

FloridaPALM

Planning, Accounting, and Ledger Management



EXECUTIVE STEERING COMMITTEE

DEPARTMENT OF FINANCIAL SERVICES

FEBRUARY 25, 2026



ADMINISTRATIVE

JULIAN GOTREAUX



Administrative Budget

FY 2025-2026 Spend Plan Summary as of January 31, 2026				
Category	Projected FYTD	Incurred FYTD	Released FYTD	Release Remaining
FLAIR System Replacement	\$22,405,681	\$22,405,681	\$34,136,921	\$12,467,575
SSI Implementation Services	\$11,254,016	\$11,254,016		
Facilities and Maintenance	\$242,487	\$242,487		
Production Support	\$6,185,342	\$6,185,342		
Additional Facilities	\$139,733	\$139,733		
Production Support Administration	\$60,695	\$60,695		
Oracle Software and Maintenance	\$1,162,987	\$1,162,987		
Project Administration	\$171,762	\$171,762		
Florida PALM-UAT	\$59,520	\$59,520		
ERP Support Services	\$2,114,691	\$2,114,691		
QA Support Services	\$1,014,448	\$1,014,448		
Data Processing Services	\$0	\$0	\$0	\$0
Contingency	\$0	\$0	\$0	\$0
Salaries & Benefits	\$5,999,318	\$5,999,318	\$12,735,387	\$6,736,069
HR Transfer and Risk Management Insurance	\$35,279	\$35,279	\$42,181	\$6,902
Total:	\$28,440,278	\$28,440,278	\$46,914,489	\$19,210,546



Administrative Risks and Issues

- ▶ One open Issue
 - Issue 38 – BOA Delayed Interface Testing
- ▶ Five open risks with a score of 6 or greater
 - Four with a score of 6
 - Risk 1 – Insufficient staffing or delays in onboarding – *Stable*
 - Risk 2 – External stakeholders and agencies expectations – *Stable*
 - Risk 5 – Timing and efficiency of information sharing – *Stable*
 - Risk 6 – Execution of contracts and procurement activity outside of the Project – *Increasing*
 - One with a score of 9
 - Risk 4 – Agency engagement – *Stable*



Administrative Schedule

SG4 – Agency Readiness		November 18, 2026	
<i>Agency Readiness Certifications have been received</i>			
Critical Path Item	Trend	Status (Due Date)	
I-WP110 – Training Build	●	In Progress (09/25/2026)	
UAT Complete	●	In Progress (11/06/2026)	
Agency Readiness Certification 4	●	Future Task (11/09/2026)	

● Completed/Accepted ● On Schedule ● Behind Schedule ● Late

Status as of 02/19/2026



Administrative Schedule

SG5 – Deployment Readiness

December 16, 2026

The following activities are completed: •UAT (results, Known Issues and Enhancements list) • Enterprise Systems Interface testing • Penetration Testing* • Performance Testing* • Disaster Recovery Testing* • Dry Runs* Deployment and Contingency Plan*

*Requires Project Director Approval

Critical Path Item	Trend	Status (Due Date)	Critical Path Item	Trend	Status (Due Date)
WP416 – Regression Testing	●	In Progress (11/02/2026)	D675 – Performance Testing	●	In Progress (06/30/2026)
D658 – Deployment and Contingency Plan	●	Accepted	D676 – Disaster Recovery Testing	●	In Progress (10/09/2026)
D662 – Mock Conversion IV	●	Accepted	D710 – Completion of Interface Testing – Segment III	●	Future Task (10/16/2026)
D664 - Hypercare Support Plan	●	Accepted	D711 – Completion of Performance Testing Segment II	●	Future Task (10/27/2026)
D665 - Post Implementation Support Plan	●	Accepted	Completion of Dry Runs	●	Future Task (11/13/2026)
D670 – Completion of Payroll Parallel Testing	●	In Progress (09/28/2026)	Full Batch Schedule Including Critical Jobs List	●	In Progress (11/10/2026)
D674 – Penetration Testing	●	Future Task (10/27/2026)	Known Issues & Enhancements List Confirmed	●	Future Task (12/04/2026)

● Completed/Accepted ● On Schedule ● Behind Schedule ● Late

Status as of 02/19/2026



TESTING ACTIVITIES

JIMMY COX, ANGIE ROBERTSON,
STACEY TERRY



Testing Activities

Enterprise Partners

▶ LAS/PBS

◦ Cycle 2 Testing

- GLI071 – Yearly Agency Expenditures – a new file was provided to LAS/PBS on 2/20 for testing
- KKI005 Outbound Operating Reversions Balances Cycle 2 testing was completed last week
- KKI011 – Agency Certified Forward Requests – a new file was provided to LAS/PBS on 2/23 for testing
- GLI088 Files (13 files) – Transparency Files –
 - File layouts and format have been confirmed
 - Files were moved to system testing on 2/23
 - Project team in the process of conducting additional testing
 - Expect to provide files to LAS/PBS out of UAT no later than mid-March
- All other LAS/PBS files and iterations have completed Cycle 2 testing



Testing Activities

Enterprise Partners

▶ MFMP

- Cycle 2 Testing is complete
- UAT environment is ready – currently conducting regression testing
- All interfaces are in UAT and ready for Cycle 3 testing
- MFMP anticipates continuing Cycle 3 regression testing through March
- MFMP is coordinating with agencies to start UAT in the MFMP test site in April



Testing Activities

Enterprise Partners

▶ STMS

- Cycle 2 testing is complete for all interfaces; Webservice connection is in progress (see below)
- All interfaces are in UAT and ready for Cycle 3 testing
- Webservice is still in Cycle 2 testing, pending STMS issue resolution
 - No impact to UAT, Cycle 3 testing or go-live if not implemented
- STMS is coordinating with agencies to start UAT



Testing Activities

Enterprise Partners

▶ People First

- Cycle 2 is complete for all payroll files
- Cycle 2 testing in progress for two AP files
 - No impact on agency testing
- UAT environment is ready – currently conducting regression testing
- All payroll interfaces are in UAT and ready for Cycle 3 testing; AP interfaces will move to UAT after completing Cycle 2
- Cycle 3 testing is well underway, including processing a full biweekly payroll
- People First plans to let agency testers into their test site later this week



