

RW Task Timeliness

Direct Impact Task Timeliness



Direct Impact Task Timeliness:

Score = 99.82%

Submitted On Time = 56

Submitted Late = 1

Pending Submission = 0

Other Task Timeliness



Other Task Timeliness:

Score = 92.04%

Submitted On Time = 90

Submitted Late = 13

Pending Submission = 0

RW Task Completeness

Direct Impact Task Completeness



Direct Task Completeness:

Score = 99.46%

Submitted Complete = 53

Submitted Incomplete = 0

Completed After Submission = 3

Other Task Completeness



Other Task Completeness:

Score = 99.20%

Submitted Complete = 74

Submitted Incomplete = 0

Completed After Submission = 1

The RW Task Timeliness dials reflect the timeliness of your agency's submission of all RW tasks based on the task due date. Calculations are based on all RW tasks to date.

The RW Task Completeness dials reflect the completeness of your agency's task submissions based on the task rubric. Calculations of task completeness includes all RW Tasks since RW 512.

Change Champion Network:

Unique Filled Role = 13

Duplicate Filled Role = 6

Vacant Role = 0

The dials above include an intuitive Green-Yellow-Red spectrum, where green indicates the measure is in a positive range, yellow represents that the gaps in expected results present an increasing risk to the agency, and red indicates that there are significant gaps in expected results that present an elevated risk level for the agency.

| RW Tasks - Completed or Open Items |                              |         |                                                                            |                         |                       |                                                                     |                        |                |                                    |                                  |
|------------------------------------|------------------------------|---------|----------------------------------------------------------------------------|-------------------------|-----------------------|---------------------------------------------------------------------|------------------------|----------------|------------------------------------|----------------------------------|
| Project Impact                     | Critical Operational Element | Task ID | Task Name                                                                  | Task Planned Start Date | Task Planned End Date | Agency Reported Task Progress                                       | Agency Submission Date | Status Comment | Project Verification of Completion | Agency Corrected Submission Date |
| N/A                                | People                       | 607     | Update Training Plan                                                       | 04/06/26                | 06/05/26              | 100% - Submitted                                                    | 05/29/26               |                | Submission Complete                |                                  |
| Direct                             | Data                         | 713     | Confirm Supplier Records                                                   | 04/20/26                | 05/22/26              | 100% - Submitted                                                    | 05/21/26               |                | Submission Complete                |                                  |
| Direct                             | Data                         | 698     | Complete Data Cleansing in Preparation for Dry Run 2                       | 04/20/26                | 06/17/26              | 100% - Submitted                                                    | 06/17/26               |                | Submission Complete                |                                  |
| N/A                                | N/A                          | 677     | Submit Bimonthly Agency Readiness Status Report                            | 05/01/26                | 05/11/26              | 100% - Submitted                                                    | 05/11/26               |                | Submission Complete                |                                  |
| Indirect                           | N/A                          | 678     | Submit Monthly Progress Report - Testing, Training                         | 05/01/26                | 05/29/26              | 100% - Submitted                                                    | 05/29/26               |                | Submission Complete                |                                  |
| Indirect                           | Data                         | 699     | Maintain Configuration and Conversion Workbooks                            | 05/01/26                | 05/29/26              | 100% - Submitted                                                    | 05/28/26               |                | Submission Complete                |                                  |
| Indirect                           | People                       | 700     | Maintain Role Mapping Worksheet                                            | 05/01/26                | 05/29/26              | 100% - Submitted                                                    | 05/29/26               |                | Submission Complete                |                                  |
| N/A                                | Processes                    | 602     | Update Agency Business Process Documentation                               | 05/04/26                | 10/30/26              | 25% - Beginning Initial Internal Meetings and Information Gathering |                        |                |                                    |                                  |
| N/A                                | People                       | 604     | Create Agency-Specific Learning Materials to Support End Users             | 05/04/26                | 10/30/26              | 25% - Beginning Initial Internal Meetings and Information Gathering |                        |                |                                    |                                  |
| Direct                             | Data                         | 701     | Submit Configuration and Conversion Workbooks                              | 06/01/26                | 06/17/26              | 100% - Submitted                                                    | 06/17/26               |                | Submission Complete                |                                  |
| Direct                             | People                       | 702     | Submit Role Mapping Worksheet                                              | 06/01/26                | 06/26/26              | 100% - Submitted                                                    | 06/26/26               |                | Submission Complete                |                                  |
| Indirect                           | N/A                          | 679     | Submit Monthly Progress Report - Testing, Training                         | 06/01/26                | 06/30/26              | 100% - Submitted                                                    | 06/30/26               |                | Submission Complete                |                                  |
| Indirect                           | N/A                          | 619     | Update Agency Readiness Certification #3                                   | 06/22/26                | 07/10/26              | 100% - Submitted                                                    | 07/09/26               |                |                                    | 07/09/26                         |
| Indirect                           | Technology                   | 586     | Create Agency Deployment Plan and Cutover Checklist to Prepare for Go-Live | 06/29/26                | 09/11/26              |                                                                     |                        |                |                                    |                                  |
| N/A                                | N/A                          | 680     | Submit Bimonthly Agency Readiness Status Report                            | 07/01/26                | 07/10/26              | 100% - Submitted                                                    | 07/09/26               |                |                                    |                                  |
| Indirect                           | N/A                          | 681     | Submit Monthly Progress Report - Testing, Training, Cutover                | 07/01/26                | 07/31/26              |                                                                     |                        |                |                                    |                                  |
| Indirect                           | Data                         | 703     | Maintain Configuration and Conversion Workbooks                            | 07/01/26                | 07/31/26              |                                                                     |                        |                |                                    |                                  |
| Indirect                           | People                       | 704     | Maintain Role Mapping Worksheet                                            | 07/01/26                | 08/21/26              |                                                                     |                        |                |                                    |                                  |

