Helpful Links

- ⊘ Dashboard Snapshots
- ⊘ Knowledge Center
- Plorida PALM Workbook for DCF
- ⊘ Readiness Workplan

DCF Status Report Dashboard

Click on the various statistics or dials to view the supporting information within your agency's Smartsheet Florida PALM Workbook.

Reporting Period

July - August 2025

Agency Sponsor

Chad Barrett

RW Task Timeliness

Direct Impact Task Timeliness



Direct Impact Task Timeliness:

Score = 92.89%

- Submitted On Time = 30
- Submitted Late = 15
- Pending Submission = 0

Other Task Timeliness



Other Task Timeliness:

Score = 76.58%

- Submitted On Time = 42
- Submitted Late = 34
- Pending Submission = 1

The RW Task Timeliness dials reflect the timeliness of your agency's submission of all RW tasks based on the task due date. Calculations are based on all RW tasks to date.

The Change Champion Network composition reflects the completeness of your CCN makeup.



Direct Task Completeness:

Score = 82.95%

- Submitted Complete = 32
- Submitted Incomplete = 4
- Completed After Submission = 8

Other Task Completeness



Other Task Completeness:

Score = 75.63%

- Submitted Complete = 29
- Submitted Incomplete = 8
- Completed After Submission = 11

The RW Task Completeness dials reflect the completeness of your agency's task submissions based on the task rubric. Calculations of task completeness includes all RW Tasks since RW 512.

RW Task Completeness

Change Champion Network:

- Unique Filled Role = 7
- Duplicate Filled Role = 7

• Vacant Role = 0

The dials above include an intuitive Green-Yellow-Red spectrum, where green indicates the measure is in a positive range, yellow represents that the gaps in expected results present an increasing risk to the agency, and red indicates that there are significant gaps in expected results that present an elevated risk level for the agency.

				RW 1	īasks - Co	mpleted or Open Ite	ems			
Project Impact	Critical Operational Element	Task ID	Task Name	Task Planned Start Date	Task Planned End Date	Agency Reported Task Progress	Agency Submission Date	Status Comment	Project Verification of Completion	Agency Corrected Submission Date
N/A	Technology	516	Update Agency Business System Documentation for Segment II	01/29/24	04/12/24	Pending Resubmission	06/27/25	Documentation Update Ongoing - To be Completed in Task 576	Submission Incomplete	
N/A	Technology	519	Remediate Agency Business Systems based on Segment I	01/29/24	06/28/24	Pending Resubmission	06/27/25	Documentation Update Ongoing - To be Completed in Task 576	Submission Incomplete	
N/A	Technology	528	Update Agency Business System Documentation for Segment III	04/15/24	07/12/24	Pending Resubmission	06/27/25	Documentation Update Ongoing - To be Completed in Task 576	Submission Incomplete	
N/A	Technology	531	Remediate Agency Business Systems based on Segment II	04/29/24	10/04/24	Pending Resubmission	06/27/25	Documentation Update Ongoing - To be Completed in Task 576	Submission Incomplete	
