

DEPARTMENT OF FINANCIAL SERVICES

Division of Risk Management

Overview of Fiscal Year 2019-20 Operations

Presented by :

Jeffrey Cagle, Chief of Risk Financing and Loss Prevention

Kelly Fitton, Chief of State Employee Worker's Compensation Claims

Marc Stemle, Chief of State Liability and Property Claims

Wendy McSwain, Loss Prevention Administrator



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Program Highlights

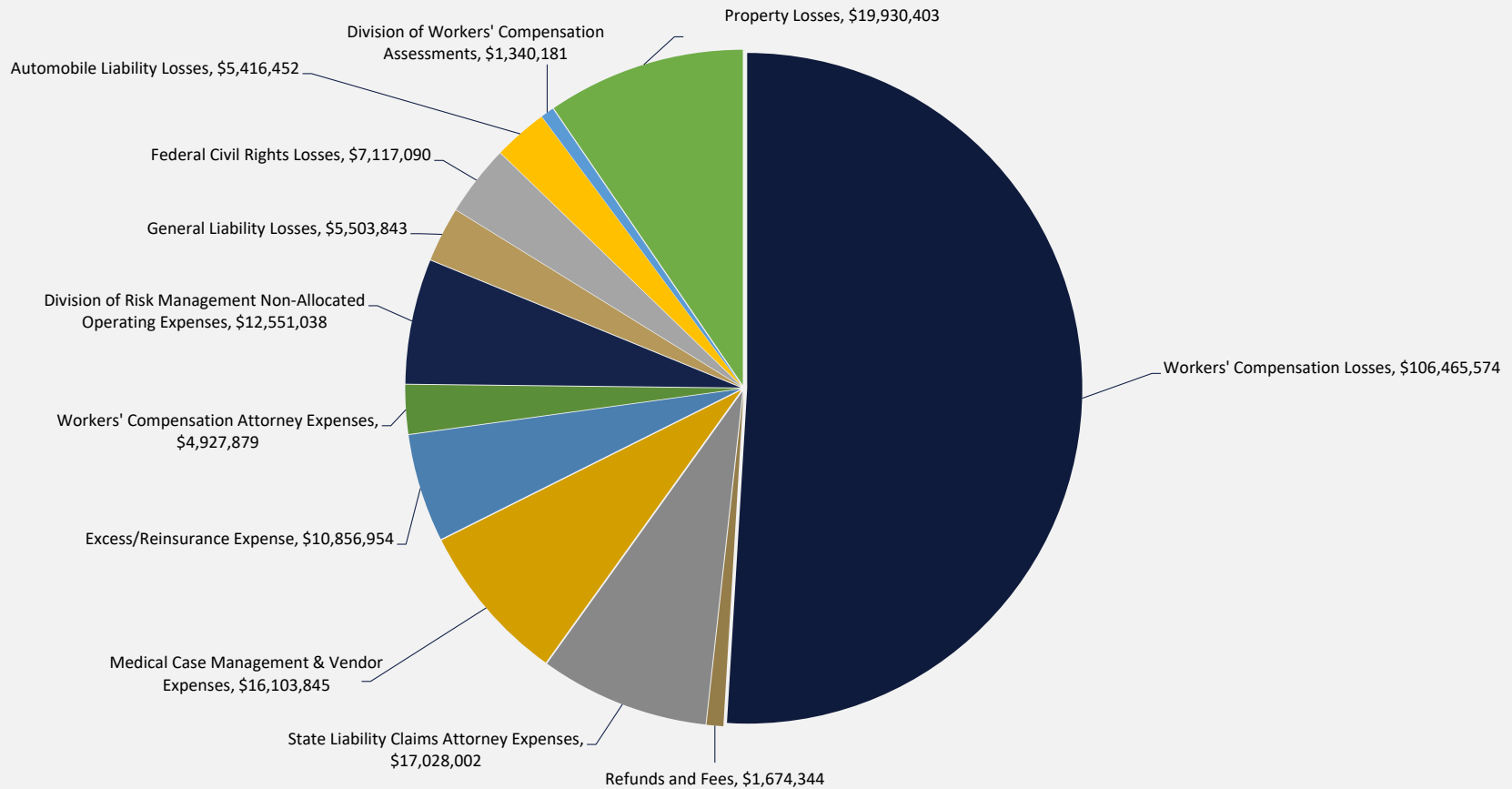
Coverage	Number of Covered Employees, Property or Vehicles	Number of Claims Reported in FY 19/20	Funding
Workers' Compensation	199,772	11,399	\$148,949,091
State Property	20,010 Property Locations	116	\$12,195,647
Auto Liability	25,906 State-owned Vehicles	572	\$7,131,473
General Liability	207,281	2,474	\$6,556,845
Federal Civil Rights	201,558	427	\$12, 951,323

Program Highlights

- Workers' Compensation claim losses decreased by \$6.6 million compared to FY 2018/2019.
- Liability claim losses decreased by \$222,498 compared to FY 2018/2019.
- FCR claim losses decreased by \$5.5 million compared to FY 2018/2019.
- Property claim losses decreased by \$10.1 million compared to FY 2018/2019.

