Purpose

This job aid describes web browsers and versions that are compatible with Florida PALM and how to enable cookies.

Supported Web Browsers

Florida PALM supports the following common web browsers: Google Chrome, Microsoft Edge, and Mozilla Firefox. It is important to note the version of the browser you are using as that may impact compatibility.

Table 1: Supported Web Browsers and Versions

Web/Mobile Browser	Version
Google Chrome	79
Microsoft Edge	44+
Mozilla Firefox	71 or 68 Extended Support Release (ESR)
Safari	13 or 12

Setting Browser Cookies

Browser cookies may cause unpredictable behavior of a website if the cookies are disabled. It is recommended you enable cookies. Below are general instructions on how to access and adjust your browser's cookie settings. Follow the steps to enable cookies for supported Web browsers.

Google Chrome (Windows and Mac):

1. Click the **menu icon** option (three dot icon at the upper right corner of the browser) in the upper right and then select **Settings** (PC) or **Preferences** (Mac).
2. Scroll down to the **Privacy and Security section** and click on **Cookies and Other Site data**. Click **Block third-party cookies in Incognito**.
3. Restart your Chrome Browser.

Microsoft Edge:

1. Open Microsoft Edge select **Menu** (three dot icon at the upper right corner of the browser) and **Settings**.
2. Click **Cookies and site permissions**.
3. Click **Cookies and site data.**
4. Turn on **Allow sites to save and read cookie data (recommended)**
5. Restart your Edge Browser.

Mozilla Firefox Windows (Desktop):

1. Click the **Firefox** drop-down menu.
2. Click the **Options button,** or expand the **Options menu,** and then select **Options** within it.
3. Click the **Privacy** tab.
4. In the **History** section, select **Remember history**.
5. If you would prefer to **Use custom settings for history**, make sure that **Accept cookies from sites** is selected.

6. Click the **OK** button.

Mozilla Firefox Mac (Desktop):

1. Go to the **Firefox** drop-down menu.
2. Click **Preferences** and then **Privacy**.
3. In the **History** section, select **Remember history**.
4. If you would prefer to **Use custom settings for history**, make sure that **Accept cookies from sites** is selected.
5. Click the **OK** button.