IN THE CIRCUIT COURT OF THE SECOND JUDICIAL CIRCUIT, IN AND FOR LEON COUNTY, FLORIDA

State Of Florida, ex rel., The Department Of Financial Services Of The State Of Florida,

Relator.

FLORIDA DEPARTMENT OF FINANCIAL SERVICES PETITION FOR ORDER TO SHOW CAUSE, INJUNCTION, AND NOTICE OF AUTOMATIC STAY FOR PURPOSES OF LIQUIDATION AND REQUEST FOR EXPEDITED HEARING

The Florida Department of Financial Services (hereinafter the "Department") hereby petitions this Court pursuant to Sections 631.031 and 631.061, Florida Statutes, for the entry of an Order to Show Cause, Injunction, and Notice of Automatic Stay on the appointment of the Department as Receiver of Quality Health Plans, Inc., (hereinafter "Quality" or "Respondent") for purposes of liquidation. In support of its Petition, the Department states:

- 1. This Court has jurisdiction pursuant to Section 631.021(1), Florida Statutes, and venue is proper pursuant to Section 631.021(2), Florida Statutes.
- 2. Respondent is a corporation authorized pursuant to the Florida Insurance Code to transact business in the state of Florida as a health maintenance organization with approximately 10,000 policyholders. Respondent's principal place of business is located at 4010 Gunn Highway, Suite 220, Tampa, Florida 33618.
- 3. Section 631.021(3), Florida Statutes, provides that a delinquency proceeding pursuant to Chapter 631, Florida Statutes, constitutes the sole and

exclusive method of liquidating, rehabilitating, reorganizing, or conserving a Florida domiciled health maintenance organization.

- 4. Pursuant to Section 631.031 and 631.061, Florida Statutes, the Department is empowered to apply to this Court for an Order directing the Respondent to show cause why the Department should not be appointed Receiver of Respondent for purposes of liquidation under any of the following grounds set out in Section 631.061, Florida Statutes.
- 5. Pursuant to Section 631.031(1), Florida Statutes, Kevin McCarty, the Commissioner of the Office of Insurance Regulation ("Office"), has written a letter to the Chief Financial Officer Jeff Atwater stating grounds for the initiation of delinquency proceedings against Respondent. A copy of the letter is attached as Composite Exhibit "A1."
- 6. Based on the documentation received from the Office, the Department has determined that grounds for Respondent's liquidation exist pursuant to Section 631.061, Florida Statutes. The basis for the determination is summarized as follows:
- a. On January 25, 2011, Quality filed its monthly financial statement for the month ending December 31, 2010 (hereinafter referred to as "December Monthly Statement" or Exhibit "A").
- b. On May 6, 2011, Quality submitted its 2010 Audited Financial Statement (hereinafter referred to as "2010 Audited Statement" or Exhibit "B") to the Office which stands in sharp contrast to its December Monthly Statement (Exhibit A). In its 2010 Audited Financial Statement, Quality was insolvent by \$5,139,674.

- c. Quality indicated in an April 29, 2011 email that it had received an additional capital infusion of \$10,165,836 in the form of an account set up with Lincoln Reserve Group (Exhibit C).
- d. As part of the normal course of business, the Office verifies that monetary accounts in financial institutions are free from any hypothecations, pledges or other encumbrances, and that the funds are available for the payment of those losses and claims.
- e. On May 10, 2011, the Office notified Quality that it would need written confirmation from Lincoln Reserve Group regarding the account balance and whether there were any hypothecations, pledges or other encumbrances to the account (Exhibit D).
- f. After several communications with Quality, the Office was never able to satisfactorily confirm that the funds existed unencumbered.
- g. On July 22, 2011, the Office told Quality to move the \$10,165,836 to an account in a Florida bank (Exhibit E).
- h. On August 1, 2011, the Office received a fax that was purported to be from Bank of America confirming that these funds were free from hypothecations, pledges or other encumbrances (Exhibit F).
- i. The office was unable to confirm the authenticity of the confirmation, and has since referred the matter to the Division of Insurance Fraud.
- j. On August 11, 2011, a subpoena was issued to Bank of America requiring Bank of America to provide a response as to the authenticity of the August 1, 2011 communication (Exhibit G).

- k. The Office has reason to believe that the \$10,165,836 is a falsified asset, and therefore the \$10,165,836 is a non-admitted asset and renders Quality insolvent.
- I. The Office informed Quality, by letter dated July 15, 2011, that it must non-admit certain assets totaling \$5,242,746, because these assets were not available to pay claims and losses (Exhibit H). As of the date of this affidavit, Quality has failed to replace the majority of these assets, rendering Quality further insolvent.
- m. In a meeting with the Office on August 10, 2011, Quality provided financial statements for its Parent QHP Group which reflected that QHP Group has negative equity (Exhibit I).
- n. Based on the above findings, the Office has determined that Quality Health Plans is an unsound financial condition and has insufficient capital to assure prompt payment of losses and claims in this state in the future. Thus, grounds for issuing an Order for entry into receivership exist under Sections 631.051(1) and 631.051(3), Florida Statutes.
- 7. In addition, the Department has determined that grounds for Respondent's liquidation exist under Section 631.061, Florida Statutes, in that Respondent is found by the Department to be in such condition, as to render its further transaction of insurance hazardous to its policyholders, creditors, stockholders, or the public. The basis for this determination is summarized as follows:
 - The Respondent is insolvent as detailed in Paragraph 6 above.
- b. Respondent has materially misrepresented its financial condition to the Office of Insurance Regulation. See Exhibit A1 and composite Exhibits A-I attached hereto.

- c. In contravention of applicable law, assets held and reported by Respondent were falsified, rendering \$10,165,836 as a non-admitted asset and Respondent insolvent. See Exhibit A1 and composite Exhibits A-I attached hereto.
- d. Respondent has further failed to replace certain non-admitted assets totaling \$5,242,746 rendering Respondent further insolvent. See Exhibit A1 and composite Exhibits A-I attached hereto.
- e. Respondent provided financial statements for its Parent QHP Group which reflected that QHP Group has negative equity. See Exhibit A1 and composite Exhibit I attached hereto.
- 8. Section 631.041, (1), Florida Statutes, provides that the Department's Petition for an Order to Show Cause operates as an automatic stay of certain actions. Notice of the automatic stay should be contained within the order to show cause. However, the Court order should provide that regulatory actions against Respondent by any regulatory body shall not be stayed. Section 631.041(3) and 63.041(4), Florida Statutes, authorize this Court to enter certain injunctions to preserve the remaining assets of the insurer.
- 9. It is in the best interest of Respondent, its creditors and insureds that the relief requested in this Petition be granted.
- 10. Due to the time sensitive nature of the filing of this Petition and the imperative need for uninterrupted healthcare coverage of the Respondent's estimated 10,000 current members, the Department requests that this Court consider this an emergency matter and set the appropriate hearing as expeditiously as possible to avoid further delay. If the allegations herein are ultimately confirmed by the Court, Respondent is insolvent by an amount in

excess of ten million dollars. Delay in reaching this determination and the appointment of a Receiver could potentially adversely affect Respondent insureds' ability to obtain treatment and to schedule necessary surgeries, as well as payments to providers. In the event that the Department is appointed Receiver, prompt action will be necessary to protect the interests of Respondent's insureds. To that effect, the Department has attached a proposed Order to Show Cause, Injunction and Notice of Automatic Stay to this Petition for this Court's consideration as Exhibit "B." The Department requests that consideration of this Petition be expedited, and if an Order to Show Cause is entered, to schedule the hearing on same no more than forty-five (45) days from entry of the Order.