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Fiscal Year 2019 - 20 Division of Risk Management Total Expenditures of \$208,915,605 by Major Category



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Return to Work Program Summary

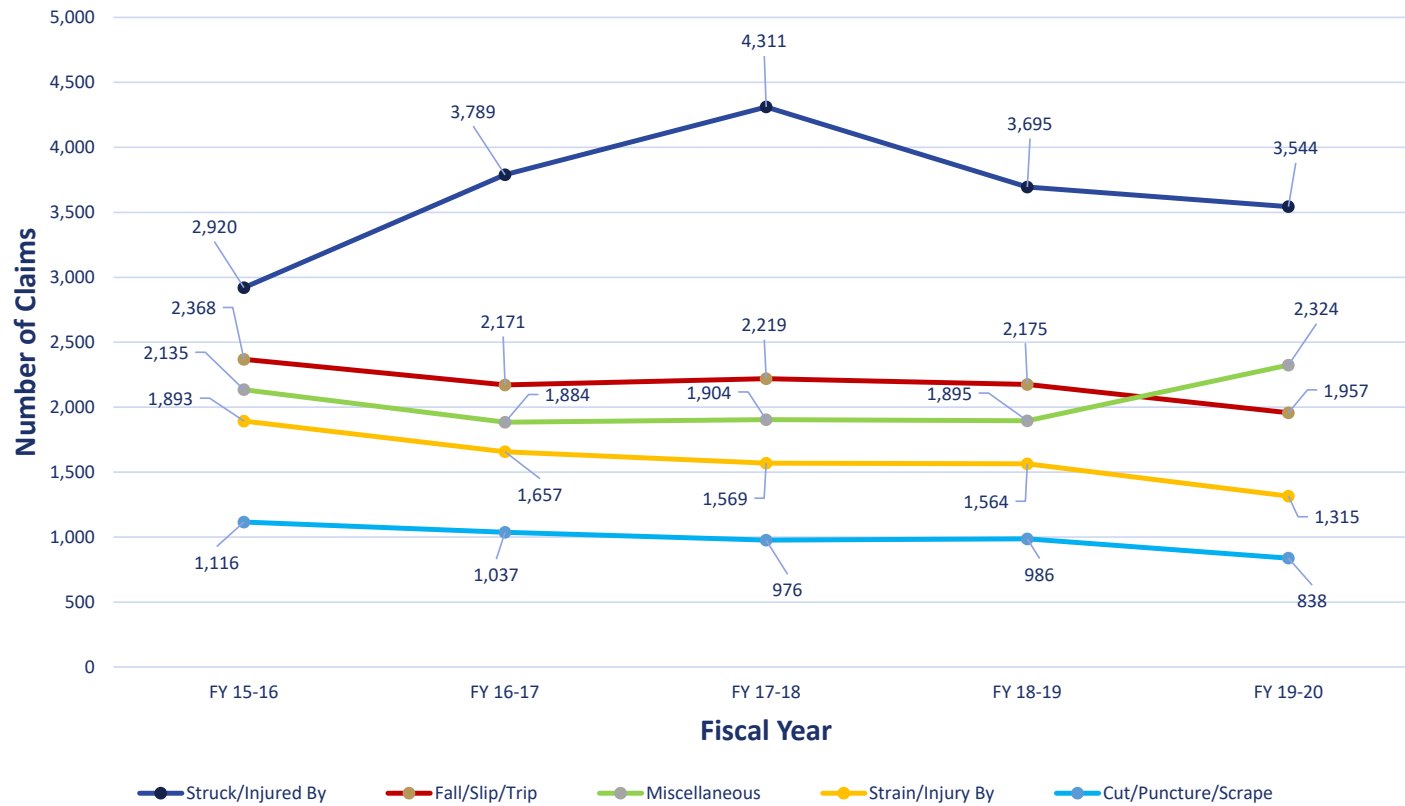
- Total cost of lost-time claims decreased by over \$860,000 from FY 2018/19.
- Number of lost-time claims increased; 1,331 claims in FY2019/20 compared to 766 claims in FY 2018/19.
- Percentage of WC claims that are lost-time increased slightly with 9.61% compared to 7.98% in FY 2018/19.
- The number of TPD claims increased by 4.37%, but TPD claim costs decreased slightly by .82% compared to FY 2018/19.
- 54,802 days that injured state employees were at work due to RTW programs instead of at home collecting benefits, a 6,013-day increase compared to FY 2018/19.

