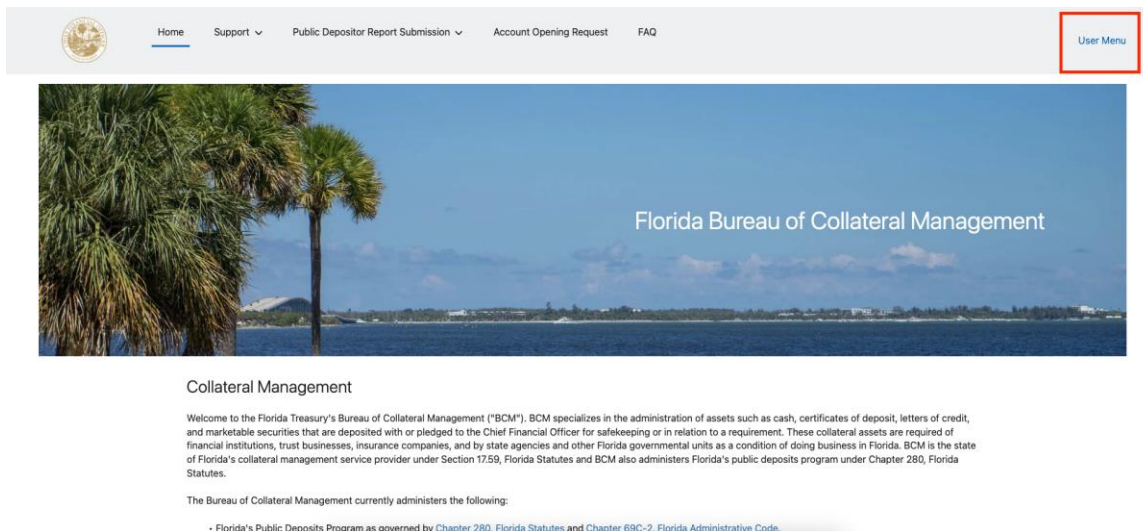


# Quick-Start: How to log into the Customer Portal

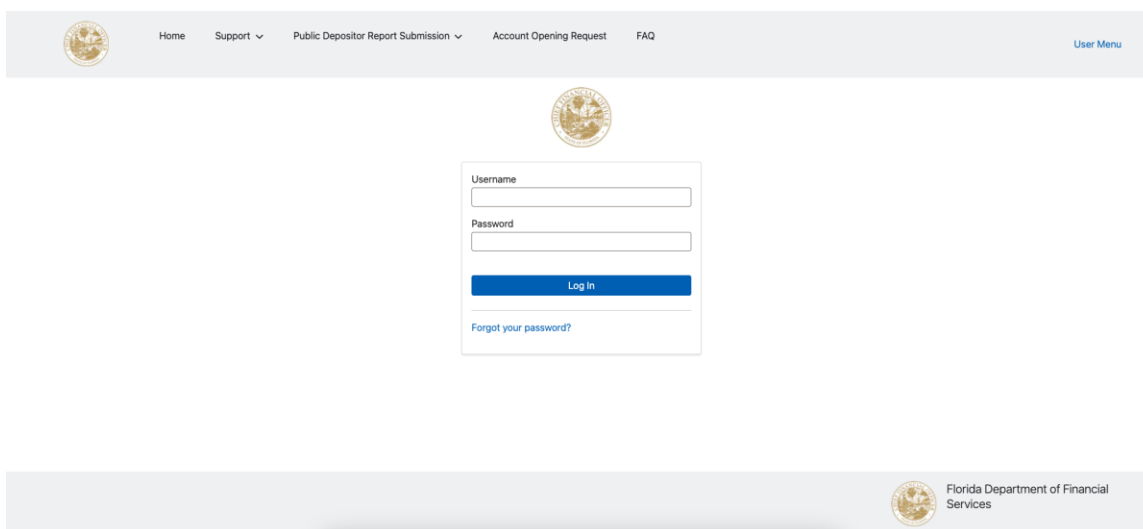
## Step 1

Go to <https://ecap.fldfs.com/> and select user menu and click on **Login**




## Step 2


You will be redirected to the Login Page and will be asked to enter in your Username and Password that was setup via the email received from Florida DFS



## Step 3

Once Logged in, you will be directed back to the home page. If you select, “View my Accounts”, you will be able to view and select from a list of all associated accounts.

[Home](#) [Account Information](#) [Support](#) [FAQ](#) [User Menu](#)



# Florida Bureau of Collateral Management

### Collateral Management

Welcome to the Florida Treasury's Bureau of Collateral Management ("BCM"). BCM specializes in the administration of assets such as cash, certificates of deposit, letters of credit, and marketable securities that are deposited with or pledged to the Chief Financial Officer for safekeeping or in relation to a requirement. These collateral assets are required of financial institutions, trust businesses, insurance companies, and by state agencies and other Florida governmental units as a condition of doing business in Florida. BCM is the state of Florida's collateral management service provider under Section 17.59, Florida Statutes and BCM also administers Florida's public deposits program under Chapter 280, Florida Statutes.

The Bureau of Collateral Management currently administers the following:

- Florida's Public Deposits Program as governed by Chapter 280, Florida Statutes and Chapter 69C-2, Florida Administrative Code.
- Deposit requirements of insurance companies and insurance-related entities as determined by the Florida Office of Insurance Regulation ("OIR").
- Deposit requirements of trust business as established by the Florida Office of Financial Regulation ("OFR").
- Escrow services for state agencies as required by statute, rule, or contract

View My Accounts

View My Contacts