WHEREFORE, the Florida Department of Financial Services respectfully moves this Court for an Order:

- A. Directing Respondent to appear before this Court on a day certain and show good cause, if any, as to why the Department should not be appointed Receiver of Respondent for purposes of liquidation under the provisions of Chapter 631, Florida Statutes.
- B. Requiring Respondent to file a written response along with any defenses it may have to the Department's allegations no later than twenty (20) days after the service of any Order to Show Cause issued by this Court and at least fifteen (15) days prior to hearing.
- C. Directing that in order to protect the interests of policyholders, creditors, and the public generally, pending the adjudication of this matter and to protect and preserve the assets, books, and records of Respondent pending hearing on the Department's petition pursuant to Section 631.041(3) and 631.041(4), Florida Statutes,

all persons, firms, corporations, associations and Respondent's affiliates as defined by Section 631.011, Florida Statutes, all persons, and all other persons or entities within the jurisdiction of this Court, including, but not limited to, Respondent and its officers, directors, stockholders, trustees, members, agents, and employees to be enjoined and restrained from removing, destroying, or otherwise disposing of any documents, books, records, or assets of Respondent (or pertaining to Respondent), from doing, through acts of commission or omission, or permitting to be done any action which might waste or otherwise dispose of the books, records, and assets of, or directly or indirectly relating to, the Respondent; from denying the Department access to the books, records, and assets of, or directly or indirectly relating to, the Respondent; from in any manner interfering with the Department or the conduct of these proceedings, from the removal, concealment or other disposition of the property, books, records, and accounts of, or directly or indirectly relating to, the Respondent; from commencement or prosecution of any actions against the Respondent, or the obtaining of preferences, judgments, writs of attachment or execution against Respondent or its property or assets. However, regulatory actions against Respondent by any regulatory body should not be stayed or enjoined;

D. Directing that the Department be given authorization to conduct, at its discretion, either an investigation authorized by Section 631.391, Florida Statutes, of Respondent and its affiliates, as defined above, to uncover and make fully available to the Court the true state of Respondent's financial affairs. In furtherance of this investigation, Respondent and its parent corporation, its subsidiaries, affiliates including but not limited to the Respondent's affiliates as set out above, should be required to make all books, documents, accounts, records, and affairs, which either belong to or

pertain to the Respondent, wherever located, available for full, free and unhindered inspection and examination by the Department during normal business hours (8:00 a.m. to 5:00 p.m.) Monday through Friday, from the date of this Order. This investigation should include a full complete examination of any and all reviews, compilations, audits or any other work of whatever nature performed by any accounting firm to include all work papers, on behalf of, related to or in any way connected with Respondent, its affiliates and/or Respondent's corporate structure and affiliations. Respondent and its affiliates should be ordered and enjoined to cooperate with the Department to the fullest extent required by Section 631.391, Florida Statutes. Such cooperation should include, but not be limited to, the taking of oral testimony under oath of Respondent's officers, directors, managers, trustees, agents, adjusters, employees, or independent contractor of Respondent is affiliates and any other person who possesses any executive authority over, or who exercises any control over, any segment of the affairs of Respondent in both their official, representative and individual capacities and the production of all documents that are calculated to disclose the true state of Respondent's affairs.

- E. Directing that any officer, director, manager, trustee, agent, accountants, adjuster, employee, or independent contractor of Respondent and any other person who possess any executive authority over, or who exercises any control over, any segment of the affairs of Respondent to fully cooperate with the Department as required by Section 631.391, Florida Statutes, and as set out in the preceding paragraph.
- F. Directing that the failure of Respondent and its affiliates and all other persons or entities within the jurisdiction of this Court, to cooperate with the Department's investigations as required by Section 631.391, Florida Statutes, and that

failure to comply with any Order to Show Cause issued by this Court shall result in the immediate entry of an order of liquidation.

- G. Giving notice of the automatic stay provisions of Section 631.041(1), Florida Statutes.
- H. Directing the Officers and Directors of Respondent to comply with the provisions of Section 626.9541(1)(w), Florida Statutes; and
 - I. Granting such other relief as the Court deems appropriate.

AND FURTHER, at hearing or on consent of Respondent, if this Court determines that a receiver should be appointed, the Department moves this Court for entry of its Order of Liquidation attached to this Petition as Exhibit "C".

RESPECTFULLY SUBMITTED on this $\prod_{i=1}^{n}$ day of August, 2011.

WILLIAM A. SPILLIAS, CHIEF ATTORNEY

Florida Bar No. 909769

ROBERT V. ELIAS,

DEPUTY CHIEF ATTORNEY

Florida Bar No. 530107

Steven G. Brangaccio

SENIOR ATTORNEY

Florida Bar No. 71773

Jennifer M. Ferris

SENIOR ATTORNEY

Florida Bar No. 58576

Florida Department of Financial Services

Division of Rehabilitation and Liquidation

2020 Capital Circle SE, Suite 310

Tallahassee, Florida 32301

(850) 413-4413 - Telephone

(850) 413-3992 - Facsimile



OFFICE OF INSURANCE REGULATION

FINANCIAL SERVICES
COMMISSION

RICK SCOTT GOVERNOR

JEFF ATWATER CHIEF FINANCIAL OFFICER

PAM BONDI ATTORNEY GENERAL

ADAM PUTNAM COMMISSIONER OF AGRICULTURE

KEVIN M. MCCARTY
COMMISSIONER

August 16, 2011

The Honorable Jeff Atwater Chief Financial Officer Department of Financial Services The Capitol, PL-11 Tallahassee, FL 32399 Via Email

Re: Quality Health Plans

Dear Chief Financial Officer Atwater:

Please be advised that the Office of Insurance Regulation (hereinafter referred to as the "OFFICE") has determined that one or more grounds exist for the initiation of delinquency proceedings, pursuant to Chapter 631, Florida Statutes, against Quality Health Plans (hereinafter referred to as "QUALITY"). QUALITY is a health-maintenance organization licensed in the State of Florida, and is authorized to sell Medicare HMO products. As specified in Section 631.051, Florida Statutes, among the grounds that allow a petition for an order appointing the Department of Financial Services (hereinafter referred to as the "DEPARTMENT") as receiver;

(1) Is impaired or insolvent.

The OFFICE finds for the reasons set forth in the attached documents that QUALITY has insufficient assets to pay all outstanding obligations and therefore, is insolvent.

(2) Is found by the OFFICE to be in such condition or is using or has been subject to such methods or practices in the conduct of its business, as to render its further transaction of insurance presently or prospectively hazardous to its policyholders, creditors, stockholders, or the public;

QUALITY's insolvency poses a serious danger to the financial safety of the policyholders, subscribers, claimants, creditors and citizens of the State of Florida.

KEVIN M. McCarty • Commissioner 200 East Gaines Street • Tallahassee, Florida 32399-0305 • (850) 413-5914 • Fax (850) 488-3334 Website: www.floir.com • email: kevin.mccarty@floir.com The Honorable Jeff Atwater August 16, 2011 Page 2

The OFFICE has determined that QUALITY is currently insolvent. As such, I am advising you of that determination so that delinquency proceedings can be initiated by the Division of Rehabilitation and Liquidation. The following documents are attached in support of such determination:

Exhibit 1 - Affidavit of Toma Wilkerson, Acting Director Life & Health Financial Oversight, with Exhibits A - I.

As always, the OFFICE stands ready to provide any additional information or assistance the DEPARTMENT needs in order for this matter to proceed as expeditiously as possible. Thank you for your attention to this matter.

Sincerely,

Kevin M. McCarty

cc: PK Jameson, General Counsel Department of Financial Services

> Sha'Ron James, Division Director Division of Rehabilitation and Liquidation Department of Financial Services

AFFIDAVIT OF TOMA L. WILKERSON

BEFORE ME, the undersigned authority, personally appeared Toma L. Wilkerson, Acting Director of Life & Health Financial Oversight, Office of Insurance Regulation, who after being duly sworn, deposes and says:

- 1. I, Toma L. Wilkerson, am over the age of eighteen (18), sui juris, and I am competent to testify to and have personal knowledge of the facts contained herein.
- 2. I, Toma L. Wilkerson, currently hold the position of Acting Director with Life & Health Financial Oversight, Office of Insurance Regulation (hereinafter referred to as the "Office"). I graduated from the University of West Florida in 1995 with a Bachelor of Science degree in Management. I have been employed by the Office for approximately 14 years.
- 3. Quality Health Plans, Inc. (hereinafter referred to as "Quality") was licensed on October 11, 2002 in the State of Florida as a health maintenance organization and was authorized to sell the Medicare HMO product. Quality has only sold Medicare since it began writing business in 2003.
- 4. The Office has determined that grounds exist for the Department of Financial Services (hereinafter referred to as the "Department") to petition for an order, under Section 631.051(1), Florida Statutes, directing the Department to initiate delinquency proceedings against Quality. The basis for this determination is summarized as follows:
- (a) On January 25, 2011, Quality filed its monthly financial statement for the month ending December 31, 2010 (hereinafter referred to as "December Monthly Statement" or Exhibit A). Quality reported in its December Monthly Statement that it had \$3,762,198 in capital and surplus. The aforementioned capital and surplus was \$53,612 in excess of the statutorily required minimum level of surplus that health maintenance organizations are required to have on hand by Section 641.225, Florida Statutes.
- (b) On May 6, 2011, Quality submitted its 2010 Audited Financial Statement (hereinafter referred to as "2010 Audited Statement" or Exhibit B) to the Office which stands in sharp contrast to its December Monthly Statement (Exhibit A). In its 2010 Audited Financial Statement, Quality was insolvent by \$5,139,674.
- (c) Quality indicated in an April 29, 2011 Email that it had received an additional capital infusion of \$10,165,836 in the form of an account set up with Lincoln Reserve Group (Exhibit C).

