

Annual Report Fiscal Year 2003-2004

By Category

| NO CATEGORY | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|---------------------------|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 286 | 0 | 0 | 0 | 0 | 0 |
| NO CATEGORY TOTALS | 286 | 0 | 0 | 0 | 0 | 0 |
| | 4.84% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% |

| ADMINISTRATIVE | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|------------------------------|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 75 | 0 | 0 | 0 | 0 | 0 |
| AGENT | 0 | 1 | 0 | 0 | 0 | 0 |
| BACKGROUND INVESTIGATION | 7 | 19 | 21 | 3 | 0 | 0 |
| ADMINISTRATIVE TOTALS | 82 | 20 | 21 | 3 | 0 | 0 |
| | 1.39% | 1.24% | 1.58% | 0.52% | 0.00% | 0.00% |

| APPLICATION FRAUD | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|---------------------------------|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 231 | 0 | 0 | 0 | 0 | 0 |
| AGENT | 1 | 2 | 2 | 0 | 0 | 0 |
| BY CLAIMANT | 0 | 4 | 3 | 0 | 0 | 1 |
| BY EMPLOYEE CLAIMANT | 0 | 1 | 0 | 0 | 0 | 0 |
| COMMERCIAL | 4 | 4 | 3 | 0 | 1 | 0 |
| DAMAGE TO VEHICLE | 0 | 1 | 0 | 1 | 0 | 0 |
| DISABILITY | 7 | 4 | 5 | 3 | 3 | 1 |
| EMPLOYER POCKETING PREMIUMS | 0 | 1 | 1 | 0 | 0 | 0 |
| HEALTH | 12 | 8 | 12 | 4 | 1 | 5 |
| HOMEOWNERS | 4 | 10 | 8 | 1 | 1 | 0 |
| LIFE | 14 | 4 | 14 | 2 | 1 | 1 |
| VEHICLE | 26 | 14 | 12 | 6 | 5 | 4 |
| APPLICATION FRAUD TOTALS | 299 | 53 | 60 | 17 | 12 | 12 |
| | 5.06% | 3.28% | 4.51% | 2.95% | 2.09% | 3.11% |

| ARREST | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|----------------------|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 0 | 0 | 5 | 1 | 2 | 25 |
| ARREST TOTALS | 0 | 0 | 5 | 1 | 2 | 25 |
| | 0.00% | 0.00% | 0.37% | 0.17% | 0.35% | 6.48% |

| ARSON FOR PROFIT | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|--------------------------------|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 26 | 0 | 0 | 0 | 0 | 0 |
| HOME | 5 | 3 | 1 | 1 | 1 | 2 |
| VEHICLE | 4 | 7 | 7 | 1 | 1 | 2 |
| VESSEL | 0 | 1 | 1 | 1 | 1 | 1 |
| ARSON FOR PROFIT TOTALS | 35 | 11 | 9 | 3 | 3 | 5 |
| | 0.59% | 0.68% | 0.68% | 0.52% | 0.52% | 1.30% |

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| AVIATION FRAUD | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|------------------------------|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 1 | 0 | 0 | 0 | 0 | 0 |
| FICTITIOUS CLAIM | 0 | 1 | 1 | 0 | 0 | 0 |
| AVIATION FRAUD TOTALS | 1 | 1 | 1 | 0 | 0 | 0 |
| | 0.02% | 0.06% | 0.08% | 0.00% | 0.00% | 0.00% |

| BANKING AND SECURITIES | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|--------------------------------------|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 19 | 0 | 0 | 0 | 0 | 0 |
| AGENT | 0 | 0 | 0 | 1 | 0 | 0 |
| BANK FRAUD | 1 | 0 | 0 | 0 | 0 | 0 |
| HEALTH | 0 | 1 | 1 | 0 | 0 | 0 |
| MORTGAGE FRAUD | 4 | 5 | 2 | 0 | 1 | 0 |
| SECURITIES FRAUD | 1 | 1 | 1 | 3 | 1 | 1 |
| BANKING AND SECURITIES TOTALS | 25 | 7 | 4 | 4 | 2 | 1 |
| | 0.42% | 0.43% | 0.30% | 0.69% | 0.35% | 0.26% |

| BONDS | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|---------------------|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 0 | 26 | 20 | 12 | 3 | 3 |
| BONDS TOTALS | 0 | 26 | 20 | 12 | 3 | 3 |
| | 0.00% | 1.61% | 1.50% | 2.08% | 0.52% | 0.78% |

| COMMERCIAL | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|-------------------------------------|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 119 | 1 | 0 | 0 | 0 | 0 |
| ADJUSTER | 0 | 1 | 0 | 2 | 2 | 0 |
| AGENT | 0 | 1 | 0 | 1 | 1 | 0 |
| BY CLAIMANT | 1 | 3 | 3 | 0 | 0 | 0 |
| COMMERCIAL | 0 | 1 | 0 | 0 | 0 | 0 |
| FICTITIOUS CERTIFICATE OF INSURANCE | 4 | 4 | 3 | 5 | 5 | 0 |
| FICTITIOUS CLAIM OR DAMAGE | 10 | 16 | 18 | 6 | 6 | 4 |
| FICTITIOUS LIABILITY CLAIM | 12 | 7 | 6 | 1 | 1 | 1 |
| ILLEGAL KICKBACKS | 0 | 1 | 1 | 0 | 0 | 0 |
| INFLATED CLAIM | 6 | 4 | 4 | 1 | 2 | 1 |
| COMMERCIAL TOTALS | 152 | 39 | 35 | 16 | 17 | 6 |
| | 2.57% | 2.41% | 2.63% | 2.78% | 2.97% | 1.55% |

| CREATED IN ERROR | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|--------------------------------|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 0 | 10 | 8 | 0 | 0 | 0 |
| CREATED IN ERROR TOTALS | 0 | 10 | 8 | 0 | 0 | 0 |
| | 0.00% | 0.62% | 0.60% | 0.00% | 0.00% | 0.00% |