Agency Reported

The Risks, Issues, and Assumptions tables below display only items that were marked confirmed and were opened/logged, closed/resolved or active during the reporting period.

| DFS Risks           |             |             |                          |                                      |        |               |                                                                                                   |                                                                                                                    |                                                                                  |                                          |
|---------------------|-------------|-------------|--------------------------|--------------------------------------|--------|---------------|---------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|------------------------------------------|
| Status              | Date Opened | Date Closed | Primary Risk Category    | Risk Title                           | Trend  | Risk Rating   | Background                                                                                        | Monitor/Mitigation Plan/Resolution                                                                                 | Impact if Risk Becomes an Issue                                                  | Reporting Period Comments                |
| Open and Monitoring | 04/17/25    |             | Conversion/Configuration | ENTERPRISE A&A - Conversion and Data | Stable | 9 (High/High) | There is a risk that the agencies' data conversion validation process is not working as intended. | A&A will work closely with the Project to understand where the data conversion process is not working as intended. | This could result in operational inefficiencies, data loss, and system downtime. | No changes. We will continue to monitor. |

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|---------------------|----------|--|---------------------------|------------------------------------------------------------------|------------|-----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                     |          |  |                           | and Data Validation:                                             |            |                 | process may not be thorough or accurate, leading to incomplete or incorrect data being converted to Florida PALM.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | agencies need support and additional guidance in understanding their agency's FLAIR data.<br><br>• A&A will provide guidance to agencies to help them understand the critical things to consider and evaluate for conversion.<br><br>• A&A will meet with agencies through workshops or one-on-one sessions to further support agencies in cleaning up their data in preparation for conversion.<br><br>• Closely working with project and agencies on mock conversion results to find solutions.<br><br>• Reviewing Conversion Validation Approach to mitigate risk                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | integrity issues, potential delays in project timelines, and incorrect trial balance information in Florida PALM, which could impact financial reports. |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Open and Monitoring | 10/20/23 |  | Deployment/Cutover        | ENTERPRISE A&A - Project Timeline.                               | Stable     | 9 (High/High)   | <ul style="list-style-type: none"> <li>The Project timeline is very conservative regarding flexibility, and A&amp;A's involvement is critical for project success. A&amp;A Our level of involvement pulls our resources in multiple directions putting a strain on our time to complete tasks. A&amp;A change management and internal preparation for A&amp;A preparedness activities have already started, but having adequate resources will be key to successful implementation.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <ul style="list-style-type: none"> <li>Recruit knowledgeable and skilled staff, not entry level positions, to help with preparedness activities and management of daily operations.</li> <li>Retain our critical staff that are involved in Florida PALM activities and those who are picking up added job responsibilities so that subject matter experts can dedicate time to Florida PALM activities.</li> <li>Provide expectations that staff will cross-train and provide knowledge transfer to increase the depth need to continue operating with a high level of service and accuracy.