Loss Prevention Program Activities Fiscal Year 2019-20

- Issued 65 Claim Report Referrals to agencies and universities.
- Compiled and distributed 4,329 data reports.
- Provided training to 1,953 training participants.
- Conducted over 400 consultations with agencies and universities.

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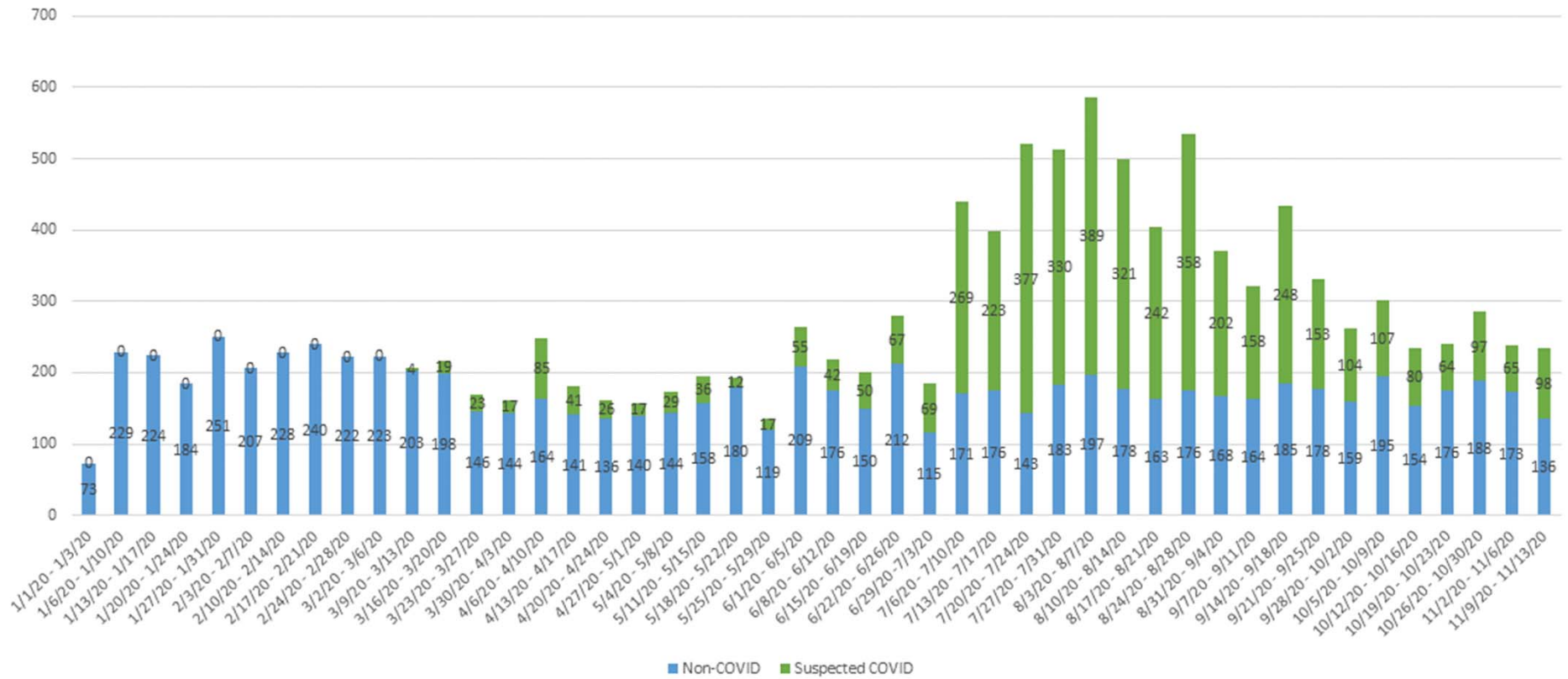
New Workers' Compensation Claims - Top 5 by Cause
Claims Frequency