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By Category

| DISABILITY FRAUD | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|--------------------------------|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 73 | 20 | 9 | 4 | 4 | 3 |
| DISABILITY FRAUD TOTALS | 73 | 20 | 9 | 4 | 4 | 3 |
| | 1.23% | 1.24% | 0.68% | 0.69% | 0.70% | 0.78% |

| FINANCIAL INVESTIGATION | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|---------------------------------------|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 0 | 16 | 27 | 16 | 12 | 9 |
| FINANCIAL INVESTIGATION TOTALS | 0 | 16 | 27 | 16 | 12 | 9 |
| | 0.00% | 0.99% | 2.03% | 2.78% | 2.09% | 2.33% |

| HEALTHCARE | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|-------------------------------|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 601 | 0 | 0 | 0 | 0 | 0 |
| BY CLAIMANT | 0 | 1 | 1 | 2 | 0 | 0 |
| BY EMPLOYEE CLAIMANT | 1 | 0 | 0 | 0 | 0 | 0 |
| BY PATIENT | 31 | 67 | 62 | 19 | 29 | 26 |
| BY PROVIDER | 113 | 74 | 59 | 19 | 13 | 11 |
| DISABILITY | 1 | 4 | 5 | 1 | 1 | 2 |
| EMPLOYER POCKETING PREMIUMS | 0 | 2 | 2 | 3 | 0 | 0 |
| FICTITIOUS CLAIM | 0 | 1 | 1 | 0 | 0 | 0 |
| FICTITIOUS INSURANCE CARD | 1 | 1 | 2 | 1 | 3 | 1 |
| FICTITIOUS PROVIDER | 3 | 2 | 1 | 0 | 0 | 0 |
| FINANCE FRAUD | 0 | 0 | 1 | 1 | 0 | 0 |
| HEALTH | 0 | 1 | 0 | 0 | 0 | 0 |
| OTHER MEDICAL PROVIDER | 3 | 1 | 6 | 0 | 0 | 1 |
| PATIENT BROKERING | 9 | 3 | 1 | 6 | 0 | 0 |
| SERVICES BY UNLICENSED PERSON | 4 | 2 | 1 | 2 | 2 | 1 |
| HEALTHCARE TOTALS | 767 | 159 | 142 | 54 | 48 | 42 |
| | 12.97% | 9.83% | 10.68% | 9.38% | 8.38% | 10.88% |

| HOMEOWNERS | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|----------------------------|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 200 | 0 | 0 | 0 | 0 | 0 |
| BY CLAIMANT | 0 | 1 | 1 | 0 | 0 | 0 |
| FICTITIOUS CLAIM OR DAMAGE | 26 | 25 | 31 | 8 | 8 | 11 |
| FICTITIOUS LIABILITY CLAIM | 4 | 2 | 2 | 0 | 0 | 0 |
| HOMEOWNERS | 0 | 1 | 0 | 1 | 1 | 0 |
| INFLATED CLAIM | 12 | 19 | 25 | 12 | 6 | 6 |
| HOMEOWNERS TOTALS | 242 | 48 | 59 | 21 | 15 | 17 |
| | 4.09% | 2.97% | 4.44% | 3.65% | 2.62% | 4.40% |

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By Category

| LICENSEE FRAUD | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|---------------------------------|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 251 | 0 | 0 | 0 | 0 | 0 |
| ADJUSTER | 10 | 12 | 5 | 5 | 5 | 2 |
| AGENCY | 10 | 9 | 6 | 6 | 5 | 5 |
| AGENT | 63 | 122 | 92 | 48 | 41 | 22 |
| AGENT PREMIUM | 0 | 4 | 2 | 1 | 0 | 0 |
| BAIL BOND AGENT | 7 | 7 | 5 | 2 | 1 | 3 |
| CARRIER | 4 | 1 | 0 | 0 | 0 | 0 |
| HEALTH MAINTENANCE ORGANIZATION | 1 | 0 | 0 | 0 | 0 | 0 |
| INSOLVENCY | 1 | 1 | 0 | 0 | 0 | 0 |
| TITLE INSURANCE | 0 | 3 | 2 | 0 | 0 | 0 |
| UNLICENSED AGENT OR ADJUSTER | 11 | 14 | 10 | 4 | 5 | 2 |
| VIATICAL BROKER | 2 | 1 | 3 | 0 | 0 | 0 |
| LICENSEE FRAUD TOTALS | 360 | 174 | 125 | 66 | 57 | 34 |
| | 6.09% | 10.75% | 9.41% | 11.46% | 9.95% | 8.81% |

