,758	2,338	\$19,707,812	\$8,429
Apr-21	412	\$1,152,972	\$2,798	1,422	\$12,000,668	\$8,439	1,834	\$13,153,640	\$7,172
May-21	215	\$524,900	\$2,441	1,010	\$6,186,186	\$6,125	1,225	\$6,711,086	\$5,478
Jun-21	163	\$574,317	\$3,523	688	\$3,485,822	\$5,067	851	\$4,060,139	\$4,771
Jul-21	1,092	\$1,760,369	\$1,612	539	\$2,103,942	\$3,903	1,631	\$3,864,311	\$2,369
Aug-21	1,208	\$1,534,631	\$1,270	220	\$413,332	\$1,879	1,428	\$1,947,963	\$1,364
Sep-21	128	\$128,339	\$1,003	23	\$11,556	\$502	151	\$139,895	\$926
Grand Total	19,250	\$56,729,344	\$2,947	47,834	\$847,952,496	\$17,727	67,084	\$904,681,840	\$13,486

#### **Claim Count & Amount Paid**

January 2020 to December 2020	Indemnity Claim Count	COVID-19 as Percentage of All Indemnity Claims	Total Paid Benefits (Indemnity & Medical)	COVID-19 Total Paid Benefits as a Percentage of Total Paid
COVID-19 Indemnity Claims	34,752	31.3%	\$105,028,762	6.7%
All Indemnity Claims	111,123		\$1,568,030,462	

January 2021 to September 2021	Indemnity Claim Count	COVID-19 as Percentage of All Indemnity Claims	Total Paid Benefits (Indemnity & Medical)	COVID-19 Total Paid Benefits as a Percentage of Total Paid
COVID-19 Indemnity Claims	23,136	31.0%	\$31,416,907	6.6%
All Indemnity Claims	74,714		\$475,973,005	

#### Claim Count & Amount Paid by Paid Benefit Ranges

Benefit Payment Range	COVID-19 Claim Count	COVID-19 Total Paid
\$0 to \$4,999	54,782	\$38,239,547
\$5,000 to \$9,999	1,844	\$12,306,566
\$10,000 to \$19,999	582	\$8,025,176
\$20,000 to \$29,999	190	\$4,608,854
\$30,000 to \$39,999	92	\$3,151,942
\$40,000 to \$49,999	41	\$1,826,830
\$50,000 to \$99,999	183	\$13,058,421
\$100,000 to \$249,999	115	\$16,904,920
\$250,000 to \$499,999	35	\$12,023,323
\$500,000 +	24	\$26,300,090
Grand Total	57,888	\$136,445,669

#### Closed, Compensable Indemnity Claims by Benefits Paid ranges

Benefit Paid Range	Clo	COVID-19 sed Compensal			Compensable Clo D-19 Closed Com	sed Claims pensable Claims		All Compensa Closed Clain	
Delielit Falu Nalige	Claim Count	Benefits Paid	Average Paid Per Claim	Claim Count	Benefits Paid	Average Paid Per Claim	Claim Count	Benefits Paid	Average Paid Per Claim
\$0 to \$4,999	17,248	\$25,630,432	\$1,486	17,329	\$39,526,535	\$2,281	34,577	\$65,156,967	\$1,884
\$5,000 to \$9,999	1,405	\$9,339,620	\$6,647	9,656	\$69,302,106	\$7,177	11,061	\$78,641,726	\$7,110
\$10,000 to \$19,999	350	\$4,748,551	\$13,567	9,201	\$130,285,988	\$14,160	9,551	\$135,034,539	\$14,138
\$20,000 to \$29,999	78	\$1,874,905	\$24,037	4,406	\$107,464,016	\$24,390	4,484	\$109,338,921	\$24,384
\$30,000 to \$39,999	32	\$1,106,328	\$34,573	2,289	\$78,929,181	\$34,482	2,321	\$80,035,509	\$34,483
\$40,000 to \$49,999	14	\$628,777	\$44,913	1,457	\$64,896,685	\$44,541	1,471	\$65,525,462	\$44,545
\$50,000 to \$99,999	78	\$5,568,473	\$71,391	2,512	\$169,923,318	\$67,645	2,590	\$175,491,791	\$67,757
\$100,000 to \$249,999	40	\$5,642,123	\$141,053	845	\$120,719,726	\$142,864	885	\$126,361,849	\$142,782
\$250,000 to \$499,999	4	\$1,543,715	\$385,929	104	\$33,560,828	\$322,700	108	\$35,104,543	\$325,042
\$500,000 +	1	\$646,420	\$646,420	35	\$33,344,114	\$952,689	36	\$33,990,534	\$944,181
Grand Total	19,250	\$56,729,344	\$2,947	47,834	\$847,952,496	\$17,727	67,084	\$904,681,840	\$13,486