</li> <li>A&amp;A was approved for for 9 FTEs to be onboarded for FY 2026. We are in the process of filling these positions.</li> </ul>                                                                                                                                                                                                                                                                                                                             | It can hinder successful implementation of project.                                                                                                     | No changes. We will continue to monitor.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Open and Monitoring | 10/11/23 |  | Staffing/Resource Availal | ENTERPRISE A&A - Resource Impacts.                               | Increasing | 9 (High/High)   | <p>Resource impacts due to A&amp;A operational staff spending a significant amount of time performing Project related tasks.</p> <ul style="list-style-type: none"> <li>Project tasks may require additional time outside employees designated working hours to attend meetings, review time sensitive documents, or contribute to critical tasks. Some positions are not granted flexibility to flex time throughout the month, but they must flex it within the week. This policy limitation causes a strain on availability of resources. Allowing current staff more flexibility to flex their time beyond the work week would help with resource allocation.</li> <li>As we get closer to implementation, the number of items that will require attention will continue to increase. This will include, assisting agencies with data management, preparing enterprise data for conversion, developing cut-over and FLAIR close out plans, participating in all levels of integration and UAT testing, validating testing results, participation and validation of mock and production conversions, developing policy around new processes.</li> </ul> | <ul style="list-style-type: none"> <li>Contract with staff aug who can help with data analysis, developing testing scenarios, perform testing functions, support cut-over, support FLAIR retirement activities.</li> <li>Hire additional staff (FTE or OPS) to learn current operations so that our experienced staff can continue to participate with the Florida PALM Project in design, testing, and implementation activities.</li> <li>Consider providing current staff with Special Pay Increase to acknowledge the increased job responsibilities and retain these critical members of the team.</li> <li>Work with Human Resources to properly document team members who should be classified as SES staff.</li> <li>Establish plans for reduction of current operational activities and prioritize responsibilities based on risk and probability. This could include posting all payments and suspending pre-audit activities, suspending Article V and Contract Management audits, suspending processing of EFT applications, as examples.</li> </ul> | Pulling resources from operations, will increase workloads, and will cause stress and an increased chance of employee burnout.                          | <p>No changes. We will continue to monitor.</p> <p>We are currently trying to bring on additional staff aug., but we had a contractor who decided not to renew. This caused us to have to re-procure existing staff aug. In addition, we have a number of retirements coming up, and existing staff continue to be recruited for other positions.</p> <p>Overall, we have key staff who are starting to experience project fatigue, as well as key team members do not have enough hours in the day to meet operations and project demands.</p> |
| Open and Monitoring | 10/11/23 |  | Staffing/Resource Availal | ENTERPRISE A&A - Risk of External Impacts on Business Processes. | Increasing | 6 (Medium/High) | <p>A&amp;A serves all other agencies; therefore, our processes are at risk from external impacts:</p> <ul style="list-style-type: none"> <li>Agencies – All A&amp;A</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <ul style="list-style-type: none"> <li>Continue to work closely with the Florida PALM Project to identify areas where significant training will be needed for agency staff.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | This will cause significant issues for A&A to be able to continue operations at an acceptable level and could cause more                                | No changes. We will continue to monitor.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |

|                     |          |  |                        |                                            |        |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                         |
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|                     |          |  |                        |                                            |        |                 | <p>processes are downstream of agency processes. Agencies may lack their own training and resources for proper preparation. If agencies are not ready for implementation, this will cause significant issues for A&amp;A to be able to continue operations at an acceptable level and could cause more significant increase in work or rework for A&amp;A staff around go live.</p> <p>• Project – There may be changes in Project directions or decisions that negative affect A&amp;A that would cause an increase of time and resources or provide confusion and lack of clarity among A&amp;A's expectations.</p> <p>• Government/Florida Statutes/Regulations – Any potential changes to laws, regulations, or elected officials could change Project direction or restrict A&amp;A's operations.</p> | <p>• A&amp;A OFFE team make outreach with agencies to determine training needs for skills that will be needed in Florida PALM users.</p> <p>• Participate with all FFMIS and Enterprise partners to ensure remediation, testing and change management needs are understood and acted upon.</p> <p>• Assist agencies with readiness tasks such as data analysis and cleansing.</p> <p>• Develop contingency plans for agencies that are not prepared for Florida PALM implementation.</p> <p>• Monitor activities, changes in rules and regulations, and agencies competencies.</p> <p>• Establish contingency plans as risks become more probable (as information becomes available) and communicate those changes as quickly and clearly as possible.</p> <p>• A&amp;A is seeking funding through the LBR process to contract for financial expertise that State Agencies can use to identify knowledge gaps and areas needing improvement and address those issues.</p> | significant increase in work or rework for A&A staff around go live.                                                                                                                                                                                                                                          |                                                                                                                                                                                         |
| Open and Monitoring | 10/08/24 |  | Agency Business System | ENTERPRISE A&A - ABS Testing.              | Stable | 6 (Medium/High) | <p>A&amp;A is responsible for several enterprise business systems, some of which are interdependent. Testing each system through the entire process, from start to finish, will be critical to determine success. This will require testing to be synchronized according to the Interdependencies and workflow. Failure to do so could result in functions not being appropriately tested. This risk is really meant to address the issue around the complication of staging multiple business systems and the data within them for testing. This requires a huge effort and any misalignment of data, or refresh dates, can impact testing results, or the ability to test processes. Both Interface Testing and User Acceptance Testing can be impacted.</p>                                             | <p>• Identify all enterprise business systems that will need to be tested.</p> <p>• Work with Division/Office management to allow dedicated technical and functional resources to be available for enterprise business systems testing efforts when the UAT timeline is released.</p> <p>• We plan to work through the CCN Network with other agencies on planning and collaboration that needs to happen for those cross agencies testing scenarios.</p> <p>• A&amp;A has onboarded a UAT Testing Team, and is currently working to onboard an HCM functional expert to assist with transformation.</p>                                                                                                                                                                                                                                                                                                                                                                  | <p>It has potential to impact, or delay go live if agency enterprise systems cannot be fully tested in the allotted time. The enterprise owners and systems impacted includes STMS, PeopleFirst, PCard Works, FACTs, LASPBS, and other critical agency business systems that interface with Florida PALM.</p> | <p>No changes. We will continue to monitor.</p> <p>We expect to know more over the next quarter and will have better understanding of how to mitigate during the next phase of UAT.</p> |
| Open and Monitoring | 01/25/24 |  | Deployment/Cutover     | TREASURY - Outstanding warrants at cutover | Stable | 6 (High/Medium) | <p>Discussions relating to the status of outstanding warrants at the cutover from June 2026 to July 2026 has not been finalized and could, potentially have impacts to warrant recipients and reconciliation processes.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <p>• Continue to collaborate with the Florida PALM Project on policy relating to outstanding warrants.</p> <p>• Potential solutions being discussed between PALM and Treasury including the possibility that warrants would be maintained in FLAIR and concurrently canceled and reissued in PALM while maintaining warrant number. Note that solution is pending approval from Treasury.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <p>Could potentially have impacts to warrant recipients and reconciliation processes.</p>                                                                                                                                                                                                                     | <p>Treasury continues to participate in Cutover discussions and is requesting support from JPMorgan to assist with warrant and reconciliation processes during the downtime.</p>        |
| Open and Monitoring | 02/19/24 |  | Business Process Chang | CCN - Potential loss of CCN resources.     | Stable | 6 (High/Medium) | <p>The loss of CCN resources would constrain current CCN staff capacity and could result in the loss of critical functional and institutional knowledge, which is imperative to the success of the Florida PALM Project.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <p>• Create a knowledge base of CCN operational processes and procedures; develop training methods to facilitate knowledge transfer; and provide cross-training among CCN members where feasible.</p> <p>• Use of dedicated back-up CCN Liaisons will aid in the short-term continuity</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <p>It could result in the loss of critical functional and institutional knowledge.</p>                                                                                                                                                                                                                        | <p>Risk reviewed and still monitoring and mitigating as needed.</p>                                                                                                                     |