| LIFE INSURANCE FRAUD | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|------------------------------------|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 80 | 0 | 0 | 0 | 0 | 0 |
| AGENT | 0 | 0 | 0 | 0 | 5 | 0 |
| BENEFICIARY FORGERY | 6 | 12 | 9 | 7 | 5 | 4 |
| BY EMPLOYEE CLAIMANT | 0 | 0 | 1 | 0 | 0 | 0 |
| CREDIT LIFE | 1 | 1 | 3 | 2 | 0 | 2 |
| MURDER FOR PROFIT | 1 | 1 | 0 | 1 | 0 | 0 |
| QUESTIONABLE DEATH | 5 | 6 | 2 | 0 | 1 | 1 |
| VIATICAL PROVIDER | 0 | 0 | 6 | 0 | 0 | 3 |
| LIFE INSURANCE FRAUD TOTALS | 93 | 20 | 20 | 10 | 11 | 10 |
| | 1.57% | 1.24% | 1.50% | 1.74% | 1.92% | 2.59% |

| MARINE FRAUD | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|----------------------------|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 19 | 0 | 0 | 0 | 0 | 0 |
| ACCESSORIES | 0 | 1 | 1 | 0 | 0 | 0 |
| BY CLAIMANT | 0 | 3 | 0 | 1 | 1 | 0 |
| FICTITIOUS CLAIM | 2 | 7 | 6 | 3 | 3 | 3 |
| INFLATED CLAIM | 0 | 0 | 0 | 1 | 0 | 0 |
| MARINE | 0 | 0 | 0 | 0 | 1 | 0 |
| MARINE FRAUD TOTALS | 21 | 11 | 7 | 5 | 5 | 3 |
| | 0.36% | 0.68% | 0.53% | 0.87% | 0.87% | 0.78% |

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| OTHER AGENCY ASSISTANCE | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|---------------------------------------|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 40 | 0 | 0 | 0 | 0 | 0 |
| AGENT | 0 | 1 | 0 | 0 | 0 | 0 |
| ASSISTANCE | 15 | 22 | 13 | 2 | 2 | 1 |
| BACKGROUND INVESTIGATION | 0 | 3 | 3 | 0 | 0 | 0 |
| GOVERNMENT EMPLOYEE | 0 | 1 | 0 | 0 | 0 | 0 |
| SERVICES BY UNLICENSED PERSON | 0 | 1 | 1 | 0 | 0 | 0 |
| OTHER AGENCY ASSISTANCE TOTALS | 55 | 28 | 17 | 2 | 2 | 1 |
| | 0.93% | 1.73% | 1.28% | 0.35% | 0.35% | 0.26% |

| PERSONAL INJURY PROTECTION FRAUD | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|--|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 488 | 0 | 1 | 0 | 0 | 4 |
| BY ATTORNEY | 4 | 2 | 1 | 0 | 0 | 0 |
| BY CLAIMANT | 102 | 64 | 54 | 25 | 39 | 28 |
| BY PATIENT | 0 | 1 | 1 | 0 | 0 | 0 |
| BY PROVIDER | 37 | 44 | 28 | 17 | 33 | 8 |
| FICTITIOUS INSURANCE CARD | 7 | 44 | 19 | 19 | 12 | 4 |
| ILLEGAL POSSESSION OF ACCIDENT REPORT | 4 | 7 | 1 | 1 | 1 | 2 |
| JUMP IN | 1 | 3 | 4 | 1 | 8 | 4 |
| LOST WAGES | 1 | 5 | 3 | 4 | 5 | 1 |
| PAPER ACCIDENT | 0 | 4 | 5 | 5 | 22 | 11 |
| PATIENT BROKERING | 0 | 8 | 3 | 1 | 1 | 1 |
| SOLICITATION | 16 | 24 | 11 | 0 | 1 | 0 |
| STAGED ACCIDENT | 39 | 31 | 12 | 37 | 83 | 19 |
| PERSONAL INJURY PROTECTION FRAUD TOTALS | 699 | 237 | 143 | 110 | 205 | 82 |
| | 11.82% | 14.65% | 10.76% | 19.10% | 35.78% | 21.24% |

| RISK MANAGEMENT | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|-------------------------------|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 24 | 0 | 0 | 0 | 0 | 0 |
| BY EMPLOYEE CLAIMANT | 0 | 3 | 3 | 1 | 0 | 1 |
| FICTITIOUS LIABILITY CLAIM | 0 | 4 | 4 | 0 | 0 | 0 |
| GOVERNMENT EMPLOYEE | 3 | 14 | 5 | 3 | 2 | 1 |
| RISK MANAGEMENT TOTALS | 27 | 21 | 12 | 4 | 2 | 2 |
| | 0.46% | 1.30% | 0.90% | 0.69% | 0.35% | 0.52% |