N/A	Technology	544	Update Agency Business System Documentation for Segment IV	07/22/24	10/18/24	Pending Resubmission	06/27/25	Documentation Update Ongoing - To be Completed in Task 576	Submission Incomplete	
N/A	Technology	547	Remediate Agency Business Systems based on Segment III	07/22/24	12/13/24	Pending Resubmission	06/27/25	Documentation Update Ongoing - To be Completed in Task 576	Submission Incomplete	
N/A	Technology	561	Remediate Agency Business Systems based on Segment IV	10/21/24	03/14/25	Pending Resubmission	06/27/25	Documentation Update Ongoing - To be Completed in Task 576	Submission Incomplete	
N/A	Technology	558	Update Agency Business System Documentation	11/18/24	01/10/25	50% - In Progress		OITS, Remediation strategy has been discussed, approaching remediation with Segments I, II, III, and IV jointly.		
N/A	Processes	560	Submit Change Analysis Tool	12/09/24	05/02/25	Pending Resubmission	06/10/25	This indirect task is ongoing. Many of our business processes will be mapped out during and post UAT.	Submission Incomplete	
Direct	Technology	576	Complete Internal Agency Business System Test and Remediation to prepare for Cycle 2 - Technical Interface Testing	01/06/25	07/25/25	100% - Submitted	07/25/25		Submission Complete	
Indirect	Processes	574	Prepare Documentation for User Acceptance Testing	06/02/25	10/03/25	75% - Consolidating/Inputting Information for Submission	08/04/25	DCF received notification that the task is incomplete as is. Note, the rubric listed on the 'RW Task Completion Verification Form' is not fully listed on the task instructions themselves. With the extension given and a more detailed rubric provided by our RC, DCF is working to mitigate.		
N/A	People	610	Update Authorized Smartsheet Users	06/23/25	07/11/25	100% - Submitted	07/07/25		N/A	
Direct	Technology	591	Confirm IDP Configuration for Florida PALM	06/23/25	07/11/25	100% - Submitted	07/09/25		Submission Complete	
Indirect	N/A	593	Update Agency Readiness Certification #1	06/23/25	07/18/25	100% - Submitted	07/18/25		Submission Complete	
N/A	N/A	611	Submit Bimonthly Agency Readiness Status Report	07/01/25	07/10/25	100% - Submitted	07/10/25		Submission Complete	
N/A	People	616	Share Florida PALM Updates	07/14/25	07/25/25	100% - Submitted	07/21/25		Submission Complete	
Direct	People	573-B	Complete and Submit End User Role Mapping Worksheet for remaining End Users.	07/14/25	10/03/25	50% - In Progress				
Indirect	N/A	660	Submit Monthly Progress Report - Testing	08/04/25	08/29/25	100% - Submitted	08/29/25	Assigned to: Joan, Q	Submission Complete	
Direct	Data	587-A	Complete Data Cleansing Based on Mock Conversion 3	08/11/25	10/03/25	50% - In Progress				
Direct	Data	587-B	Complete Data Cleansing Based on Mock Conversion 3 – APC001 Suppliers	08/11/25	10/03/25	75% - Consolidating/Inputting Information for Submission	08/28/25			
Direct	Data	587-C	Complete Data Cleansing Based on Mock Conversion 3 – PCC001 Projects	08/11/25	10/03/25	50% - In Progress				

