



FLORIDA PALM SPONSOR NOVEMBER 2024 SNAPSHOT

DIVISION SHOUT-OUTS:

- ★ **Criminal Investigation Division (CID)/Public Assistance Fraud (PAF)** - Your division(s) hosted an amazing and enlightening Road Show Follow-up Meeting. Thank you for testing our GPS skills and being such gracious hosts!
- ★ **Admin. and (OPCS)**- We can't put a price on your dedication and countless hours of hard work towards the CCN User Acceptance Testing (UAT) Request for Quotes (RFQ) review. THANK YOU THANK YOU THANK YOU!
- ★ **Bureau of Auditing (A&A) FACTS** - Your team did an amazing job presenting changes coming our way in FACTS with Florida PALM implementation. Keep crushing it!
- ★ **CCN Risk & Issues Managers** - This team continues to turn heads! Creating the Risk and Issues Team, grabbing this bull by the horns, and leading by example. Thank you all for your dedicated, hard work!



Please Welcome
OUR NEWEST CCN MEMBER



YOUR OCM LIAISON UPDATE

Amy Topol joined the CCN team on October 1, 2024. Amy brings nearly 25 years of experience serving in both state and federal government roles and is both a certified Project Management Professional (PMP) and a Certified Change Management Professional (CMP).
We can't wait to see all of the great plans and ideas Amy brings to DFS!



Florida PALM QUARTERLY NEWSLETTER QUARTER 1 FY 24/25

Released
The first issue of the Florida PALM Quarterly Newsletter has been published and provides an update on agency and Project activities from the first quarter of the 2024-2025 fiscal year, as well as a preview of upcoming collaborative events.

DID YOU KNOW TESTING HAS BEGUN?
For additional information on testing, click the 'Learn More' icon to read the Quarter 1, FY 24/25 Project Newsletter.



WHAT'S DUE IN NOVEMBER:

- Heads up SMEs & POCs! The CCN may call on you to help with the following:**
- **Task 541-D:** Complete Configuration Workbooks for Segment IV - *Due 11/1*
 - **Task 555-A:** Complete Data Cleansing Based on Mock Conversion 1 - Projects (PCC001) - *Due 11/22 - COMPLETE*
- A complete list of Tasks, including those launching on a future date can be found on the Florida PALM website, [here](#).*

WHAT'S HAPPENING IN NOVEMBER:

- Design Summary and Test Preparation Workshops**
These workshops will be held from 8:30 AM-5 PM at the Tallahassee Automobile Museum and directed to agency Business Liaisons, Technical Liaisons, and Subject Matter Experts (SMEs).
- **Tuesday, 11/12**
 - **Wednesday, 11/13**
 - **Thursday 11/14**



PLAY GAMES THAT WILL HELP PREPARE YOU FOR END USER UAT IN JUNE 2025!

BINGO

CROSSWORD PUZZLES

MATCHING

MULTIPLE CHOICE

WHEEL OF FORTUNE

WORD SCRAMBLES

WORD SEARCHES



LET'S CRUISE TO FLORIDA PALM TOGETHER!
[DFS Florida PALM Stakeholder SharePoint](#) | [DFS.CCN4U@MyFloridaCFO.com](#)

