



DEPARTMENT OF FINANCIAL SERVICES

Division of Rehabilitation and Liquidation  
[www.myfloridacfo.com/division/receiver](http://www.myfloridacfo.com/division/receiver)

**Si necesita una versión en español de este aviso, visite el sitio web de la  
División de Rehabilitación y Liquidación [www.myfloridacfo.com/division/receiver](http://www.myfloridacfo.com/division/receiver).  
(If you need a Spanish version of this notice, visit the Receiver's website at [www.myfloridacfo.com/division/receiver](http://www.myfloridacfo.com/division/receiver))**

October 2, 2019

**NOTICE TO POLICYHOLDERS**

**Regarding the Liquidation of Florida Specialty Insurance Company ("FSIC")**

Dear Policyholder:

This letter is being sent to you because our records indicate that you are a policyholder of Florida Specialty Insurance Company ("FSIC"). On October 2, 2019, FSIC was ordered liquidated by the Second Judicial Circuit Court in Leon County, Florida and your coverage will be cancelled effective 12:01 a.m. on November 1, 2019. The Florida Department of Financial Services ("Department") was appointed Receiver of FSIC. A copy of the liquidation order for FSIC and other relevant information is available on the Department's website, <https://www.myfloridacfo.com/division/receiver/>.

**If you have not already discussed this matter with your agent, please contact your agent immediately to make sure that you get new coverage to replace your FSIC policy.** Your agent is best able to advise you as to your insurance options. To assist your agent and you in this process, we also have notified your agent directly of the cancellation of your policy and your available options.

**POLICY CANCELLATION:** Continued, uninterrupted property coverage is particularly important during hurricane season. Under the liquidation order, your FSIC policy will be cancelled effective 12:01 a.m. on November 1, 2019, unless otherwise terminated prior to that date.

CONTACT YOUR AGENT IMMEDIATELY so that your agent can find new homeowners coverage for you with another insurance company prior to November 1, 2019. You will receive a check for any unearned premium, minus a \$100 statutory deductible, owed to you after your policy has been cancelled.

- 1) IF YOU CANNOT FIND NEW PROPERTY COVERAGE, Citizens Property Insurance Corporation ("Citizens") will provide you with a guaranteed offer of coverage, but you must contact your agent to bind the coverage. Your premium may be different, but any unearned premium due back from FSIC, minus a \$100 statutory deductible, will be sent to Citizens and applied to your new coverage amount. Citizens will offer you a payment plan for your initial coverage amount. Please visit <http://www.citizensfla.com/floridaspecialty> for more information.

IF YOU DO NOTHING, YOUR POLICY WILL BE CANCELLED EFFECTIVE 12:01 A.M. ON NOVEMBER 1, 2019, and you will no longer have insurance coverage. You will receive a check for any unearned premium, minus a \$100 statutory deductible, owed to you after your policy has been cancelled.

**CLAIMS FOR LOSSES INCURRED PRIOR TO 12:01 A.M. ON October 2, 2019:** There is a process in place for payment of covered claims incurred before 12:01 a.m. on October 2, 2019. The Florida Insurance Guaranty Association (FIGA) was activated to help pay outstanding claims for FSIC policies. The processing and payment of pending covered claims will be made by FIGA (subject to the lesser of policy limits or FIGA's maximum cap). The maximum amount FIGA will cover is \$300,000, with special limits applying to (1) damages to structure and contents on homeowners' claims and (2) condominium and homeowners' association claims. For damages to structure and contents on homeowners' claims, the FIGA cap is an additional \$200,000. For condominium and homeowners' association claims the cap will be \$100,000 multiplied by the number of units in the association. No claim will be paid more than this cap. All claims are subject to a \$100 deductible over and above any deductible identified in the FSIC policy. FIGA will not pay any claims occurring after the cancellation of your policy.

**The deadline for filing claims in the FSIC receivership is 11:59:59 p.m. on October 2, 2020.** A policyholder may file a claim in the FSIC receivership for the \$100 statutory deductible which applies to claim payments, for amounts over the FIGA coverage cap, or for other claims not covered by FIGA. Information regarding the method for filing a claim in the receivership proceeding will be available on the Department's website, [www.myfloridacfo.com/division/receiver](http://www.myfloridacfo.com/division/receiver).

**PROCESS FOR PAYMENT OF CLAIMS:** The Department is currently gathering claim files and claim data to forward the information to FIGA. As a result, there may be a slight delay in claim processing during this transitional period. Please continue to contact FSIC using the contact information below to check the status of an existing claim and/or to file a new claim. The Department's website, [www.myfloridacfo.com/division/receiver](http://www.myfloridacfo.com/division/receiver), will be updated once the transition is completed. At that time, contact information for FIGA will be posted to assist policyholders in filing a new claim or in following up on a pending claim.

**CONSUMER/CLAIMS CALLS:** Policyholders with questions regarding FSIC should continue to contact FSIC directly as follows:

**General Information/Claims:** 866-554-5896 (toll free) or (941) 210-5670 (main phone)

**CONTACTING THE DEPARTMENT:** If you have any non-claims related questions regarding the receivership, please visit the Department's website at [www.myfloridacfo.com/division/receiver](http://www.myfloridacfo.com/division/receiver). You also may contact the Department at [Consumer.Services@myfloridacfo.com](mailto:Consumer.Services@myfloridacfo.com) or by calling (800) 882-3054 (Florida only) or (850) 413-3081 (outside of Florida).