

Florida PALM

Planning, Accounting, and Ledger Management



EXECUTIVE STEERING COMMITTEE

DEPARTMENT OF FINANCIAL SERVICES
DECEMBER 17, 2025



ADMINISTRATIVE

JULIAN GOTREAUX



Administrative Budget

FY 2025-2026 Spend Plan Summary as of November 30, 2025

Category	Projected FYTD	Incurred FYTD	Released FYTD	Release Remaining
FLAIR System Replacement	\$15,051,467	\$15,051,467	\$26,439,659	\$13,079,590
SSI Implementation Services	\$6,814,445	\$6,814,445		
Facilities and Maintenance	\$173,205	\$173,205		
Production Support	\$4,567,444	\$4,567,444		
Additional Facilities	\$99,809	\$99,809		
Production Support Administration	\$49,348	\$49,348		
Oracle Software and Maintenance	\$823,077	\$823,077		
Project Administration	\$142,341	\$142,341		
Florida PALM-UAT	\$0	\$0		
ERP and OC Support Services	\$1,593,632	\$1,593,632		
QA Support Services	\$788,166	\$788,166		
Data Processing Services	\$0	\$0	\$0	\$0
Contingency	\$0	\$0	\$0	\$0
Salaries & Benefits	\$4,264,723	\$4,264,723	\$12,164,113	\$7,899,390
HR Transfer and Risk Management Insurance	\$28,377	\$28,377	\$42,181	\$13,804
Total:	\$19,344,567	\$19,344,567	\$38,645,953	\$20,982,784



Administrative Risks and Issues

- ▶ Two issues closed and one remaining open issue
 - Issue 37 – Difficulty Filling Procurement-to-Payment (P2P) Co-Lead Positions
- ▶ Six open risks with a score of 6 or greater
 - Five with a score of 6
 - Risk 1* – Insufficient staffing or delays in onboarding – *Stable*
 - Risk 2* – External stakeholders and agencies expectations – *Stable*
 - Risk 5 – Timing and efficiency of information sharing – *Increasing*
 - Risk 6 – Execution of contracts and procurement activity outside of the Project – *Increasing*
 - Risk 11 – Delays in or extended duration of interface testing with Enterprise Partners – *Increasing*
 - One with a score of 9
 - Risk 4 – Agency engagement – *Increasing*

* - Reduced from score of 9 and trend of Increasing



Administrative

Schedule Progress

- ▶ A13 was executed on November 24, 2025
- ▶ Aligning the Schedule with the January 2027 Go-Live date
- ▶ Currently more than 15,200 tasks in the Schedule
 - More than 12,300 tasks have been completed (~ 80%)
 - **Only** ~ 2,900 tasks left to complete
- ▶ Adding 6 new deliverables comprising more than 220 new tasks
- ▶ Updating almost every remaining task
 - Start and finish dates
 - Dependencies
 - Durations
- ▶ Updates to be completed by the end of this month



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INDEPENDENT VERIFICATION AND VALIDATION (IV&V)

CONTENT PROVIDED BY
PUBLIC CONSULTING GROUP



IV&V Update

Overall Project Risk Rating Trend

- ▶ Overall Project Risk Rating in November: Medium
- ▶ Trending to remain the same based on:
 - Anticipated schedule updates based on approved Amendment 13.
 - Status of Interface Testing (Finding 29 and Finding 31).
 - Lack of engagement by participating agencies in Pre-UAT may indicate a lack of engagement in All Agency UAT (Finding 30).



IV&V Update

Testing

▶ Pre-UAT (Financials) SIRs:

- Testing performed primarily by Advisory Council agencies and State Functional Team.
- Pre-UAT closure rate from Sept-Dec 2025 is approx. 63%.
- New SIRs outpace SIR closure, resulting in backlog of 241 unresolved SIRs.

Defect Type	Business Criticality				Total	% of Total
	Critical	High	Medium	Low		
Application Security	0	0	20	0	20	8%
Code	0	9	41	0	50	21%
Configuration	1	4	32	4	41	17%
Data Issue, Infrastructure, Performance	0	2	28	4	34	14%
Design, New Functionality	0	4	36	1	41	17%
Oracle	0	1	6	3	10	4%
TBD	0	3	25	2	30	12%
Clarification	0	1	10	4	15	6%
Total	1	23	188	14	241	100%



IV&V Update

Testing Cont.

