North Carolina Life & Health Insurance Guaranty Association

Important Notice to Managed Care Enrollees Regarding Universal Health Care Insurance Company, Inc. (UHCIC) in Liquidation

As you may be aware, Universal Health Care Insurance Company, Inc. ("UHCIC") was placed into liquidation April 1, 2013 by the Florida Department of Financial Services. You have been identified as a managed care enrollee in UHCIC.

The Florida Department of Financial Services / Division of Rehabilitation and Liquidation, acting as Receiver for UHCIC, has recently distributed instructions to medical providers to refile claims that had not been paid by UHCIC prior to its liquidation. **Please note that in some situations pursuant to federal law and/or the terms of medi cal providers' contracts with UHCIC, providers are prohibited from billing managed care en rollees for services not paid by UHCIC. However, we are aware that in some instances enrollees were billed and paid for servic es provided by a provider.**

You may be eligible for reimbursement from your local life and health insurance guaranty association (note this will only apply to claims incurred prior to April 1, 2013) if you paid such bills from your provider. **In order to recei ve reimbursement, you must complete and file your claim documentation and a Proof of Claim form with the Florida Department of Financial Services/ Division of Rehabilitation and Liquidation.** Supporting medical claim billing information will be evaluated by a third party administrator. Only completed Proofs of Claim with supporting medical claim billing information will be evaluated. Please make sure to include copies of the provider billings, payment record (copy of cancelled check (both sides), credit card statement) indicating you paid the claim and any other information requested on the Proof of Claim form.

Please disregard this notice if you have not paid a medical provider for services which UHCIC should have paid under your policy.

To obtain a **Proof-of-Claim** form and claim filing instructions, please visit the Receiver's website: http://www.myfloridacfo.com/Division/Receiver/ContactUs/ContactTheFloridaReceiverForm.asp. You may also reach the Division of Rehabilitation and Liquidation by calling 850-413-3179.

The deadline for you to file a claim is 11:59 P.M. June 30, 2014; however, we encourage you to file a claim for any provider services you have paid as soon as possible so that your claim can be processed as quickly as possible.

Failure to complete and submit your claim to the Receiver by the claim filing deadline may result in your claim being denied in full or in part.

Additional information can be obtained at the Florida Department's website: www.myfloridacfo.com/division/receiver. Click on "List of Companies" and select Universal Health Care Insurance Company, Inc.

You may also wish to contact your providers regarding any unpaid billings for services occurring prior to April 1, 2013 and remind them to file their Proof of Claims with the Department.

Feel free to contact your local state guaranty association indicated below should you have any questions.

North Carolina Life & Health Insurance Guaranty Association

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