

AR, BI, CM Module Workgroup Session 1 Outline
October 12, 2021

Discussion points are listed below by when they occurred during the presentation. To review a particular discussion, navigate within the recording to the time listed next to the topic.

Introduction – recording time 00:00:00 – 7 minutes

50.1 Set Up and Maintain Customer Global Changes – recording time 00:07:00 – 7 minutes

50.1 Set up and Maintain Customer Flows/Narratives – recording time 00:14:00 – 10 minutes

50.1 Related Conversions/Reports (Connections to Reports Catalog) – recording time 00:24:00 – 4 minutes

- Conversion: ARC001 – Customers
- R1 – BIR005 Customer Record Report

50.1 Related Interfaces – recording time 00:28:00 – 7 minutes

50.2.1 Customer Billing Business Process Model – recording time 00:35:00 – 8 minutes

50.2.2 Refund/Credit Invoice Business Process Model – recording time 00:43:00 – 6 minutes

50.2 Related Conversion/Reports – recording time 00:49:00 – 6 minutes

- No related conversions
- R1 – BIR002 Billing Status Report
- R3 – BIR003 Customer History Report

50.2 Related Interfaces – recording time 00:55:00 – 2 minutes

- BII001 Inbound Billing Data
- BII002 Inbound Spreadsheet Billing Data
- BII003 Inbound Spreadsheet Refund/Credit Data

60.1.1 Record Accounts Receivable Business Process Model – recording time 00:57:00 – 7 minutes

60.1.2 Period Close Business Process Model – recording time 01:04:00 – 2 minutes

60.1 Related Conversions/Reports – recording time 01:06:00 – 3 minutes

- Conversion
 - ARC002 – Open Receivables
- Reports
 - RI – ARR026 Pending AR
 - R3 – ARR027 Outstanding Receivable Report
 - R4 – ARR010 AR Aging Report

60.1 Related Interfaces – recording time 01:09:00 – 1 minute

60.3.1 Collections Business Process Model – recording time 01:10:00 – 4 minutes

60.3.2 Write-Off Business Process Model – recording time 01:15:00 – 5 minutes

60.3 Accounts Receivable Related Conversions/Reports (Connections to Reports Catalog) – recording time 01:20:00 – 3 minutes

- Conversions: No related conversions
- Reports
 - R2 – ARR003 Customer Statement
 - R1 – ARR010 AR Aging Report
 - R8 – ARR015 Accounts Written-Off
 - R3 – ARR036 Delinquent Notices

60.3 Related Interfaces (Connection to Interface Offerings) – recording time 01:23:00 – 2 minutes

- No related interfaces for agencies

Questions – recording time 01:25:00 – 35 minutes