Direct	Data	661	Update Conversion Field Mapping	08/11/25	10/03/25	50% - In Progress			
Direct	Data	662	Submit Updated Configuration Workbooks	08/11/25	10/03/25	50% - In Progress			
N/A	N/A	617	Submit Bimonthly Agency Readiness Status Report	08/29/25	09/10/25	100% - Submitted	09/08/25		
Indirect	N/A	664	Submit Monthly Progress Report - Testing	09/02/25	09/30/25	25% - Beginning Initial Internal Meetings and Information Gathering			

Agency Reported

The Risks, Issues, and Assumptions tables below display only items that were marked confirmed and were opened/logged, closed/resolved or active during the reporting period.

						D	CF Risks			
Status	Date Opened	Date Closed	Risk Category	Risk Title	Trend	Risk Rating	Background	Monitor/Mitigation Plan/Resolution	Impact if Risk Becomes an Issue	Reporting Period Comments for July - August 2025
Open and Monitoring	08/25/25		Agency Business System Business Process Change Interface Deployment/Cutover Staffing/Resource Availability Training User Acceptance Testing	Late-Stage Removal of State Program Component (SPGM) from PALM Allotments	Increasing	9 (High/High)	The PALM Project Team have introduced an 11th-hour requirement change that prevents the use of the State Program Component (SPGM) in PALM allotments, despite this component being: Required for legislative appropriations processing Currently supported in FLAIR allotments (TR 20) Included in PALM KK templates and file layouts Part of established business process documentation Recognized as an official Florida PALM ChartField	Escalate to PALM Leadership: Request formal clarification on the requirement change and rationale Document Impact: Quantify specific	Business Impact Budget Processing Disruption: SPGM is required for LAS/PBS budget amendments and LBR request submissions Legislative Compliance: Legislature appropriates at State Program level - removal may create compliance gaps Process Redesign: Substantial rework of established agency business processes required Data Continuity: Loss of consistency with current FLAIR allotiment	This risk has been moved to an issue
Open and Monitoring	05/06/25		Agency Business System Business Process Change Training User Acceptance Testing	Risk of not completing system development/r by deadline for interface testing approval, potentially resulting in exclusion from PALM end-to-end testing at a future date.	Increasing	6 (Medium/High)	The Florida PALM Project has imposed a deadline for agencies to identify and have in place the interfaces for systems that will connect to PALM. Risk of not completing system development/remediatio by that deadline for interface testing approval, potentially resulting in exclusion from PALM end-to-end testing. Since many of the development teams that will address these builds and remediations are newly online, there is a high likelihood that work will not be completed by this deadline.	milestones Increase development resources Weekly progress monitoring Early interface testing rpreparation Prioritize critical system components Regular communication with PALM project team Mock up files as if they were coming from our apps, for completion of April/May testing	Missing development deadlines can exclude the project from critical testing phases, impacting overall project success and delivery.	This remains a risk.
Open and Mitigating	05/06/25		Staffing/Resource Availability Training User Acceptance Testing	Out-of- balance prioritization of PALM with other business processes	Increasing	6 (Medium/High)	Potential negative impacts to user acceptance training, business interface development and deployment, and readiness for go-live may result if activities related to the transition to Florida PALM are raised to the same (or higher) priority than other, legacy business processes in and around FLAIR.	Mitigate. Work with business units to develop work management plan to ensure adequate distribution of personnel resources across competing priorities. Involve SMEs frequently in discussion of interface systems to ensure mapping of existing FLAIR chartfields to PALM chartfields to PALM chartfields. Engage Agency Liaison and Sponsor as necessary to set priorities for business system managers	Imbalanced prioritization can strain resources and affect the efficiency of other business processes, leading to operational challenges.	This remains a risk.
Open and Mitigating	05/06/25		Business Process Change Deployment/Cutover Post Implementation	If encumbrances are not accomplished in MFMP then sufficient budget may not be available for	Increasing	6 (High/Medium)	DCF accumulates expenses that are payable from multiple fund sources (Federal, Grant, GF, etc.) In FLAIR, encumbrances could be made against a single fund, regardless of whether	Mitigate. Provide training and job guides to teach that budget check must be conducted before seeking purchase order approval.	Failure to accomplish encumbrances can lead to budgetary issues and financial mismanagement, affecting project funding and execution.	