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| Open and Monitoring | 10/11/23 |  | Deployment/Cutover             | ENTERPRISE A&A - Planning.    | Decreasing | 6 (High/Medium)   | <p>Planning for some critical activities has not been done. Until these plans have been developed, A&amp;A cannot adequately determine needed resources, time and effort.</p> <ul style="list-style-type: none"> <li>Cutover planning</li> <li>FLAIR retirement planning</li> <li>Stabilization period planning</li> <li>Specialized knowledge that may be needed for new processes, such as processing States' taxes from payroll</li> <li>Financial Reporting mappings and data rollout</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <ul style="list-style-type: none"> <li>Continue to collaborate with the Florida PALM Project and seek resources through staff aug. additional FTE or contracts as needs are discovered.</li> <li>Cutover planning sessions are in progress</li> </ul>                                                                                                                        | Lack of required resources to support around go live and beyond.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | This trend is now stable. No other changes and we continue to monitor.                                                                                          |
| Open and Mitigating | 11/13/25 |  | Interface                      | TREASURY - Operations.        | Stable     | 6 (High/Medium)   | <p>June 12th 2025-First meeting with JPM. Testing was originally scheduled for August, PALM requested we move the timeline to June so we can start early. June 23rd was the second meeting and a weekly schedule was established for Mondays.</p> <p>The lack of engagement from the task owner is causing delays to the execution of the test plan.</p> <p>The following tasks need to complete for a successful implementation of JP Morgan Interface Financial wave disbursements test files.</p> <p>Lack of engagement from task owner at the Florida PALM implementation vendor could lead to implementation delays. The key resource who is also a task owner has not participated in meetings to provide updates and / or confirmation that the following tasks will be completed in a timely manner:</p> <p>Confirm approval to transition BAI2 file to the production environment<br/>Send first Positive Pay test file for review<br/>Send first ACH file for review<br/>Task Owner to provide Technical SME (JP Morgan) with production server details<br/>Confirm approval to move Bank Title File to Production.</p> | <p>Mitigation Plan: Treasury will escalate to Accenture as per the escalation matrix to get confirmations from Task Owner or senior management</p> <p>Mitigation Status Update: Treasury escalated to Accenture and task owner has attended multiple recent meetings and is appearing to be engaged.</p>                                                                     | <p>JPM acknowledge the risk that these delays would impact further interface testing that should be completed before UAT begins. If testing is not complete and verified timely, the project go live date could be impacted. DFS would not be able to send ACH origination files and positive pay files to the bank and would not be able to receive and reconcile disbursement activity from the bank. The potential for fraud is a high risk as well.</p> <p>INBOUND FILES:<br/>/ARP01-POSITIVE PAY FILE-API005,PRI045<br/>/ACH01-ACH FILE-CMI002,CMI016, PRI012, PRI056<br/>OUTBOUND FILES:<br/>/H2H01-PREVIOUS DAY BANK STATEMENT-CMI003<br/>/RET-ACH RTN FILE-CMI001<br/>/ACK-ACH ACKNOWLEDGMENT-CMI006<br/>/ABA-AUTHORIZED BANK FILES-API030</p> | There have been ongoing issues with PALM connectivity to JPMorgan during the ACH testing of the new bank account.                                               |
| Open and Monitoring | 12/13/23 |  | Conversion/Configuration       | TREASURY - CMIA               | Stable     | 4 (Medium/Medium) | <p>Relating to CMIA, expenditures for agency covered programs will need to be tracked in PALM by CFDA number so clearance patterns can be calculated. Agencies will be responsible for providing the PALM chartfields for their covered programs and PALM will need to track the expenditures for those account codes. Clearance patterns will have to be calculated by CFDA Number for CMIA reporting.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <ul style="list-style-type: none"> <li>Continue to collaborate with the Florida PALM Project and seek resources through staff augmentation, additional FTE, or contracts as needs are discovered.</li> </ul>                                                                                                                                                                 | If PALM cannot track and calculate the clearance pattern for CMIA, Federal reporting will be impacted                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Treasury is currently in the process of testing the CMIA clearance pattern reporting process. Some changes to the reporting specifications have been requested. |
| Open and Mitigating | 02/27/24 |  | User Acceptance Testing        | OIT/ABS - Third Party Vendors | Stable     | 4 (Medium/Medium) | <p>Agency business systems supported by third-party vendors could have different design and build timelines for Florida PALM remediation activities.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <ul style="list-style-type: none"> <li>Communicate the Florida PALM timelines with third-party vendors.</li> <li>Provide information and advisory support to the functional area(s) related to remediation activities and timelines.</li> <li>Provide advisory support if needed related to interfaces, interface field mapping, and possible functional changes.</li> </ul> | This could impact the Department's ability to meet the scheduled finish dates for Florida PALM Readiness Workplan tasks related to design, build, and testing activities.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Risk reviewed and still monitoring and mitigating as needed.                                                                                                    |
| Open and Mitigating | 10/20/23 |  | Staffing/Resource Availability | OIT/ABS - Resource Impacts.   | Stable     | 4 (Medium/Medium) | <p>Resource impacts due to unforeseen system changes from DFS divisions, other projects, and external entities</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <ul style="list-style-type: none"> <li>Work closely with the ABS functional and technical owners to coordinate the timeline of changes with the</li> </ul>                                                                                                                                                                                                                   | It could cause delays in the ABS Remediation timeline.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Risk reviewed and still monitoring and mitigating as needed.                                                                                                    |

