

ADDENDUM B

Board of Funeral, Cemetery and Consumer Services, meeting date: **January 2, 2014**

Continuing Education -- Applications for Course Approval

Pursuant to s. 497.147 Fla. Statutes, and Board Rule 69K-17.0041, the CE courses listed below have been submitted for Board approval. The courses have been reviewed by the Board's CE Committee. **Recommendation:** The Committee and the FCCS Division recommend that these courses be approved for CE credit.

Provider #	Provider Name	Course #	Course Name	Study Method	Hours
16008	Cremation Association Of North America:	106687	Crematory Operations Certification Program	Classroom Workshop	6
75	Florida Cemetery, Cremation & Funeral Association:	107101	FCCFA 2014 Regional Meeting - ADA Compliance In Your Business	Classroom Lecture	1
		107085	FCCFA 2014 Governmental Affairs Day	Classroom Lecture	1
14410	Hospice Foundation Of America:	107110	Helping Adolescents Cope With Loss	Classroom Video/Teleconference	3
2201	International Order Of The Golden Rule:	107688	Shecommerce Understanding The Female Funeral Service Customer	Classroom Video/Teleconference	1
		107529	Regional Workshop A Lifeline For Funerals Attracting Families That Are Slipping Away	Classroom Lecture	4
136	National Funeral Directors Association:	107715	What To Do When Families Say No Religion Please	Self-Study ONLINE	2
		107714	What Matters Most Hearts Desire In Life And Death	Self-Study ONLINE	6
		107712	Understanding The Practice Of The Ftc Funeral Rule	Self-Study ONLINE	3
		107711	Understanding Preneed	Self-Study ONLINE	4
		107710	Understanding And Managing Grief	Self-Study ONLINE	6
		107709	Understanding And Creating Exceptional Funeral Experiences	Self-Study ONLINE	3
		107708	Understanding Adult Grief Developing Effective Ways To Help Adults On Their Grief Journey	Self-Study ONLINE	4
		107707	Understanding A Childs Grief	Self-Study ONLINE	3
		107706	The Funeral A Chance To Touch A Chance To Serve A Chance To Heal	Self-Study ONLINE	4
		107705	The 4 Ps Of Cremation Policies Procedures Performance And Prevention	Self-Study ONLINE	2
		107704	Shoestring Marketing	Self-Study ONLINE	2
		107703	Serving Hispanic Families	Self-Study ONLINE	4
		107702	Professional Ethics In Funeral Service NFDA's Code Of Professional Conduct	Self-Study ONLINE	1
		107701	Personal Management In Funeral Service	Self-Study ONLINE	4
		107700	Offering Funeral Packages In Compliance With The FTC Funeral Rule	Self-Study ONLINE	2
		107699	Marketing A Funeral Home For Long Term Profitability	Self-Study ONLINE	3
		107698	Learning To Be A Leader	Self-Study ONLINE	3
		107697	Handling Claims, Litigation, And Regulatory Investigations	Self-Study ONLINE	2
		107696	Funeral Service Ethics	Self-Study ONLINE	2
		107694	Embalming The Obese Case	Self-Study ONLINE	3

DAS Jan 30

136 National Funeral Directors Association:	107693	Embalming Risk Management	Self-Study ONLINE	2
	107692	Embalming Perspectives And Paradigms Challenged	Self-Study ONLINE	6
	107691	Deathcare Marketing 25 FAQs	Self-Study ONLINE	6
	107690	Conflict Management For Funeral Directors Successful Interpersonal Communication Practices	Self-Study ONLINE	4
	107689	Communicable Diseases What Every Funeral Home Must Know	Self-Study ONLINE	3
	107687	Communicable Disease Safeguarding The Funeral Practitioner	Self-Study ONLINE	2
	107686	ADA Employer Compliance Title I Of The Americans With Disabilities Act	Self-Study ONLINE	3
	107528	Home Study Strengthening Hospice Relationships For Better Service To Families	Self-Study Audio/Visual	2
	107527	Home Study Shoestring Marketing	Self-Study Audio/Visual	2
	107526	Home Study Redesigning Customer Service For Outstanding Results	Self-Study Audio/Visual	2
	107525	Home Study Its Only A Matter Of Time Are You Ready For Natural Burials And Green Funerals	Self-Study Audio/Visual	2
	107524	Home Study Insights And Tactics To Increase Your 2014 Market Share	Self-Study Audio/Visual	2
	107523	Home Study Funeral Home Cemetery Synergy	Self-Study Audio/Visual	2
	107522	Home Study Ftc Compliance Handling The General Price List	Self-Study Audio/Visual	4
	107521	Home Study Embalming Risk Management	Self-Study Audio/Visual	2
	107520	Home Study Embalming Difficult Cases Donor Cases	Self-Study Audio/Visual	10
	107519	Home Study Current Perspectives On Grief And Bereavement For Funeral Service Professionals	Self-Study Audio/Visual	2
	107518	Home Study Cremation Due Diligence Is In Your Hands Implementing The Updated Cana NFDA ICCFA Joint Due Diligence Guide	Self-Study Audio/Visual	2
	107517	Home Study Cremation Basics Staff Attitudes Drive Success	Self-Study Audio/Visual	2
	107516	Home Study Boosting Profits Through The Power Of Possibility Thinking	Self-Study Audio/Visual	4
	107515	Home Study Becoming More Profitable Through Sustainable	Self-Study Audio/Visual	2
	107513	Home Study Battling Burnout Management Techniques For Caregivers	Self-Study Audio/Visual	2
	107512	Home Study The Art Of Facial Reconstruction	Self-Study Audio/Visual	4
	107510	Home Study 30 Questions About The 30 Year Old Funeral Rule	Self-Study Audio/Visual	2
	107509	Home Study Minimize Your Funeral Homes Wage And Hour Liability Risks	Self-Study Audio	2
	107508	Home Study GPL Funeral Packages Doing Them Right	Self-Study Audio	2
	107507	Home Study Formaldehyde Heath Effects Precautions And Its Future	Self-Study Audio	2
	107506	Home Study Advanced Cremation Arranging	Self-Study Audio	4
	107505	2013 All Staff Funeral Rule Training	Self-Study Audio	4
	107504	Home Study 30 Innovative Price List Offerings	Self-Study Audio	2
	107503	Home Study Traversing The Minefield Best Practice Reducing Risk In Funeral Cremation Service	Self-Study Printed Material	10
	107502	Home Study Only Angels Can Wing It How To Write A Eulogy Quickly And Present It Compassionately	Self-Study Printed Material	6
	107501	Home Study Instant Cashflow	Self-Study Printed Material	8