			even though purchase order is approved.			sufficient to pay the obligations. When the expenses were realized, they were split across multiple funds to accumulate a sufficient amount. Since MFMP will budget check against PALM at the time of the encumbrance, a new business process will be needed to replace prior one.			
Open and Mitigating	05/06/25	Staffing/Resource Availability Training	Operational Staff Turnover - General	Stable	4 (Medium/Medium)	Personnel changes are) an ever-present risk to the project.	Accept. Ensure job- specific processes are documented and generic enough to permit retraining of new incoming staff.	Similar to management turnover, this can cause delays in operations but can be managed with proper documentation and training.	This remains a risk although unlikely to occur.
Open and Mitigating	05/06/25	Agency Business System Business Process Change Training User Acceptance Testing	FL PALM's inclusion of Speed Keys, particuarly with Enterprise Applications, can support current business processes that utilize Expansion Option with front end processing.	Stable	4 (Medium/Medium	Speed Keys, particularly with		Improper integration of speed keys can disrupt business processes, requiring additional resources to develop new applications and potentially causing delays.	This remains a risk.
Open and Mitigating	05/06/25	Agency Business System Business Process Change Interface Conversion/Configuration Deployment/Cutover Staffing/Resource Availability Training User Acceptance Testing	Incomplete/Imp Data Cleansing Activities	Increasing	4 (Medium/Medium	FL PALM initiated agency data cleansing activities in September 2024 with Mock 1. After the first error dump, it was discovered that there were algorithmic errors the precluded the Mock 2 data extraction on November 30, 2024. Since that time, the focus of the data cleansing timeline has shifted to meet stage gates on the PALM scheduler arther than focus on data integrity.	Avoid. Continue data cleansing activities, otherwise UAT testing with the data sets will produce unexpected and inaccurate results.	Inaccurate data cleansing can lead to flawed data analysis and decision-making, affecting the reliability of project outcomes.	This remains a risk.
Open and Mitigating	05/06/25	Agency Business System Business Process Change Interface Conversion/Configuration Deployment/Cutover Role Mapping Staffing/Resource Availability Training User Acceptance Testing	Incomplete/Imp Current State Analysis	Stable	4 (Medium/Medium	DCF's project strategy shifted after the due dates of several of the initial current state assessment tasks had lapsed. In light of this change, current state analysis has occurred on an evolving basis.	Mitigate. Due to change in implementation strategy and change in stakeholders, avoiding inconsistencies in current state analysis is unlikely. Remediation must take place when and where appropriate.	current state can result in flawed project planning and execution, leading to inefficiencies	This remains a risk.
Open and Mitigating	05/06/25	Deployment/Cutover Role Mapping Staffing/Resource Availability Training User Acceptance Testing	Incomplete/Imp UAT planning and execution	Decreasing		has shifted to a two-fold	Avoid. Build user stories that accurately represent current business processes so that users are aware which processes to test against PALM and enterprise systems. Ensure a time management plan for SMEs so that a testing/work balance can be achieved.	testing can result in untested processes and system failures post- implementation,	This remains a risk.
Open and Monitoring	05/06/25	Business Process Change Deployment/Cutover Post Implementation	Federal Grant System Integration Approval Requirements	Increasing	4 (Medium/Medium	obtaining federal approval for transition of GRANTS remediation/replacement when interfacing with Florida PALM versus current FLAIR system. This may impact federal	of PALM-GRANTS tinterface specifications Parallel testing of both systems during transition	Delays in approval can affect project timelines and funding, potentially jeopardizing project success.	This remains a risk.
Open and Monitoring	05/06/25	Deployment/Cutover Staffing/Resource Availability Training User Acceptance Testing	negative impacts may result if adequate training materials and information are not made available by the Florida PALM Project Team.	Stable	4 (Medium/Medium	statewide training a number of times, only to remove commitments from discussion at a later date. The common rationale is that the agencies will be responsible for training.	request materials and information from PALM. Work with SMEs and other agencies to develop comprehensive training plan independent of PALM Project team.	outcomes.	This remains a risk.
Open and Mitigating	05/06/25	Staffing/Resource Availability	Project Manager/Agen Liaison Turnover	Stable	2 (Medium/Low)		Mitigate. Ensure project approach and status are well-documented.	Disruption in leadership can lead to communication breakdowns and loss of project momentum. New leadership may require time to understand project intricacies, potentially causing delays in project timelines and	This remains a risk although unlikely to occur.