Testing Activities

Enterprise Partners

▶ FACTS

- Cycle 2 testing is complete
- UAT environment is ready –
 - Currently conducting regression
 - DFS internal testing and Cycle 3 testing began on 2/9
- Agencies with established interfaces to/from FACTS – testing begins 3/2
- Agencies that will send future interfaces to/from FACTS – testing begins 3/16
- Agency End User Testing in FACTS UAT environment – testing begins 3/23



Testing Activities

Enterprise Partners

▶ Florida Retirement System

◦ Retiree Payroll

- Cycle 2 testing is complete for all Retiree Payroll files
- All interfaces are in UAT and ready for Cycle 3 testing
- All interface files are ready for Cycle 3 testing
- Project and FRS to coordinate when to run a full retiree payroll and weekly payrolls in UAT

◦ Retirement Contributions

- All files except for PRI030 – monthly retirement contributions have completed Cycle 2 testing
- Florida PALM resolving issues identified in initial testing
- Expect to conduct additional testing in March for PRI030



Testing Activities

Third-Party Vendors

- ▶ Bank of America – PCard Works
 - Cycle 2 interface testing is ongoing and not expected to complete until late April or early May
 - Testing started significantly late due to a contract issue (which has been resolved)
 - Bank of America is completing build for one of the interfaces, with an anticipated completion in early April
 - Project is making updates to two interfaces based on feedback on initial Cycle 2 testing
 - Issue 38 was updated to account for the bullets above



Testing Activities

Third-Party Vendors

- ▶ JP Morgan Chase
 - All files have been testing successfully except for CMI006
 - Florida PALM will be making a small change to deviate from the standard bank file to accommodate the process JPM is using
 - No impact to agency testing
 - Anticipate concluding testing by the end of March
- ▶ FIS (Deferred Comp Vendor)
 - File field length issue being resolved by Florida PALM and then testing can conclude
 - Anticipate concluding testing in next 2-3 weeks



Testing Activities

Agency Interfaces Cycle 2

As of COB February 20th

- ▶ Completed Cycle 2 Testing – 393 of 454
- ▶ Cancelled or Deferred by Agency – 5 interface connection
- ▶ Florida PALM File Layout Change – Agency Build being updated – 1 interface connection (FDOT)
- ▶ Not Started Pending Agency Readiness – 30
 - Citrus - 12; DOE - 5; DCF - 3; DMA - 4; DLA – 1; Print Files - 5
 - DOE, DCF, DMA and DLA files are needed for go-live
 - Citrus files are for a new system the agency is planning to build
 - Print files are intentionally planned to start later
- ▶ Testing still in Progress – 25
 - Pending Agency Review – 7 (7 different agencies; 5 of the files are outbound voucher details)
 - Pending Agency Update and New File – 10 (6 different agencies)
 - Project Testing Agency File – 8 (6 different agencies)



Testing Activities

DW/BI License

▶ License Quantities

- Financials – 3,100
- Payroll – 200
- Projects – 100
- Historical FLAIR IW Data – N/A (no license required)

▶ Basis for License Quantities

- Financials – the majority of reporting will occur from the Financials tables, and the majority of the Project-delivered reports are using data from the Financials module
- Payroll – current FLAIR IW users is less than 120; however, purchased additional license as a contingency
- Projects – very small footprint; only applicable for Project Costing



Testing Activities

DW/BI License

- ▶ Why limit the quantity purchased?
 - Goal was to only purchase what was needed
 - Licenses are very expensive and have a recurring cost for the life of Florida PALM
 - Initial license cost (three separate purchases) – \$1.4m (cost per license is variable based on volume being bought)
 - Annual recurring cost is currently over \$300,000 (FY 25/26) and increases (annual lift) each year up to 10% over the prior year (i.e., recurring cost continues to increase each year)
- ▶ What was requested by agencies
 - Agencies requested 4x the number of users for Payroll compared to FLAIR IW payroll access
 - Most agencies appeared to just give everyone access, and did not consider the confidential nature of payroll data
 - Several agencies requested Project access, but don't have any project related data and don't plan to use the project costing module



Testing Activities

DW/BI License

▶ Project Actions Taken

- Published additional clarifications to agencies on the use of each of these license
- Clarified that HR related data should continue to be pulled from the People First Data Warehouse and not from Florida PALM
- Clarified that Project access is only related to project costing, not to financial transactions that used project chart fields
- Provided agencies with a set quantity amount for Projects (where agencies are using project costing) and Payroll that they must work within for UAT
- Project leadership has met with several agencies to address their concerns on limits

▶ Next Steps

- Agencies to re-evaluate their ask to ensure the right people have access
- Project will re-evaluate the license quantities after agencies have conducted initial testing
- If additional license are needed, we will present our recommendation to the ESC before proceeding



Testing Activities

User Acceptance Testing

AHCA, APD, DACS, DBPR, DCF, DJJ, DLA, DMS, DOH, DVA, FDC, FDLE, FDOT, FSDB, FWC

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	
26 All Agencies Kick Off - A	27 Supporting our Agencies UAT	28 All Agencies Kick Off - B	29	30	Jan
2	3	4	5	6	
Readying the System for Processing and Supporting Cash and Budget Needs					
9	10 Processing Payroll - Week 1 - Day 1	11 Processing Payroll - Week 1 - Day 2	12	13	February
16	17-18 Paying Supplier Obligations		19	20	
23	24 Processing Payroll - Week 2 - Day 3	25 Processing Payroll - Week 2 - Day 4	26 Working with Projects	27	

CITRUS, COM, DEM, DEP, DFS, DMA, DOAH, DOE, DOEA, DOL, DOS, DOR, EOG, FCOR, FGCC, HSMV, JAC, LEG, PSC, SCS

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	
26 All Agencies Kick Off - A	27 Supporting our Agencies UAT	28 All Agencies Kick Off - B	29	30	Jan
2	3	4	5	6	
Readying the System for Processing and Supporting Cash and Budget Needs					
9	10	11	12	13	February
16	17-18 Paying Supplier Obligations		19	20	
23	24-25 Paying Supplier Obligations		26 Working with Projects	27	

UAT Has Begun!!



