AHCA Status Report Dashboard

Click on the various statistics or dials to view the supporting information within your agency's Smartsheet Florida PALM Workbook.

Reporting Period

January - February 2026

Agency Sponsor

Jon Manalo

RW Task Timeliness

Direct Impact Task Timeliness

Direct Impact Task Timeliness:

Score = 96.94%

• Submitted On Time = 40

• Submitted Late = 9

• Pending Submission = 0

Other Task Timeliness

Other Task Timeliness:

Score = 77.16%

• Submitted On Time = 53

• Submitted Late = 35

• Pending Submission = 3

RW Task Completeness

Direct Impact Task Completeness

Direct Task Completeness:

Score = 92.92%

• Submitted Complete = 43

• Submitted Incomplete = 1

• Completed After Submission = 4

Other Task Completeness

Other Task Completeness:

Score = 92.33%

• Submitted Complete = 52

• Submitted Incomplete = 1

• Completed After Submission = 7

The RW Task Timeliness dials reflect the timeliness of your agency's submission of all RW tasks based on the task due date. Calculations are based on all RW tasks to date.

The RW Task Completeness dials reflect the completeness of your agency's task submissions based on the task rubric. Calculations of task completeness includes all RW Tasks since RW 512.

The Change Champion Network composition reflects the completeness of your CCN makeup.

Change Champion Network:

• Unique Filled Role = 9

• Duplicate Filled Role = 6

• Vacant Role = 0

The dials above include an intuitive Green-Yellow-Red spectrum, where green indicates the measure is in a positive range, yellow represents that the gaps in expected results present an increasing risk to the agency, and red indicates that there are significant gaps in expected results that present an elevated risk level for the agency.

RW Tasks - Completed or Open Items

Project Impact	Critical Operational Element	Task ID	Task Name	Task Planned Start Date	Task Planned End Date	Agency Reported Task Progress	Agency Submission Date	Status Comment	Project Verification of Completion	Agency Corrected Submission Date
Indirect	Processes	574	Prepare Documentation for User Acceptance Testing	06/02/25	01/09/26	100% - Submitted	01/08/26		Submission Complete	
Direct	Technology	592	Agency IdP SMEs Add End Users to Agency's Identity Provider	12/08/25	01/09/26	100% - Submitted	01/09/26		Submission Complete	
Indirect	People	688	Update UAT Plan	12/08/25	01/09/26	100% - Submitted	01/09/26		Submission Complete	
Indirect	N/A	606	Update Agency Readiness Certification #2	12/15/25	01/09/26	100% - Submitted	01/09/26		Submission Complete	
N/A	N/A	671	Submit Bimonthly Agency Readiness Status Report	12/29/25	01/14/26	100% - Submitted	01/14/26		Submission Complete	
Indirect	N/A	669	Submit Monthly Progress Report - Testing	01/05/26	01/30/26	100% - Submitted	01/30/26		Submission Complete	
Direct	Data	597	Complete Data Cleansing Based on Mock Conversion 4	01/12/26	03/13/26	25% - Beginning Initial Internal Meetings and Information Gathering				
N/A	People	670	Share Florida PALM Updates	01/12/26	01/23/26	100% - Submitted	01/23/26		Submission Complete	
Indirect	N/A	672	Submit Monthly Progress Report - Testing	02/02/26	02/27/26	100% - Submitted	02/27/26		Submission Complete	
N/A	N/A	673	Submit Bimonthly Agency Readiness Status Report	03/02/26	03/10/26	100% - Submitted	03/10/26			
Indirect	N/A	674	Submit Monthly Progress Report - Testing	03/02/26	03/31/26	25% - Beginning Initial Internal Meetings and Information Gathering				

Agency Reported

The Risks, Issues, and Assumptions tables below display only items that were marked confirmed and were opened/logged, closed/resolved or active during the reporting period.

AHCA Risks

Status	Date Opened	Date Closed	Primary Risk Category	Risk Title	Trend	Risk Rating	Background	Monitor/Mitigation Plan/Resolution	Impact if Risk Becomes an Issue	Reporting Period Comments for Jan. - Feb. 2026
Open and Mitigating	11/25/24		Deployment/Cutover	Unavailability of Accounting System	Increasing	9 (High/High)	If there is not an accounting system available in December 2026/January 2027, AHCA will not be able to complete the Weekly Medicaid Runs and will not have the ability to pay the providers, costing the State, millions of dollars in fines/penalties.	Strategy: 1) Change statutory requirements 2) Meet with CMS to explain the absence of Accounting System to plan for holding federal funds for more than 72 hours. 3) Meet with A&A and Treasury to aid in decision making process on the solution. 4) Multiple Projections for the month of December/January. Note: Banks are still operational	Millions of dollars in interest/fines/penalties.	3/5/2026: Awaiting DFS to identify an overall approach
Open and Mitigating	12/05/25		Agency Business System	New ABS Medicaid	Increasing	9 (High/High)	If the new enhancements to the	1. Hire additional development resource.	Extensive manual intervention in the	03/05/2026: Medicaid coding is being corrected in production.