#### **COVID-19 Indemnity Claim Count by Insurer Type**

Incurer Type	COVID-19	COVID-19
Insurer Type	Indemnity Claim Count	Total Paid
Private	27,171	\$48,957,512
Self-Insurer Private	5,165	\$9,863,434
Self-Insurer Governmental	25,552	\$77,624,723
Grand Total	57,888	\$136,445,669

#### **COVID-19 Partial & Total Denial Claim Counts**

Insurer Type	COVID-19 Partial Denial	COVID-19 Total Denial	COVID-19 Total of All Denials
Private	64	17,532	17,596
Self-Insurer Private	28	1,985	2,013
Self-Insurer Governmental	6	6,643	6,649
Grand Total	98	26,160	26,258

#### **COVID-19 Claims by County**

County	COVID-19 Claim Count	COVID-19 Benefits Paid
Alachua	878	\$1,067,060
Baker	282	\$249,945
Bay	522	\$814,881
Bradford	103	\$177,830
Brevard	1,004	\$1,052,240
Broward	4,339	\$14,034,064
Calhoun	94	\$165,092
Charlotte	460	\$2,484,036
Citrus	222	\$112,337
Clay	395	\$1,203,284
Collier	599	\$860,439
Columbia	359	\$545,426
Desoto	0	\$0
Dixie	156	\$112,812

County	COVID-19 Claim Count	COVID-19 Benefits Paid
Duval	3,159	\$8,497,119
Escambia	675	\$709,660
Flagler	121	\$65,830
Franklin	87	\$103,798
Gadsden	556	\$939,236
Gilchrist	158	\$53,453
Glades	3	\$615
Gulf	95	\$162,614
Hamilton	147	\$250,609
Hardee	127	\$75,877
Hendry	22	\$1,541
Hernando	268	\$548,238
Highlands	316	\$550,252
Hillsborough	1,758	\$1,897,462
Holmes	123	\$58,574
Indian River	518	\$507,970
Jackson	578	\$1,007,550
Jefferson	79	\$127,222
Lafayette	105	\$67,155
Lake	947	\$1,841,172
Lee	1,687	\$2,789,121
Leon	578	\$1,872,183
Levy	38	\$103,963
Liberty	113	\$474,270
Madison	170	\$674,226
Manatee	309	\$206,933
Marion	981	\$2,368,595
Martin	391	\$337,441
Miami-Dade	12,982	\$40,491,320
Monroe	164	\$413,102

#### FL WC COVID-19 Report as of September 30, 2021

County	COVID-19 Claim Count	COVID-19 Benefits Paid		
Nassau	236	\$463,356		
Not Indicated	4,517	\$15,623,261		
Okaloosa	462	\$1,057,376		
Okeechobee	222	\$314,349		
Orange	2,755	\$3,498,801		
Osceola	545	\$889,083		
Palm Beach	2,700	\$9,150,386		
Pasco	456	\$1,151,378		
Pinellas	1,737	\$1,956,007		
Polk	1,751	\$1,986,333		
Putnam	95	\$67,681		
Santa Rosa	430	\$1,139,015		
Sarasota	703	\$609,309		
Seminole	649	\$671,931		
St. Johns	540	\$972,276		
St. Lucie	654	\$1,496,958		
Sumter	236	\$1,624,241		
Suwannee	267	\$267,725		
Taylor	60	\$88,342		
Union	572	\$1,113,278		
Volusia	817	\$1,268,268		
Wakulla	221	\$208,480		
Walton	394	\$366,691		
Washington	201	\$384,597		
Grand Total	57,888	\$136,445,669		