Testing Activities

Project-Led Sessions

Session Title / Subject	# of Sessions	# of Days	# of Agency Participants	% of Registered Participants
<i>Getting Ready for UAT:</i>				
Kick Off Meetings	2	2	391	88.86%
Supporting Your Agency's UAT	1	1	131	84.52%
<i>In-Person UAT Sessions:</i>				
Readying the System and Supporting Budget and Cash Needs	2	6	78	88.64%
Processing Payroll - Day 1	1	1	56	83.58%
Processing Payroll - Day 2	1	1	33	75.00%
Paying Supplier Obligations	1	2.5	38	84.44%
Total	8	13.5	748	85.78%

- ▶ Sessions have been held at the Tallahassee Auto Museum, FDACS' Eyster Auditorium, and DOR's Building 2
- ▶ Kick Off Meetings were not attended by all identified participants - Agencies have named 554 total participants across all sessions, but only 391 registered and attended (70.6%)
- ▶ Less than half of the agency IdP SMEs, SAMs, and UAT Coordinators attended the Supporting Your Agency's UAT Workshop
- ▶ In-Person UAT Sessions are conducted for Biweekly and Monthly agencies separately
- ▶ Lower % of Registered Attendees impacted by "out-of-town" agencies; however, there are still registered participants not attending or not attending all days
- ▶ Registration and attendance information will be on the agency's monthly progress report



Testing Activities

Session Survey Results

- ▶ After each meeting or session, we sent a survey to all participants
- ▶ Response rates varied, but overall could use some improvement

Session Title / Subject	Total Responses	Never Attended a Project Meeting	Felt Prepared for the Session	Overall Satisfaction	Area Less Satisfied	Area Most Satisfied	Agency Communicated Expectations	Feel Prepared for UAT	Reviewed the Pre-Materials or Process Steps
Kick Off - #1	61	33%	82%	4.00	Topic Relevance to Your Role	Materials Covered	8.51/10	7.44/10	52%
Supporting Your Agency's UAT	31	45%	94%	4.23	<i>No substantive item selected</i>	Speakers' Effectiveness	9.03/10	8.16/10	N/A
Kick Off - #2	32	34%	91%	3.94	Topic Relevance to Your Role Pace of the Session	Speakers' Effectiveness	8.31/10	7.84/10	50%



Testing Activities

Session Survey Results

Session Title / Subject	Total Responses	Attended the Kick Off	Overall Satisfaction	Area Less Satisfied	Area Most Satisfied	Agency Communicated Expectations	Feel Prepared for This Session	Reviewed the Pre- or Process Steps	Had Access Needed
Readying the System and Supporting Budget and Cash Needs - Biweekly	23	83%	4.09	Pace of the Session	In-Room Support Ability to Ask Questions	8.56/10	7.04/10	48%	61%
Readying the System and Supporting Budget and Cash Needs - Monthly	27	78%	4.52	Pace of the Session	In-Room Support Ability to Ask Questions	8.77/10	8.37/10	78%	79%
Processing Payroll	32	66%	4.44	Pace of the Session Topic Relevance to Your Role	In-Room Support	8.81/10	8.34/10	75%	70%
Paying Supplier Obligations	17	94%	4.18	Pace of the Session	Speakers' Effectiveness In-Room Support	9.12/10	7.88/10	82%	89%



Testing Activities

Observations from In-Person Sessions

- ▶ We are seeing lots of new faces, but also some familiar faces from Pre-UAT
- ▶ Some participants are coming very well prepared by their agency and others seem to have limited knowledge or understanding of their expectation
- ▶ We have had some recurring challenges:
 - Internet / connectivity
 - Users having all the roles they need
 - Users not having the right Org Security set up
 - Spreadsheet upload / macro blocking



Testing Activities

Observations from In-Person Sessions

- ▶ We are communicating and addressing through:
 - Use of the Message Board / UAT Communications page in the KC
 - Office Hours reminders and discussion topics
 - Reminders via email to UAT Coordinators
- ▶ Each Friday, we are publishing the Known Issues and Enhancements List on the UAT Communications page



Testing Activities In the System

- ▶ The number of participants with access to the environment is strong
 - At the beginning of UAT, we had loaded 2,100 participants
 - Through 02/19 (first three weeks of test), another 100 users were set up in the UAT environment across 26 agencies
- ▶ Participants have accessed / worked in the environment
 - Over 4,000 log ins across all agencies and the Project Team, but less than 800 individual agency users (<40% of the initial UAT users loaded)
 - The number of users who have logged in ranged from 0 to 53; however, the percentage of initial UAT users loaded is >100% for some agencies
 - The average session time is 24 minutes
 - Seeing transactions attempted that are future in person session topics (e.g., assets, projects, receivables)



Testing Activities

Interface Testing

Interface Cycles 1 – 3 Testing Activities (as of 2/23/2026)

Organization Type	Cycle 1 – Connectivity Testing (Due 4/30/2025)	Cycle 2 – Technical Testing (Due 5/29/2026)	Cycle 3 – End to End Testing (Due 10/2/2026)	Comments
Agencies	27 / 27 (100% complete)	393 / 469 (76 remaining; 84% complete)	In Progress	<ul style="list-style-type: none"> CITRUS is pending connectivity testing; targeted to begin March 2026 AHCA, DOR, JAC, and LEG have submitted files for Cycle 3 testing
Enterprise Partners	6 / 6 (100% complete)	64 / 84 (20 remaining; 76% complete)	In Progress	<ul style="list-style-type: none"> Additional Cycle 2 testing underway for MFMP, STMS, and PF System testing of EOG Transparency Website (13 connections) is pending completion; Targeting to begin Cycle 2 testing week of 2/23 Warrant Print testing in Cycle 3 will begin the week of 2/23 DFS and PF have submitted files for Cycle 3
Third Parties	3 / 3 (100% complete)	12 / 17 (5 remaining; 71% complete)	Not Started	<ul style="list-style-type: none"> BOA testing of PCard interfaces is delayed (Issue 138); impacts 3 connections and connectivity testing



Testing Activities

Interface Testing

Interface Cycle 2 Testing Activities (as of 2/23/2026)