- (d) As part of the normal course of business, the Office verifies that monetary accounts in financial institutions are free from any hypothecations, pledges or other encumbrances, and that the funds are available for the payment of losses and claims.
- (e) On May 10, 2011, the Office notified Quality that it would need written confirmation from Lincoln Reserve Group regarding the account balance and whether there were any hypothecations, pledges or other encumbrances to the account (Exhibit D).
- (f) After several communications with Quality, the Office was never able to satisfactorily confirm that the funds existed unencumbered.
- (g) On July 22, 2011, the Office told Quality to move the \$10,165,836 to an account in a Florida bank (Exhibit E).
- (h) On August 1, 2011, the Office received a fax that was purported to be from Bank of America confirming that an account had been opened for Quality in an amount of \$10,165,836, and that these funds were free from hypothecations, pledges or other encumbrances (Exhibit F).
- (i) The Office was unable to confirm the authenticity of the confirmation, and has since referred the matter to the Division of Insurance Fraud.
- (j) On August 11, 2011, a subpoena was issued to Bank of America requiring Bank of America to provide a response as to the authenticity of the August 1, 2011 communication (Exhibit G).
- (k) The Office has reason to believe that the \$10,165,836 is a falsified asset, and therefore the \$10,165,836 is a non-admitted asset and renders Quality insolvent.
- (l) The Office informed Quality, by letter dated July 15, 2011, that it must non-admit certain assets totaling \$5,242,746, because these assets were not available to pay claims and losses (Exhibit H). As of the date of this affidavit, Quality has failed to replace the majority of these assets, rendering Quality further insolvent.
- (m) In a meeting with the Office on August 10, 2011, Quality provided financial statements for its Parent QHP Group which reflected that QHP Group has negative equity (Exhibit I).

for entry into receivership exist under Sections 631.051(1) and 631.051(3), Florida Statutes. FURTHER AFFIANT SAYETH NOT. Toma L. Wilkerson, Acting Director Life & Health Financial Oversight Office of Insurance Regulation STATE OF Lorida COUNTY OF Ler The foregoing instrument was acknowledged before me this // day of Aug 2011, by Toma L. Willerson as Acting Director (type of authority (name of person) e.g. officer, trustee attorney in fact) for OIR Life and Health Financial Oversight (company name) DEBRA L SEYMOUR MY COMMISSION # DD 878693 EXPIRES: August 8, 2013 ded Thru Notary Public Underwi (Print, Type or Stamp Commissioned Name of Notary) Personally Known ν OR Produced Identification Type of Identification Produced

Based on the above findings, the Office has determined that Quality Health

Plans is in an unsound financial condition and has insufficient capital to assure prompt payment of losses of claims in this state in the future. Thus, grounds for issuing an Order

5.

Exhibit A



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QUARTERLY STATEMENT AS OF DECEMBER 31, 2010 OF THE CONDITION AND AFFAIRS OF THE