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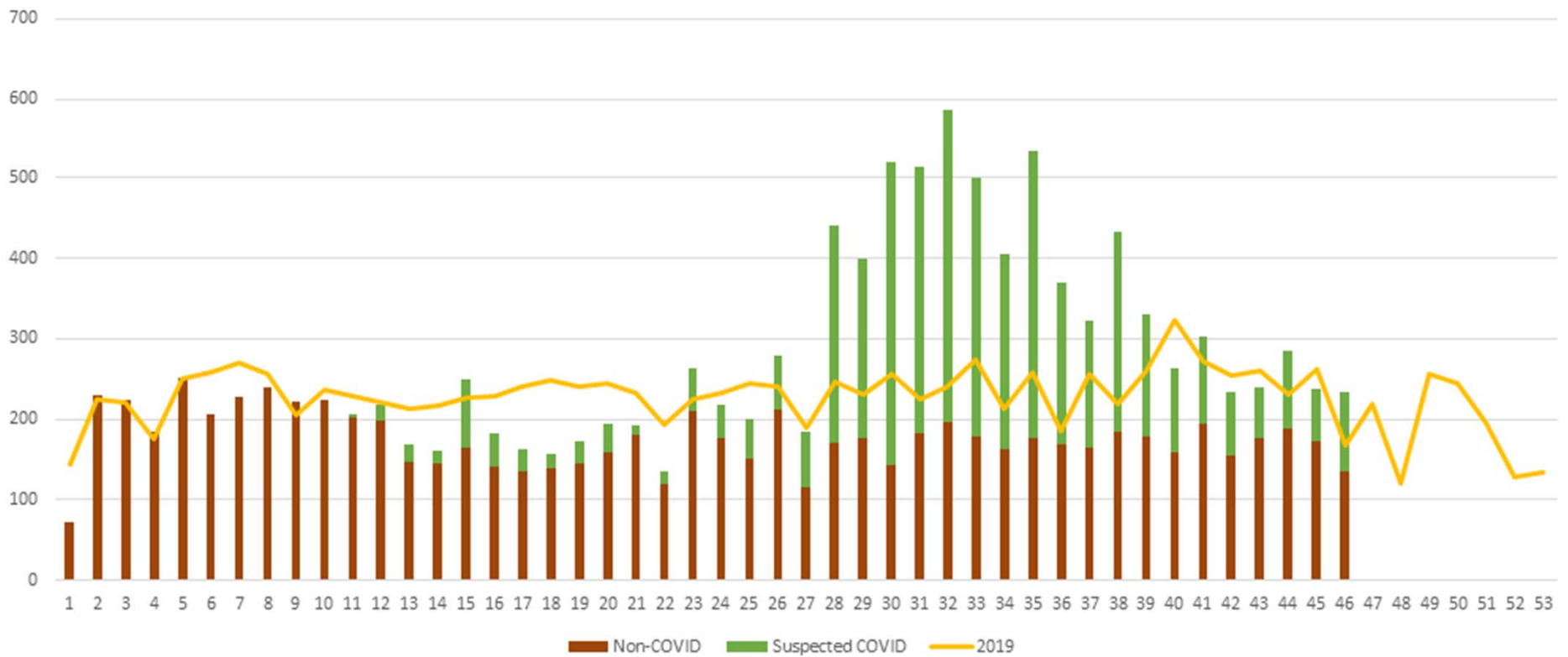
New WC Claims per Week
COVID-19 v. Non-COVID



