



Good morning NICA families,

It's a privilege to continue to serve and advocate on your behalf. Below please find an update on actions I have taken for NICA families since the last update I provided.

Here is a brief overview of my actions and current status. . Please visit my [NICA Advocacy page](#) for a more comprehensive summary of each action, including additional details and next steps.

### **Meetings**

I had ongoing discussions with NICA's Executive Director, Kenney Shipley, regarding the implementation of the provisions in Senate Bill 1786, specific family issues, the newly re-designed NICA website and more. Additionally, I've met with the Office of Insurance Regulation; the Auditor General's Office; and the Office of Program Policy Analysis and Government Accountability's Health and Human Services Policy Area regarding audits and reviews.

### **Data**

Nearly weekly, I've requested data from NICA on the number of parental awards and death benefits disbursed as outlined in SB 1786. Additionally, I've requested data and clarification on the home construction and modification benefit; transportation benefit; and reimbursement for generators.

### **Communication**

I've communicated frequently with NICA families via survey, advisories, updates and one-on-one assistance with specific questions or benefit issues.

## **NEXT STEPS**

1. The Benefit Handbook is currently being revised to ensure all benefits and reimbursable expenses re included with a brief description of each and the required documentation that must be submitted. I will review the draft prior to dissemination to families.

2. Finalize and distribute NICA survey summary (no identifying information will be shared).
3. Update to families regarding the Board of Directors once all members are appointed.

**For more next steps and additional details on each action above, please visit:**



[www.MyFloridaCFO.com/Division/ICA/NICA/Advocacy](http://www.MyFloridaCFO.com/Division/ICA/NICA/Advocacy)

Please contact me with any questions, comments or concerns.

Sincerely,

Tasha Carter  
FL's Insurance Consumer Advocate

[www.MyFloridaCFO.com/Division/ICA](http://www.MyFloridaCFO.com/Division/ICA)

*Tasha Carter*

The Voice for Florida's Insurance Consumers

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