#### **COVID-19 Injured Worker (IW) Claims**

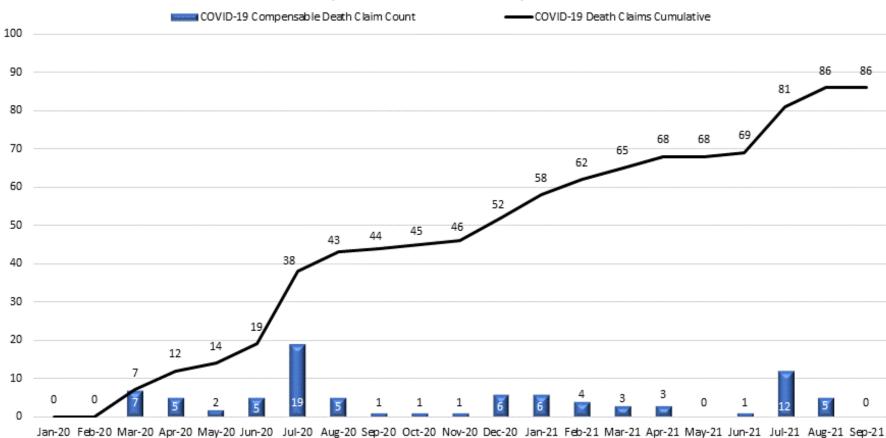
COVID-19 Claim Counts and Amount Paid | Consolidated by Industry of Employer

Industries Grouped by Business NAICS Code	COVID-19 Compensable Claim Count	COVID-19 Compensable Total Paid	COVID-19 Denials (Full/Partial) Claim Count	COVID-19 Denials (Full/Partial) Total Paid	COVID- 19 Total Claim Count	COVID-19 Total Paid	COVID- 19 Average Paid per Claim	COVID-19 Average Paid Compensable Claims	COVID- 19 % of Claim Count	COVID- 19 % of Total Paid
Construction	38	\$68,646	158	\$1,179	196	\$69,825	\$356	\$1,806	0.3%	0.1%
Education and Health Services	10,209	\$50,745,433	10,439	\$466,431	20,648	\$51,211,864	\$2,480	\$4,971	35.7%	37.5%
Financial Activities	34	\$92,018	1,268	\$6,617	1,302	\$98,635	\$76	\$2,706	2.2%	0.1%
Information	1	\$13,511	35	\$0	36	\$13,511	\$375	\$13,511	0.1%	0.0%
Leisure and Hospitality	5	\$57,691	1,243	\$39,767	1,248	\$97,458	\$78	\$11,538	2.2%	0.1%
Manufacturing	21	\$102,293	662	\$339	683	\$102,632	\$150	\$4,871	1.2%	0.1%
Natural Resources and Mining	6	\$152,980	74	\$0	80	\$152,980	\$1,912	\$25,497	0.1%	0.1%
Professional and Business Services	2,023	\$8,352,968	1,517	\$25,708	3,540	\$8,378,676	\$2,367	\$4,129	6.1%	6.1%
Public Administration*	19,197	\$75,741,724	7,142	\$228,149	26,339	\$75,969,873	\$2,884	\$3,945	45.5%	55.7%
Trade, Transportation, and Utilities	96	\$318,353	3,609	\$31,450	3,705	\$349,803	\$94	\$3,316	6.4%	0.3%
Unclassified/missing data	0	\$0	111	\$412	111	\$412	\$4	\$0	0.2%	0.0%
Grand Total	31,630	\$135,645,617	26,258	\$800,052	57,888	\$136,445,669	\$2,357	\$4,289		

<sup>\*</sup>Public Administration figures includes most first responders.