Cycle 2 Interface Testing Execution Metrics

Interface Partners	0-Not Started	1-In Progress	2-Failed - SIR Resolution	3-Processed - In State Review	4-Processed - Partner Resolving Data Issues	5-Passed - State Review Complete	Total
Agency	33	4	--	2	19	393	451
Enterprise Partner	15	5	--	--	--	64	84
DFS	--	--	--	--	--	10	10
FRS	--	1	--	--	--	9	10
LAS/PBS	13	--	--	--	--	9	22
MFMP	1	2	--	--	--	12	15
PF	1	1	--	--	--	13	15
STMS	--	1	--	--	--	11	12
Third Party	2	--	2	1	--	12	17
BOA	1	--	1	1	--	--	3
Corebridge	1	--	--	--	--	--	1
FIS	--	--	--	--	--	3	3
JPM Chase	--	--	1	--	--	9	10
Total	50	9	2	3	19	469	552

- 25 Open Interface Cycle 2 Tickets:
 - 0 – High
 - 23 – Medium
 - 2 – Low

Cycle 2 Integration Partner Completion Metrics

Interface Partners	0-Not Started	1-Validating Results	2-Correcting Data Issues	3-Complete	Total
	38	13	12	388	451
Agency					
Enterprise Partner	20	2	--	62	84
DFS	--	--	--	10	10
FRS	1	--	--	9	10
LAS/PBS	13	2	--	7	22
MFMP	3	--	--	12	15
PF	2	--	--	13	15
STMS	1	--	--	11	12
Third Party	5	4	--	8	17
BOA	3	--	--	--	3
Corebridge	1	--	--	--	1
FIS	1	2	--	--	3
JPM Chase	--	2	--	8	10
Total	63	19	12	458	552



Testing Activities

User Acceptance Testing

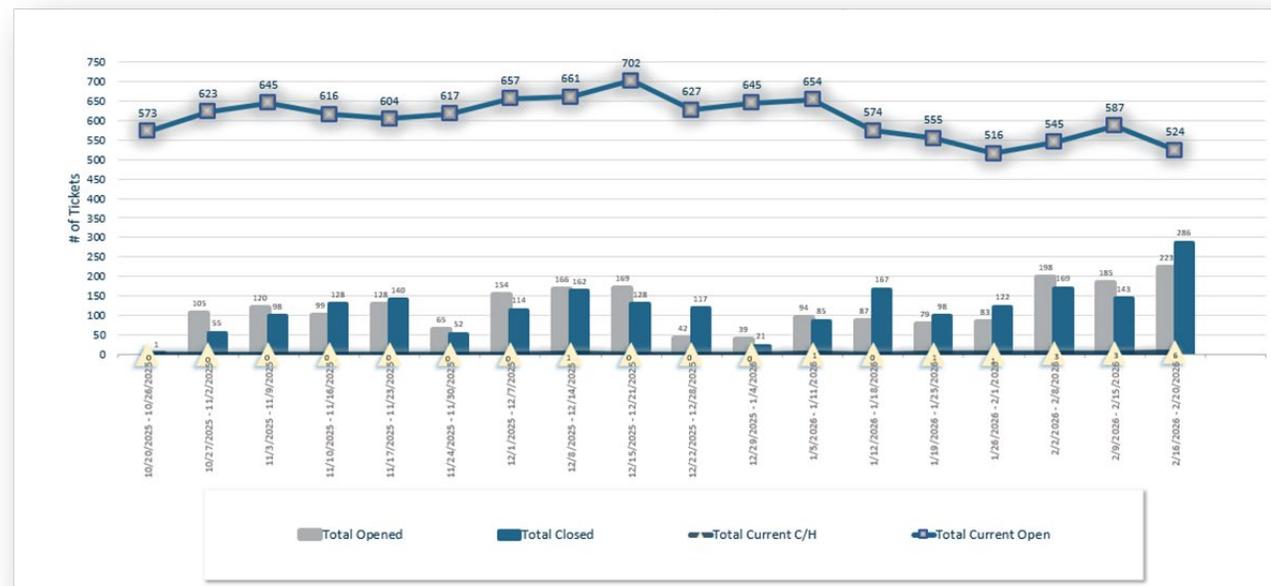
All Tickets Status (as of 2/20/2026)



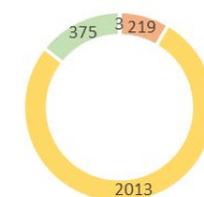
All Tickets Open and Closed by Week (as of 2/20/2026)

Overall Open vs. Closed by Week				
Week of	Total Opened	Total Closed	Total Current Critical/High	Total Current Open
10/20/2025 - 10/26/2025		1	0	573
10/27/2025 - 11/2/2025	105	55	0	623
11/3/2025 - 11/9/2025	120	98	0	645
11/10/2025 - 11/16/2025	99	128	0	616
11/17/2025 - 11/23/2025	128	140	0	604
11/24/2025 - 11/30/2025	65	52	0	617
12/1/2025 - 12/7/2025	154	114	0	657
12/8/2025 - 12/14/2025	166	162	1	661
12/15/2025 - 12/21/2025	169	128	0	702
12/22/2025 - 12/28/2025	42	117	0	627
12/29/2025 - 1/4/2026	39	21	0	645
1/5/2026 - 1/11/2026	94	85	1	654
1/12/2026 - 1/18/2026	87	167	0	574
1/19/2026 - 1/25/2026	79	98	1	555
1/26/2026 - 2/1/2026	83	122	1	516
2/2/2026 - 2/8/2026	198	169	3	545
2/9/2026 - 2/15/2026	185	143	3	587
2/16/2026 - 2/20/2026	223	286	6	524

