

Project Sponsor:	Steven Fielder	Project Director:	Jimmy Cox
Status Report Period:	September 1, 2023 – September 30, 2023	Current Project R&C Category:	4
Project Start Date:	Project funding began July 1, 2014	Project End Date:	July 19, 2027 (Funding appropriated through June 30, 2024)

1 – FLORIDA PALM STATUS OVERVIEW

A. Agency Engagement		Required for R&C Category 
<p>During the month of September, the Department completed the following:</p> <ul style="list-style-type: none"> Hosted the Payroll Wave Business Process Model Review with the Advisory Council and agency subject matter experts Hosted two Technical Town Hall sessions for agency technical and business experts Published the Agency Sponsor Scoop highlighting agency engagement, the new bimonthly Agency Readiness Status Report, new resources, and upcoming meetings with agencies Published the full Readiness Workplan with tasks through go-live in January 2026, hyper care, and post-implementation support Combined several Project resources (Reports Catalog, Interface Catalog, Conversions Catalog, and the Data Dictionary) into one resource within Smartsheet called Florida PALM Resources for easier access and use by agencies Shared the production enhancement for Disinvestment Journals on September 29 Shared the Florida PALM Solution Center phone system upgrade to enhance user experience on October 5 Provided an Agency Guide to Preparing for the Florida PALM Design Workshops to help agencies understand and promote understanding across the intended audience for meetings during the Design Phase Continued focused conversations with agencies in areas of specific importance and personalized support 		

B. Implementation Status		Required for R&C Category 	
	Yes	No	Explain:
Is the project on schedule? <small>If no, explain why and what corrective action(s) are planned to bring the project back on schedule</small>	✓		The Project Schedule includes implementation activities to be completed through post-implementation support and establishes major implementation activities and Stage Gate dates.
Will the project complete on schedule?	✓		The accepted Project Schedule shows the solution going live on January 6, 2026.
Is the project currently within budget?	✓		The Project is currently within budget.

B. Implementation Status			Required for R&C Category 1 2 3 4
	Yes	No	Explain:
<i>If no, explain why and what corrective action(s) are planned to bring the project back within budget</i>			
Will the project remain within budget?	✓		Spend Plan details provided in section four.
Were any Project Change Requests approved during this reporting period?	✓		Project Change Requests (PCR) 104, 105 and 106 were approved during this period.
Have any risks or issues impacted the project during the reporting period?		✓	No new risks or issues have been identified.

C. SPI <i>Provide SPI for Current + Last 3 Reporting Periods</i>					Required for R&C Category 3 4
	Past Reporting Period	Past Reporting Period	Last Reporting Period	Current Reporting Period	
Date	June 2023	July 2023	August 2023	September 2023	
Project Schedule Performance Index (SPI)	*0.99	0.78	0.89	0.88	
Explanation of SPI Variance / Trend	This Schedule includes all activities needed to implement the Florida PALM Financial/Payroll Waves. <i>*The current Project Schedule was released for use as of July 1, 2023. The June 2023 SPI was calculated based on the previous Schedule.</i>				

2 – IMPLEMENTATION PROGRESS

A. Stage Gate Decision (Milestones and Critical Path Items) <i>Provide status tracking for Stage Gate Decisions planned for action by the Project Director and/or Executive Steering Committee and identify the status of each item listed (Completed, In Progress, Future).</i>			
			Required for R&C Category 2 3 4
Stage Gate Decision Name	Contractual Due Date	Actual Finish Date (completed)	Status (C=Completed IP= In Progress F=Future)
SG1 – Ready to Start Build	12/29/2023	N/A	IP
SG2 – Ready to Begin System Testing	8/30/2024	N/A	IP
SG3 – Ready to Begin UAT	3/28/2025	N/A	F
SG4 – Agency Readiness	11/26/2025	N/A	IP
SG5 – Deployment Readiness	12/17/2025	N/A	F
SG6 – Confirm Deployment	12/30/2025	N/A	F
SG7 – Go-Live	1/6/2026	N/A	F

B. Scope Changes <i>List all scope changes (any changes from the original project objectives and deliverables that impact the project schedule or budget) identified during this reporting period, including those that may impact the project in later reporting periods.</i>			
			Required for R&C Category 2 3 4
Scope Change Description	Cost Impact	Schedule Impact	Status (if approved, include approval date) / Variance Explanation / Comment
PCR 104 – CME013 Manual Reconciliation Page	No impact to Cost	No impact to Stage Gate Decisions	Approved on 09/15/2023 by the Project Director – Production related change - Implementation in progress during this reporting period
PCR 105 – Retiree Payment Remittance	No impact to Cost	No impact to Stage Gate Decisions	Approved on 09/27/2023 by the ESC – Financials and Payroll Waves related change – Implementation in progress during this reporting period
PCR 106 - Segment II Customization and Requirement Updates	No impact to Cost	No impact to Stage Gate Decisions	Approved on 09/27/2023 by the ESC – Financials and Payroll Waves related change - Implementation in progress during this reporting period

