# Change Champion Network



A group of designated individuals responsible for coordinating Florida PALM activities at your agency.

# WHO ARE CHANGE CHAMPIONS?



#### **Agency Sponsor**

Leader and supporter of the Florida PALM Project within your agency



### Agency Liaison

Primary point of contact between the Florida PALM Project and your agency



#### Business Liaison

Coordinates Florida PALM functional activities at your agency



#### Change Management Liaison

Supports Florida PALM readiness activities at your agency



#### Technical Liaison

Serves as the Florida PALM technical contact for your agency



#### Training Liaison

Manages Florida PALM training activities for your agency



## Super User

Understands technical or functional business processes for your agency and supports the agency end users.



Change Champions perform a vital role as they guide and support your agency's transition to Florida PALM