

# 5 Tips

## Who Should Attend

# USER ACCEPTANCE TESTING

### BUSINESS EXPERT

Is your team member a business process expert in your agency's current operational processes?

### FLORIDA PALM AWARE

Is your team member familiar with Florida PALM processes and can identify change impacts to your agency?

### LEADER

Is your team member a lead/manager in their business area and have authority to speak for your agency during UAT sessions?



### INVOLVED

Does your team member attend internal Florida PALM meetings, assess your agency's current state, & understand agency risks?

### ADVISOR

Will your team member have the capability to facilitate others in your agency-hosted UAT sessions?