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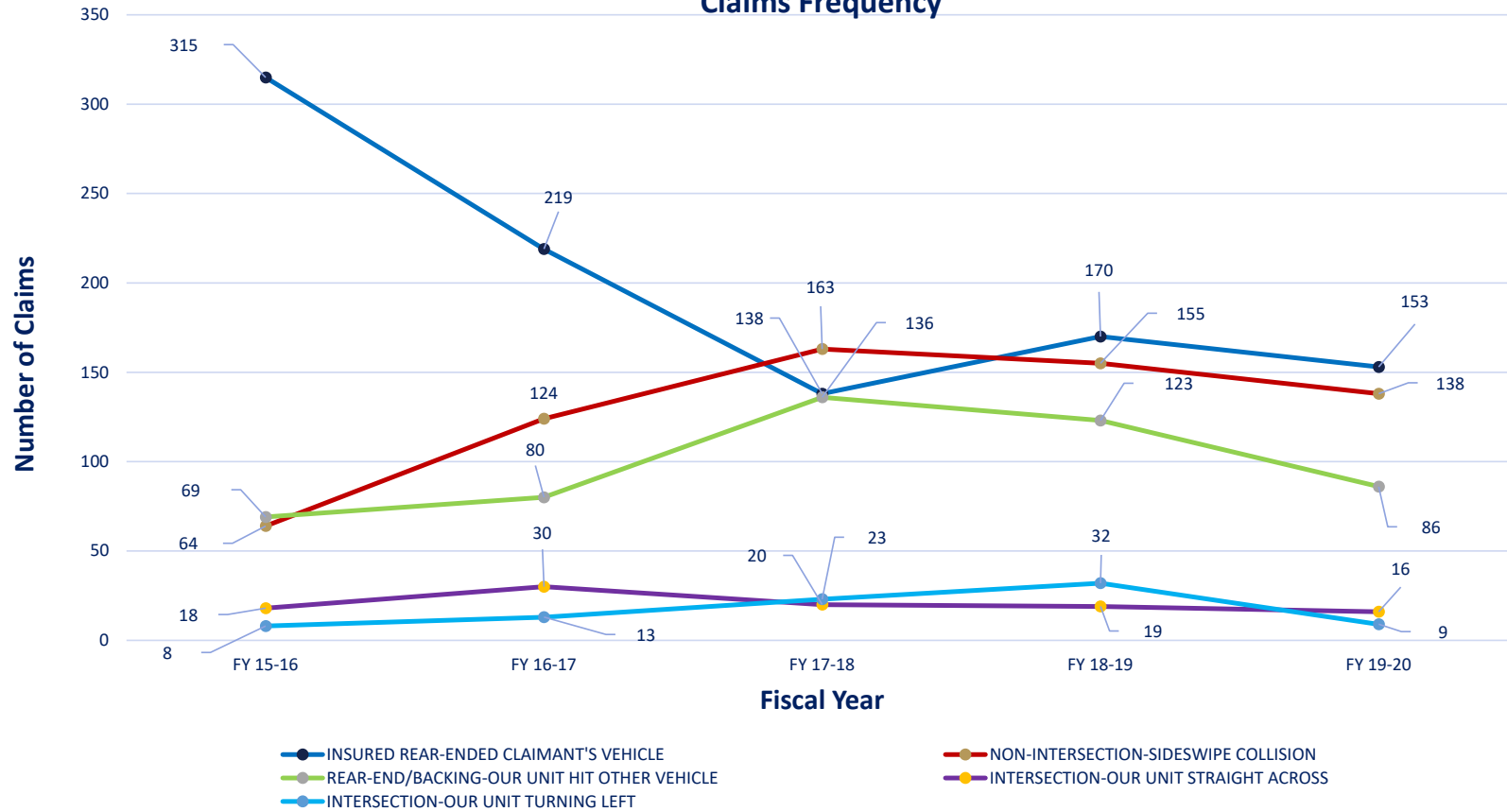
New Claims Per Week
2019 v. 2020



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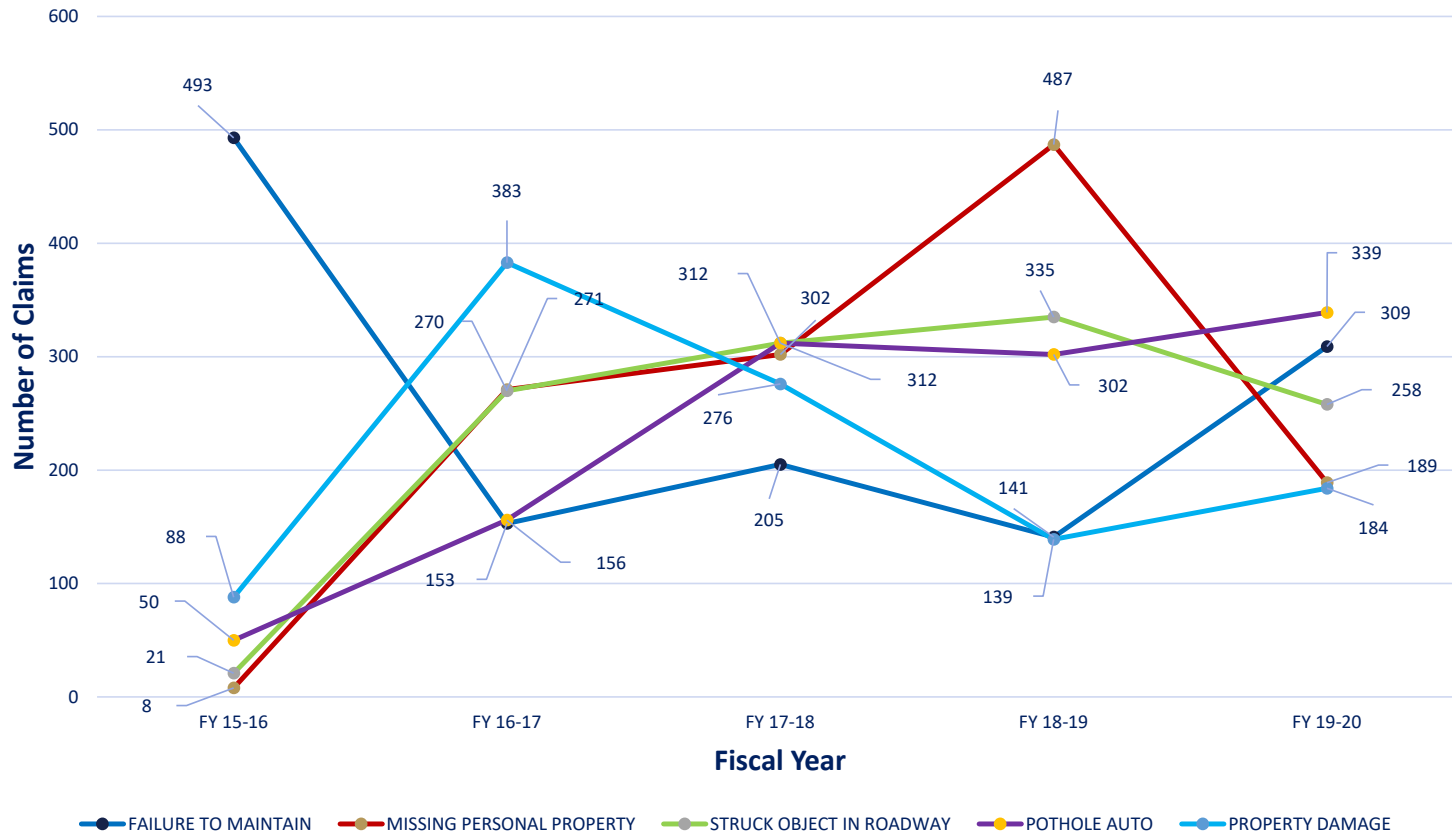
**New Automobile Liability Claims - Top 5 by Cause
Claims Frequency**