All Tickets: Open vs. Closed

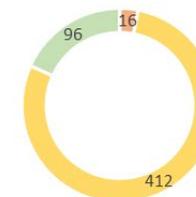


All Tickets by Priority



■ 1 - Critical
 ■ 2 - High
 ■ 3 - Medium
 ■ 4 - Low

All Open Tickets by Priority



■ 2 - High
 ■ 3 - Medium
 ■ 4 - Low



Testing Activities

User Acceptance Testing

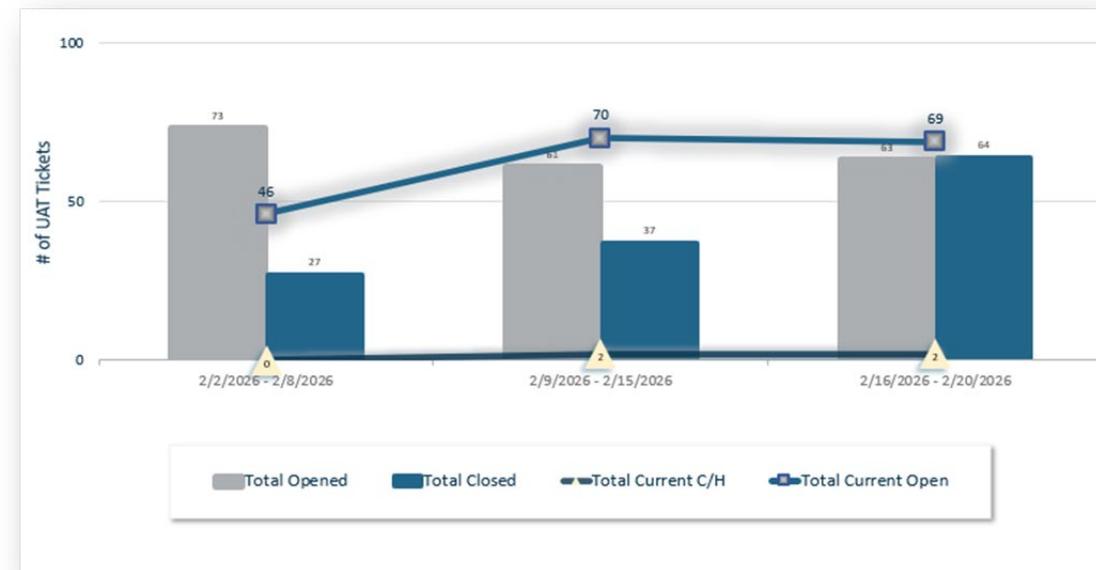
Agency UAT Tickets Status (as of 2/20/2026)



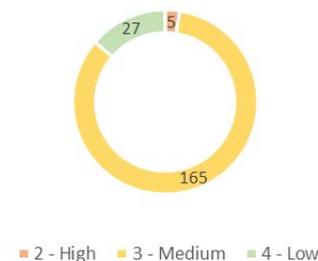
All Agency UAT Tickets Opened and Closed by Week (as of 2/20/2026)

Overall Open vs. Closed by Week				
Week of	Total Opened	Total Closed	Total Current Critical/High	Total Current Open
2/2/2026 - 2/8/2026	73	27	0	46
2/9/2026 - 2/15/2026	61	37	2	70
2/16/2026 - 2/20/2026	63	64	2	69

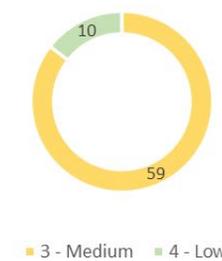
All Agency UAT Tickets: Open vs Closed



All Agency UAT Tickets by Priority



Open Agency UAT Tickets by Priority



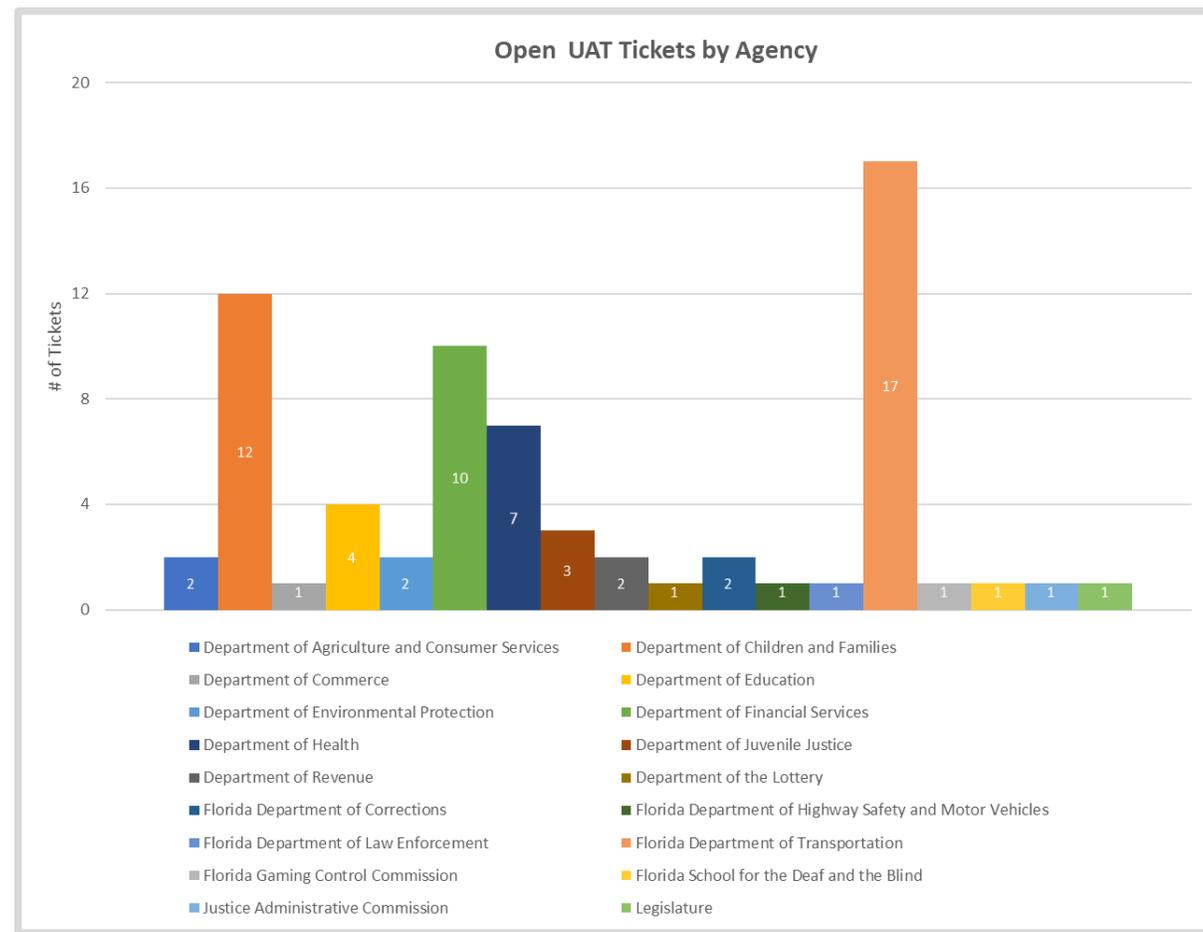
Testing Activities

User Acceptance Testing

Total vs. Open UAT Tickets by Agency (as of 2/20/2026)