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Cash Segivinients (\$	The experiments (\$ (\$ (\$ (\$ (\$ (\$ (\$ (\$ (\$ (\$ (\$ (\$ (\$	cash et and shi and shi 6. Contrair 7. Derival 8. Other 8. Receiv 10. Aggreg 11. Subtatu 12. Title pi only) 13. Investo					
and short-ferm investments (\$1	short-form Investments (\$ 0) 14,245,548 14,245,548 22,253,003 steel learn (locksfile) 8 grammum notes) 0 0 0 0 short-form forms (locksfile) 8 grammum notes) 0 0 0 0 short-form for sections (locksfile) 0 0 0 0 0 0 proprie write-fins for investigal gasets 0 0 0 0 0 0 0 proprie write-fins for investigal gasets 0 0 0 0 0 0 0 0 0 proprie write-fins for investigal gasets 0 0 0 0 0 0 0 0 0	end she 6. Contre 7. Derival 8. Other i 9. Receiv 10. Aggreg 11. Subtat 12. Title pi only) 13. Investo		!		,	
6. Contract loane (including \$	Annual Recoverable from rainstrees and installments booked but street decreased recoverable from rainstrees and street for recoverable form rainstrees and street formations and street for recoverable form rainstrees and street formations and street formations and recoverable form rainstrees and rainstrees an	6. Contract 7. Derivat 8. Other is 9. Receiv 10. Aggreg 11. Subtat 12. Title pli only) 13. Investri		1		i ·	1
7. Derivatives	New York Section Sec	7. Derivat 8. Other i 9. Receiv 10. Aggreg 11. Subtet 12. Title pli only) 13. Investor	short-term investments (\$0)	14,248,548	····	14.248,548	23,253,001
B. Oliver Invested assessing. 9. Recolerabita for accurifies. 10. Aggregate write-ins (or invested speets. 10. Aggregate write-ins (or invested speets. 11. Subbalats, cash and invested speets. (Lines.) 10 10). 12. Title plants lass 5 changed off (for Title Insurers only). 13. Investment, income due and accused. 10,609	Activation (acceptable for acceptable from reliaburates or deposited whether from the service of	8. Other i. 9. Receiv 10. Aggreg 11. Subtati 12. Title pli cnity) 13. Investri	rect loans (including \$premium notes)				
B. Oliver Invested assessing. 9. Recolerabita for accurifies. 10. Aggregate write-ins (or invested speets. 10. Aggregate write-ins (or invested speets. 11. Subbalats, cash and invested speets. (Lines.) 10 10). 12. Title plants lass 5 changed off (for Title Insurers only). 13. Investment, income due and accused. 10,609	Activative for according Christopha Watership of Invested assests Chargele off (for Title Insurership) In justice is as \$	9. Receiv 10. Aggreg 11. Subtatu 12. Title pli only) 13. Investo	#11764			ļ	
P. Reconsistate for accretion =	Description	9. Receiv 10. Aggreg 11. Subtatu 12. Title pli only) 13. Investo	Virvesiad assels				
10	Image Imag	10. Aggreg 11. Subleti 12. Title pla enty) 13. Investo					ļc
11. Subbalais, cash and invested assets (Lines 1 to 10)	Natials, cash and invested assets (Lines 1 to 10)	11. Subleti 12. Title pli enty) 13. Investo					Lc
12. Title plants isss \$	plants less \$ changed off (for Title Insurers)	12. Title pli only) 13. Investr					23,253,003
13. Investment income due and accrued 10,669	2 2 2 2 2 2 2 2 2 2	only) 13. Investr		[
13. Investment income due and scorued	### ### ##############################	13. Investr	• • • • • • • • • • • • • • • • • • • •	1			
14.1 Uncollected premiums and agents' balances in the course of collection.	## Uncodered or premiums and agents' balances in the course of action			10 069		1	8 01
14.1 Uncollected pramhums and agents' balances in the course of collection	1 Uncolected premiums and agents' balances in the course of ecition 1,375,660	14' LIAUW					
1,375,660 A08,619 A0	action	4441					
14.2 Deferred premiums, agants' belances and installments booked but deterred and riol yas due (including 6 but unbitled premiums). 14.3 Accound retrea pective promiums	2 Deliarred premiuma, eganis' belances and insistments booked but stred and ficility at due (including 6 a		• • • • • • • • • • • • • • • • • • • •	1 075 000	444 4/0		756 87
deterred and not yet due (including 8 bot unbilled premiums)	acroed and rist yai due (including 5 unbitled premiums)						
14.3 Accurate fetraspective premiums	unbilled premiums)	ľ		i	Ì		
14.3 Accrued retrespective promiums. 9,069,226 9,069,226 9,069,228 15. Reinsurence: 19.1 Amounts recoverable from reinsurers companies 5,348,085 129,162 5,218,903 15.3 Other amounts receivable under reinsurers contracts 0,0 16. Amounts receivable under reinsurers contracts 0,0 16. Amounts receivable under reinsurers contracts 0,0 17.1 Current federal and foreign income tax recoverable and interest thereon 1,176,000 1,1726,000 1,1726,000 17.2 Met delarred tax asset 0,0 18. Gueranty hunds receivable or on deposit 0,0 19. Electronic data processing equipment and software. 50,334 50,334 0,0 19. Electronic data processing equipment and software. 50,334 50,334 0,0 19. Electronic data processing equipment and software	3 Accrued retrespective premiums	i .	· •				
15. Reinsurance: 19.1 Amounts recoverable from reinsurers	resurance: (A mounts recoverable from relisturers						
19.1 Amounts recoverable from reinisurers	### Amounta recoverable irom reinturers	1		9,059,226		9.059.226	8.544.610
16.2 Funds held by or deposited with reinsured companies	2 Funds held by or deposited with reinsured companies				ŀ		1
16.3 Ditser amounts receivable under reinsurance contracts 18. Amounts receivable releting to uninsured plans 17.1 Current redered and foreign income tax recoversible and interest thereon 17.2 Net delared tax asset 17.2 Net delared tax asset 18. Electronic data processing equipment and softwere 19. Electronic data processing equipment and softwere 19. Electronic data processing equipment and softwere 10. The adjustment in sussets and liabilities due to foreign exchange rates 10. The adjustment in sussets and liabilities due to foreign exchange rates 21. Net adjustment in sussets and liabilities due to foreign exchange rates 22. Recovables from parent, substiciarios and affitates 23. Health care (\$ 9,206,640) and other amounts recolvables. 24. Aggregate write-ins for other than invested assets 11,175,213 25. Total assets actuding Separate Accounts, Segregated Accounts and Protected Cell Accounts (Lines 11 to 24) 26. From Separate Accounts, Segregated Accounts and Protected 10. DETAILS OF WRITE-INS 1001. 1002. 1003. 1098. Summary of remaining write-ins tor Line 10 from overflow page. 10. December 1. Total (Lines 26 and 26) 10. December 1. Dec	30 Other amounts receivable under reinsurance contracts	15.1 A	Amounts recoverable from reinsurers	911,207	***************************************		
16. Amounts received to uninsured plans	Counts reconsists relating to uninswed plans	15.2 Ft	Funds held by or deposited with reinsured companies	5,348,085	129,162	5,218,903	1,071,91
17.1 Current federal and foreign bicoma tax recoversitie and interest thereon	ren federal and foreign income tax recoverable and interest thereon	15.3 0	Other amounts receivable under reinsurance contracts		ļ.,		
17 2 Net deleared tax asset	1,255.000 1,25	16. Amous	unte receivable relating to uninsured plans	499,723		499 ,723	
19. Gueranly hinds receivable or on deposit 0.0 19. Electronic data processing equipment and software	### Description of data processing equipment and software. 10	17.1 Curren	ent federal and foreign income tax recoverable and interest thereon	1,126,000		1,128,000	.,,
19. Gueranly hinds receivable or on deposit 0.0 19. Electronic data processing equipment and software	### Description of data processing equipment and software. 10	17.2 Net de	felened (ax asset			ļo	1.265.000
20. Furniture and equipment, including health care defivery assets (5. 3,572 3,572 0.0 21. Net adjustment in assets and liabilities due to foreign exchange rates 22. Receivables from parent, subsidiated and affiliates 724 724 0.0 23. Health care (8. 9,006,640) and other amounts receivables. 15,830,887 5,024,247 9,205,649 24. Aggregate write-ins for other than invested assets 1,175,213 5,175,213 0.0 25. Total assets actuding Separate Accounts, Segregated Accounts and Protected Cell Accounts (Lines 1 to 24) 49,640,128 8,792,071 40,848,057 34. DETAILS OF WRITE-INS 1001. 27. Total (Lines 26 and 26) 49,640,128 8,792,071 40,848,057 34. DETAILS OF WRITE-INS 1003. 1008. Summary of remaining write-ins tor Line 10 from overflow page 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	miture and equipment. Including health care definery assets 3,572 3,572 0 diplictment (in assets and liabilities due to foreign exchange rates 0 274 724 0 0 15,830,887 5,824,247 9,206,640 1786,649 1986,640 1986,640 1986,640 1986,640 1,175,213 1,175,213 0 1,175,213 1,175,213 1,175,213 1,175,213 1,175,213 1,175,213 1,175,213 1,175,213 1,175,213 1,175,213 1,175,213 1,175,213 1,175,213 1,17	18 GUAVA	snly funds receivable or on deposit	<u></u>		0	
20. Furniture and equipment, including health care definery assets (5. 3,572 3,572 0.0 21. Net adjustment in assets and liabilities due to foreign exchange rates 22. Receivables from parent, subsidiated and affiliates 724 724 0.0 23. Health care (8. 9,006,640) and other amounts receivables. 15,830,887 5,024,247 9,205,649 24. Aggregate write-ins for other than invested assets 1,175,213 5,175,213 0.0 25. Total assets actuding Separate Accounts, Segregated Accounts and Protected Cell Accounts (Lines 1 to 24) 49,640,128 8,792,071 40,848,057 34. DETAILS OF WRITE-INS 1001. 27. Total (Lines 26 and 26) 49,640,128 8,792,071 40,848,057 34. DETAILS OF WRITE-INS 1003. 1008. Summary of remaining write-ins tor Line 10 from overflow page 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	miture and equipment. Including health care definery assets 3,572 3,572 0 diplictment (in assets and liabilities due to foreign exchange rates 0 274 724 0 0 15,830,887 5,824,247 9,206,640 1786,649 1986,640 1986,640 1986,640 1986,640 1,175,213 1,175,213 0 1,175,213 1,175,213 1,175,213 1,175,213 1,175,213 1,175,213 1,175,213 1,175,213 1,175,213 1,175,213 1,175,213 1,175,213 1,175,213 1,17					0	
1. Not adjustment in assets and stabilities due to foreign exchange rates	Adjustment in sesset and tabilities due to foreign exchange rates						
21. Net adjustment in assets and liabilities due to foreign exchange rates	adjustment in assets and tabilities due to foreign exchange rates			3.572	3,572		
22. Receivables from parent, subsidiarios and affiliates	1					1	
23. Health care (\$9,206,640) and other amounts receivable	### care (\$ 9, 206,640) and other amounts receive his a 16,830,887	1 '			724		
24. Aggregate write-ins for other than invested assets	pregate write-ins for other than invested assets 1,175,213 1,175,213 0.0 all assets decluding Separate Accounts. Segregated Accounts and tected Cell Accounts. (Innes 1 to 24) 49,840,128 8.792,071 40,848,057 38,969,43 49,840,128 8.792,071 40,848,057 38,969,43 40,648,057 40,84				familian and a contract to a		
25. Total assets excluding Separate Accounts, Segregated Accounts and Protected Cell Accounts (Lines 11 to 24) 49,640,128 8.792,071 40,848,057 3/20. From Separate Accounts, Segregated Accounts and Protected Cell Accounts. 27. Total (Lines 26 and 26) 49,640,128 6.782.071 40,848,057 3/20. DETAILS OF WRITE-INS 1001. 1002. 1003. 1098. Suntmary of remaining write-ins tor Line 10 from quaritow page	### all assets excluding Seperate Accounts, Segregated Accounts and tected Cell Accounts (Lines 11 to 24) ### 49,640,128 ### 8.792,071 ### 40,848,057 ### 38,969,43 ### 49,640,128 ### 40,048,057 ### 40,				1		
Protected Cell Accounts (Lines 11 to 24) 49,840,128 8.792,071 40,848,057 34 26. From Separate Accounts, Segregated Accounts and Protected Cell Accounts. 27. Total (Lines 26 and 26) 49,640,128 8.792,071 40,848,057 33 DETAILS OF WRITE-INS 1001. 1002. 1003. 1098. Summary of remaining write-ins tor Line 10 from overflow page. D	tected Celf Accounts (Lines 11 to 24) #8,640,128		-			Bart water made to pass of the tarming	
26. From Separate Accounts, Segregated Accounts and Protected Cell Accounts. 27. Total (Lines 26 and 26) DETAILS OF WRITE-INS 1001. 1002. 1003. 1098. Summary of remaining write-ins to Line 10 from overflow page. D	m Separale Accounts, Segregated Accounts and Protected Accounts, Begregated Accounts and Protected	1	• • • • • • • • • • • • •	'AD 840 100	9 707 071	40 810 AES	28 050 42
Cell Accounts	Accounts	1		*S.93V,178	0.132,011	40,040,057	30,709,43
27. Total (Lines 26 and 26) 49.640, 128 8.762.071 40,848.057 38 DETAILS OF WRITE-INS 1001. 1002. 1003. 1098. Summary of remaining write-ins tor Line 10 from overflow page	AI (Lines 26 and 26) 49,640,128 8,702.071 40,846,057 38,969,43 TAILS OF WRITE-INS Tempor of remaining write-ins for Line 10 from quartitow pages Air (Lines 100 through 1003 plus 1088)(Line 10 above) 0 0 0 0 816, (Lines 100) through 1003 plus 1088)(Line 10 above) 10,656			1	1	1 .	1 .
DETAILS OF WRITE-INS	TAILS OF WRITE-INS D	1	· · · · · · · · · · · · · · · · · · ·	4.1	- 7AA AS.	4. 0.4	
1001	Minary of remaining write-ins for Une 10 from quaritow page			49,640,128	8.752.071	40,848,057	38,969,43
1002. 1003. 1098. Summary of remaining write-ins for Line 10 from overflow page	#is (Lines 1001 through 1003 plus 1098)(Line 10 above)		ALS OF WRITE-INS		t	1	1
1098. Suntinary of remaining write-ins for Line 10 from overflow page	#is (Lines 1001 through 1003 plus 1098)(Line 10 above)			·	-		
1098. Summary of remaining write-ins for Line 10 from quartiow page	#is (Lines 1001 through 1003 plus 1098)(Line 10 above)		ers a mars as have a manufal septem our a successible set to sea ago part of the set for the above and a business of the say of the set of the			·	ļ
	#is (Lines 1001 through 1003 plus 1098)(Line 10 above)						J
1099. Totals (Lipes 1001 through 1883 plus 1093)(Line 10 above) 0 0 0	osits 10,656 10,656 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1998. Summ	many of remaining write-ins for Line 10 from quartiow page			ļ0	ļ
	pald Expenses 156,833 159,933 0 159,935 0 159,935 0 159,935 0 159,935 0 159,935 0 159,935 0 159,935 0 159,935 0 159,935 0 159,935 0 159,935 0 159,935 0 159,	1099. Totals	1. A to	0	0	0	<u> </u>
2401. Deposits 10,656 0 0	· Nisc	2401. Deposi	P (Cilide 160.) (Wondir 1602 bits 1089)(Clue 10 800A4)				1
2402. Prepaid Expenses 156,933 158,933 0	· Nisconpensation of the contraction of the contrac	2402. Prepai			J	D	
		2403. AR - N	sits				1
2498. Summery of remaining write-ine for Line 24 from overflow page	nmery of remaining write-line for Line 24 from overflow page	1	sitsaid Expenses	156,933	158,933	0	1
1	9% (Lines 2401 through 2403 plus 2498)(Line 24 above) 1,175,213 1,175,213 0		sits. ald Expenses.	158,933	158,933		