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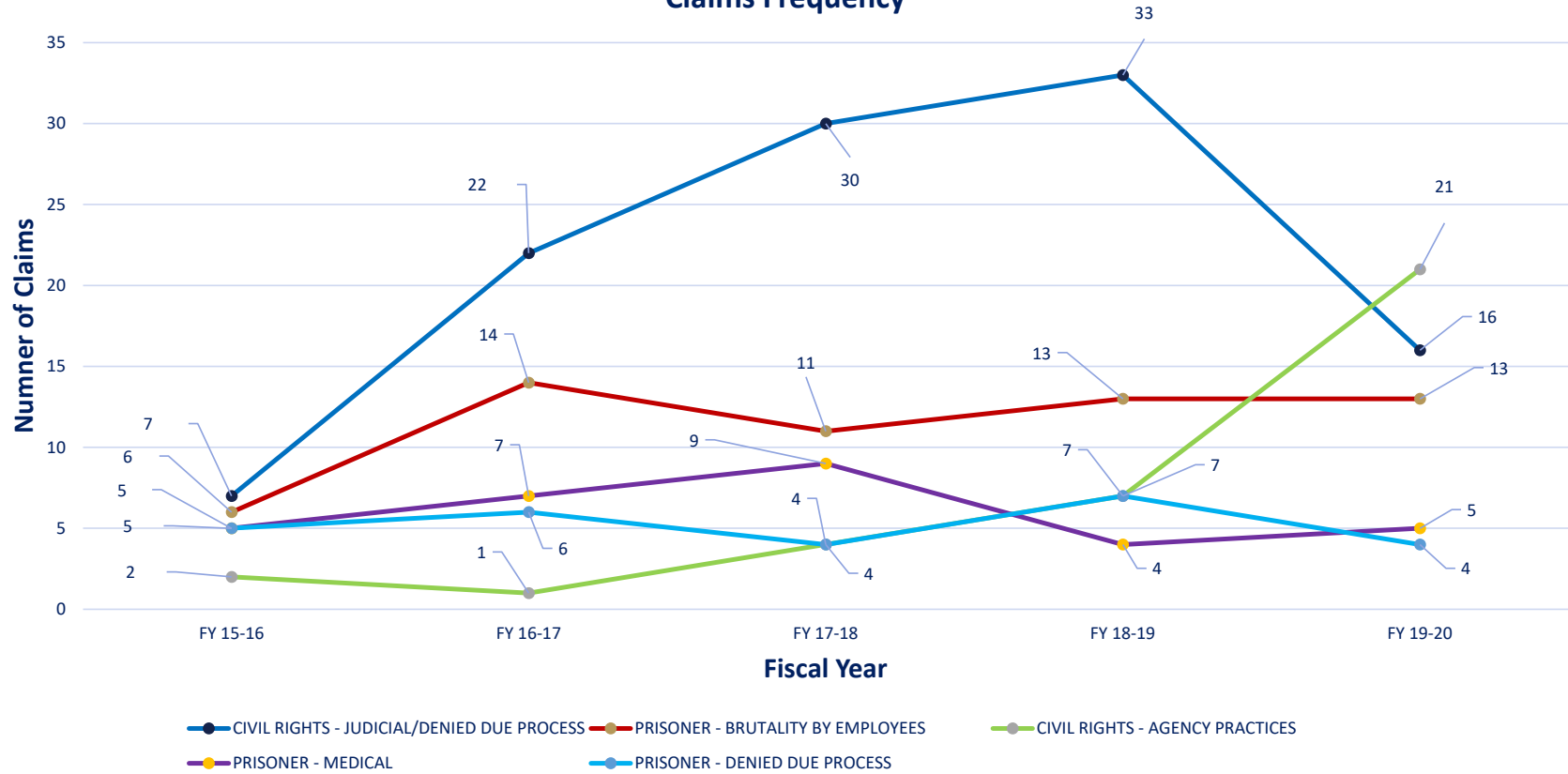
New General Liability Claims - Top 5 by Cause
Claims Frequency