Annual Report Fiscal Year 2003-2004 By Category

| TITLE FRAUD | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|---------------------------|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 24 | 1 | 0 | 1 | 1 | 0 |
| FICTITIOUS CLAIM | 0 | 1 | 1 | 1 | 1 | 0 |
| HOME | 2 | 7 | 2 | 9 | 3 | 0 |
| PROPERTY | 1 | 0 | 1 | 0 | 0 | 0 |
| VEHICLE | 1 | 1 | 2 | 1 | 1 | 0 |
| VESSEL | 0 | 1 | 0 | 0 | 0 | 0 |
| TITLE FRAUD TOTALS | 28 | 11 | 6 | 12 | 6 | 0 |
| | 0.47% | 0.68% | 0.45% | 2.08% | 1.05% | 0.00% |

| UNAUTHORIZED ENTITIES FRAUD | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|---|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 58 | 1 | 1 | 0 | 0 | 0 |
| AGENT | 0 | 1 | 1 | 0 | 0 | 0 |
| ASSISTANCE | 0 | 0 | 1 | 0 | 0 | 0 |
| FICTITIOUS BONDS | 2 | 3 | 2 | 0 | 2 | 1 |
| FICTITIOUS PROVIDER | 0 | 1 | 1 | 0 | 0 | 0 |
| HEALTH | 10 | 23 | 17 | 1 | 0 | 1 |
| MARINE | 0 | 1 | 0 | 0 | 0 | 0 |
| PROVIDER | 0 | 2 | 1 | 0 | 0 | 1 |
| SERVICE WARRANTY COMPANY | 0 | 1 | 1 | 0 | 0 | 0 |
| VEHICLE | 3 | 1 | 2 | 0 | 0 | 1 |
| VIATICAL PROVIDER | 0 | 1 | 0 | 0 | 0 | 0 |
| UNAUTHORIZED ENTITIES FRAUD TOTALS | 73 | 35 | 27 | 1 | 2 | 4 |
| | 1.23% | 2.16% | 2.03% | 0.17% | 0.35% | 1.04% |

| VEHICLE FRAUD | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|-----------------------------|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 617 | 1 | 1 | 0 | 0 | 0 |
| ACCESSORIES | 4 | 12 | 15 | 9 | 9 | 7 |
| BODY SHOP | 10 | 19 | 11 | 20 | 5 | 2 |
| BY CLAIMANT | 2 | 3 | 3 | 1 | 0 | 0 |
| BY PROVIDER | 1 | 0 | 0 | 0 | 0 | 0 |
| DAMAGE TO VEHICLE | 54 | 28 | 34 | 11 | 11 | 12 |
| DITCHING | 52 | 51 | 46 | 23 | 16 | 21 |
| FICTITIOUS CLAIM | 0 | 2 | 3 | 1 | 1 | 0 |
| FICTITIOUS CLAIM OR DAMAGE | 1 | 2 | 2 | 0 | 0 | 0 |
| LOST WAGES | 0 | 1 | 1 | 1 | 1 | 1 |
| STAGED ACCIDENT | 0 | 1 | 0 | 6 | 8 | 0 |
| VEHICLE | 0 | 1 | 1 | 0 | 0 | 0 |
| VEHICLE FRAUD TOTALS | 741 | 121 | 120 | 72 | 51 | 43 |
| | 12.53% | 7.48% | 8.80% | 12.50% | 8.90% | 11.14% |

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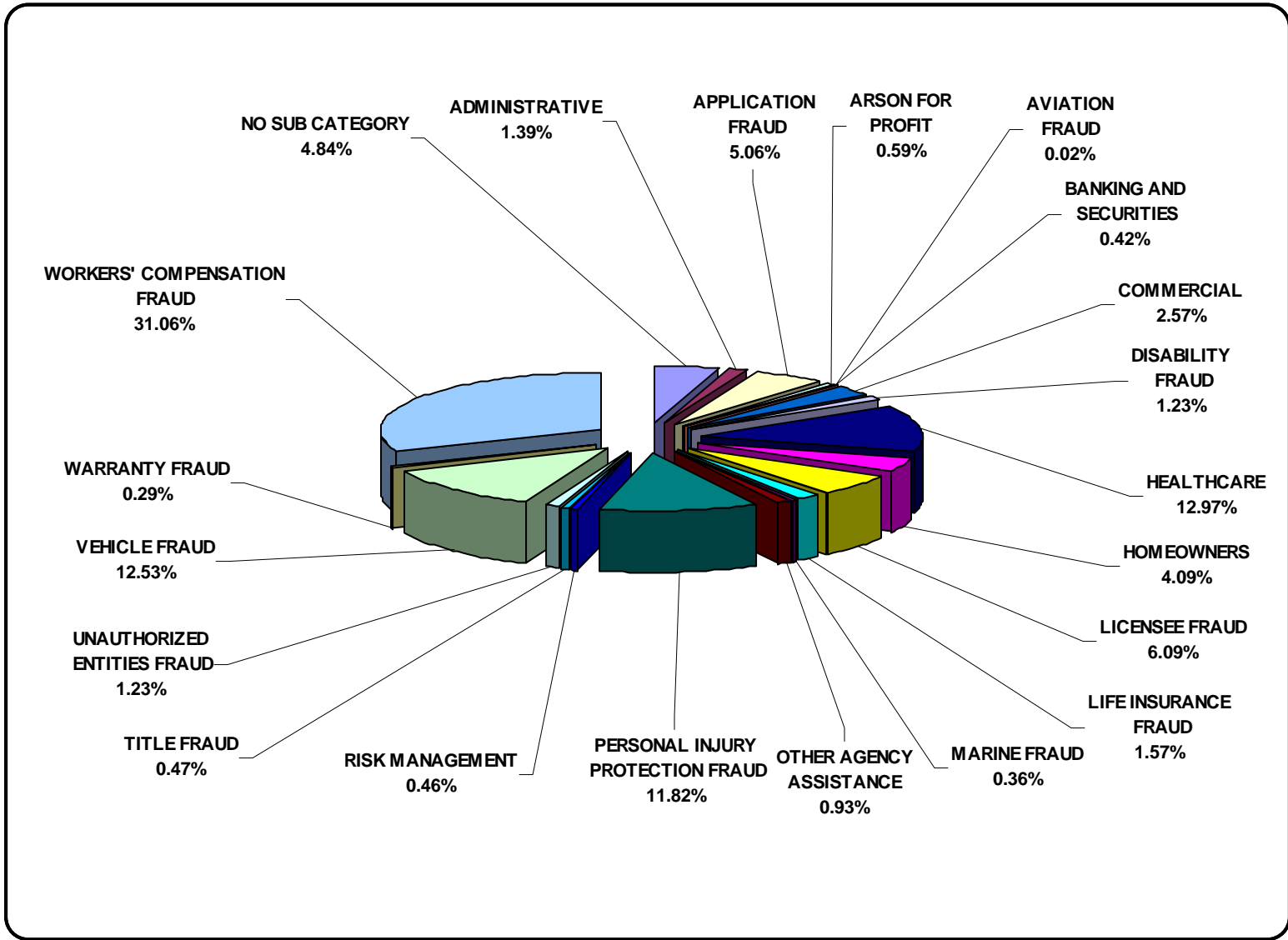
By Category