► Payroll Testing:

- Testing performed in System Testing and UAT environments.
- Backlog of 78 unresolved SIRs, including 14 High Business Criticality to be fixed prior to All Agency UAT.

Defect Type	Business Criticality				Total	% of Total
	Critical	High	Medium	Low		
Application Security	0	0	1	0	1	1%
Code	0	9	26	2	37	47%
Configuration, Migration	0	1	5	1	7	9%
Data Issue, Infrastructure	0	1	2	0	3	4%
Design	0	3	15	0	18	23%
Oracle	0	0	0	1	1	1%
TBD	0	0	3	0	3	4%
Clarification	0	0	5	3	8	10%
Total	0	14	57	7	78	100%



IV&V Update

Data, Conversions, and Interfaces

- ▶ Data
 - State DW/BI Team Functional Testing of Self-Service reports began on 12/01/25 and is scheduled to be complete by 12/19/25.
- ▶ Conversions
 - Open SIRs as of 12/15/25 include:
 - 2 High-priority
 - 21 Medium-priority
 - Critical and High-priority SIRs must be resolved, and Medium-priority SIRs must have an agreed-upon resolution status by scheduled completion date of 12/12/25.



IV&V Update

Data, Conversions, and Interfaces

▶ Interfaces

- Finding 29 – Completion date for Interface Testing Cycle 2 is at risk of not being met.
 - 70% of planned Interface connections have passed as of 12/10/25 in ITEXT.
 - Average pace of 12 Interfaces connections passed per week, and 19 High-priority SIRs resolved since 10/30/25.
 - 96 passed Interfaces connections and resolution of 32 High-priority SIRs needed to meet Exit Criteria for targeted completion date of 12/19/25.
- Finding 31 – Unconfirmed testing dates for the PCard Works Interfaces may delay completion of testing and potentially impact End-to-End Interface Testing and All Agency UAT.
 - Design of the PCard Works Interfaces with Vendor was delayed due to contractual issues.
 - Part of scope for WP441 with a testing timeframe through April 2026 and may not be available at start of End-to-End Interface Testing and All Agency UAT.



IV&V Update

Data, Conversions, and Interfaces

- ▶ Interfaces (cont.)
 - WP441 Interface Testing:
 - Separate testing timeline (December 2025 through April 2026) for newly added and deferred Interface connections.
 - Some WP441 Interfaces may not be ready before start of End-to-End Interface Testing and All Agency UAT.
 - Finding 27 – Preliminary concern that remediation of MFMP Interfaces may be delayed was closed in November.
 - Remediation is complete and testing on track for targeted completion date of 12/19/25.



IV&V Update

Agency Readiness

- ▶ Finding 30 – Lack of engagement during Pre-UAT may be an indicator of engagement levels during All Agency UAT:
 - Opened in November due to some participating Agency testers:
 - Not attending Training sessions and/or Office Hours.
 - Not logging into Florida PALM after Training Sessions.
 - Not responding to surveys.
 - Agencies reported competing work priorities and limited understanding of Florida PALM have hindered ability to allocate time for testing or perform thorough testing.
 - Lack of engagement during All Agency UAT may result in insufficient testing and issue reporting.



IV&V Update

Agency Readiness

- ▶ For open RW Tasks 573-B and 574, approximately 75% of agencies that have not completed these Tasks have not updated progress since 10/31/25:
 - Criteria for Agency Certification #2.
 - Could impact readiness dashboards shared with ESC prior to the Stage Gate 3 vote in January.
 - Three agencies previously reported 100% completion for RW Task 574 in October, updated status to 75% to use extension to further strengthen UAT plans.