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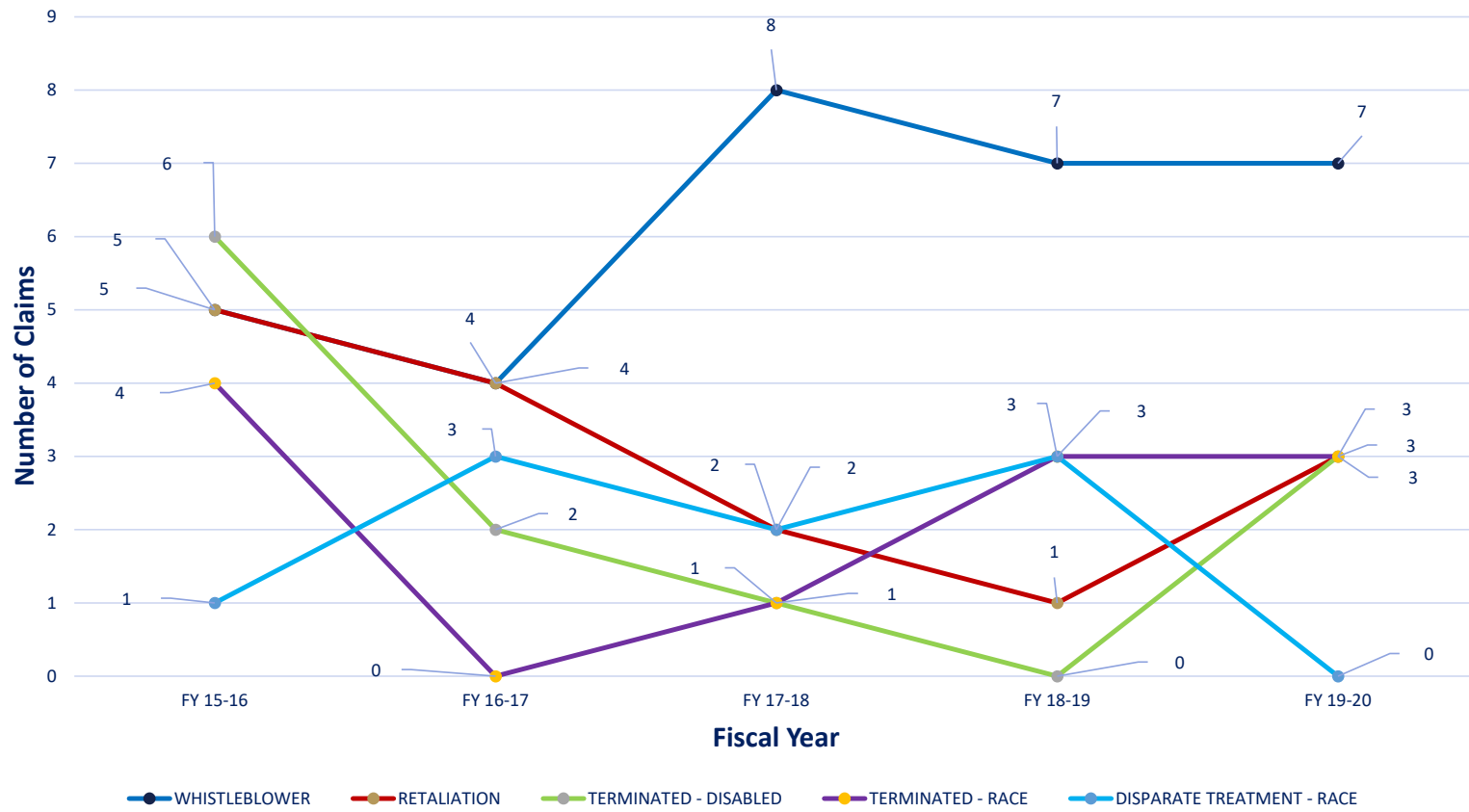
New FCR (Non-Employment) Claims - Top 5 by Cause
Claims Frequency



