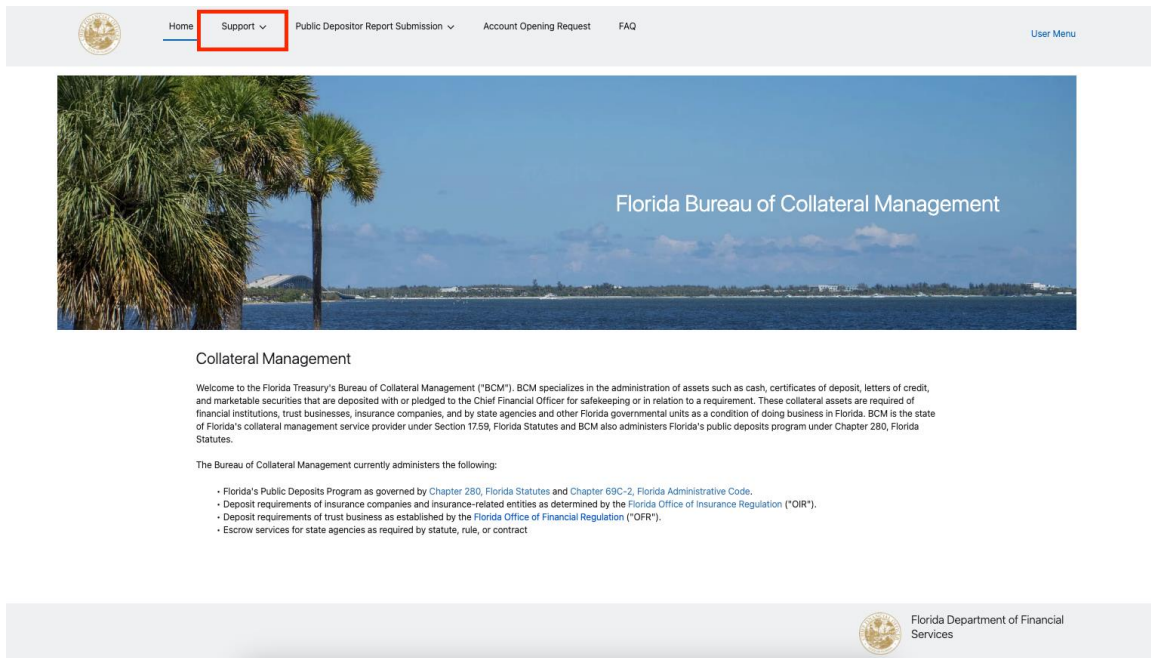


Quickstart: How to create a General Case

Step 1

Go to <https://ecap.fldfs.com/> and select the Support tab and click on the dropdown “Help”



Step 2

You will be redirected to the General case creation page and will be asked to enter in:

- Case Type
- Description
- Email
- Phone number

[Home](#)[Support](#)[Public Depositor Report Submission](#)[Account Opening Request](#)[FAQ](#)[User Menu](#)

-General Inquiry-

Type

✓ --None--

Public records request

Requests for audit confirmations

General Inquiry

*Email

you@example.com

Phone Number

123-456-7890

Next



Florida Department of Financial
Services