Agency	Total Tickets	Open Tickets
Agency for Health Care Administration	1	0
Agency for Persons with Disabilities	0	0
Department of Agriculture and Consumer Services	2	2
Department of Business and Professional Regulation	0	0
Department of Children and Families	39	12
Department of Citrus	0	0
Department of Commerce	6	1
Department of Education	10	4
Department of Elder Affairs	3	0
Department of Environmental Protection	6	2
Department of Financial Services	20	10
Department of Health	25	7
Department of Juvenile Justice	5	3
Department of Legal Affairs	0	0
Department of Management Services	1	0
Department of Military Affairs	0	0
Department of Revenue	3	2
Department of State	1	0
Department of the Lottery	1	1
Department of Veteran's Affairs	0	0
Division of Administrative Hearings	0	0
Executive Office of the Governor	1	0
Florida Commission on Offender Review	0	0
Florida Department of Corrections	10	2
Florida Department of Highway Safety and Motor Vehicles	1	1
Florida Department of Law Enforcement	4	1
Florida Department of Transportation	30	17
Florida Division of Emergency Management	1	0
Florida Fish and Wildlife Conservation Commission	2	0
Florida Gaming Control Commission	9	1
Florida School for the Deaf and the Blind	2	1
Justice Administrative Commission	5	1
Legislature	4	1
Public Service Commission	0	0
State Courts System	5	0
Total	197	69

Open UAT Tickets by Agency (as of 2/20/2026)



READINESS ACTIVITIES

NIKKI KLEIN



Readiness Activities

- ▶ Monthly progress reporting topics include:
 - Interface testing progress for Cycle 2 and Cycle 3, as applicable
 - User story testing progress
 - UAT role mapping, UAT prerequisite training, and UAT session attendance
 - Post Mock Conversion 4 data cleansing status
- ▶ Dry Run 1 preparation
 - Agencies are cleansing data based on Mock 4 results shared in January
 - Configuration and Conversion worksheets are in maintenance, agencies should ensure these are up to date and error free
 - Workbook snapshot for Dry Run 1 is March 2nd
 - Dry Run 1 conversion results will not be loaded into the UAT environment. Results will be shared with agencies in May.

Readiness Activities

Interface Testing

DEMO Progress Report - Testing

February 2026

Interface Cycle 2 - Technical Testing

Incomplete Cycle 2 Testing Report

Agency Business System	Florida PALM Interface Name	Interface Direction	Status	If not started, what is the expected start date?	Planned testing completion date?	What are the current blockers to being complete?
DEMO	API002 - Inbound Voucher Load	Inbound	In Progress			
DEMO	API006 - Inbound Payment Cancellation	Inbound	Not Started			
DEMO	API031 - Outbound Voucher and Payment Extract	Outbound	In Progress			
DEMO	API031 - Outbound Voucher and Payment Extract	Outbound	Not Started			

Inbound Cycle 2 Technical Interface Testing

Outbound Cycle 2 Technical Interface Testing

Inbound Interfaces Planned to be Tested =

- Testing Not Started =
- Testing In Progress =
- Testing Complete =

Percent Complete = %

Outbound Interfaces Planned to be Tested =

- Testing Not Started =
- Testing In Progress =
- Testing Complete =

Percent Complete = %

Interface Cycle 3 - Full Integration Testing

Inbound Cycle 3 Full Integration Testing Progress

Outbound Cycle 3 Full Integration Testing Progress

Inbound Interfaces

Total ABS Interface Connections =

- Total Planned Tests =
- Total Completed Tests =

Average Performance Outcome = - Inadequate

Outbound Interfaces

Total ABS Interface Connections =

- Total Planned Tests =
- Total Completed Tests =

Average Performance Outcome = - Satisfactory



Readiness Activities

UAT Execution		
Overall User Story Testing	User Story Testing - Agency Defined Activities	
<p>Combined Counts</p> <ul style="list-style-type: none"> - Total Unique Activities = - Planned Testing = - Actual Testing = <p>Average Performance Outcome = -</p>	<p>Agency Defined</p> <ul style="list-style-type: none"> - Total Unique Activities = - Planned Testing = - Actual Testing = <p>Average Performance Outcome = -</p>	
User Story Testing	User Story Testing	User Story Testing
<p>AAM</p> <ul style="list-style-type: none"> - Total Unique Activities = - Planned Testing = - Actual Testing = <p>Average Performance Outcome = -</p> <p>AMFR</p> <ul style="list-style-type: none"> - Total Unique Activities = - Planned Testing = - Actual Testing = <p>Average Performance Outcome = 25 -</p> <p>AR</p> <ul style="list-style-type: none"> - Total Unique Activities = - Planned Testing = - Actual Testing = <p>Average Performance Outcome = -</p> <p>BK</p> <ul style="list-style-type: none"> - Total Unique Activities = - Planned Testing = - Actual Testing = <p>Average Performance Outcome = -</p>	<p>BMCC</p> <ul style="list-style-type: none"> - Total Unique Activities = - Planned Testing = - Actual Testing = <p>Average Performance Outcome = -</p> <p>CT</p> <ul style="list-style-type: none"> - Total Unique Activities = - Planned Testing = - Actual Testing = <p>Average Performance Outcome = -</p> <p>DM</p> <ul style="list-style-type: none"> - Total Unique Activities = - Planned Testing = - Actual Testing = <p>Average Performance Outcome = -</p> <p>GM</p> <ul style="list-style-type: none"> - Total Unique Activities = - Planned Testing = - Actual Testing = <p>Average Performance Outcome = -</p>	<p>IU</p> <ul style="list-style-type: none"> - Total Unique Activities = - Planned Testing = - Actual Testing = <p>Average Performance Outcome = -</p> <p>PM</p> <ul style="list-style-type: none"> - Total Unique Activities = - Planned Testing = - Actual Testing = <p>Average Performance Outcome = -</p> <p>PR</p> <ul style="list-style-type: none"> - Total Unique Activities = - Planned Testing = - Actual Testing = <p>Average Performance Outcome = -</p> <p>RA</p> <ul style="list-style-type: none"> - Total Unique Activities = - Planned Testing = - Actual Testing = <p>Average Performance Outcome = -</p> <p>SAC</p> <ul style="list-style-type: none"> - Total Unique Activities = - Planned Testing = - Actual Testing = <p>Average Performance Outcome = -</p>