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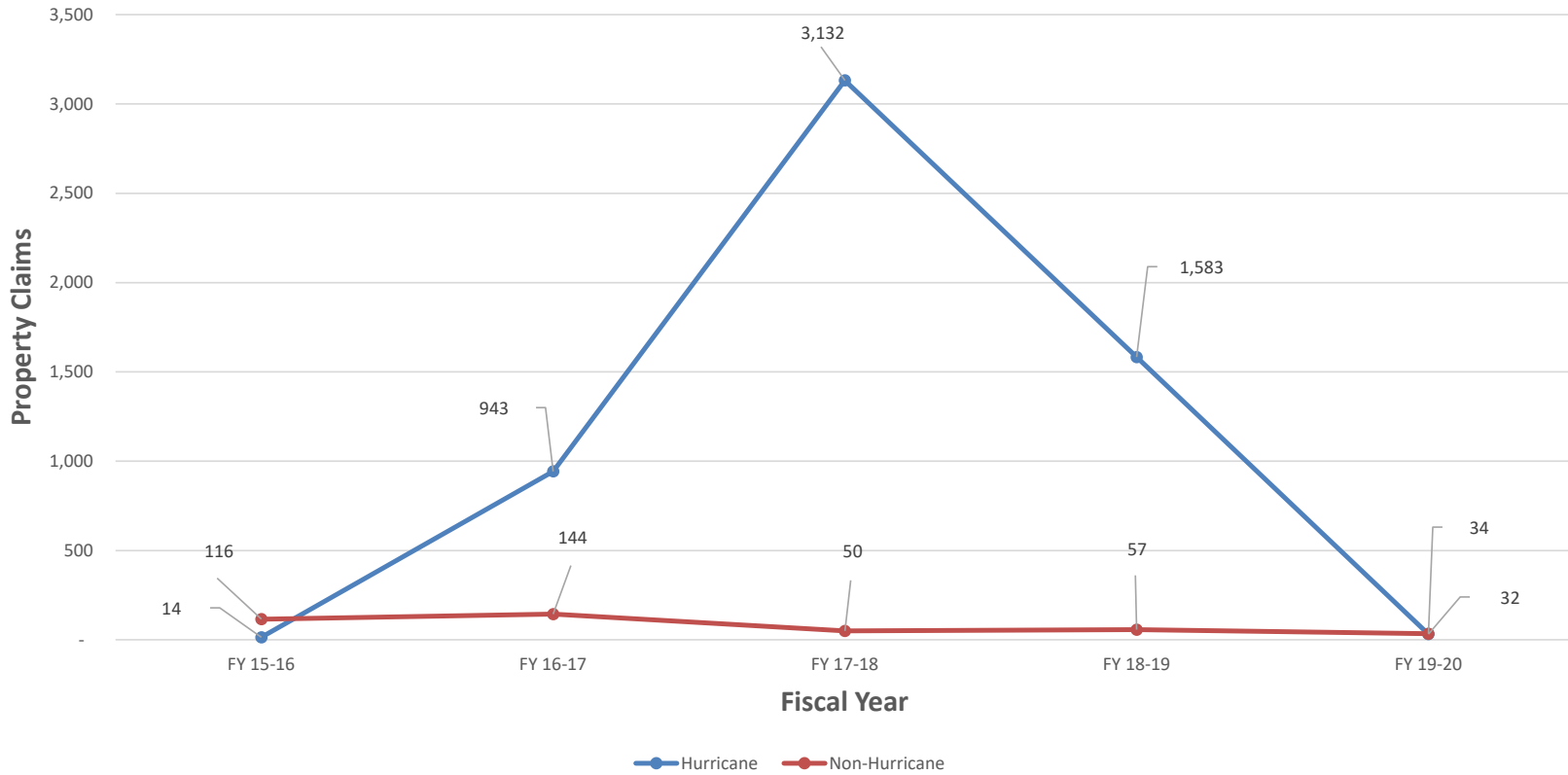
New FCR (Employment) Claims - Top 5 by Cause
Claims Frequency



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New Property Claims - by Frequency
Hurricane & Non-Hurricane Claims



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