136 National Funeral Directors Association:	107500	Home Study Hug Your Customers	Self-Study Printed Material	8
	107499	Home Study Help Them Grow Or Watch Them Go	Self-Study Printed Material	6
	107498	Home Study Grievors Ask Answers To Questions About Death And Loss	Self-Study Printed Material	8
	107497	Home Study Great Answers To Difficult Questions About Death What Children Need To Know	Self-Study Printed Material	6
	107496	Home Study The Good Funeral Death Grief And The Community Of Care	Self-Study Printed Material	8
	107495	Home Study Getting Things Done The Art Of Stress Free Productivity	Self-Study Printed Material	8
	107494	Home Study Funeral Service Psychology And Counseling	Self-Study Printed Material	6
	107493	Home Study Funeral Home Customer Service A-Z	Self-Study Printed Material	8
	107492	Home Study Ethics In Funeral Service	Self-Study Printed Material	6
	107491	Home Study Educating The Families You Serve About The Why Of The Funeral A Guide For Funeral Home Staff	Self-Study Printed Material	6
	107490	Home Study Creating Meaningful Funeral Experiences	Self-Study Printed Material	6
	107489	Companioning You A Soulful Guide To Caring For Yourself While You Care For The Dying And The Bereaved	Self-Study Printed Material	6
	107488	Home Study After A Parents Suicide Helping Children Heal	Self-Study Printed Material	8
	107487	A Cemetery Should Be Forever	Self-Study Printed Material	8
	107486	Home Study-9 Powerful Practices Of Really Great Teams	Self-Study Printed Material	8
	107485	Nfda Home Study-9 Powerful Practices Of Really Great Bosses	Self-Study Printed Material	8
	107109	Leading At 90 Below Zero	Classroom Workshop	2
	107108	Leading In Times Of Rapid Change	Classroom Workshop	1
	107107	Handling Claims, Litigation And Regulatory Investigations	Classroom Workshop	1
	107106	Breathing Life Into Funeral Home Marketing Facebook Television And A Sense Of Humor	Classroom Workshop	1
	107105	Roundtables With A Twist	Classroom Workshop	1
	107104	The Future Of Funeral Service Isn't Social Media Its Experience And Value	Classroom Workshop	2
	107103	Cremation Families Are Not All Created Equal	Classroom Workshop	1
	107102	Adventures In Cremation	Classroom Workshop	2
	106886	Pet Loss Services And Your Funeral Home Cobranding To Create Success	Classroom Video/Teleconference	1
	106885	Update On The Affordable Care Act For Small Businesses	Classroom Video/Teleconference	2
	106686	The Art Of Cremation Phone Inquiries 3 Steps To Better Client Decisions	Classroom Video/Teleconference	1
65 Practicum Strategies:	107285	Cremation Yesterday Today And Tomorrow	Self-Study ONLINE	4
81 The Dodge Institute For Advanced Mortuary Stu:	107100	Shipping Remains By Air	Classroom Lecture	1
	107099	Seeing Is Believing	Classroom Lecture	1
	107098	The Science Behind Cremation - Part 2	Classroom Lecture	1
	107097	The Science Behind Cremation - Part 1	Classroom Lecture	1
	107096	Long-Term Embalming - A Case Study Of Claire	Classroom Lecture	1
	107095	Will Plastination Play A Roll In Funeral Services Of The Future	Classroom Lecture	1

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81 The Dodge Institute For Advanced Mortuary Stu:	107094	The Reality Of Disaster Deployment	Classroom Lecture	1
	107093	Cultural Challenges Of Disaster Deployment	Classroom Lecture	1
	107092	Our True Expertise - Embalming And Reconstructive Surgery	Classroom Lecture	3
	107091	Safety Tips For The Prep Room	Classroom Lecture	1
	107090	As The World Turns - An Infectious Disease Update	Classroom Lecture	1
	107089	Prep Room Essentials	Classroom Lecture	1
	107088	What Would You Do - What Worked, What Didn't	Classroom Workshop	2
	107087	This Is Why We Embalm	Classroom Lecture	2
	107086	Turning Challenges Into Opportunities	Classroom Lecture	2

Initials of FCCS staffer who prepared this document:

Approved for presentation to the Board (Director or Assistant Director):

JS 12/19/13

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