Florida PALM

NEW GO-LIVE

Financials, Payroll, and Data Warehouse Implementation

moving to

JULY 2026

Amendment 12

The Florida PALM Executive Steering Committee voted to move the go-live date for the Financials, Payroll, and Data Warehouse Implementation from January 2026 to July 2026. The six-month extension to July 2026 will allow agencies additional time for Interface Testing, User Acceptance Testing (UAT), remediation of agency business systems, and agency change management.

Recent delays in the Project's Build Phase have impacted critical milestones, including the timeline for UAT and interface testing. Additionally, feedback from agencies has emphasized the need for more time to ensure readiness for go-live.

Recognizing the need for a well-built and thoroughly tested system, this revised schedule provides both the Project and Florida agencies the additional time needed to refine their efforts, address challenges, and conduct a comprehensive UAT, ensuring we move forward with confidence in the project's success.
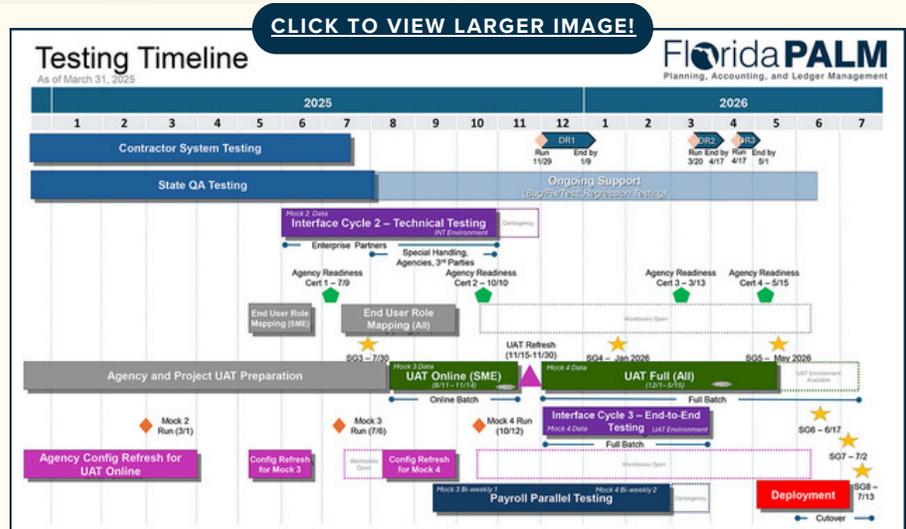
Points of Interest

- Build for Financials, Payroll, and the Data Warehouse now extends through May 2025.
- System Testing now extends through July 2025.
- UAT starts in August 2025 and is extending by two months.
- Cutover will occur at the start of the fiscal year instead of the calendar year.
  - This allows close-out to occur in FLAIR with a fresh start in Florida PALM, with cutover starting once Central FLAIR closes.
  - The Annual Comprehensive Financial Report for FY 25-26 will be compiled with the one Chart of Accounts (FLAIR) rather than two.
  - Mid-year Payroll conversion will be needed.

FLORIDA PALM TESTING TIMELINE

The updated Testing Timeline is now available. Some key points:

- User Acceptance Testing (UAT) will now start in August of 2025 after fiscal year activities and will continue into May of 2026, extending by two months.

- Interface Cycle 2 Technical Testing will start in June of 2025 with enterprise partners, followed by agencies and third parties in August 2025. Cycle 2 will continue through October of 2025.

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- Interface Cycle 3 End-to-End Testing with agencies and enterprise partners will occur during the same time as UAT Full, where end users will be able to test their selected interfaces with their agency data.

- The UAT environment will remain available until go-live whereupon it will be replaced with a sandbox environment that is a copy of production.

- UAT Online will use Mock 3 agency data. A system refresh will occur before UAT Full, removing the Mock 3 data and test transactions. UAT Full will allow all agencies to test Mock 4 agency data with agency-selected interfaces.

WEBSITE UPDATES

The **Agency Readiness** page has a new addition. There is a new button called Enterprise Partners in the Agency Collaboration section.

This addition provides access to resources created by our enterprise partners who are preparing to transition their enterprise systems to interface with Florida PALM. You can also find meetings and webinars conducted by our enterprise partners on the Florida PALM **Meetings & Workshops** page.

KNOW YOUR CHANGE IMPACT

In January, the Project Team launched a new series designed to keep everyone thinking about change management. *Know Your Change Impact* features printables on a variety of topics and considerations relating to changes with people, process, technology, and data.

We are paying close attention to feedback from agencies. This series will spotlight emerging challenges or questions and provide visual breakdowns to help contextualize these concerns. The goal of *Know Your Change Impact* is to create clear, engaging visuals that distill important data into digestible formats, helping everyone stay on top of the changes shaping our future.

You can find the posters available for print on our **Posters and Prints** page.

UPCOMING EVENTS

April 2
How to Create Your Agency Training Plan Colab

9:00 am - 12:00 pm
1:30 pm - 4:30 pm

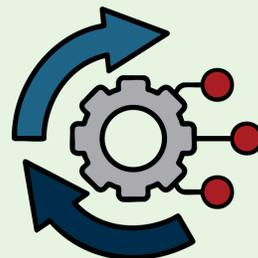Recommended Audience: Project Management Liaisons, Training Liaisons, and Sponsors

Don't miss the opportunity to join Florida PALM, Tidal Basin, and FL[DS] for a CoLab on **Creating a Training Plan** that works for your agency.

June 11
Interface and Conversion Workshop

9:00 am - 5:00 pm

Recommended Audience: Business Liaisons, Project Management Liaisons, and Technical Liaisons

Save the Date!
Workshop information and registration will be sent to agencies in April.