

STAT PACK REPORT 2015/2016

APPLICATION FRAUD

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
COMMERCIAL	9	4	1	1	0	0
CREDIT LIFE	3	0	0	0	0	0
DISABILITY	45	4	1	1	3	1
HEALTH	47	10	5	1	1	1
HOMEOWNER/SINKHOLE	0	0	1	0	0	1
HOMEOWNERS	111	27	8	6	7	0
LIFE	353	8	3	0	0	1
VEHICLE	1925	168	87	69	60	29
VESSEL	13	3	2	1	0	1
Total	2506 14.90%	224 9.11%	108 5.44%	79 5.81%	71 6.01%	34 0.0%

ARSON FOR PROFIT

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
COMMERCIAL	7	1	3	0	0	4
HOME	29	6	9	1	1	2
VEHICLE	96	8	8	7	7	2
Total	132 0.79%	15 0.61%	20 1.01%	8 0.59%	8 0.68%	8 0.0%

AVIATION FRAUD

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
FICTITIOUS CLAIM	5	3	0	0	0	0
Total	5 0.03%	3 0.12%	0 0.0%	0 0.0%	0 0.0%	0 0.0%

BANKING AND SECURITIES

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
BANK FRAUD	1	1	0	1	0	0
MORTGAGE FRAUD	2	0	2	0	0	4
SECURITIES FRAUD	0	0	1	0	0	0

Total	3 0.02%	1 0.04%	3 0.15%	1 0.07%	0 0.0%	4 0.0%
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BONDS

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
FICTITIOUS BONDS	1	1	0	1	1	0
Total	1 0.01%	1 0.04%	0 0.0%	1 0.07%	1 0.08%	0 0.0%

COMMERCIAL

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
AGRICULTURE/LIVESTOCK	1	0	0	0	0	0
FICTITIOUS CERTIFICATE OF INSURANCE	36	16	12	4	3	6
FICTITIOUS CLAIM OR DAMAGE	70	16	9	5	4	0
FICTITIOUS LIABILITY CLAIM	96	2	2	2	3	2
INFLATED CLAIM	65	2	3	0	0	0
SLIP & FALL	295	25	14	7	4	2
Total	563 3.35%	61 2.48%	40 2.02%	18 1.32%	14 1.19%	10 0.0%

CRIMES AGAINST THE ELDERLY

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
Undocumented	3	0	0	0	0	0
Total	3 0.02%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%

DISABILITY FRAUD

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
FICTITIOUS CLAIM	37	18	14	11	10	11
WORKING WHILE COLLECTING	49	9	9	1	0	4
Total	86 0.51%	27 1.10%	23 1.16%	12 0.88%	10 0.85%	15 0.0%

DUPLICATE ENTRIES

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
DUPLICATE	406	0	0	0	0	0
Total	406 2.41%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%

FINANCIAL INVESTIGATION

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
FINANCIAL	87	17	14	3	8	5
Total	87 0.52%	17 0.69%	14 0.71%	3 0.22%	8 0.68%	5 0.0%

HEALTHCARE

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
BY PATIENT	110	39	24	15	9	17
BY PROVIDER	443	27	12	2	2	10
DENTAL HEALTHCARE FRAUD	43	8	1	1	1	0
DENTAL HEALTHCARE FRAUD BY CLAIMANT	2	0	0	0	1	0
DISABILITY	17	4	3	1	2	2
EMPLOYER POCKETING	3	0	0	0	0	0
FICTITIOUS INSURANCE CARD	1	0	0	0	0	0
FICTITIOUS PROVIDER	24	3	0	1	0	0
OTHER MEDICAL PROVIDER	216	3	0	0	0	0
PATIENT BROKERING	4	2	0	0	0	0
PRESCRIPTION FRAUD	35	3	4	1	0	2
SERVICES BY UNLICENSED PERSON	19	1	0	1	1	0
Total	917 5.45%	90 3.66%	44 2.22%	22 1.62%	16 1.35%	31 0.0%

HOMEOWNERS

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
COOKING/KITCHEN FIRE	1	0	0	0	0	2

FICTITIOUS CLAIM OR DAMAGE	431	83	58	26	22	17
FICTITIOUS LIABILITY CLAIM	6	3	2	2	2	0
FORGERY BY HOMEOWNER	17	4	1	2	2	0
FORGERY BY OTHER	60	9	6	13	12	9
FORGERY BY PUBLIC ADJUSTER	38	0	0	0	0	0
INFLATED CLAIM	369	49	25	14	13	13
PLUMBING/TRENCHING	89	9	3	0	1	3
SINKHOLE	9	2	3	0	0	0
WAIVING DEDUCTIBLE	50	43	19	4	1	0
WATER EXTRACTION	91	0	0	0	0	0
Total	1161	202	117	61	53	44
	6.90%	8.21%	5.89%	4.49%	4.49%	0.0%