User Story Testing



Readiness Activities

Role Mapping and UAT Participation

Role Mapping

Total Number of Identified End Users =

- Number of End Users in Initial Load =
- Number of Enabled End Users in UAT Environment =

Percent of End Users in UAT Environment = %

Prerequisite Training

Total Number of Learning Paths for End Users in Initial Load =

- UAT Learning Paths Completed =

Percent Complete = %

UAT Participant Identification (Biweekly)

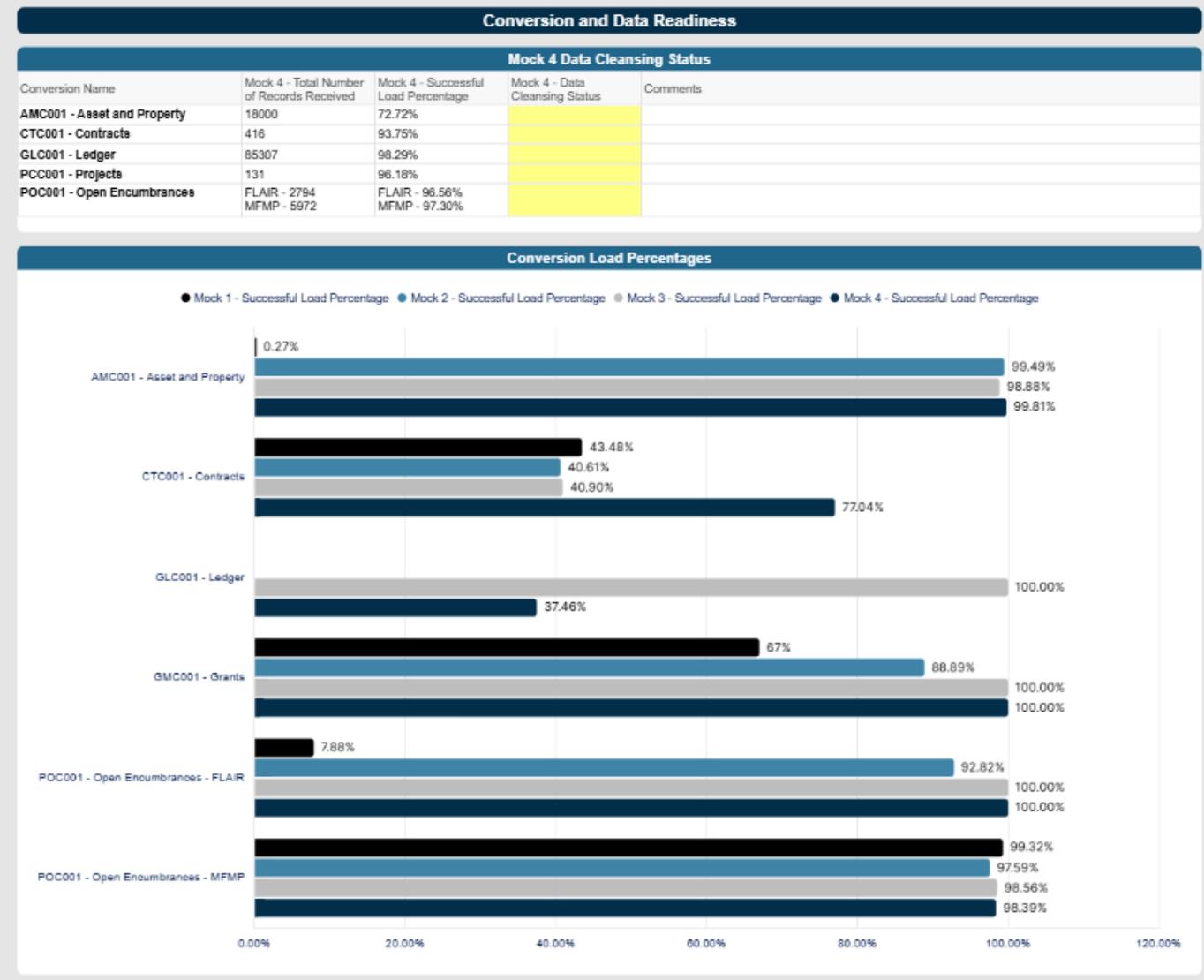
Registered Kick Off Attendance	Attended Kick Off	Registered Readyng the System Attendance	Attended Readyng the System	Registered Payroll Days 1, 2 & 3 Attendance	Attended Payroll Days 1, 2 & 3	Registered Payroll Days 1 & 4 Attendance	Attended Payroll Days 1 & 4	Registered Paying Supplier Obligations Attendance	Attended Paying Supplier Obligations	Registered Working with Projects Attendance	Attended Working with Projects

UAT Participant Identification (Monthly)

Registered Kick Off Attendance	Attended Kick Off	Registered Readyng the System Attendance	Attended Readyng the System	Registered Paying Supplier Obligations Attendance	Attended Paying Supplier Obligations	Registered Working with Projects Attendance	Attended Working with Projects



Readiness Activities



Conversion and Data Readiness



TRAINING ACTIVITIES

KIMBERLY KEMP



Training Activities

UAT Training Materials – Knowledge Center

UAT Materials Data

Pre-Materials and Pre-work	▶	109 Process Steps 50 Demos 5 articles	<ul style="list-style-type: none">• 1,957 Views as of February 20• 24 Followers
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UAT Communication	▶	<ul style="list-style-type: none">• Message Board• Schedule• Resources	<ul style="list-style-type: none">• 3,275 Views as of February 20• 164 Followers
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Training Activities

UAT Training Materials – Process Steps

Business Process Grouping	Process Steps Published to Date
Account Management & Financial Reporting	11
Accounts Receivables	21
Asset Accounting and Management	14
Banking	5
Budget Management and Cash Control	6
Contracts Management	2
Disbursements Management	14
Data Warehouse/Business Intelligence	2
Grants Management	2
Inter/IntraUnit Transactions	10
Payroll Management	11
Projects Management	9
Revenue Accounting	2

3,575 Views and
5,478 Followers
as of February 20th



INDEPENDENT VERIFICATION AND VALIDATION (IV&V)

CONTENT PROVIDED BY
PUBLIC CONSULTING GROUP



IV&V Update

Overall Project Risk Rating Trend

- ▶ Overall Project Risk Rating in January: Medium
- ▶ Trends Florida PALM IV&V is monitoring for February:
 - Status of Agency Interface Testing Cycle 2.
 - Status of Regression Event 2.
 - Agency engagement in UAT and testing support sessions.

