



FLORIDA DEPARTMENT OF FINANCIAL SERVICES

Division of Rehabilitation and Liquidation  
[www.myfloridacfo.com/division/receiver](http://www.myfloridacfo.com/division/receiver)

Si necesita una versión en español de este aviso, visite el sitio web de la  
División de Rehabilitación y Liquidación [www.myfloridacfo.com/division/receiver](http://www.myfloridacfo.com/division/receiver).  
(If you need a Spanish version of this notice, visit the Receiver's website at [www.myfloridacfo.com/division/receiver](http://www.myfloridacfo.com/division/receiver))

SEPTEMBER 28, 2022

## **NOTICE TO POLICYHOLDERS**

### **Regarding the Liquidation of FedNat Insurance Company**

Dear Policyholder:

This letter is being sent to you because our records indicate that you are a policyholder of FedNat Insurance Company ("FedNat") or Maison Insurance Company ("Maison"). On September 27, 2022, FedNat Insurance Company ("FedNat") was ordered liquidated by the Second Judicial Circuit Court in Leon County, Florida. The Florida Department of Financial Services ("Department") is the Court appointed Receiver of FedNat. A copy of the Liquidation Order for FedNat is available on the Department's website, [www.myfloridacfo.com/division/receiver](http://www.myfloridacfo.com/division/receiver). Prior to the liquidation, FedNat and Maison Insurance Company ("Maison") were merged into one entity. FedNat is the surviving entity after the merger.

**If you have not already discussed this matter with your agent, please contact your agent immediately to make sure that you get new coverage to replace your policy.** Your agent is in the best position to advise you as to your insurance options. To assist your agent and you in this process, we also have notified your agent directly of the cancellation of your policy.

**POLICY CANCELLATION:** Continued, uninterrupted property coverage is particularly important during hurricane season. Under the Liquidation Order, your policy will be cancelled effective 12:01 a.m. on October 27, 2022, unless otherwise terminated prior to that date.

FLORIDA DEPARTMENT OF FINANCIAL SERVICES  
Division of Rehabilitation and Liquidation

325 John Knox Road • Atrium Building Suite 101 • Tallahassee, Florida 32303 • Tel. 800-882-3054 and 850-413-3081

Website: [www.myfloridacfo.com/division/receiver](http://www.myfloridacfo.com/division/receiver)

AFFIRMATIVE ACTION • EQUAL OPPORTUNITY EMPLOYER

CONTACT YOUR AGENT IMMEDIATELY so that your agent can assist you in securing new insurance coverage with another insurance company prior to October 27, 2022. IF YOU DO NOTHING, YOUR POLICY WILL BE CANCELLED EFFECTIVE 12:01 A.M. ON OCTOBER 27, 2022 and you will no longer have insurance coverage.

**CLAIMS FOR LOSSES INCURRED PRIOR TO 12:01 A.M. ON OCTOBER 27, 2022:**

**There is a process in place for payment of covered claims incurred before 12:01 a.m. on October 27, 2022.** The Texas Property and Casualty Insurance Guaranty Association (“TPCIGA”) was activated to help pay outstanding claims for FedNat policies. The processing and payment of pending covered claims will be made by the TPCIGA.

Texas Property and Casualty Insurance Guaranty Association – [https://www. www.tpciga.org](https://www.www.tpciga.org)

**The deadline for filing claims in the FedNat receivership is September 27, 2023.**

Information regarding the method for filing a claim in the FedNat receivership proceeding will be available on the Department’s website. [www.myfloridacfo.com/division/receiver](http://www.myfloridacfo.com/division/receiver)

**PROCESS FOR PAYMENT OF CLAIMS:**

The Department is currently gathering claim files and claim data to forward the information to TPCIGA. As a result, there may be a slight delay in claim processing during this transitional period. Please continue to contact FedNat using the contact information below to check the status of an existing claim or to file a new claim incurred prior to October 27, 2022. The Department’s website, [www.myfloridacfo.com/division/receiver](http://www.myfloridacfo.com/division/receiver), will be updated as appropriate regarding the claim transfer process.

**CONSUMER/CLAIMS CALLS:**

Consumers with questions regarding FedNat should contact the company directly at the numbers below:

**FedNat Insurance Company – Direct Contact Information:**

Underwriting Customer Service:	1-954-308-1200
Claims:	1-800-293-2532
Flood Customer Service:	1-800-219-3102
Flood Claims:	1-800-759-8656

**CONTACTING THE DEPARTMENT:** If you have any non-claims related questions regarding the receivership, please visit the Department’s website at [www.myfloridacfo.com/division/receiver](http://www.myfloridacfo.com/division/receiver). You also may contact the Department at [Consumer.Services@myfloridacfo.com](mailto:Consumer.Services@myfloridacfo.com) or by calling (800) 882-3054 or (850) 413-3081.