

Department of Financial Services Change Management and Training Liaison Forum Agenda

Date	July 25, 2023	Time	9:00 – 11:00 am	
Location	Department of Children and Families			
Objective	Provide an opportunity for Change Management and Training Liaisons to collaborate and network with others, learn more about their role expectations, and brainstorm ways to engage their end users more effectively.			
Invitees	Change Management Liaisons a	and Trair	ning Liaisons	

Topic	Facilitator	Allotted Time
Welcome	Training team member	10 minutes
Survey Results • Group Discussion	Training team member	45 minutes
Change Journey • ADKAR	Readiness team member	10 minutes
Breakout	Readiness team member	45 minutes
Next Steps	Training team member	10 minutes

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