#### **Compensable Death Claims**

#### COVID-19 Compensable Death Claims by Month of Accident



#### COVID-19 Claim Counts by Gender of IW | Tiered Ages of IW

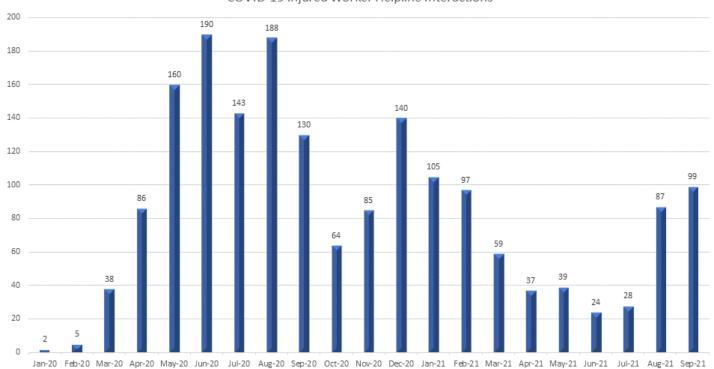
This table includes information for compensable and denied claims.

Gender & Age Range	Claim Count			
Female	28,117			
15 to 19	394			
20 to 29	5,927			
30 to 39	7,312			
40 to 49	6,331			
50 to 59	5,506			
60 to 69	2,286			
70 plus	310			
no date of birth	51			
Male	29,136			
15 to 19	315			
20 to 29	6,498			
30 to 39	8,755			
40 to 49	6,898			
50 to 59	5,048			
60 to 69	1,396			
70 plus	194			
no date of birth	32			
Not Indicated	635			
15 to 19	10			
20 to 29	108			
30 to 39	177			
40 to 49	147			
50 to 59	128			
60 to 69	51			
70 plus	12			
no date of birth	2			
Grand Total	57,888			

#### **COVID-19 | Employee Assistance & Ombudsman Office Interactions**

The Bureau of Employee Assistance and Ombudsman Office (EAO) informs injured workers about the workers' compensation law and assists them in informally resolving claim disputes. EAO teams conduct fact-finding reviews, analyze claim files, research case law, promote open communication between parties, and help parties to understand their statutory responsibilities.

EAO conducted 1,806 COVID-19 and telemedicine related interactions with Florida's workers' compensation system participants.



COVID-19 Injured Worker Helpline Interactions

#### **COVID-19 Petition for Benefits (PFB)**

EAO also assists stakeholders with guidance on the Petition for Benefits (PFB) process.

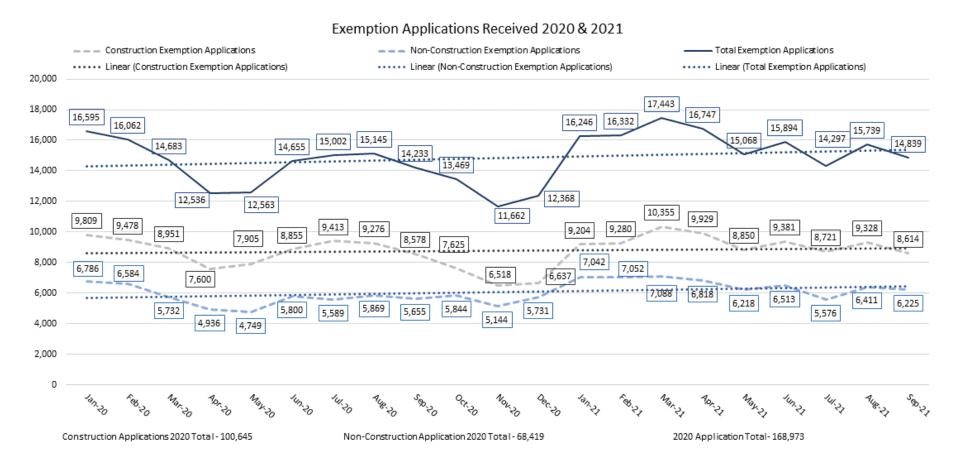
DWC has identified that PFBs have been filed on 244 claims:

Compensable claims – 160 | Denied claims – 84

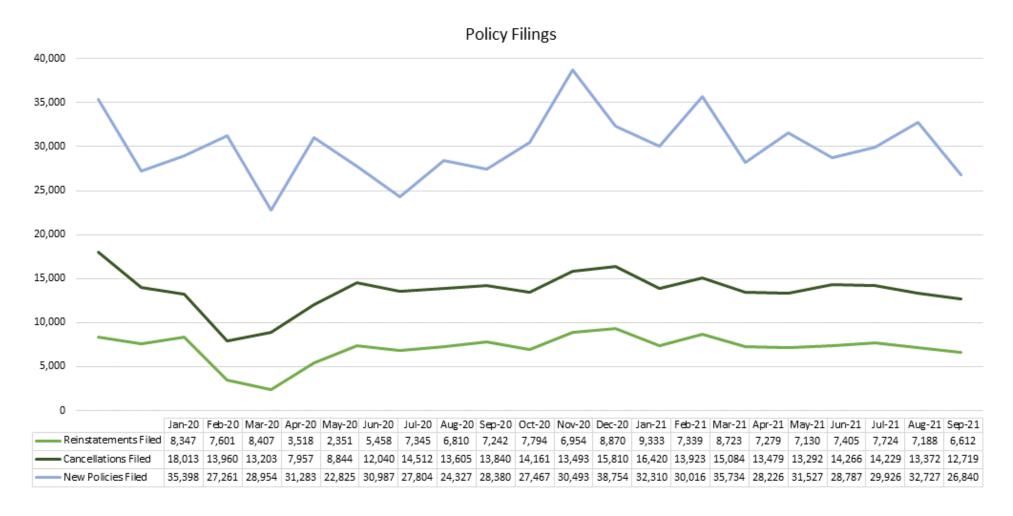
The percentage of PFB filed for all COVID-19 claims is 0.42%.

#### 3. Coverage Information

#### **Exemption Applications Received**

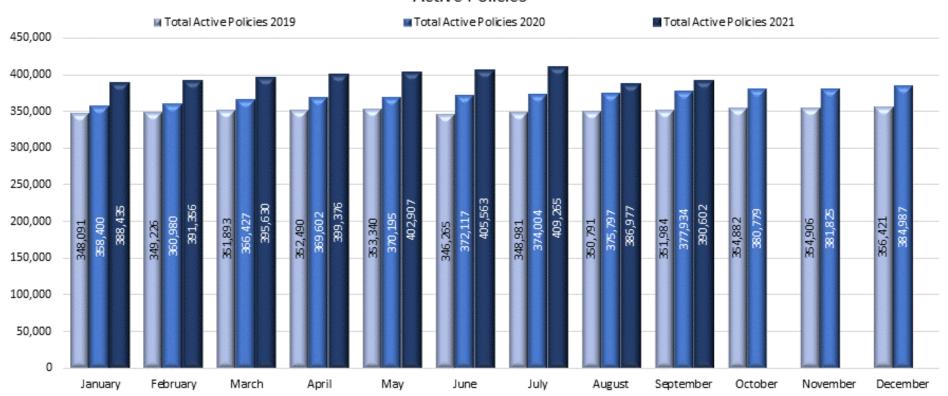


#### Proof of Coverage | Policy Filings, Reinstatements (Renewals), & Cancellations



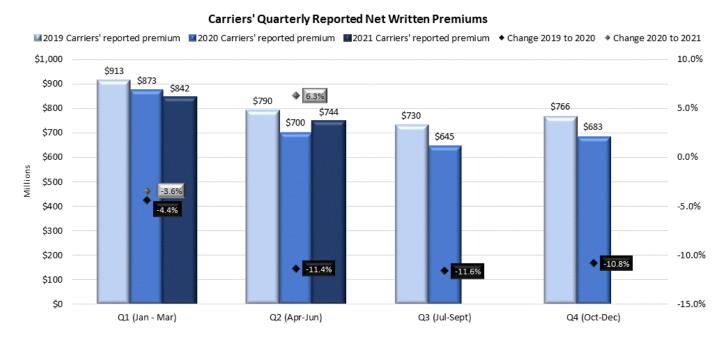
#### **Proof of Coverage | Active Policies**