Status	Date Opened		Primary Issue Category	Issue Title	Trend	Priority	Background	Action Plan	Planned or Actual Resolution	Reporting Period Comments
				Enhancements			SunFocus Medicaid Module are not completed and tested in SunFocus before June 30, 2026, remediation of those new enhancements for Florida PALM cannot be accomplished before the conclusion End-to-End Testing.	2. Prioritization of the changes that are to be done. 3. Identify the changes to SunPALM as changes are being made to SunFocus. 4. Multiple cycles of WMR testing needs to be completed before October 16, 2026.	Bureau of Financial Services after Go-Live	
Open and Monitoring	07/18/25		Agency Business System	Non remediated Tier 1 ABS (Delayed SunFocus Remediation)	Increasing	6 (High/Medium)	If SunFocus is not remediated by 07/31/2026, the Bureau of Financial Services will need to manually perform some of the operational tasks that are currently in SunFocus.	The critical business processes (Weekly Medicaid Run module and Invoicing modules) will be 100% remediated by 05/01/2026 following three cycles of the Medicaid Runs have been tested and validated as a success criterion. Manual processes have been documented to perform the functions for the remaining modules.	Extensive manual processing in the Bureau of Financial Services	3/05/2026: Prioritization of the statue related enhancements and fixes and Florida PALM remediation are being monitored and mitigated.
Open and Mitigating	01/31/25		Agency Business System	Known Impacted ABS	Decreasing	1 (Low/Low)	If remediation for In-house ABS applications that are impacted with the implementation of Florida PALM have not been planned for by 3/30/2026, AHCA may have resource constraints for the remediation, resulting in the inability of AHCA processes to function.	1) Hire a second PM to manage the ABS applications that are indirectly impacted by Florida PALM where impacts are associated with the Enterprise applications (PeopleFirst, FACTS, etc.)-Completed 2) Identify change requirements for identified applications. ABS: Versa - Completed ABS: ePar- In progress ABS: FX-PeopleFirst Impact ABS: AHCA Network-PeopleFirst Impact ABS: CATS - Due to the nature of this COTS software remediation is not required for Go-Live. Remediation can be completed after FACTS has made its changes. 3) Create Plan of ABS remediation and testing ABS: Versa - Completed ABS: ePar ABS: FX-No Impact ABS: AHCA Network - Impact ABS: CATS - N/A	PAR will need to be completed manually	3/3/2026: AHCA and DCF FACTS teams are meeting to discuss testing efforts for the current batch interface

AHCA Issues

Status	Date Opened	Date Closed	Priority	Primary Issue Category	Issue Title	Background	Action Plan	Planned or Actual Resolution Date	Reporting Period Comments for Jan. - Feb. 2026
Closed	09/30/24	01/23/26	High - Impacts the ability	User Acceptance Testing	ABS Remediation Schedule different than Florida PALM	Remediation of the Agency Business System (SunFocus) application is not on the same schedule as the Florida PALM schedule. Some remediation activities will cross Segments, causing the agency timeliness metric to continue to be low.	Interface remediation will be completed to be ready to perform Cycle 2 Interface Testing before the August start date. Update the comments of the remediation tasks as they become complete.	01/30/26	1/13/2026 -Awaiting final Florida PALM Outbound file to be received.
Open	09/06/24		High - Impacts the ability	Staffing/Resource Availability	Florida PALM Tasks and SunFocus Operations Competing Resources	Production incidents and time sensitive activities will continue to interfere with the resource tight bureau. Accept the issue and work with the Florida PALM Project to identify when a deliverable will be late.	Leadership will prioritize the activities	12/31/26	
Open	10/28/24		Low - All impacts not listed	Agency Business System	FY25-26 Lack of Funding for Third-Party Vendor supported Agency Business System	Funding was not requested for Third Party Vendor-Supported applications for the FY25-26 due to analysis of agencies business systems being done concurrently with the deadline for the submission of the Legislative Budget Request. Those applications that have now been identified are ePAR (electronically routed PAR app) the is impacted by PeopleFirst changes and CATS (agency contract application that feeds FACTS).	Revised Plan of Action: Remediation of CATS is underway and will be completed to participate in End-to-End Testing. ePAR remediation impacts and planning remains under investigation., but can perform the process manually if necessary.	04/24/26	03/05/2026: Discussions took place with DFS-FACTS and AHCA to plan requirements and testing efforts.

AHCA Assumptions

Critical Operational Elements	Assumption	Status	Date Logged or Removed	Impacted Stakeholder(s) and/or System(s)	Reporting Period Comments for Jan. - Feb. 2026

Agency Sponsor Confirmation

As Agency Sponsor, I understand my role and responsibility for monitoring and reporting on my agency's readiness status. I have reviewed and confirmed the accuracy of my agency's readiness status as reflected in this dashboard.

Agency Sponsor Name: *

☐ Confirm *

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AHCA Status Report Confirmation

Reporting Period	Agency Sponsor Name:	Confirmed By:	Confirmation Date:
January - February 2026	Jon Manalo	jon.manalo@ahca.myflorida.com	03/10/26