



Good afternoon NICA families,

Below please find an update on actions I have taken for NICA families since the last update I provided.

Here is a brief overview of my actions and current status. Please visit my [NICA Advocacy page](#) for a more comprehensive summary of each action, including additional details and next steps.

### **Meetings**

I had ongoing discussions with NICA's Executive Director, Kenney Shipley, regarding the implementation of the provisions in Senate Bill 1786, specific family issues and more. Additionally, I've continued meeting with the Office of Insurance Regulation and the Office of Program Policy Analysis and Government Accountability's Health and Human Services Policy Area regarding audits and reviews. I also met with NICA parents who indicated that they had legislative recommendations to improve NICA.

### **Data**

NICA has continued to provide updates on the number of parental awards and death benefits disbursed as outlined in SB 1786. Additionally, I've requested data and clarification on the home construction and modification benefit; transportation benefit; and psychotherapeutic services and shared those responses with parents.

### **Communication**

I've communicated frequently with NICA families by sharing the survey response summary and Auditor General's Operational Audit Report; and updates on the Board of Directors appointments. I also established the NICA Family Communication Group for those families who expressed an interest in participating (I am not a member of the group). I also continued to provide one-on-one assistance to parents.

## NEXT STEPS

1. Propose revisions to NICA's Plan of Operations to NICA and OIR.
2. Finalize legislative proposals for consideration during the 2022 Legislative Session.

**For more next steps and additional details on each action above, please visit:**



[www.MyFloridaCFO.com/Division/ICA/NICA/Advocacy](http://www.MyFloridaCFO.com/Division/ICA/NICA/Advocacy)

I will continue to take additional advocacy steps on behalf of NICA families and will keep you apprised. Please contact me with any questions, comments or concerns.

Sincerely,

Tasha Carter  
FL's Insurance Consumer Advocate

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