LIABILITIES, CAPITAL AND SURPLUS

	LIABILITIES, CAP		Current Period		Prior Year
1		Covered	2 Uncovered	3 Total	4 Total
1. (Plaims unpeid fless \$			31,993,398	29,108,286
2. /	Accrued medical incentive pool and borus amounts			1	Ω
ı	Josefd claims adjustment expenses				۵,
ı	Aggregate health policy reserves				1,057,968
5. /	Aggregate IVe policy reserves	***************************************	. 160 10-110-110-11-11-1-1	0	D
0. 1	roperly/casualty unestreed premium reserve	-1			d
7. /	Aggregate health claim reserves			0	0
8. 8	Premiums received in advance				
B. (Seneral expenses due or accrued	1,861,844	·		
10.1 0	Surrent federal and foreign income tay payable and interest thereon (including				
	On resized gains (losses))	······	**************************************		
10,2	Not deferred tax Bability.	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	-41-14	0	
11. 0	Ceded reinsurance premiums payable	2,290,512		2,290,512	34,879
12. /	Amounts withheld at retained for the account of others	1681 - Cod Carrero Print 2000 - 127	·········		
13. E	Remittances and items not allocated				0
14. E	Porrowed money (including \$currant) and	·			
i	nterest thereon \$(including				
1	AND THE RESIDENCE OF THE PROPERTY OF THE PROPE		*******************************		0
15. /	knounts due to parent, aubsidiaries and affiliates	14 Mars 1 Age 1			(10.015
16. (Detiral ves	,			
17. (Payable for securities was a securities when the securities were securities when the securities were securities and the securities when the securities were securities and the securities were securities and the securities were securities and the securities are securities and the securities and the securities are securities are securities and the securities are securities are securities are securities and the securities are				,
18. F	unds held under reinsurance treaties (with \$,				
	Uthorized minsurers and \$,unionized	1			
			77 T T T T T T T T T T T T T T T T T T	ا ف	0
18. F	Reinsurance in unauthorized companies			0	
20. 1	fel adjustments in assets and liabilities due to litreligh exchange rales)			ρ
21. L	dability for amounts held under urtinsured plans	a ran min st likhi an r ran mererepe,			1,720.491
22. /	ogregate write-ins for other Estillides (Including \$				
	W(GAI)				
23. 1	Total Rabifiles (Lines 1 to 22),	37 ,085 ,859	ρ	37 .085 .859	32,895.028
24. /	iggregate write-ins for special surplus funds	XXX	XXX		
25. (Common capital stock	xxx			100
26. 5	Proferred capital stock	XXX	,xxx	 	0
	Proes paid in and confributed surplus				24,824,900
28. \$	turphis notes	xxx	XXX	6.039,532	6.039.532
	ggregate write-ins for other than special surplus funds				_
	Insetigned funds (surplice)	xxxxxx	XXX	(32,402,334)	(24,790,130
	ess treasury slock, at cost				
3	1.1sharee common (value included in Line 25)				
\$	and the state of t	XXX	xxx	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	0
3	1.2shares preferred (value included in Une 26)				
	Made and the first of the section of		xxx		0
	cital capital and surplus (Lines 24 to 30 minus Line 31)	XXX	XXX	3.782.198	6,074,402
33. 7	dial fabilities, capital and surplus (Lines 23 and 32)	XXX	XXX	40 ,848 ,057	38,969,430
	ETAILS OF WRITE-INS]	
	errife athems in het etem i ment herre i ment herre (Egypte) ett enne fel and fel and light i per gymen befolk i 1994 (1994 and 1994) (1994 an				
22 02	-PO TO The property was the state of the property of the state of the policy of the po		********************************		***************************************
2203	and the same of th				** - to 1 - 3 - 1 ** 1 ** Proof - 3 - 1 ** 1 ** 1 ** 1 ** 1 ** 1 ** 1 *
	ummary of remaining write-ine for Line 22 from overflow page	Q	0		
	Olale (Lines 2201 through 2203 plus 2298) (Line 22 above)	0	0	0	
2401	# 7 3 4 5 1 5 1 5 1 5 1 5 1 5 1 5 1 5 1 5 1 5	XXX	xxx		
2402	The state of the s	xxx	xxx		
2403,) of the Mark Spinish of Spinish (Mark Spini	XXX	xxx	ļ	······································
	cummary of remaining write-ins for Line 24 from overflow page	xxx		}o	0
	ofels (Lings 2401 through 2403 plus 2498) (Line 24 aboye)	XXX	XXX	0	0
2901	. The corn appears it as to be demand on a construction of the specific of the particular community to the construction of the specific of the	xxx	XXX	***************************************	**************************
2902	to recognition that we are several feetons to the feetons and the feetons of the	XXX	xx	w	******************************
2903	.	XXX	XXX		
	rummary of remaining write-ins for Line 29 from overflow page page	xxx	xxx		
2099, T	olais (Lines 2901 through 2903 plus 2908) (Line 29 above)	XXX	XXX	0	l a