UAT SUPPORT

JULIAN GOTREAUX



UAT Support

- ▶ Kick-off meeting conducted last week
- ▶ Anticipate engagement with agencies in January – Project Schedule still being drafted
- ▶ Work to complete in time for agency use after the UAT refresh
- ▶ Agency impact / expectation:
 - Provide / leverage information and agency-developed testing resources already available
 - Meet with vendor to discuss agency testing objectives

Vendor Selected: Canopy One

Key Deliverables

- Standardized UAT and Automation Testing Plan
- Reporting Identifying Common Agency Test Scripts
- Functional/Non-Functional & Compliance Report
- Deployment of Regression Testing Automation
- Final Assessment Report



IMPLEMENTATION ACTIVITIES

STACEY TERRY



Implementation Activities

DW/BI System Testing

- ▶ D661 – Completion of System Test DW/BI status as of 12/12/2025:

Outstanding DW/BI Action Plan Items

#	Task / Topic	Status	Planned Finish
1	Apply Data Masking and BU/Org Security	Complete	7/9/2025
2	Execute test scripts for custom ETLs (44 scripts)	Complete	8/6/2025
3	Modify AM ETLs to load non-capitalized assets	Complete	7/21/2025
4	Resolve System Test related SIRs	Complete	10/3/2025
5	Complete development and testing of custom fields to respective subject areas	Complete	11/7/2025

Additional DW/BI Activities:

- DW/BI System Testing, Gap Analysis Extensions, and Full/Incremental Loads are complete
- State Functional Team is testing reports and self-service functionality
- UAT environment has been established
 - Performance tuning will continue to refine the loads



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Implementation Activities

Interface Cycle 2 Testing

- D663 – Interface Testing Segment I status as of 12/12/2025:

Cycle 2 Interface Testing (by Interface Connection)	Count	% Against Total	% Against Executed to Date
Original Total Number of Interface Connections	512	(In Scope for D663)	
Removed from Scope	36	(Deferred, Cancelled, or WP441)	
New Total Number of Interface Connections	476	-	-
Planned to Date	476	100.0%	-
Executed to Date	438	92.0%	-
Not Started	0	0.0%	-
Delayed Interface Executions *	38	8.0%	(Planned - Executed)
In Progress *	4	0.8%	-
In Review *	70	14.7%	-
Pass Rate	351	73.7%	80.1%
Fail Rate	13	2.7%	3.0%
Partner Retests (Resolving data Issues)	37	7.8%	8.4%
Agency Reported Completion (Smartsheet)	216	45.4%	49.3%

Testing Status Details	Agency	Enterprise Partner	Third Party	Total
Delayed Interface Execution *	34	3	1	38
IS* - Awaiting inbound file	16	1	0	17
IS* - Pending upstream interface processing	3	2	0	5
Other - Oracle Bug	13	0	0	13
PALM - Pending data staging	0	0	0	0
PALM - Pending design change	2	0	0	2
PALM - Pending upstream interface processing	0	0	1	1
PALM - Pending build & SIT completion	0	0	0	0
In Review*	65	5	0	70
Other - Oracle Bug	12	0	0	12
Processed - In State Review	18	1	0	19
Processed - Partner Resolving Data Issues	35	4	0	39

*IS – Integrating System

Interface Test Cycle 2 Execution

- Executed 438 of 476 (92.0%) connections executed (Due Date moved to 12/19 per A13)
 - 351 Interface connections passed (73.7%)
 - 51 – Enterprise
 - 293 – Agencies
 - 7 – Third Parties
 - 13 connections failed (2.7%)
 - 112 connections outstanding including Delayed, In Progress, and In Review connections
- Enterprise Partner Testing (6 systems across 64 connections):
 - DFS – 9 of 9 (100%) connections have passed (WP441: FLIPS testing on-going)
 - FRS – 7 of 9 (78%) connections have passed; 1 – executing; 1 – failed
 - STMS – 7 of 11 (64%) connections have passed; 1 – executing; 1 – delayed; 2 - failed
 - People First – 13 of 15 (87%) connections have passed; 2 – delayed
 - MFMP – 7 of 11 (64%) connections have passed; 2 – executing; 2 - failed
 - LAS/PBS – 9 of 9 (100%) connections have passed
- Agency Business System Testing (30 systems across 399 connections):
 - 28 of 30 agencies have started testing
 - 293 of 399 (74%) connections passed; 101 – executing or delayed; 5 - failed
- Third Party Testing (4 systems across 13 connections):
 - JPM – 6 of 9 have passed (67%); 2 – executing; 1 – failed
 - FIS – 1 of 3 have passed (33%); 2 – failed
 - Corebridge (FICA Alternative Plan) – 0 of 1 has not passed (0%); 1 – executing
- 46 Open SIRs:
 - 6 – High
 - 37 – Medium
 - 3 – Low
- Connections that cannot be tested during Interface Cycle 2 that are the result of an Integrating System's inability to test, or an Oracle bug, will be tested under a separate timeline between November 2025 – April 2026