								affecting team morale.	
Open and Mitigating	05/06/25	Availability	Project Staff Turnover		2 (Medium/Low)	an ever-present risk to the project.	staff responsibilities are well defined and documentation is up-to- date	turnover can lead to temporary disruptions in workflow and productivity. It may require additional resources for recruitment and training, impacting project costs and timelines.	This remains a risk. Creating extensive process documentation and instructions could help mitigate if this occurs.
Open and Mitigating	05/06/25	System Business Process	Operational Management Turnover - General	Stable	2 (Medium/Low)	Personnel changes are an ever-present risk to the project.	Accept. Ensure job- specific processes are documented and generic enough to permit retarining of new incoming staff.	Changes in operational management can lead to inefficiencies in process execution and decision-making. It may require time for new managers to adapt, potentially affecting project deliverables and stakeholder satisfaction.	This remains a risk although unlikely to occur.
Open and Mitigating	05/06/25	Availability	Department Leadership Turnover	Decreasing	2 (Medium/Low)	Personnel changes are an ever-present risk to the project.	Accept. Monitor political developments as they unfold, and adapt as needed.	A shift in department leadership can alter project priorities and affect strategic alignment, potentially leading to changes in project scope or objectives.	This remains a risk although unlikely to occur.
Open and Mitigating	05/06/25	Availability	Financial Leadership Distraction by competing priorities	Decreasing	2 (Medium/Low)	Including EOY activities, the budget process, and day-to-day resource challenges, the agency has many distractions that may impact the ability to focus on PALM at key times in the project lifecycle.	Avoid. Engage stakeholders in a constant dialogue regarding the status and direction of the Project.	If financial leadership is distracted, it can lead to mismanagement of resources and financial oversight, affecting project funding and resource allocation.	This remains a risk although unlikely to occur.
Open and Monitoring	05/06/25	Availability Training	Not enough time for training before go live.	Stable	2 (Medium/Low)	The announced plan for rollout of PALM UAT suggests the window for SME Training will be too small for adequate training given the competing priorities for legacy business activities and processes.	promote the importance of prioritizing the PALM	Insufficient training can lead to user errors and operational inefficiencies, affecting the smooth transition to new systems.	This remains a risk.
Open and Mitigating	05/06/25	System Business Process Change Conversion/Configuratior Deployment/Cutover User Acceptance Testing	Potential for inaccurate or inaccurate or mapping of organizational codes during transition from FLAIR to PALM, affecting financial tracking, reporting, and departmental accountability.	Stable	2 (Medium/Low)	The changes to chartfield purposes and lengths with PALM have necessitated a complete org code restructuring for the agency. This new structure will not be fully testable until access to PALM is provided.	existing FLAIR org codes. Documentation of mapping logic and	Inaccurate mapping can affect financial tracking and accountability, leading to compliance issues and financial discrepancies.	This remains a risk.
Open and Mitigating	05/06/25	Availability	Project Sponsor Turnover	Stable	1 (Low/Low)	Personnel changes are an ever-present risk to the project.	Ensure sponsor commitments and operational plans are well documented and rationale is well established.	May result in delays in decision-making, potential loss of funding, and a decrease in stakeholder engagement. The project may struggle to align with organizational goals, leading to potential scope changes or project cancellation.	This remains a risk although unlikely to occur.
Open and Mitigating	05/06/25	Availability Training	Operational Staff Turnover - Key Personnel	Stable	1 (Low/Low)	Personnel changes are an ever-present risk to the project.	Accept. Work to document key personnel knowledge and specific operational processes in the event of a sudden or unexpected departure.	Loss of key personnel can create significant knowledge gaps and operational inefficiencies, impacting project execution and outcomes.	This remains a risk. Creating extensive process documentation and instructions could help mitigate if this occurs.
Open and Monitoring	05/06/25	Change Interface Deployment/Cutover	Cutover date from FLAIR to PALM not formally established	Stable	1 (Low/Low)	Amendment 12 shifted go live to July 26 and is now aligned with end-of-year activities. At an ESC meeting earlier this year, one of the discussion items pertained to the cutover date. As of this date, we do not have confirmation of a specific date when cutover will occur.	contract to obtain meaningful and timely schedule for cutover. Establish "roughed-in" and anticipated cutover date and build agency	Uncertainty in transition timelines can disrupt planning and resource allocation, leading to potential delays and confusion.	This remains a risk.

	DCF Issues								
Statu	Date Opened	Date Closed	Issue Category	Issue Title	Priority	Background	Action Plan		Reporting Period Comments for July - August 2025
Oper	05/08/25		Agency Business System Business Process Change Conversion/Configuration Deployment/Cutover	Available in PALM. (See attachments)	Critical - Impacts the abil	plans for remediating	On going pending SpeedKey and other conversation with Enterprise applications	08/28/26	This remains an issue.