| WARRANTY FRAUD | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|------------------------------|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 16 | 0 | 0 | 0 | 0 | 0 |
| HOME | 0 | 2 | 1 | 0 | 0 | 0 |
| VEHICLE | 1 | 6 | 6 | 3 | 3 | 2 |
| VESSEL | 0 | 0 | 1 | 0 | 0 | 0 |
| WARRANTY FRAUD TOTALS | 17 | 8 | 8 | 3 | 3 | 2 |
| | 0.29% | 0.49% | 0.60% | 0.52% | 0.52% | 0.52% |

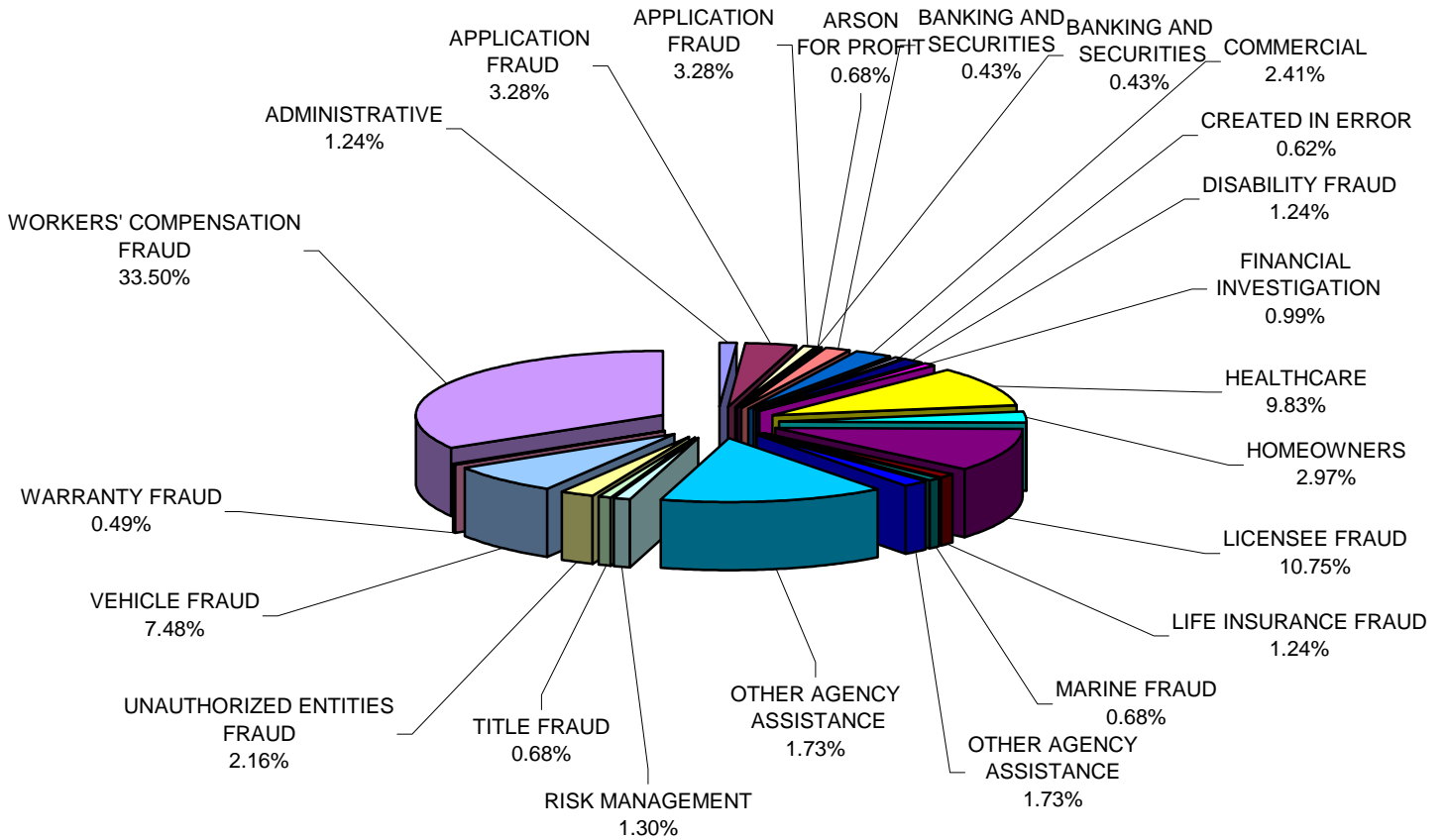
| WORKERS' COMPENSATION FRAUD | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|---|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| NO SUB CATEGORY | 1376 | 0 | 0 | 0 | 0 | 0 |
| AGENT | 0 | 1 | 0 | 1 | 1 | 0 |
| AGENT PREMIUM | 4 | 6 | 6 | 4 | 3 | 1 |
| BY ATTORNEY | 2 | 0 | 0 | 0 | 0 | 0 |
| BY CLAIMANT | 0 | 17 | 14 | 4 | 0 | 0 |
| BY EMPLOYEE CLAIMANT | 309 | 268 | 223 | 52 | 47 | 37 |
| BY EMPLOYER | 37 | 83 | 63 | 16 | 10 | 4 |
| BY PROVIDER | 10 | 5 | 8 | 1 | 0 | 1 |
| CARETAKER / TRUSTEE | 0 | 1 | 1 | 0 | 0 | 0 |
| DISABILITY | 0 | 0 | 1 | 0 | 0 | 2 |
| EMPLOYER PREMIUM | 16 | 21 | 30 | 5 | 4 | 6 |
| FICTITIOUS CERTIFICATE OF EXEMPTION | 6 | 11 | 9 | 5 | 4 | 3 |
| FICTITIOUS CERTIFICATE OF INSURANCE | 34 | 50 | 38 | 21 | 17 | 10 |
| FICTITIOUS CLAIM | 0 | 0 | 1 | 0 | 0 | 0 |
| GOVERNMENT EMPLOYEE | 0 | 1 | 0 | 1 | 1 | 0 |
| LEASING COMPANY | 2 | 3 | 3 | 1 | 0 | 0 |
| SERVICES BY UNLICENSED PERSON | 0 | 1 | 0 | 0 | 0 | 0 |
| WORKING WITHOUT COVERAGE | 40 | 74 | 51 | 29 | 24 | 18 |
| WORKERS' COMPENSATION FRAUD TOTALS | 1836 | 542 | 447 | 140 | 111 | 82 |
| | 31.06% | 33.50% | 33.63% | 24.31% | 19.37% | 21.24% |

| | Complaints | Cases Opened | Cases Close | Presented for Prosecution | Arrest | Convictions |
|-----------------|-------------------|---------------------|--------------------|----------------------------------|---------------|--------------------|
| Grand Total | 5912 | 1618 | 1329 | 576 | 573 | 386 |
| Charts on pages | 8 | 9 | 10 | 11 | 12 | 13 |