Implementation Activities

Mock Conversion IV

- D662 Mock Conversion IV status as of 12/14/2025:

Mock Conversion IV Execution Status		Financials	Payroll
Conversion Complete (12/12)		7	12
• Load to Target, DVR and Functional Validation Complete			
Load to Target – Complete		7	1
Load to Target – In Progress		0	0
Load to Target – Not Started		1	0
Total		15	13

Mock Conversion IV Activities

- Mock IV Conversion is trailing slightly behind (planned 12/12) with a target completion of 12/16
- Mock IV Conversion requires 95% load rate
 - Two (2) load percentages are below 95%:
 - CTC001 – Contracts (93.96%)
 - GLC001 – Ledger (86.49%)
- Load to Target is pending for (1):
 - APC004 – Outstanding Warrants
- Functional Validation is pending for the following:
 - APC001 – Suppliers
 - ARC002 – Open Accounts Receivable
 - PCC002 – Project Life-to-Date Balances
 - POC001 – Open Encumbrances
 - GLC001 – Ledger
 - APC002 – 1099 Balances
 - API022 – Inbound Employee Load
 - PRC004 – Garnishments

Data Cleansing SIR Count by Status

Work Unit	Resolve	Retest	Hold	Total
APC001	3			3
PRC003		2	2	
PRC004	1	1		
PRC006	2	2		
AMC001	2	2		
POC001	1	1		
PRC002	1	1		
PRC001	1	1		
APC004	1	1		
GLC001	1	1		
ARC002	1	1		
CTC001	1	1		
PRC017	1	1		
PRC021	1	1		
Total	5	12	2	19

Data Cleansing SIR Count by Priority

Work Unit	Low	Medium	High	Total
APC001	3			3
PRC003	2			2
PRC004	1			1
PRC006	2			2
AMC001	2			2
POC001	1			1
PRC002	1			1
PRC001	1			1
APC004	1			1
GLC001	1			1
ARC002	1			1
CTC001	1			1
PRC017		1	1	
PRC021	1			1
Total	1	17	1	19

Program SIR Count by Status

Work Unit	Resolve	Retest	Total
APC001	3	2	5
PRC005	1		1
API127	1		1
Multiple	1		1
GMC001	1		1
ARC001	1		1
CTC001	2		2
PRC008	1		1
PRC006	1		1
POC001	1		1
GLC001	1		1
APC004	1		1
APC002	1		1
Total	16	2	18

Program SIR Count by Priority

Work Unit	Low	Medium	High	Total
APC001	1	4		5
PRC005		1		1
API127		1		1
Multiple	1			1
GMC001	1			1
ARC001	1			1
CTC001	2			2
PRC008	1			1
PRC006	1			1
POC001	1			1
GLC001		1	1	1
APC004	1			1
APC002	1			1
Total	4	13	1	18

Implementation Activities

Pre-UAT

- ▶ Overall Pre-UAT Ticket Status as of 12/14/2025 (excludes monitoring tickets):

Pre-UAT Advisory Council Agencies	New	Open	Awaiting Info	Closed	Resolved	Cancelled	Total
Agency for Persons with Disabilities (APD)							0
Department of Agriculture and Consumer Services		2		1			3
Department of Business and Professional Regulation		2					2
Department of Children and Families			1	7			8
Department of Commerce		1					1
Department of Environmental Protection		3		11			14
Department of Financial Services	8	88	2	99	7	1	205
Department of Health				2			2
Department of Management Services		2		1			3
Department of Revenue		1		10			11
Florida Department of Corrections				3			3
Florida Department of Highway Safety and Motor Vehicles			1	2			3
Florida Department of Law Enforcement		1		2			3
Florida Department of Transportation	1	7	1	11	1		21
Florida Fish and Wildlife Conservation Commission				1			1
Justice Administrative Commission		1		2	1		4
Total	9	108	5	152	9	1	284