#### **Active Policies**



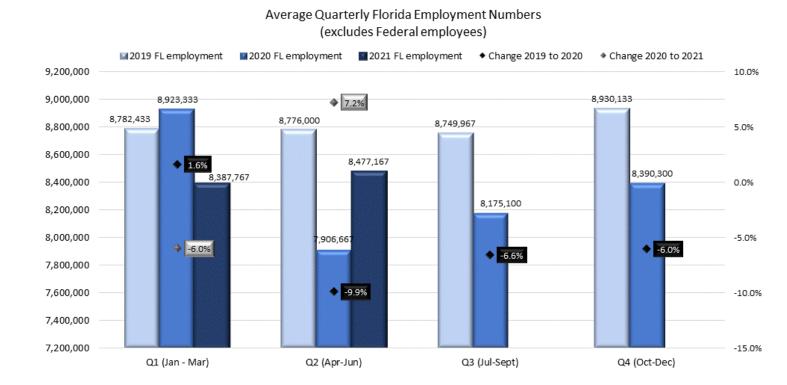
#### **Carriers' Premiums & Quarterly Comparisons**

The overall workers' compensation rate decrease effective January 1, 2021 was -6.6%.



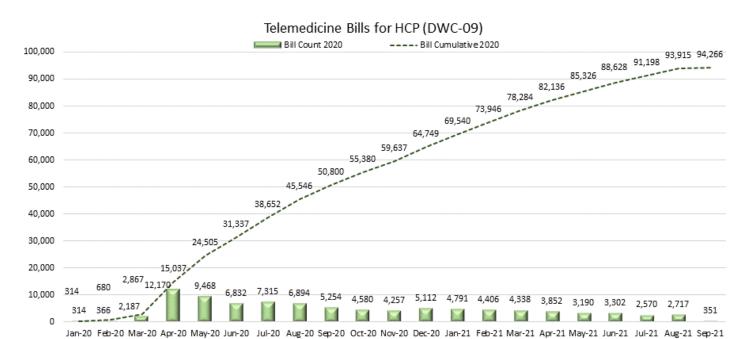
#### Florida Employment

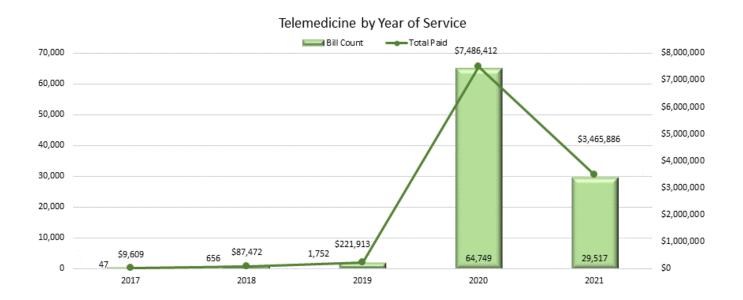
The employment shown here is the result of Florida statewide data, nonfarm employees (not seasonally adjusted), minus Florida statewide federal employees (not seasonally adjusted). Source: https://data.bls.gov/



#### 4. Telemedicine

#### **Telemedicine Bills**





#### Telemedicine Billing by HCP License Type with 2020 & 2021 Dates of Service

License Type	Bill Count	Total Paid	
Medical Doctor	45,176	\$4,799,054	
Physical Therapist	17,597	\$1,998,670	
Osteopathic Physician	8,176	\$795,241	
Out of State Health Care Provider	5,557	\$853,697	
Psychologist	3,298	\$652,778	
Advanced Practice Registered Nurse	3,216	\$305,124	
Licensed Mental Health Counselor	2,961	\$584,537	
Occupational Therapist	2,209	\$245,723	
Medical Doctor Out-of-State Telehealth Provider	2,200	\$242,586	
Physician Assistant	1,891	\$153,304	
Podiatric Physician	833	\$117,159	
Licensed Clinical Social Worker	609	\$122,452	
Physical Therapist Out-of-State Telehealth	261	\$34,681	
Others Less Than 100 Bills Each	282	\$47,292	
Grand Total	94,266	\$10,952,298	