

FloridaPALM

Planning, Accounting, and Ledger Management



CHANGE MANAGEMENT LIAISON AND TRAINING LIAISON FORUM

OCTOBER 26, 2023



Agenda



Objectives:

Why are we here?



Planning Update:

What have you done?



Planning for Success:

**What can you do?
What will you do?**

**Agency Specific
Planning**



Attaining Success:

Where do you fit in?



What's Next?

Idea. Plan. Action.

Objectives

Why Are We Here?

- Empower the Change Management Liaisons and Training Liaisons to:
- ▶ Gain a better understanding of your CCN role and responsibilities
 - ▶ Inspire an action plan to complete agency activities and contribute to the completion of RW tasks
 - ▶ Promote networking with other agencies' Change Management Liaisons and Training Liaisons

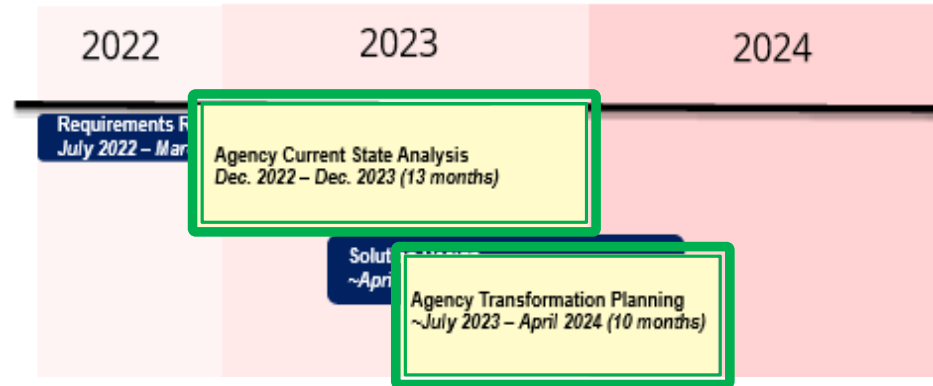



Planning Update

What Have You Done?

Liaison activities since the last forum:

- ▶ CCN Engagement
- ▶ Plans
- ▶ Actions

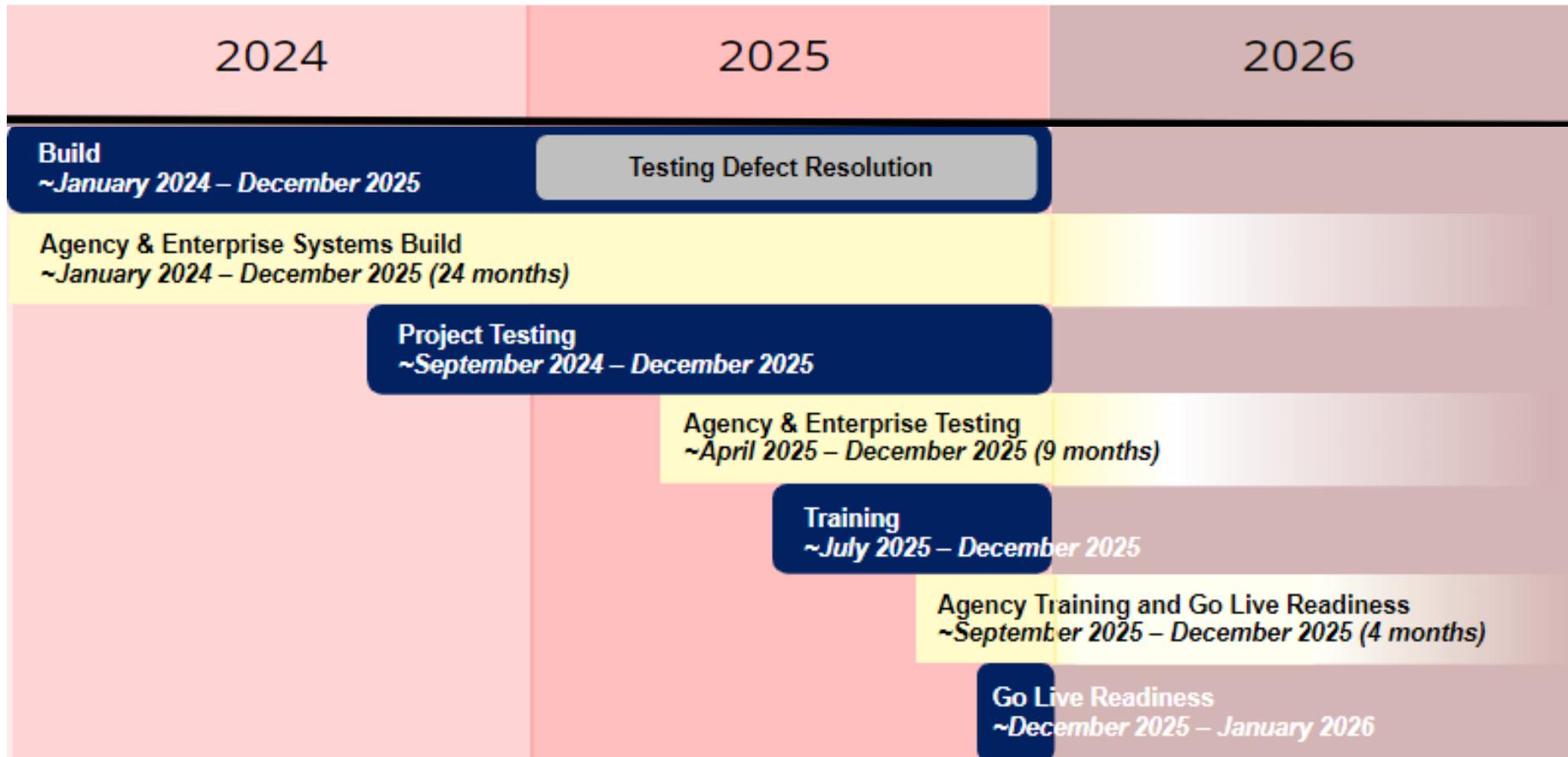


End Users 

- ✓ Understand FLAIR is being replaced
- ✓ Know Florida PALM is coming January 2026
- ✓ Understand what they are doing in FLAIR and why
- ✓ Identify basic differences between Florida PALM and FLAIR



Planning for Success



Planning for Success

Agency & Enterprise System Build

January 2024 – December 2025

End Users



- ✓ Learn new Florida PALM terminology
- ✓ Learn benefits of Florida PALM
- ✓ Anticipate process changes with Florida PALM, including agency business systems

Agency & Enterprise Testing

April 2025 – December 2025

End Users



- ✓ Understand changes in their job functions
- ✓ Understand agency specific values and processes

Agency Training & Go-Live Readiness

September 2025 – December 2025

End Users



- ✓ Participate in Florida PALM and agency specific end user training
- ✓ Understand changes in their job functions
- ✓ Know agency specific values and processes
- ✓ Understand how to complete their job in Florida PALM




Planning for Success

What Can You Do? What Will You Do?

Agency & Enterprise System Build

January 2024 – December 2025

End Users 

- ✓ Learn new Florida PALM terminology
- ✓ Learn benefits of Florida PALM
- ✓ Anticipate process changes with Florida PALM, including agency business systems


At the completion of this phase, agencies are expected to have fully remediated their agency business systems that will be needed at go live.

Planning for Success

What Can You Do? What Will You Do?

Agency & Enterprise Testing

April 2025 – December 2025

End Users 

- ✓ Understand changes in their job functions
- ✓ Understand agency specific values and processes

At the completion of this phase, agencies are expected to have fully tested their business systems and processes that will be needed at go live.

Have You Met?




Planning for Success

What Can You Do? What Will You Do?

Agency Training & Go-Live Readiness

September 2025 – December 2025

End Users 

- ✓ Participate in Florida PALM and agency specific end user training
- ✓ Understand changes in their job functions
- ✓ Know agency specific values and processes
- ✓ Understand how to complete their job in Florida PALM

At the completion of this phase, agencies are expected to have fully tested their business systems and processes that will be needed at go live.



Attaining Success Where Do You Fit In?



What's Next?

Idea. Plan. Action.



CONTACT INFORMATION

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