Pre-UAT Activities

- The following in person sessions have been conducted:
 - October 21 – 22: Suppliers, Encumbrances, Vouchers and Inter/IntraUnit
 - November 5 – 6: AR Deposits, Projects, and Assets
 - December 3 – 4: Budgets Overview, Creating Investment Journals, GL Reports, Source Module to GL Reconciliation, IU and Voucher Spreadsheet Uploads, and Reading Error Logs/Resolution
- The following Office Hours meetings have been conducted:
 - October 24, 28 and 31
 - November 7, 12 and 14
 - December 9 and 12
- A total of 284 Pre-UAT tickets have been logged:
 - High (18)
 - Medium (252)
 - Low (14)
- The following identifies the categorization of tickets logged:
 - Ticket categories that may require a code change (80):
 - Code (36)
 - Functional Design (27)
 - New Functionality (10)
 - Technical Design (7)
 - Ticket categories that may not require a code change (204):
 - Application Security (27)
 - Clarification (48)
 - Configuration (47)
 - Data Issue (43)
 - Infrastructure (4)
 - Migration (1)
 - Oracle Bug (2)
 - Performance (4)
 - TBD (28)



READINESS ACTIVITIES

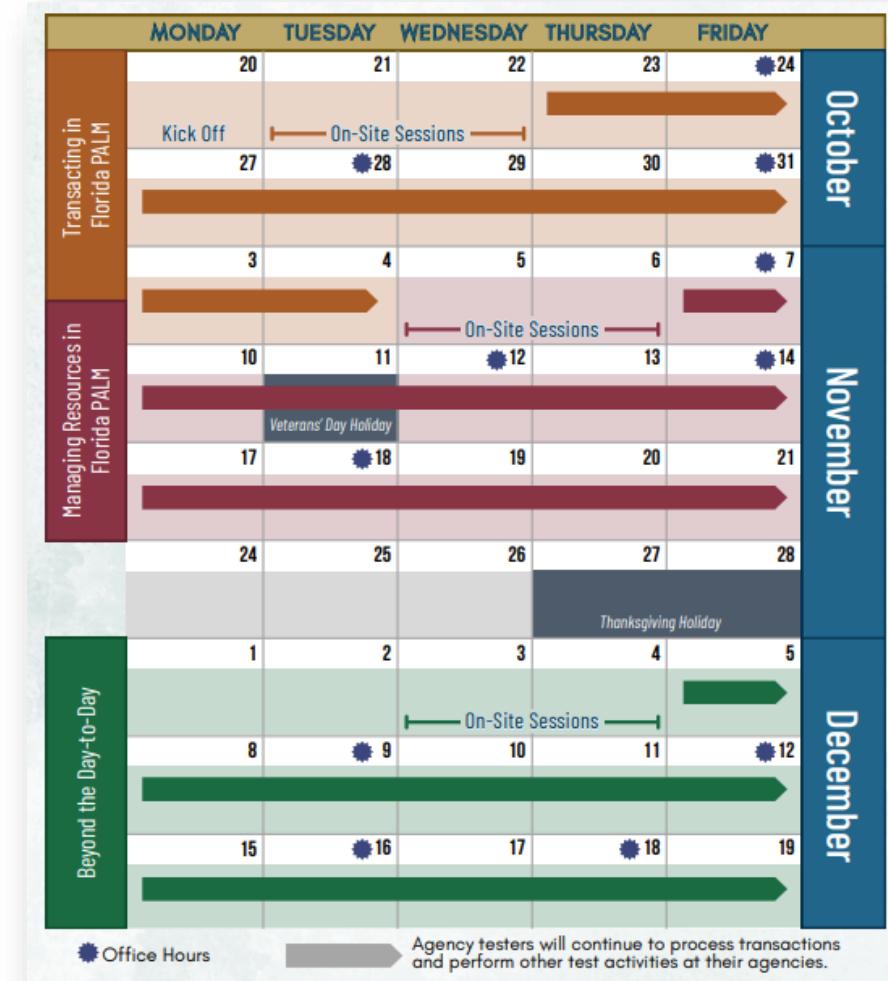
NIKKI KLEIN



Agency Readiness

Pre-UAT

- ▶ The Project hosted Pre-UAT with 16 Advisory Council agencies - 48 Agency participants, and members of A&A and Treasury
- ▶ Six in-person sessions
- ▶ Eleven sets of virtual “Office Hours”
- ▶ SharePoint site for document collaboration (things not on KC)
- ▶ Objectives:
 - Provide AC agencies early access
 - Identify and resolve more significant issues before UAT
 - Move the needle forward, with the goal of building more confidence in the system prior to UAT