3 – IMPLEMENTATION ISSUES / RISKS

A. Implementation Issues Required for R&C Category 					
<i>List all issues identified, open, occurring, or closed within this reporting period related to implementation of the Financials or Payroll Waves.</i>					
Issue Description	Status (Open / Closed)	Priority	Resolution Approach	Resolution Date	Owner
N/A					

B. Implementation Risks Required for R&C Category 					
<i>List risks identified, open, occurring, or closed within the reporting period with risk score of 6 or greater.</i>					
Risk Description	Status (Open / Closed)	Risk Score	Mitigation/Response Strategy	Status	Owner
Risk 4 – Agencies’ ability to adequately engage and participate may impact agency readiness.	Open	6	The Project will utilize one or more of the following mitigations to manage the risk: <ol style="list-style-type: none"> 1. Conduct monthly meetings between Readiness Coordinators and agency Change Champion Network members to discuss internal readiness and preparation to transition to Florida PALM. 2. Conduct meetings between Project leadership and Agency Sponsors to discuss the agency’s progress and any concerns, needs, or roadblocks that the agency is facing in their transition activities. 3. Lead meetings and workshops designed to share timely and relevant information with agencies throughout the Project’s lifecycle. 4. Provide tools and information (e.g., graphics and content) to support messaging and communication within the agency regarding key implementation activities and change impacts. 	Mitigating	Carolyn Hicks

B. Implementation Risks					
<i>List risks identified, open, occurring, or closed within the reporting period with risk score of 6 or greater.</i>					
Risk Description	Status (Open / Closed)	Risk Score	Mitigation/Response Strategy	Status	Owner
Risk 6 - The execution of contracts and procurement activities outside of the Project may impact Florida PALM implementation and agency readiness	Open	6	The Project will utilize one or more of the following strategies to manage the risk: 1. Provide the Project's timeline and key Project dates essential for agency and enterprise partner readiness (e.g., milestones). 2. Engage regularly with agency and enterprise partners to share information and to report progress towards key milestone dates. 3. Request updates and status reporting on key readiness activities. 4. Provide support or information to support agency, enterprise partner, or oversight body planning or decision making or needs.	Mitigating	Angie Robertson

4 – SPEND PLAN

The Florida PALM Project was appropriated \$63,769,143 for FY 2023-24. As of the end of this reporting period, \$24,908,065 has been released, \$15,408,855 has been projected, \$15,501,960 has been incurred, and \$13,132,230 has been paid. A baseline adjustment was included to reflect projection changes for actuals through September in preparation for the submission of the Project's 3rd quarter budget amendment. See the Florida PALM Project Spend Plan for additional details.

5 – REMEDIATION AND TRANSITION TASKS REQUIRED TO REPLACE FLAIR

Remediation and Transition Tasks			
Provide status tracking for remediation and transition tasks required to replace FLAIR and identify the status of each item listed (Completed, In Progress, Future).			Required for R&C Category 2 3 4
Task Name	Due Date	Actual Finish Date (Completed)	Status (C=Completed IP= In Progress F=Future)
<p>Stage Gate 1 – Ready to Start Build (includes the following critical path items):</p> <ul style="list-style-type: none"> • Project Schedule (D635) – Accepted • Solution Design – Segment I (D636) – Accepted • Solution Design – Segment II (D637) – In Progress* • Update Process Models – Financials – Segment I (I-WP101) – Complete • Update Process Models – Financials – Segment II (I-WP101) – In Progress* <p><i>*Items do not need to be complete for the decision to begin build.</i></p>	12/29/23	N/A	IP
<p>Stage Gate 2 – Ready to Begin System Testing (includes the following critical path items):</p> <ul style="list-style-type: none"> • Solution Design – Segment III (D641) • Process Models – Payroll (D639) – In Progress • Master Data Configuration Workbooks (D640) – In Progress • Updated Technical Architecture Design (D642)* • Update Process Models – Financials – Segment III (I-WP101) • Build – Segment I (D646) • Solution Design – Segment IV (D644)* • Update Process Models – Financials – Segment IV (I-WP101)* • Environment Builds – System Test Environment <p><i>*Items do not need to be complete for the decision to begin system testing.</i></p>	08/30/24	N/A	IP