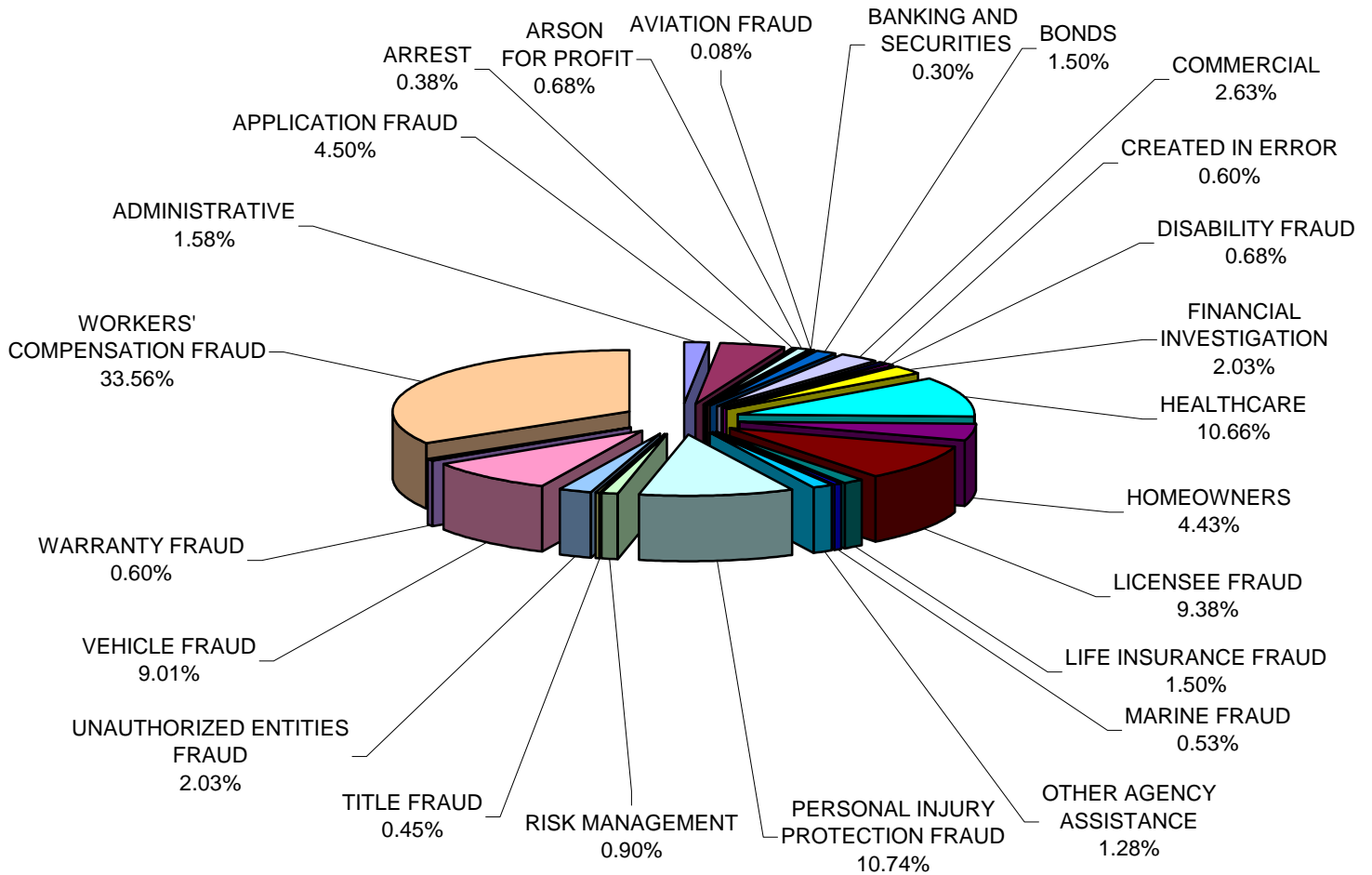
Division of Insurance Fraud Investigative Inquiries and Initial Complaints for FY 2003-2004 Total: 5912



