Session Question ID	Webinar Question	Florida PALM Response
1	Can you set up Florida PALM to access a transaction as soon as you log in?	No. From the Florida PALM Homepage you can add a tile to search for transactions, but you cannot add a specific transaction as a tile to your Homepage.
2	If you access a tile from your homepage screen is there a way to see the actual path, not the breadcrumb track shown above the Florida PALM icon?	You will not see the step by step navigation path. Refer to training materials to see those navigation steps. If those steps are not available or if you are unsure, contact the Solution Center for assistance.
3	When selecting fields to hide you used the control key. Will choosing one field, pressing the shift key and choosing a field several down from that one highlight all of them, like in Windows software packages work?	Yes, you can use the control or shift feature to select single or multiple fields.
4	Is there any way to enlarge the displayed grid in Florida PALM?	The zoom lines function will 'pop' the Lines box out on the screen. However, this may still require left/right scrolling depending on the number of fields the end user had selected to.
5	Will context (field) sensitive help be part of Florida PALM in future waves?	This functionality for future Florida PALM waves has not yet been determined.
6	If you click SpeedTypes from your recent places, will it expand the path to the full path?	Yes, it will allow you to see the SpeedType path from your recent places.
7	Can you change the color of the background on the Florida PALM screen?	No, this is not an available option.
8	Is there an easy way to verify a Journal entry is pending of second level approval?	On Create Journal Entry, you can search for a Journal, then click the approval tab; go into the Journal to the approval tab. A second option is to go to the Create/Update Journal Entries tile, find an existing journal entry, change journal header status to see if the journal has been posted.