Survey Introduction:

The State of Florida is implementing a new accounting system; people, processes, and technology will be impacted.

The Change Champion Network (CCN) has developed this survey to gauge how ready the Department of Financial Services (DFS), the Office of Financial Regulation (OFR), and the Office of Insurance Regulation (OIR) is as we gear up for the transition to Florida PALM in January 2026! Your answers will help the CCN develop interactive content and strategies that will help you as we progress closer to Florida PALM implementation!

Please review and answer each question as thoroughly as possible before close of business, Monday, October 16.

1. How familiar are you with the Florida PALM project?
    a. Sliding scale: 'I have no idea what Florida PALM is' to 'I'm very familiar'
2. What level of interest do you currently have in the Florida PALM project?
    a. Sliding scale: 'I am not interested in the Florida PALM Project' to 'I am extremely interest in the Florida PALM Project'
3. The CCN was developed so each agency has a group of individuals that lead the transformation to Florida PALM. How familiar are you with your agency's CCN members and their purpose?
    a. Sliding scale: 'I didn't realize my agency had a CCN' to 'I'm very familiar'
4. How can the DFS CCN improve your level of interest in the Florida PALM project?
    a. Comment box
5. A Point of Contact (POC) has been designated for your division. Do you know who your Division's POC is?
    a. Yes
    b. No
6. How do you expect Florida PALM to impact you in your current role?
    a. Comment box
7. What are your areas of uncertainty at this point?
    a. Process changes
    b. Lack of details provided thus far
    c. Technology limitations
    d. Entering the unfamiliar/unknown
    e. Potential support available
    f. None
    g. Other (please specify)
8. How often do you visit the Florida PALM Project website (https://www.myfloridacfo.com/floridapalm/home)?
    a. Daily
    b. At least once per week
    c. At least once per month
    d. Never
    e. I didn't know the Florida PALM Project had a website
9. How often do you engage in Florida PALM learning opportunities (e.g., webcasts, online trainings)?
    a. Daily
    b. Once per week

     c. Once per month
     d. As needed
     e. As new information is made available
     f. Never
     g. I didn't know Florida PALM did trainings

10. With the implementation of Florida PALM approaching, the topics of interest below have been brought to our attention. Based on your responses, we will be creating additional resources surrounding these topics. (Choose all that apply).
     a. Asset Management
     b. Budget Management
     c. Chart of Accounts
     d. Data Management
     e. Look and Feel
     f. Navigation
     g. Paying an Invoice
     h. Payroll Management
     i. Contract Management
     j. Project/Grant Management
     k. Reporting
     l. Revenue and Receipts Accounting
     m. Supplier Records
     n. Other (please specify)

11. The CCN may need to communicate with you for various reasons. For example, the PALM Project assigns 'tasks' to collect details on relevant processes and reporting. What is the best way for the CCN to communicate with you?
     a. Email
     b. Newsletter
     c. Periodic webinars
     d. SharePoint (to visit as needed)
     e. Through your POC
     f. Other (please specify)

12. At what frequency would you like to hear from the CCN about Florida PALM?
     a. Daily
     b. Weekly
     c. Monthly
     d. Quarterly
     e. Other (please specify)

13. What ideas or suggestions do you have for the CCN to help with engagement and division outreach?
     a. Comment box