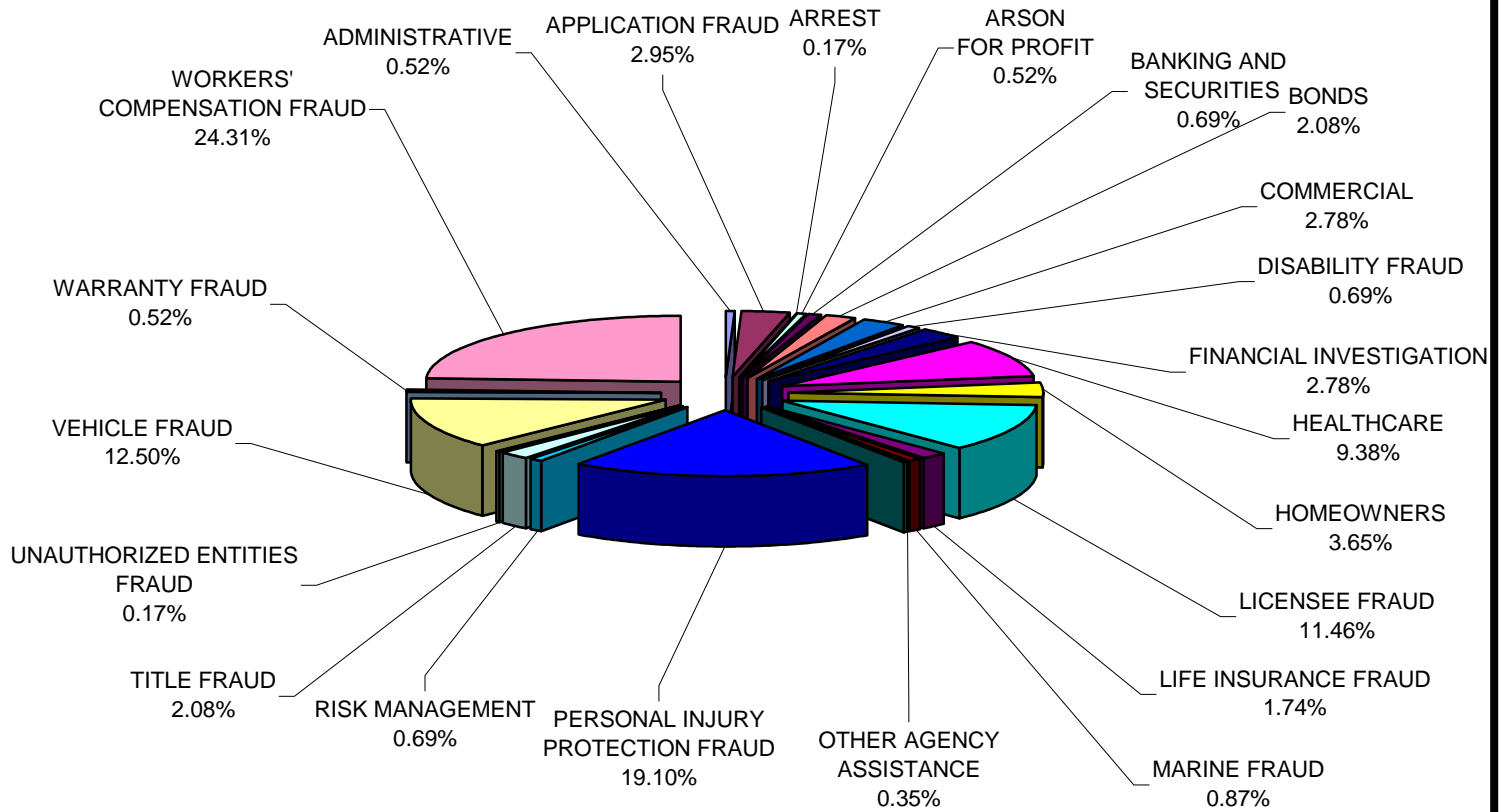
Division of Insurance Fraud Cases Opened for FY 2003-2004 Total: 1618