IDENTITY THEFT

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
BY ENTITY	6	0	0	0	0	0
BY PERSON	32	10	8	2	3	4
Total	38	10	8	2	3	4
	0.23%	0.41%	0.40%	0.15%	0.25%	0.0%

INFORMATION ONLY

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
INFORMATION	0	1	1	0	0	0
INFORMATION ONLY	31	0	0	0	0	0
Total	31	1	1	0	0	0
	0.18%	0.04%	0.05%	0.0%	0.0%	0.0%

LICENSEE FRAUD

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
ADJUSTER	22	4	2	2	1	0
ADJUSTER-BROKEN PIPE	3	0	0	0	0	0
AGENCY	63	5	2	0	0	0
AGENT	148	59	71	41	31	52
ANNUITY	2	3	1	0	1	0
BAIL BOND AGENT	31	17	47	20	13	36

CARRIER	24	0	0	0	0	0
HEALTH MAINTENANCE ORGANIZATION	4	0	0	0	0	0
PUBLIC ADJUSTER	71	8	6	0	0	0
PUBLIC ADJUSTER-BROKEN PIPE	6	0	0	0	0	0
SERVICE WARRANTY COMPANY	1	0	1	0	0	0
TITLE INSURANCE	5	2	0	0	0	1
Undocumented	1	0	0	0	0	0
UNLICENSED AGENT OR ADJUSTER	64	20	18	8	10	12
UNLICENSED CONTRACTOR	11	1	1	1	0	0
VIATICAL BROKER	2	0	0	0	0	0
Total	458	119	149	72	56	101
	2.72%	4.84%	7.51%	5.30%	4.74%	0.0%

LIFE INSURANCE FRAUD

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
BENEFICIARY FORGERY	30	6	8	2	2	3
CREDIT LIFE	3	1	1	0	0	0
MURDER FOR PROFIT	1	0	0	0	0	0
QUESTIONABLE DEATH	2	0	0	0	0	0
Total	36	7	9	2	2	3
	0.21%	0.28%	0.45%	0.15%	0.17%	0.0%

MARINE FRAUD

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
FICTITIOUS CLAIM	13	9	4	4	3	2
INFLATED CLAIM	9	1	0	0	0	0
Total	22	10	4	4	3	2
	0.13%	0.41%	0.20%	0.29%	0.25%	0.0%

NON-INSURANCE FRAUD OFFENSE

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
NO ACTION	46	0	0	0	0	0
OTHER CRIMINAL VIOLATION	0	1	0	1	0	0

OUTSIDE AGENCY – RESPONSE LETTER	2	0	0	0	0	0
Total	48 0.29%	1 0.04%	0 0.0%	1 0.07%	0 0.0%	0 0.0%

OTHER AGENCY ASSISTANCE

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
ASSISTANCE	44	38	32	10	14	2
UNLICENSED CONTRACTOR	3	3	2	0	0	0
WARRANT	26	15	13	1	36	1
Total	73 0.43%	56 2.28%	47 2.37%	11 0.81%	50 4.23%	3 0.0%

PERSONAL INJURY PROTECTION FRAUD

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
BY ATTORNEY	44	4	8	6	0	3
BY CLAIMANT	2089	134	106	50	30	42
BY PROVIDER	2591	73	84	42	37	37
FICTITIOUS INSURANCE CARD	163	113	93	57	45	39
ILLEGAL POSSESSION OF ACCIDENT REPORT	2	1	0	1	1	0
JUMP IN	182	62	55	25	22	26
LOST WAGES	11	1	1	1	1	1
PAPER ACCIDENT	84	7	1	14	13	5
PATIENT BROKERING	10	3	3	4	4	4
SOLICITATION	98	23	30	3	2	11
STAGED ACCIDENT	439	110	84	241	205	163
UNLICENSED ACTIVITY	487	29	22	23	12	3
Total	6200 36.87%	560 22.77%	487 24.53%	467 34.36%	372 31.50%	334 0.0%

RISK MANAGEMENT

Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
GOVERNMENT EMPLOYEE	1	0	0	0	0	0
Total	1 0.01%	0 0.0%	0 0.0%	0 0.0%	0 0.0%	0 0.0%