Access will be removed after December 19th



Agency Readiness

Pre-UAT – Survey Results

- ▶ Participants have felt there was not enough time to test given competing day-to-day priorities, but that they were supported by the Project and their agency
- ▶ Understanding the “whys” and dialoging with others on the Project or at their agency has supported their learning
- ▶ The Participants are sharing information and even rethinking UAT plans and business processes
- ▶ There were some real “ah-ha” moments



“It’s a marathon, not a sprint...”
-Jack Welch



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Agency Readiness

Pre-UAT – Survey Results

► **What are the top three things you've learned?**

- The “how” we do business is changing, but the “why” we do business is not changing – understand your business processes
- The pain will not be long-term, and we are all starting from the same place (we’re not the experts)
- Batch processes are very important to the overall lifecycle of a business process
- Don’t be afraid to ask questions
- The online screen names are different than the database name
- Quick reference guides can be helpful
- There are multiple ways to do things or find information
- Understanding the error messaging and resolving errors is a skill that needs to be practiced
- Learning ChartField values and difference between modules is vital
- There are multiple hurdles to get over when creating a transaction (edit check, budget check, approvals, posting)
- We may need more people and things may take longer



Agency Readiness

Pre-UAT – Survey Results

- ▶ **Getting started and making time takes effort** – Every user will be different; find what motivates and drives them to perform
- ▶ **The journey for each user will have ups and downs** – The Florida PALM voyage is not only about process change, but also emotional and done on top of their current responsibilities
- ▶ To be successful, each agency will need:
 - ***Internal support and monitoring of progress*** – Don't leave your testers to fend for themselves: provide support and guidance and check in regularly
 - ***Established Success Criteria and a Plan to get there*** – When it gets overwhelming, there needs to be a clear vision of the minimums so testers can move forward amidst the noise of testing and of day-to-day

"Florida PALM right now is not user friendly. it's overly chaotic and too many ways to navigate."

"Though there may be initial apprehension regarding processing in a new system, once exposed to the screens in UAT, the ease of flow when processing some transactions will help build confidence quickly."



Agency Readiness

Preparing for UAT

Preparing for UAT
Update Your UAT Plan

The Florida PALM [UAT Approach](#) was updated to align with All Agency UAT

NEW Task 688 - Update your agency UAT Plan and document your approach, key activities, and essential resources needed to complete All Agency UAT. Released December 8

Particulars to Consider:

Identify testers and assign appropriate roles	Identify testing roles and responsibilities	Plan for agency-led testing sessions	Create agency-specific testing materials
Identify testing participants through Role Mapping (RW Task 573-B). How will your agency identify initial testing participants?	Identify who will hold the following roles: UAT Coordinators, SAMS, File Managers, Testing Errors Triage Team, and IdP SMEs.	Where are end users located? Should testing be conducted in person or virtually? Are physical testing locations needed? Should agency business systems be included?	These include User Stories, COA crosswalks, valid ChartFields and combo edits, agency-specific testing scenarios, and sample transactions (RW Task 574).
Determine Success Criteria	Track data changes	Develop a plan to get testers ready	Define your testing scope
Define your success criteria and mitigation plan if criteria are not met.	During testing, configuration, conversion or role assignment data issues may be identified that require agencies take action for resolution.	The UAT Coordinator and Change Management Liaison should develop a communication strategy to ensure testers are well-informed.	Identify and document the scope of testing needs based on changes to people, processes, technology and data.

All Agency UAT: February 2026 - October 2026
Data Refresh: August 2026 (2 weeks)

Learn more about updating your UAT Plan from the [December 11 Task Talk](#), and [RW Task 688](#).

2026

2	3	4	5	6	7	8	9	10
Mock 4 Data	MED	All Agency UAT (2/2 - 11/6)	UAT Refresh	Dry Run 2 YEC	UAT Environment			

► *UAT preparation campaign through January*

- Thursday Task Talks
- PALMcasts
- Flyers/Graphics
- Updated UAT Approach
- Sponsor Summit on 12/10

► **RW Tasks**

- Role Mapping for initial tester load - due 12/19
- Other Tasks due 1/9:
 - Update UAT Plan
 - UAT Documentation/User Stories
 - IdP Confirmation and Load of End Users in Agency Active Directory
 - Readiness Certification #2

Agency Readiness

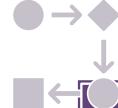
Readiness Certification Update 2

29



People

- Agency testers have been identified and prepared for the first portion of all agency UAT.
- Identified testers have been assigned end user roles based on job functions.
- UAT Roles and Responsibilities have been updated in agency-specific UAT Plan.