STATEMENT OF REVENUE AND EXPENSES

	STATEMENT OF REVENOL	Curren To C		Prior Year To Date	Prior Year Ended December 31
		1 Uncovered	2 Tolsi	3 Total	4 Total
1.	Member Months	xxx	204.817	222,271	222,271
2.	Net premium income (including \$ non-health premium income)	xxx	154,419.528	,140 ,097 ,969	
5.		xxx	* 	,	
4.	Fee-for-service (net of \$	xxx	*····	a	Ω
8.	Risk revenue	XXX	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	م	Ω
a .	Appregate write-ins for other health care related revenues	xxx		۵	م۵
7.	Apgregate write-ins for other non-treath revenues	xxx			Ω
В	Tatal revenues (Lines 2 to 7)	xxx	554,419,628	140 ,097 ,969	
1		1		}	
ł	Hospital and Medical:				
9.	Hospital/medical benefits		85,859,450	78,698,380	84,515,715
10.	Other professional services		f1,226,561	7.953.287	10 , 227 , 947
11.			7,679,722	6.395,619	6,949,612
12		**************************************	13,359,760	11,279.467	12,256,524
	Prescription drugs		24,765,214	28.215,577	24.953,849
1 .	Approprie write-ins for other hospital and medical	1		0	<i>p</i>
15.	Incentive pool, withhold adjustments and bonus amounts.		1.740.010	1.585,740	
15.	Subiolal (Lines 9 to 15)			132 . 128 .090	138,903,647
1	Lets:			,, ,	10 800 100
ı	Net reinsurance recoveries		I	11,693,566	12,002, 128
18.	to the state of th			120,434,524	I
19,				6.708 694	
20.	• • • • • • • • • • • • • • • • • • • •		1		(
	General administrative expenses,		15,974,392	13,093,244	15, 190,810
1 22.	\$		}	مم	ا م
	Total underwriting deductions (Lines 18 through 22)			142 226 462	148 801 633
24.					
25.	Net knestment income semed				
26.	Net resilized capital gains (losses) less capital gains tox of \$	l	101,020	0	0
27.	the state of the s		101.020	7	104.262
	Net gain or (loss) from agents' or premium balances charged off ((amount recovered				
	\$ (amount charged off \$				
29.	Aggregate write-ins for other income or expenses				
30.	Met income or floss) after capital nains tay and helice all other todays locome tower if thes				
1	24 plus 27 plus 28 plus 29)	,XXX	(5,874.274	(2.034.231)	(5.892,048)
31.	Federal and foreign income taxes incurred	xxx	(1,146.713)		
32.	Net Income (loss) (Lines 30 minus 31)	XXX	(4,727,581	(2,034,231)	(4,627,048)
	DETAILS OF WRITE-INS	l	Į.		1
	Other Income	xxx	ļ		ļ0
0602.		xxx		·	
0603.		xx		·	
0698.	Summary of rameining write-ins for Line 6 from overflow page	xxx	ļa		
0699.	Totals (Lines 0801 through 0803 plus 0898) (Line & shove)	xxx	0	ļº	0
0761.	In the part of the second control form over approximately and the best of the first over the second better than the best of the second better the second between the second	xxx			
0702	MATTER PROPERTY AND ASSESSMENT TO STREET ASSESSMENT ASS	xxx			}
0703.	Community in property to separate the property in the control of t	xxx		· 	ł
	Summary of remaining write-ins for Line 7 from overflow page	XXX	o		}D
	Tolels (Lines 0701 through 0703 plus 0798) (Line 7 above)	XXX			<u> </u>
4	Relisurance Expense.			ļ0	ļ
1402.			} <u></u>	}	·}
1403.		_		-	·
1498.		ļ <u>-</u>	ļ0	ļ0	ļ0
1490.	Totals (Lines 1401 through 1403 plus 1498) (Line 14 above)	 	ļ <u>.</u>	 	· · · · · · · · · · · · · · · · · · ·
2901.				·	
2902.	man and the support of the support o	}		m.a	···
2903	Expression of remaining the first has 50 from a resident and	^			
	Summery of remaining write-ins for Line 29 from overflow page	}	[]9	ļ
2030.	Tolais (Lines 2001 through 2003 plus 2008) (Line 20 above)	<u> </u>	0		10

STATEMENT OF REVENUE AND EXPENSES (Continued)

	STATEMENT OF REVENUE AND EX	FENSES	COntinue	
		Current Year 'to Date	2 Prior Year to Date	S S S S S S S S S S S S S S S S S S S
	CAPITAL AND SURPLUS ACCOUNT:			
33.	Capital and surplus prior reporting year		3, 157,859	,3, 157,659
34.	Net income or (loss) from Line 32	(4,727,561)	(2.034.231)	(4,827.048)
35.	Change in veitrelion bests of aggregate policy and claim reserves		O	
38.	Change in net unrealized capital gains (losses) less capital gains (ax of \$	7 100 ld last v. Augs ad his? op: Nord a real teader i s	0	
37.	Change in net unresized foreign exchange capital gain or (loss)	//P140.2010/04/197044H19-1941)-0		
38.	Change in net deferred income tox			
39.	Change in nonadmitted assets	(2,884,643)	(548 ,524)	2,434,062
40.	Change in unauthorized reinsurance			
41.	Change in keasury stock			
42	Change in aurphia noise	0	4 .384 ,532	4,384,532
43.	Cumulative effect of changes in accounting principles	and the same is the same of th		
` 44.	Capital Changes:			
	44.1 Peld in	- 10 1 10 10 10 10 10 10 10 10 10 10 10 1	0	
	44.2 Transferred from aurplus (Slock Dividend)		0	0
	44.3 Transferred to surplus			0
45.	Surplus adjustments:			
	45.1 Paid in	5,300,000		725.000
	48.2 Transferred to capital (Slock Dividend)			0
	45.3 Transferred from capital			
46.	Dividends to stockholders	en -d Milano, , , , , , , , , , , , , , , , , , ,		
47.	Aggregate write-ins for geine or (losses) in surplus		(0)	13
48.	Net change in capital and surplus (Lines 34 to 47)	(2,312,204)	2,528.673	2.016,543
49.	Capital and surplus end of reporting parigd (Line 33 plus 48)	3,762,198	5,686,532	8,074,402
	DETAILS OF WRITE-INS			
4701.	Other gains in surplus.		(4)	
4702,		all the artist that the same and substitute a		
4703.	Metallikan mana mana mana mana mana mana mana m	***************************************		
4798.	Summary of remaining write-ins for Line 47 from overflow page		0	
4799.	Yotals (Lines 4701 through 4703 plus 4798) (Line 47 above)		1	(3

CASH FLOW

				· · · · · · · · · · · · · · · · · · ·
		Current Year	2 Prior Year To Date	Prior Year Ended
		To Date	Prior Year 10 Dake	December 31
	Cash (rom Operations			444 100 000
	Premiums collected net of reinsurance	156.233.114	144.919,473	
			102,408	
	Miscellaneous income	Q.	0	0
4,	Total (Lines 1 to 3)	156,332,096		144,571,062
5.	Benefit and loss related payments		111,367,530	113,506,038
5.	Net transfers to Septrate Accounts, Segregated Accounts and Protected Cell Accounts		L.,,.,,,	D
7,	Commissions, expenses paid and aggregate write-ins for deductions	21,538,720	22.318,531	
	Dividunds paid to policyholders		.,0	P
0.	Federal and foreign income laxes paid (recovered) nel of 5	!		İ
	gains (losses)			
10.	Total (Lines 6 through 9)	167,751,908	132,595,061	134,727,132
11.	Net cash from operations (Line 4 minus Line 10)	(11,419,812)	12,426,818	9,843,930
	Cash from investments			
12.	Proceeds from investments sold, matured or repaid:			
	12.1 Bonds		0	l
	12.2 Slocks			lo
	12.3 Hortgage loans			
	12.4 Real entaile			0
•	12.5 Other Invested assets		. 0	
	12.6 Het gains or (losses) on cash, cash equivalents and short-larm investments	0		0
	12.7 Miscelaneous procesds	0	0	0
	12.6 Total investment proceeds (Lines 12.1 to 12.7)	0	0	
t 3.	Coal of Investments acquired (long-larm only);	(1)×1)1/1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-		
	15.1 Bonds	۸	i o	l
	13.2 Slocke	Λ	0	A
	13.3 Nortgage loans		0	0
	13.4 Real estate			
	13.5 Other Invested assets			
	13.6 Miscellaneous applications		1	
	13.7 Total investments acquired (Lines 13.1 to 13.0).		1	· · · · · · · · ·
М.	Wel increase (or decrease) in contract loans and premium notes.	<u> </u>	0	<u> </u>
15	Not cash from investments (Line 12.8 minus Line 13.7 and Line 14).	<u> </u>	-	<u>-</u>
	Cash from Financing and Miscellaneous Sources	 		· · · · · · · · · · · · · · · · · · ·
18	Cash provided (soplied);			l
,	16.1 Surplus notes, capital notes	۸ ا	4 284 622	4 904 592
	18.2 Capital and paid in surplus, less keasury slock			725.000
	16.3 Borrowed funds		23.00	
	18.4 Nel deposits on deposit-type contracts and other insurance liabilities	······································	0	
	18.5 Dividends to stockholders		V., a	
	18.6 Other cash provided (applied)	(2,884,643)	(148,528)	2,434,061
17.	Net cash from financing and miscellaneous sources (Line 18.1 through Line 18.4 minus Line 18.5	12,000,000	1,-0,00	100, 50, 1001
	plus Line 18.6).	2,415,357	4.960.704	7,543,593
	RECONCILIATION OF CASH, CASH EQUIVALENTS AND SHORT-TERM INVESTMENTS		1,000,024	1,10,12,000
18.	Net change in cash, cash equivalents and short-term investments (Line 11, plus Lines 15 and 17)	19.004.4551	17 387 500	17 .387 .523
	Cash, cash equivalente and short-term investments:			
	19.1 Beginning of year.	23 253 003	5 885 49n	R. 285. A
	19.2 End of period (Line 18 glus Line 19.1)	14,248,548		

STATEMENT AS OF DECEMBER 31, 2010 OF THE QUALITY HEALTH PLANS, INC.