TITLE FRAUD						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
HOME	1	0	4	1	1	0
PROPERTY	8	1	0	0	0	0
VEHICLE	3	0	0	0	0	0
Total	12 0.07%	1 0.04%	4 0.20%	1 0.07%	1 0.08%	0 0.0%
UNAUTHORIZED ENTITIES FRAUD						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
FICTITIOUS BONDS	2	0	0	0	0	0
HEALTH	7	0	0	0	0	0
LIFE AND ANNUITIES	3	0	1	0	0	0
PROPERTY/CASUALTY	8	0	0	0	0	0
PROVIDER	4	1	0	0	0	0
VEHICLE	6	0	0	0	0	0
Total	30 0.18%	1 0.04%	1 0.05%	0 0.0%	0 0.0%	0 0.0%
VEHICLE FRAUD						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
ACCESSORIES	30	9	5	2	1	3
BODY SHOP	240	20	10	1	2	3
DAMAGE TO VEHICLE	969	128	86	46	33	28
DITCHING	557	53	41	20	17	15
FAILURE TO RETURN (THEFT)	3	5	5	2	2	0
TOWING COMPANY	20	4	2	0	0	0
Total	1819 10.82%	219 8.91%	149 7.51%	71 5.22%	55 4.66%	49 0.0%
WARRANTY FRAUD						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
CELL PHONE	4	1	1	3	3	0
COMMERCIAL	4	0	0	0	0	0
VEHICLE	4	2	2	0	0	0

Total	12 0.07%	3 0.12%	3 0.15%	3 0.22%	3 0.25%	0 0.0%
WORKERS' COMPENSATION FRAUD						
Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
AGENT PREMIUM	1	1	2	1	1	0
BY ATTORNEY	2	0	0	0	0	0
BY EMPLOYEE CLAIMANT	713	177	163	71	49	43
BY EMPLOYER	206	29	31	15	8	14
BY PROVIDER	14	2	3	0	1	1
EMPLOYEE PAYROLL DEDUCTION	1	2	2	0	0	0
EMPLOYER PREMIUM	116	52	41	28	24	13
FICTITIOUS CERTIFICATE OF EXEMPTION	4	2	3	4	4	3
FICTITIOUS CERTIFICATE OF INSURANCE	59	29	25	16	16	14
ID THEFT OF NUMBER OR NAME	329	51	71	23	20	33
LEASING COMPANY	0	0	0	0	1	0
MONEY SERVICE BUSINESS	3	3	8	1	4	2
VIOLATION OF STOP WORK ORDER	249	50	48	39	34	27
WORKING WITHOUT COVERAGE	468	432	357	322	293	236
Total	2165 12.88%	830 33.75%	754 37.98%	520 38.26%	455 38.53%	386 0.0%
Overall Total	16815	2459	1985	1359	1181	1033
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Type of Case	Complaints	Cases Opened	Cases Closed	Presented for Prosecution	Arrest	Successful Prosecutions
HEALTHCARE	917	90	44	22	16	31
HOMEOWNERS	1161	202	117	61	53	44
LICENSEE	458	119	149	72	56	101
PERSONAL INJURY PROTECTION	6200	560	487	467	372	334
VEHICLE	1819	219	149	71	55	49
WORKERS COMPENSATION	2165	830	754	520	455	386

COMPLAINTS: 16,815



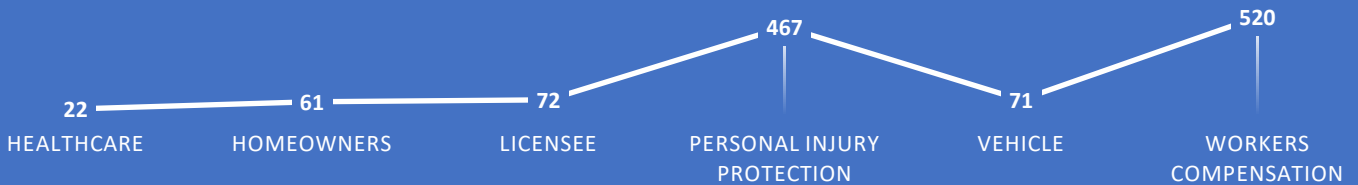
CASES OPENED: 2,459



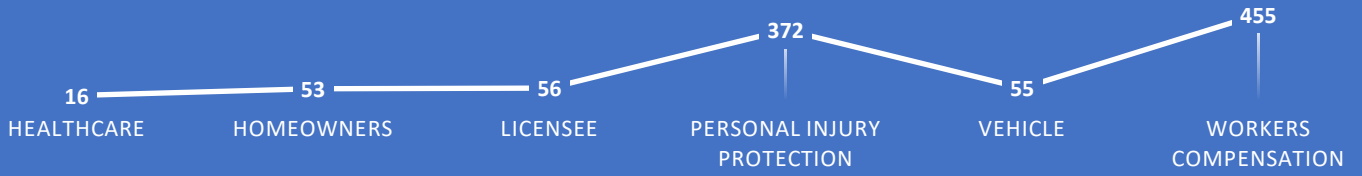
CASES CLOSED: 1,985



PRESENTED FOR PROSECUTION: 1,359



ARREST: 1,181



SUCCESSFUL PROSECUTIONS: 1,033

