Quickstart: How to create a General Case

Step 1

Go to https://ecap.fldfs.com/ and select the Support tab and click on the dropdown **"Help"**
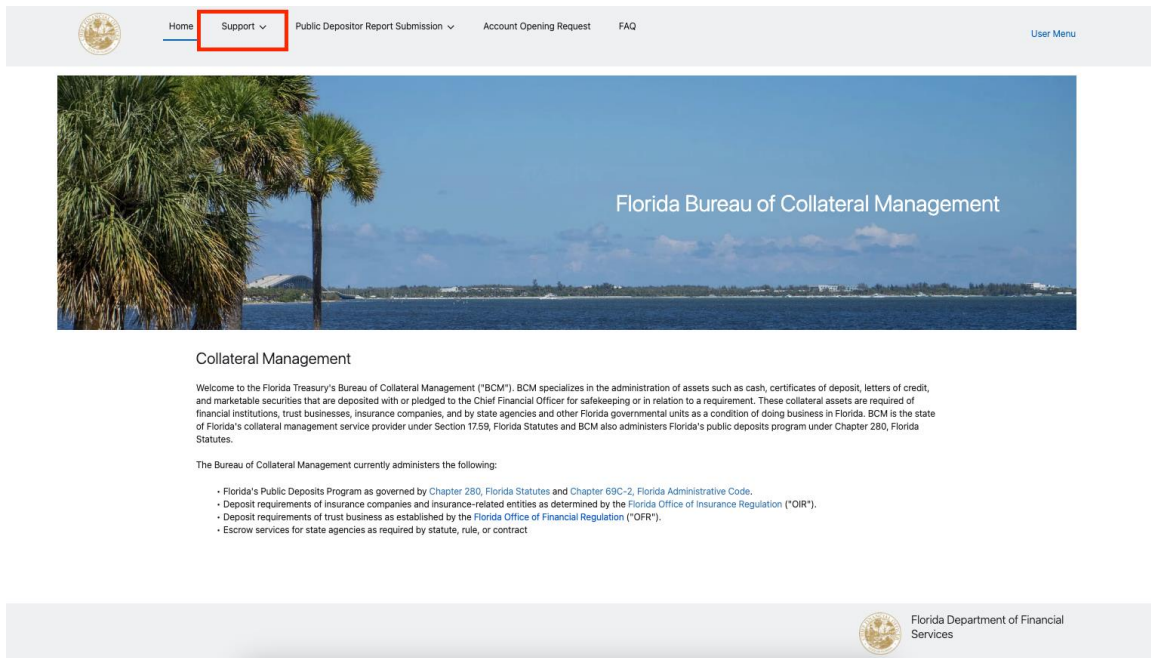
Step 2

You will be redirected to the General case creation page and will be asked to enter in:

- Case Type
- Description
- Email
- Phone number

-General Inquiry-

* Type

✓ --None--
Public records request
Requests for audit confirmations
General Inquiry

* Email

you@example.com

Phone Number

123-456-7890

Next