	EXHIB	SIT OF PI	BIT OF PREMIUMS, ENROLLMENT AND UTILIZATION	ENROLL	MENT AN	D UTILIZ	ATION			
		Comprehensive	hersive	+	5	9	,	8	G.	Ō.
	ļ	2 Individual	Godes	Medicare	S Second	O September 1	Federal Employees Health Benefit Plan	Title XVIII	Tide XX Medicald	Other
Total Members at end of:									~ .	
1 Prior Visor	% & &	9	q	9	-	8	q	24.047	٩	A,612
2 Descondent	38.9 23	-	8	6	9	q	0	14,580	8	2,958
A CAMPACTURE OF THE PROPERTY O	25.0	9		8	0	g.	9	H,802	8	2,664
	ą g							14.374		2,420
4, 1000 UBS40	26. 81							13,940		2.236
C Course Standard Land	204.817							173,088		31,719
Total Member Ambelstory Encounters for Period:										
7. Physician	198,1964							196'184		
B. Co. Breining	18.440							16.440		
5 Trees	4	G	q	q	g.	0	0	108,404	0	0
10 House Dollars Date totaled	21.656							23,656		
44 Ph. milian of transfers & definition	8/S/4							4.578		
11. STATES OF PROPERTY.	700 (50 65)						B1 B	53.144,745		4,553,131
14. THERETT FORTIGIES SO SECTION COMMENTS OF STREET	0									
M. Dermittel Anna St. Company Willer	C							10 to		
15. Hadin Promises Earned	158,097,874							153.144.743		4,953,131
16. Properly/Casualty Premiums Earned	6									
17. Amount Paid for Provision of Health Care Services	147							140,976,131		6.52.770
18. Amount thoused for Provision of Health Care Services	144,630,717							157,630,134		7,000,583

A. (190, 192)....... 8 cent to execut data most some control to the second of the second seco

OVERFLOW PAGE FOR WRITE-INS

MQ002 Additional Aggregate Lines for Page 02 Line 24

		1	2	3	4
· l				Net Admitted	! !
1			Nonadmitted	Assels	Prior Year Net
		Assets	Asseta	(Cols. 1 - 2)	Admitted Assets
2404. Not	e Receivable	76.020	.,76,020	Q0	
2405. AR	- Other	930.000			
2497. Su	mmary of remaining write-ins for Line 24 from Page 02	1,008,020	1,006,020	0	0 1

SCHEDULE E - PART 1 - CASH

		Mont	h End Dap	ository Balance	<u> </u>				
	1	2	3	4	6	Book 8	elance at End of	Fach	9
	Depository	Code	Rate of Interest	Amount of Interest Received During Current Quarter	Amount of Interest Accrued at Current Statement Oale	6 First Month	Duning Current Qu	8 Third Moruh	
BUX OF A	ERITA FORIDA	0004	hVaistf	- C(04)/(E)	Uan	Pital Month	SHOWIN MICHIGA		tu
FIFEN MIL	ED BINK FLORIDA		.,					2 166 60A	lxxx
FIFTH THE	D BANK FLORIDA				~		***************************************		XXX
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FIFTH THE	20 BAS							2 310 000 27 000 27 000 3 008 202	窳
STATE OF	FLORIDA		2.284						XXX
FIFTH DIN	FLOR IDA.					***************************************		3 009 202	XXX XXX
8666610 966610	Deposits in depositories that do not acceed the alterable limit in any one depository tase instructions! - Open Depositories oldis - Osen Depositories	ш)XX	86	10,969			14,248,048	XXX
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Titte Con	lotel Cosh on Deposit ash In Company's Office	份	LUI LUI	<u> m **</u>	10,985		 	14,245,048	
Asiatis A	9 Total	ıü	XXX	2.5					

STATEMENT AS OF DECEMBER 34, 2010 OF THE QUALITY HEALTH PLANS, INC.

		SCHEDULE E	- PART 2 - C.	ASH EQUIVA	LENTS	٠.	
Description	2 Code	3 Date Acquired	3 table Carrier State Carrier Carrier	6 Maturity Date	Bootk/Adjusted Carrying Value	Amount of Inferest Oue & Acoust	8 Amount Received During Year
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SUPPLEMENT FOR THE QUARTER ENDING DECEMBER 31, 2010 OF THE QUALITY HEALTH PLANS, INC.

MEDICARE PART D COVERAGE SUPPLEMENT

(Net of Reinsuranc

NAIC Group Code	NAIC Company Code	11519
•	·	

	(neividual C	Overage	Group Č	overspe	6
	1 Insured	2 Uninsured	3 Insuked	4 Uninsured	Total Cash
1. Premiums Collected		XXX		XXX	4.365.717
2. Earned Premiuma			· · · · · · · · · · · · · · · · · · ·	XXX	
S. Claims Paid.		XXX		XXX	6.522,770
4. Claims lacurred		XXX		XXX	XXI
Reinstratice Coverage and Low Income Cost Sharing - Claims Paid Net of Reimbursements Applied (a)	XXX .		XXX	***************************************	970,057
8. Aggregate Policy Reserves - Change		XXX		,XXX.,.,	XXX
7 Expensos Pald	17 ,245	XXX	# (1-c.)-adamyra.adəm # P-(1-164-c)-7-1	xxr	17 ,245
8. Expenses incurred					XXX
9. Underwhing Gala or Loss				XXX	XXX
10. Cosh Flow Results	XXX	XXX	XXX	XXX	{3,144,355

pec 31, 20/0 Annual Statement for the year 2000 of the quality health plans, inc.

SCHEDULE E PART 3 - SPECIAL DEPOSITS

	. 1	,	Depos The Senets of A	Ri Pelicynoiders	A1 Other 8ce	cial Deposits
		1	3	4	5 Book/Adjusted	- 6
States, Elc.	Type of Deposits	Purpose of Deposite	Book/Adjusted Cacying Value	Fair Value	Carrying Value	Fair Value
1. Alebems					**********	
· 2 Aleska AK ,						
3.Afzons.,AZ		100.000				
4 Arightes AR				A.a., arana de la reconstruit de la		*****************
5. Catifornia		***************************************	*********			
6. Colorado ,CO					-)-*eje.ps.ps.b	
7. ConnecticalCT			***************************************			*************
8. Delawara,		ar. 60 (7 (1) (1) (1) (1) (1) (1) (1) (1) (1) (1)				
9 District of Columbia		7//				
10. Floride Fl Fl	T&	STATUTORY INSOLVENCY FUND UND REINBILLIFATYON ACHIN EXPESSE RUND	2,300.000			10.00
11. Georgie GA					#-1	
12, Hawati HI HI				WE	M.M.,	V 14 4 114 11 11 11 11 11 11 11 11 11 11
13. ktahe ID			<u></u>			
14 PinoisIL				P		
16. IndianoIN						
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17. KensebKS		. [[47 40 20] 145 (1. 10. 10. 10. 10. 10. 10. 10. 10. 10. 1				
16 Kenrucky			***************************************			
19. LouisianaLA						
20. Maine ME						
21. MerylandMD_						
22 Massachusells				L		
23 MichiganMl					h.t	
24 Manesole			1			L
25. Misalszippi		A CONTRACTOR OF THE PROPERTY O	1	L	[I
26 Missouri	1		I	[
27. Montana	1	A STATE OF THE PARTY OF THE PAR		[
26. NebrasteNE.			L	[I	[
20 Neveds			I	I	[I
30 New Hampshire				I	L	
31. New Jersey				1		[
32. New Merico New Merico			L	L	I	I
33. New York				L	[I
34. North Carosina				I	I	I
35. North Dakole						
36 Ohio OH						
37. Oklahorta QK			I	ļ		L
38. Oregon OR		- office and a process and a process of the contract of the process of the contract of the con				
39. Pennsylvánia			ļ			L
40. Rhode IslandRI					L	
41. South Cerolina 80						
42. South Detois 60			ļ	1	ļ	ļ
43. Tennessee ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			ļ,	ļ	L	1
44. Yezes TX			L		L	1
45 Ulah UT					L. D. C. Daniel and D. D. C.	
48. Vermont						
47 VirginitVA		***				1
48. Washington WA.			1		I	
49. West Virginia	_]			ļ.,,,,,,	l	
60. Wiseonsin						1
61. Wysning			L			L
52. American Samos					L.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
53. Guam					L	I
54. Puerto Rico PR					[1
55. US Virgio felands						L
88. Northern Martens IslandsMP			ļ			
67. CanadaCH.,			L		1	I
\$6. Aggregate Other Alien OT	XXX			0	0	L
59 Total	XX	XXX	2,300,000	2,300,000	18,000	10,0
DETAILS OF WRITE-INS	1 - ~	1			}	1
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72.	1		T			************************
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30 Summery of templaing unite-line is	× 1	* 1 miles de l'100 haires attança que s' miles haires mangage morros mesas a miles anno	1	***********************	***************************************	***************************************
Line 58 from overslow page					ļo	
				1		

DEC. 31, 2010 ANNUAL STATEMENT FOR THE "YEAR 2009 OF THE QUALITY HEALTH PLANS, INC.