IV&V Update

Interfaces

- ▶ Finding 29 – Completion date for Interface Testing Cycle 2 is at risk of not being met.
 - 95.1% pass rate achieved by end of January (exceeds 90% target).
 - 17 remaining Interfaces in progress or in review.
 - Two remaining High-priority SIRs closed 2/4.
 - Exit Criteria has been met, and Interface Testing Cycle 2 is complete.
 - Florida PALM IV&V anticipates Finding 29 will be closed in February.
- ▶ Finding 31 – Unconfirmed testing dates for the PCard Works Interfaces may delay completion of testing
 - Vendor remediation of one Interface may extend into April.
 - A&A hosting workshops with Agency PCard administrators to communicate updates.
 - Florida PALM IV&V anticipates worsening Risk Trend for Finding 31 for February.
 - New Issue #38 – Bank of America Delayed Interface Testing opened by Florida PALM Project Team.



IV&V Update

Interfaces

- ▶ Other Interface Testing Efforts:
 - WP441 – 72 Interfaces.
 - 23 have been executed, with 14 passed.
 - Additional Work Effort – 35 Interfaces.
 - 10 have been executed, with 4 passed.
- ▶ 13 Agencies 100% complete with Interface Testing Cycle 2.
 - At current pace, remaining Agencies may not finish until beginning of March.
- ▶ Testing environments for People First, MFMP, STMS, and FACTS available to Agencies March/April.



IV&V Update

Testing

- ▶ Florida PALM Project Team achieved 31% reduction in SIR backlog before start of All Agency UAT.
- ▶ All Agency UAT Progress:
 - Initial testing guided by support sessions focused on:
 - Prepping system for Biweekly and Monthly Cash & Budget Processing
 - Processing Biweekly Payroll
 - Biweekly processing of Supplier Obligations
 - Limited Agency testing outside of support sessions has occurred.
 - 172 new SIRs opened since start of All Agency UAT (excluding Monitoring Alerts and Clarification).



IV&V Update

Testing

- ▶ Regression Event 2:
 - 152 of 438 Test Scripts executed, with 130 passed.
 - 100 with passed planned execution dates have not been started.
 - Current average pace is approx. 14 Test Scripts passed per week.
 - Weekly pass rate will need to increase to approx. 103 Test Scripts to meet completion date of 3/13.
 - Payroll coverage limited.
 - 59 Test Scripts included in initial scope.
 - 13 Canceled based on invalid scenario or redundancy.
 - 30 Deferred due to ongoing issues/design changes.
- ▶ Performance Testing Cycle 1:
 - 34 of 45 Performance Test Scripts executed based on SSI Vendor status presentation.
 - 27 Financials and 7 Payroll.
 - Tracker not being updated to reflect progress and results, limiting visibility.



IV&V Update

Agency Readiness

- ▶ Finding 30 – Lack of engagement during Pre-UAT may be an indicator of engagement levels during All Agency UAT closed in January.
 - Pre-UAT ended in December.
 - Most participating Agencies had representation at Training sessions and Office Hours.
 - Approximately 8 testers had not logged in to test since Oct/Nov.
- ▶ UAT Prerequisite Training for SMEs 72.9% complete as of 2/13.
 - Incomplete training could delay test execution.
- ▶ Testing support sessions hosted by Florida PALM Project Team moderately attended by Agencies.
- ▶ Agency OCM efforts should emphasize awareness and use of Knowledge Center.



IV&V Update

Project Management

- ▶ SPI is 0.98 as of 2/13.
 - Indicates Florida PALM Project is progressing at 98% of the planned pace.
- ▶ 35 Delayed Tasks as 2/13.
 - Decrease of 45% since end of January.
- ▶ Planned vs Actual Progress: 164 tasks scheduled to start or finish in January.
 - 19 carried over into February but are back on track as of 2/13.

ROAD TO GO-LIVE

JIMMY COX



Road to Go-Live

What's Happening Now?

- ▶ Agency UAT began February 2nd
- ▶ Multiple in-person Project hosted sessions have occurred and two are occurring right now; sessions continue through early May
- ▶ Following Project-hosted sessions, agency testers should be taking what they learned and engaging others in the agency to expand the agency's testing footprint
 - Some agencies are clearly doing this, others are struggling
- ▶ Cycles 2 and 3 interface testing
- ▶ Agencies should be preparing for and testing all downstream processes and downstream system integrations
- ▶ Agencies should be maintaining their configuration workbooks as new COA values are created in FLAIR, agency needs change and as the agency identified needed changes during UAT
 - These will continue to be used through go-live, including all four Dry Runs
- ▶ Agencies should continue to cleanse their data conversion errors from Mock 4 and dry runs and change production process to keep data cleansed



Road to Go-Live

What's Up Next?

- ▶ Agencies should continue testing (online, interface, agency business systems, etc.), continue bringing remaining agency users along with the agency testing efforts
- ▶ June 26 – Agency Certification #3 will be due
- ▶ August 8 – 23:
 - UAT environment not available for testing while the UAT refresh occurs
 - PeopleTools Upgrade applied
 - UAT refresh using Dry Run 2 data applied
 - All prior agency test transactions will be wiped
 - All Separation of Duties (SOD) conflicts must be resolved for user roles
 - Agencies will confirm their FLAIR balances



NEXT MEETING

MARCH 25, 2026
DEPARTMENT OF REVENUE



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