Remediation and Transition Tasks			
<i>Provide status tracking for remediation and transition tasks required to replace FLAIR and identify the status of each item listed (Completed, In Progress, Future).</i>			
Task Name	Due Date	Actual Finish Date <i>(Completed)</i>	Status <i>(C=Completed IP= In Progress F=Future)</i>
<p>Stage Gate 3 – Ready to Begin UAT (includes the following critical path items):</p> <ul style="list-style-type: none"> Establish DW/BI Environments (D647) Build – Segment II (D648) Security Roles Matrix (WP405) Environment Builds – Mock Conversion Test Environment Environment Builds – Interface Test Environment Solution Design – DW/BI (D650) Mock Conversion I (D651) Build – Segment III (D649) Build – DW/BI – Segment I (D653) System Test – Segment I (D652) Mock Conversion II (System Test) (D655) Build – Segment IV (D654) Build – DW/BI – Segment II (D659) Environment Builds – UAT Test Environment System Test – Segment II (D656) Build – DW/BI – Segment III (D668) Mock Conversion III (UAT) (D657) System Test – DW/BI (D661) <p><i>*Items do not need to be complete for the decision to begin system testing.</i></p>	03/28/25	N/A	F
<p>Stage Gate 4 – Agency Readiness (includes the following critical path items):</p> <ul style="list-style-type: none"> Training Build (I-WP110) Role Mapping Worksheet (I-WP118) Readiness Workplan (I-WP126) – Complete Agency Readiness Certification (I-WP128) <p><i>*Items do not need to be complete for the decision to begin system testing.</i></p>	11/26/25	N/A	IP

Remediation and Transition Tasks			
<i>Provide status tracking for remediation and transition tasks required to replace FLAIR and identify the status of each item listed (Completed, In Progress, Future).</i>			
Task Name	Due Date	Actual Finish Date <i>(Completed)</i>	Status <i>(C=Completed IP= In Progress F=Future)</i>
Stage Gate 5 – Deployment Readiness <ul style="list-style-type: none"> • Environment Builds – Disaster Recovery Test Environment • Deployment and Contingency Plan (D658) • Environment Builds – Dry Run Test Environment • Environment Builds – Performance Test Environment • Mock Conversion IV (D662) • Interface Testing – Segment I (D663) • Regression Testing (WP416) • Mock Go-Live – Dry Run #1 (D667) • Disaster Recovery Testing (D676) • Payroll Parallel Testing (D670) • Interface Testing – Segment II (D671) • Mock Go-Live – Dry Run #2 (D673) • Penetration Testing (D674) • Performance Testing (D675) • Final Known Issues & Enhancements List (D678) • Mock Go-Live – Dry Run #3 (D677) <p><i>*Items do not need to be complete for the decision to begin system testing.</i></p>	12/17/25	N/A	F
Stage Gate 6 – Confirm Deployment	12/30/25	N/A	F
Stage Gate 7 – Go-Live	01/06/26	N/A	F

6 – TRAINING PLANS

Training Plans for Department Staff			
<i>Provide the status of the implementation of training plans for Department staff and identify the status of each item listed (Completed, In Progress, Future).</i>			Required for R&C Category 2 3 4
Deliverable / Work Product / Activity Name	Due Date	Actual Finish Date <small>(Completed)</small>	Status <small>(C=Completed IP= In Progress F=Future)</small>
Update Training Strategy (I-WP122)	02/29/24		F
Update Training Deployment and Measurement Plan (I-WP123)	02/29/24		F
ILT Training Delivery Plan (I-WP113)	06/28/24		F
Training Curriculum (I-WP108)	11/15/24		IP
UAT Training Materials (I-WP111)	02/13/25		F
Training Designs (I-WP109)	05/29/25		F
Training Build (I-WP110)	06/10/25		F
End User Manual (I-WP112)	08/05/25		F
Train the Trainer (I-WP115)	08/08/25		F
Conduct Training	11/26/25		F

7 – REMEDIATION PROGRESS OF AGENCY BUSINESS SYSTEMS

Remediation Progress of Agency Business Systems

Provide an update on the remediation progress for each agency business system required for deployment of PALM functionality.

Required for R&C Category 

Chapter 2023-240, implementing the 2023-2024 General Appropriations Act, directs agencies to submit bi-monthly status reports to the Florida PALM Executive Steering Committee. The agency-specific, bi-monthly status reporting tool was released to agencies, through Readiness Workplan Task 331, on August 28, 2023, with a due date of September 10, 2023, for completing the requested information and providing Agency Sponsor confirmation. Every agency submitted their bimonthly status report for the period of July to August 2023. The summary dashboard for each agency has been combined into one document and was published on September 15, 2023 on the [Florida PALM website](#).

Agencies continued working on the following readiness tasks included in the Readiness Workplan during September:

- Task 326 – Update Current-State Agency Business System Inventory and Documentation – Released 03/13/2023 – Due 10/27/2023
- Task 328 – Document Current Agency Business Processes – Released: 07/31/2023 – Due: 12/15/2023