Processes

- UAT user stories have been created for all Project-recommended standard scenarios.
- Agency UAT Plan has been updated to align the Project's revised UAT Approach.



Technology

- Technical interface testing has been successfully completed.
- Agency business system documentation has been updated based on technical interface testing results.
- Agency business system testing environments are ready for end-to-end integration testing.
- Test scenarios for end-to-end integration testing have been developed.
- Agency end users identified for the first portion of UAT have been added to the agency's IdP for the Florida PALM UAT environment.



Data

- Agency specific test data has been identified and documented, including source documents required for UAT scenarios.
- Changes to agency specific configurations have been documented and provided to the Project, if applicable.
- Agency data is cleansed based on Mock Conversion 3.
- Agency has provided updated data mapping to support Mock Conversion 4.



TRAINING ACTIVITIES

KIMBERLY KEMP



Training Activities

UAT Training Materials – Prerequisites

UAT Prerequisites Data

Prerequisites
and Knowledge
Checks in LMS



13
Programs
Available

- 4,868 Completions
- 33 Agencies have Accessed the Programs

Pre-Materials/
Pre-Work



36 – Demos
5 – Articles

- 1,811 Views as of December 12
- 15 Followers



Training Activities

UAT Training Materials – Process Steps

Business Process Grouping	Process Steps Published to Date
Account Management & Financial Reporting	11
Accounts Receivables	21
Asset Accounting and Management	8
Banking	5
Budget Management and Cash Control	6
Contracts Management	2
Disbursements Management	14
Grants Management	2
Inter/IntraUnit Transactions	8
Projects Management	9
Revenue Accounting	2

1,860 Views and
2,708 Followers
as of December 12



Training Activities

Pre-UAT Updates

Additions or Updates	Business Process Groupings	Types of Updates
Added 8 new Process Steps	Account Management and Financial Reporting Disbursements Management Inter/IntraUnit	
Updated 14 existing Process Steps or Pre-Materials Articles	Asset Accounting and Management Accounts Receivables Account Management and Financial Reporting Budget Management and Cash Control Disbursements Management Inter/IntraUnit Revenue Accounting Projects Management Working In Florida PALM	Based on Pre-UAT testing, updates were made to provide the following: <ul style="list-style-type: none"> • Add clarifying language • Add and update steps to provide a clearer navigation path • Update Spreadsheet Upload Templates • Update screenshots • Add “Notes” to provide additional direction



STAGE GATE 3

ANGIE ROBERTSON



Stage Gate 3 – Ready to Begin UAT

- ▶ Stage Gate 3 – Ready to Begin UAT
 - Executive Steering Committee Stage Gate Decision
 - Planned Decision Date – January 21, 2026
- ▶ Contract Requirement
 - Design and Build are complete; Contractor System Test is at least 90% complete; or as mutually agreed to base on ESC direction; and the UAT environment is ready for testing
 - Includes all functions of Florida PALM, including DW/BI



Stage Gate 3 – Ready to Begin UAT

- ▶ Other considerations before starting UAT (Not tied to Stage Gate 3)
 - Agency initial testers identified, and role mapped for UAT
 - Test data has been identified and documented
 - Agency Identify Provider (IdP) connections have been point to UAT
 - Agency and Enterprise Security Access Managers (SAMs) are ready to assist end-users
 - Agencies have developed their UAT Plan, user stories, and where possible test scripts
 - UAT materials are available for agency end user / tester use
 - Problem / ticket reporting process is in place



Stage Gate 3 – Ready to Begin UAT

- ▶ What does the ESC want to review to support their Stage Gate 3 Decision?
- ▶ What happens if the Stage Gate Decision is delayed?
- ▶ Are there other considerations?



NEXT MEETING

JANUARY 21, 2026
DEPARTMENT OF REVENUE



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STATE OF FLORIDA

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