		System Business Process Change Interface Conversion/Configuration Deployment/Cutover	distribution process	,		As DCF is moving forward with reviewing and updating processes, we have several concerns related to the journal distributions which is a critical business process in DCF. We have sent the related concerns to the PALM team, conversations are on-going. Several of our updates are dependent on the concerns being addressed.		This remains a risk.
Open C	05/08/25	Agency Business System Business Process Change Interface Conversion/Configuration	Budget Funding Process since PTAXX cannot be loaded in FACTS.	Critical - Impacts the abil	DCF's project strategy shifted after the due dates of several of the initial current state assessment tasks had lapsed. In light of this change, current state analysis has occurred on an evolving basis.	Develop alternate budgeting process for TANF processing that estimates and budgets revenue per year.	08/28/26	This remains a risk.
Open C	08/12/25	Agency Business System Conversion/Configuration Deployment/Cutover Training User Acceptance Testing	of State Program	Critical - Impacts the abil	On 8/8/2025, the project made an update to KB article for KK1009, but not the attached file layout indicating the removal of State Program as a field from the interface file. DCF immediately responded with email to RC indicating our concerns and the impacts to the agency if this change was to be confirmed as accurate to be applied to the layout. As of this update, the email has not been acknowledged. Should this change be confirmed, DCF will be required to completely revisit Agency Bussiness Systems and Processes. This issue directly places our readiness in jeopardy. https://myfloridacfoflorida. 1. State Program was removed from the article text, but not the attached EXCEL file layout. (Discrepant documentation.) 2. We have already completed development expecting to receive the State Program within file and expecting to receive the State Program within this file and expecting to receive the	the requirement change and rationale Document Impact: Quantify specific business processes, systems, and timelines affected Stakeholder Alignment: Engage DFS and other affected agencies to present unified concerns Legal Review: Confirm legislative/statutory requirements for State Program level processing Alternative Solutions: Explore workarounds or mapping solutions if change cannot be reversed Timeline Assessment: Evaluate go-live date implications and potential delays Resource Planning: Identify additional development resources needed for rework Communication Plan: Develop messaging for internal stakeholders	08/29/25	This remains a risk.
Open C	05/08/25	Business Process Change Interface Role Mapping Staffing/Resource Availability Training User Acceptance Testing	MFMP to PALM interface will not support more than 100 splits per invoice line item, some of our Collocated expenditures are expected to split to at least 500 lines, directly impacting our ability to utilize that enterprise business system.	High - Impacts the ability	Given information provided, DCF team has concluded there are 2 viable options: building a front end application to perform front end splits or utilize Speed Key functionality (amongst PALM and Enterprise Applications) to simulate splits. Further conversation will be had post Segment 4 as of 8/20.	Restructure invoices and implement manual processing in the short term Develop intermediate processing systems and request interface enhancements in the medium term System integration improvements and potential accounting structure redesign for the long term	08/28/26	This remains a risk.
	05/08/25	Deployment/Cutover Staffing/Resource Availability Training User Acceptance Testing	Agency often experiences delays between requests for meetings and other communication with various PALM teams and acknowledgement of these requests.	High - Impacts the ability	between agencies and	Continue to submit requests and follow-up with RCs to ensure message is received and appropriate prioritization occurs.	08/28/26	This remains a risk.
Open 0	05/08/25	Conversion/Configuration Staffing/Resource Availability Training	Staffing challenges in General Services are presenting difficulties with readiness workplan tasks related to assets, leading to voids in data migration.	High - Impacts the ability	DCF's project strategy shifted after the due dates of several of the initial current state assessment tasks had lapsed. In light of this change, current state analysis has occurred on an evolving basis.	Meet with impacted stakeholders to create strategy for resolving personnel and training shortfalls.	08/28/26	This remains a risk.

	DCF Assumptions							
Critical Operational Elements	Assumption	Status		Impacted Stakeholder(s) and/or System(s)	Reporting Period Comments for July - August 2025			

Agency Sponsor Confirmation

As Agency Sponsor, I understand my role and responsibility for monitoring and reporting on my agency's readiness status. I have reviewed and confirmed the accuracy of my agency's readiness status as reflected in this dashboard.

Agency Sponsor	Name: *	
Confirm*		
Submit		
	Privacy Policy Report Abuse	

DCF Status Report Confirmation								
Reporting Period	Agency Sponsor Name:	Confirmed By:	Confirmation Date:					
July - August 2025	Chad Barrett	chad.barrett@myflfamilies.com	09/08/25					
May - June 2025	Chad Barrett	chad.barrett@myflfamilies.com	07/10/25					
March - April 2025	Chad Barrett	chad.barrett@myflfamilies.com	05/12/25					
January - February 2025	Chad Barrett	chad.barrett@myflfamilies.com	03/13/25					