Division of Insurance Fraud Cases Closed for FY 2003-2004 Total: 1329



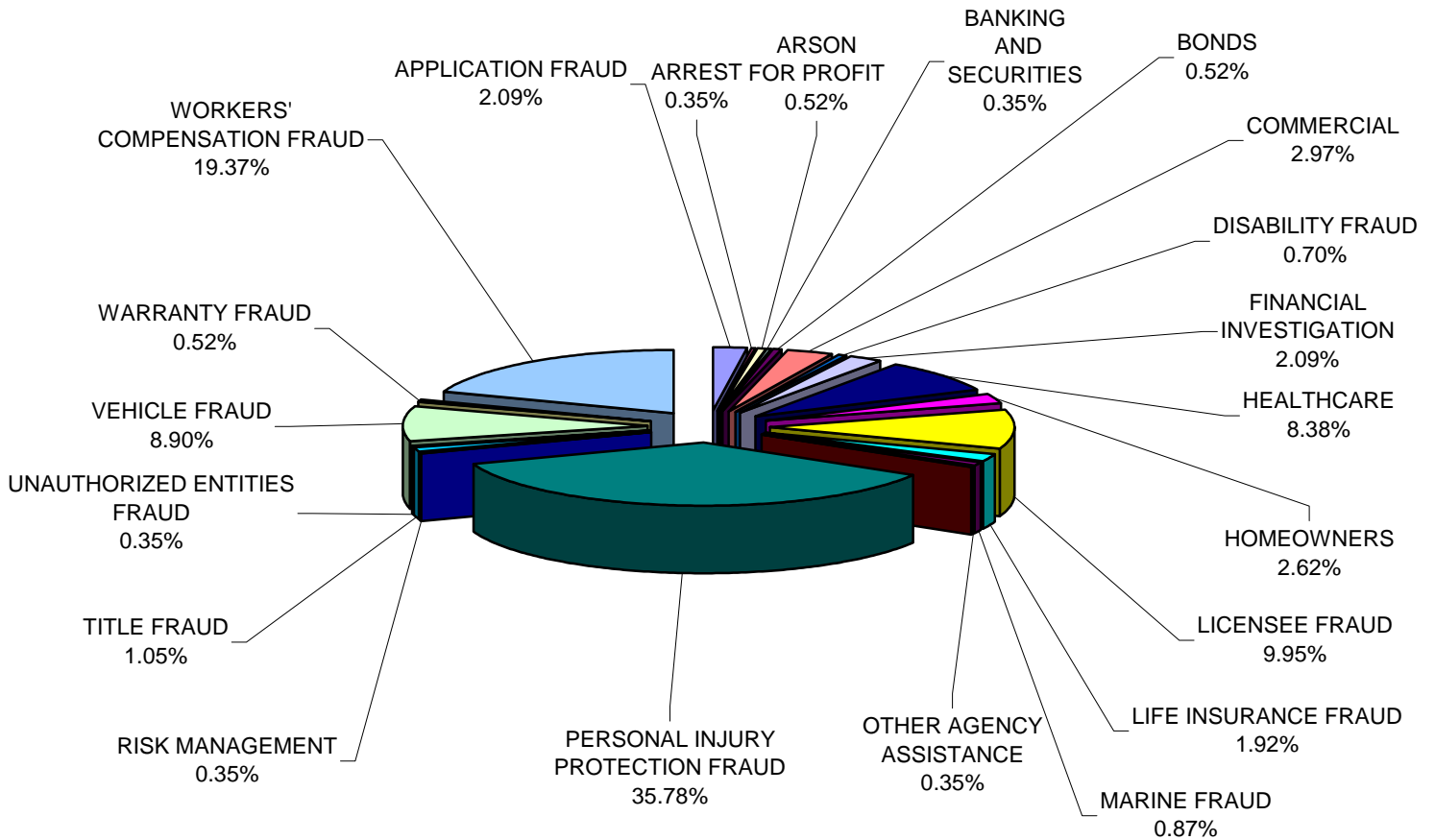
Division of Insurance Fraud Cases Approved and Presented for Prosecution for FY 2003-2004 Total: 576



Division of Insurance Fraud

Arrests for FY 2003-2004

Total: 573



Division of Insurance Fraud

Convictions for FY 2003-2004

Total: 386

