



DEPARTMENT OF FINANCIAL SERVICES

Division of Rehabilitation and Liquidation  
[www.myfloridacfo.com/division/receiver](http://www.myfloridacfo.com/division/receiver)

June 13, 2014

This is formal notice in accordance with the Notices section of your agreement with Physicians United Plan, Inc.

Physicians United Plan, Inc. (PUP) was placed into court ordered receivership on June 9, 2014. The Florida Department of Financial Services has been appointed as Receiver for the HMO for immediate rehabilitation with an automatic liquidation on July 1, 2014. In the short time period since the start of the receivership, the Receiver has been informed of disruptions and refusal of services to members of PUP. Per standard PUP provider contracts under provisions for members' protection and continuity of care, providers are required to provide covered services to the members in the event of a health plan's insolvency. You are required to continue services to PUP members as per the Continuation of Benefits section of your agreement with PUP. Providers of PUP members have a legal obligation to provide covered services and refrain from negatively affecting its members' care. Furthermore, refusal of care, cancellation of appointments and any similar activities impacting member care form the basis for nonpayment of services and other state action.

Any bills for services provided to members of PUP from the date of receivership, June 9, 2014, through June 30, 2014 will be treated as an administrative expense of the estate and paid at the highest priority allowed for under Chapter 631 of the Florida Statutes. Please continue to see members. Please do not refuse service to members.

Florida Department of Financial Services  
Division of Rehabilitation and Liquidation  
Receiver for Physicians United Plan, Inc.