|                     |          |  |                         |                                   |            |                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                      |                                                                                                                                                                                         |
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|                     |          |  |                         |                                   |            |                   | and external entities.                                                                                                                                                                                                                                                                                                                                                                                                                                                               | or changes with the Florida PALM timeline.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                      |                                                                                                                                                                                         |
| Open and Monitoring | 10/11/23 |  | Business Process Change | ENTERPRISE A&A - Process Changes. | Increasing | 4 (Medium/Medium) | <ul style="list-style-type: none"> <li>All bureaus within the division will have significant process changes.</li> <li>Insufficient preparation or reluctance to adopt and adapt to changes could result in delays; operational deficiencies; and critical operations, tools, technologies, and resources not being available.</li> <li>Performance issues at implementation if staff are not able to adapt and produce results at the current, expected level of output.</li> </ul> | <ul style="list-style-type: none"> <li>Prepare staff through regular change management engagements.</li> <li>Perform knowledge transfer on why things are done so we can ensure better understanding of future processes.</li> <li>Complete thorough process analysis and mapping of each process, along with the technology, tools, and resources to future functionality can ensure that we have identified where operational changes will occur and to what extent it will be affected.</li> <li>Monitor staffs' engagement.</li> <li>Analyze current skill sets and mentor or provide training needed to acquire the proper skills and address skill gaps.</li> <li>Review organizational charts and identify succession planning or knowledge transfers for known gaps.</li> <li>A&amp;A has contracted with a People Soft experienced resource to help with implementation activities, including identifying staffing model changes and process changes.</li> <li>A&amp;A onboarded a UAT Testing Team, and is working to onboard an HCM functional expert to assist with transformation.</li> </ul> | Due to the unique activities that A&A performs at an enterprise level, reduced performance could have a negative impact on agencies. | <p>No changes. We will continue to monitor.</p> <p>We expect to know more over the next quarter and will have better understanding of how to mitigate during the next phase of UAT.</p> |

| DFS Issues |             |             |          |                        |             |            |             |                                   |                           |
|------------|-------------|-------------|----------|------------------------|-------------|------------|-------------|-----------------------------------|---------------------------|
| Status     | Date Opened | Date Closed | Priority | Primary Issue Category | Issue Title | Background | Action Plan | Planned or Actual Resolution Date | Reporting Period Comments |
|            |             |             |          |                        |             |            |             |                                   |                           |

| DFS Assumptions               |                                                                                                                                                                                                                                             |        |                        |                                          |                                               |  |
|-------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|------------------------|------------------------------------------|-----------------------------------------------|--|
| Critical Operational Elements | Assumption                                                                                                                                                                                                                                  | Status | Date Logged or Removed | Impacted Stakeholder(s) and/or System(s) | Reporting Period Comments for May - June 2026 |  |
| Technology                    | The Florida PALM Project will be able to provide timely and complete requirements for agency business system interfaces and business processes with enough detail and time to implement the changes according to the Florida PALM schedule. | Logged | 10/20/23               | Agency Business Systems                  | Assumption reviewed and is still applicable.  |  |
| Technology                    | Agency business system owners will understand Florida PALM impacts to be able to provide requirements for system modifications with enough detail and time to implement the changes according to the Florida PALM schedule.                 | Logged | 10/20/23               | Agency Business Systems                  | Assumption reviewed and is still applicable.  |  |
| Technology                    | The Go-Live date for Florida PALM is expected to occur in January 2027 based on the Florida PALM Project's decision to move the Financials, Payroll, and Data Warehouse/BI implementation.                                                  | Logged | 10/23/25               | Agency Business Systems                  | Assumption reviewed and is still applicable.  |  |

Agency Sponsor Confirmation

Fields marked with an asterisk (\*) are required.

As Agency Sponsor, I understand my role and responsibility for monitoring and reporting on my agency's readiness status. I have reviewed and confirmed the accuracy of my agency's readiness status as reflected in this dashboard.

Agency Sponsor Name: \*

☐ Confirm \*

Submit

| DFS Status Report Confirmation |                      |                                |                    |
|--------------------------------|----------------------|--------------------------------|--------------------|
| Reporting Period               | Agency Sponsor Name: | Confirmed By:                  | Confirmation Date: |
| May - June 2026                | Scott Fennell        | scott.fennell@myfloridacfo.com | 07/09/26           |
| March - April 2026             | Scott Fennell        | scott.fennell@myfloridacfo.com | 05/11/26           |
| January - February 2026        | Scott Fennell        | scott.fennell@myfloridacfo.com | 03/06/26           |