EXHIBIT 2 - ACCIDENT AND HEALTH PREMIUMS DUE AND UNPAID

Names of Delate	1-30 Date	34 - 60 Days	61 - 90 Davs	Over 80 Davs	Nonadmilled	Admitted
Distribution Trace Inclinations	72.50	51.378	23.20	908, 809	618, 908	780.77
			,			
The state of the s						
		7				
		_				
Tropped Care who the culture	6	Jo	q	9	9	0
COORDER Premiums date and considered anticker and Stated						
17300-250 T-141 mmun	0	g	0	g	0	9
039900 Perviums due and unnaid from Madicate evidins	484,609	712,687	754,599	7.372.250	0	9.448,980
ACCAMAGE A parish as a first than the most second (Change of Same Office)	381	784 085	207,761	8, 181,059	808.878	9.629.00

Dec. 31, 2010 annual statement for the 43089 of the quality health plans, inc.

				_	~	
Name of Children	1-300es	31-60 Days	61 - 90 Dans	Over 90 Days	Nonadmitted	Admitted
Gividanity Listed Receivables:		L	į	8	5	120 400
1000 . Intelie - Baranseleni saate feminahat	20 U.S.	200	237 At 1	7.8 20.7	26.473	176.63
1998 - Arrangte of angels and individually listed above.	9.4	L	20.4111	150 059	127.23	50.0K
1909 - Krais - Clain Overprenent Franklaktes	190 >		20,411	X0.608		50.02
CORE CORPUNT ION				2,844,600	7 844.837	,
SSTY MOICH, QUIKE MC.				1,246,538		J
			-	D8:00/		W 12 C
K KIRK II.	07. dg	902,000		905 052		72.28
10. Carlotte of Marian Company of the Company of th	i			3.810.744	20 20 E	381.8
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EXHIBIT 7 PART 1 - SUMMARY OF TRANSACTIONS WITH PROVIDERS	RY OF TRA	NSACTIONS	S WITH PRO	VIDERS		
Andrew of Control of C	Direct Medical Expense	Column 1	Total Members	Column 3 as a % of	6 Colorna 1 Expenses Paid to	Column 1 Expenses Paid to
Capitation Perments:	307 FCC S	35	5 865	31.4	Cinc.	5 24 08
2 Preparation and the second s	0 25 5	0.0	92.07	0.0		(85 743 3
A TOO CAPTION SAMEN	1,98,00		16,175	2.88	9	500,659,11
Chine Payments: 5. Feetingenine	131 861 850	***	XX	XXX		131.361,030
6. Contractual les plantiers:	9	0.0	×	XX		
7. Bond-highfold arrangements - Ite-for-service	0	0.0	XX	XX	**************************************	
8. Boneskaphold arrangements - contractual fee payments	96	0.0	88	88		
10. Aggregate cost amangaments.	9	0.0	XX	XX		4,5
11. All other payments	3,678,246	2.5	XX	X	•	308 055 X1
12. Total Disk Celes No. 12.	120 200 124	5.15	XXX	88		10,88,91

	EXHIBIT 7 - PART 2 - SUMMARY OF TRANSACTIONS WITH INTERMEDIARIES	VITH INTER	MEDIARIES	**	
		*	*	SQ.	
•		,	Average	Informacfan/c	Intermediary's
NAIC Code	Name of Intermeday	Capitation Paid	Capitation	Total Adjusted Capital	Control Level RBC
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	The state of the s				
	The state of the s				
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	The second secon				
8999999 Totales			XXX	xxx	XX

Exhibit B

QUALITY HEALTH PLANS, INC.

Statutory Financial Statements December 31, 2010 and 2009

QUALITY HEALTH PLANS, INC.

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·	Page
Report of Independent Certified Public Accountants	1
Statutory Financial Statements	
Statutory Statements of Admitted Assets, Liabilities, and Capital and Surplus (Deficit)	2
Statutory Statements of Revenues and Expenses	3
Statutory Statements of Changes In Capital and Surplus (Deficit)	4
Statutory Statements of Cash Flows	5
Notes to Statutory Financial Statements	6 - 17
Report of Independent Certified Public Accountants on Internal Control	18 - 19



Report of Independent Certified Public Accountants

Board of Directors Quality Health Plans, Inc. Tampa, Florida

We have audited the accompanying statutory statements of admitted assets, liabilities, and capital and surplus of Quality Health Plans, Inc. (the "Company") as of December 31, 2010 and 2009 and the related statutory statements of revenues and expenses, changes in capital and surplus (deficit), and cash flows for the years then ended. These statutory financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these statutory financial statements based on our audits.

We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform our audits to obtain reasonable assurance about whether the statutory financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the statutory financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall statutory financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

As described more fully in Note 1, these statutory financial statements were prepared in conformity with the accounting practices prescribed or permitted by the Florida Department of Financial Services, Office of Insurance Regulation, which practices differ from accounting principles generally accepted in the United States of America. The effects on the statutory financial statements of the variances between statutory accounting practices and accounting principles generally accepted in the United States of America, although not reasonably determinable, are presumed to be material.

In our opinion, because of the significance of the matter discussed in the preceding paragraph, the statutory financial statements referred to above do not present fairly, in conformity with accounting principles generally accepted in the United States of America, the financial position of Quality Health Plans, Inc. as of December 31, 2010 and 2009, or the results of its operations or its cash flows for the years then ended.

However, in our opinion, the statutory financial statements referred to above present fairly, in all material respects, the admitted assets, liabilities and capital and surplus (deficit) of Quality Health Plans, Inc. as of December 31, 2010 and 2009, and the results of its operations and its cash flows for the years then ended in conformity with accounting practices prescribed or permitted by the Fiorida Department of Financial Services, Office of Insurance Regulation.

Cherry, Beknert & Holland, L.L.P.

Tampa, Florida May 6, 2011

QUALITY HEALTH PLANS, INC.

Statutory Statements of Admitted Assets, Liabilities, and Capital and Surplus (Deficit)

	Decemb	oer 31,
	2010	2009
ADMITTED ASSETS		
Admitted assets		
Cash and cash equivalents, including restricted cash of	•	
\$2,310,000 (2010) and \$1,310,000 (2009)	\$ 14,450,148	\$ 23,253,002
Reinsurance balances recoverable	911,207	2,272,360
Health care and other amounts receivable	17,214,722	12,170,137
Tax sharing receivable	1,400,000	1,265,000
Other current assets	10,969_	8,931
Total admitted assets	\$ 33,987,046	\$ 38,969,430
·		
LIABILITIES AND CAPITAL AND SUR	PLUS (DEFICIT)	
Covered liabilities		A 00 100 000
Health care costs payable	\$ 32,904,398	\$ 29,106,286
Aggregated health policy reserves	1,776,935	1,057,968
Liability for amounts held under uninsured plans	359,366	1,720,491
Accounts payable and accrued expenses	4,086,021	1,010,282
Total covered liabilities	39,126,720	32,895,027
Commitments and contingencies (Note 12)	-	-
Capital and surplus (deficit)		
Common stock, \$1 par value; 700,000 shares		
authorized, 100 shares issued and outstanding at	•	
December 31, 2010 and 2009	100	100
Additional paid-in capital	30,124,900	24,824,900
Surplus notes	6,039,532	6,039,532
Unassigned deficit	(41,304,206)	(24,790,129)
Total capital and surplus (deficit)	(5,139,674)	6,074,403
Total liabilities and capital and surplus (deficit)	\$ 33,987,046	\$ 38,969,430

QUALITY HEALTH PLANS, INC.

Statutory Statements of Revenues and Expenses

	Years Ended!	December 31,
	2010	2009
Revenues:		
Premiums earned, net	\$ 142,580,112	\$ 142,804,713
Net investment income	101,020	104,262
Total revenues	142,681,132	142,908,975
Operating expenses:		
Physician and provider services	135,290,127	126,901,520
General and administrative expenses	27,430,115	21,899,502
Total operating expenses	162,720,242	148,801,022
Loss before income tax benefit	(20,039,110)	(5,892,047)
Income tax benefit associated with tax sharing		
receivable	1,420,713	1,265,000
Net loss	\$ (18,618,397)	\$ (4,627,047)

Statutory Statements of Changes in Capital and Surplus (Deficit) Years Ended December 31, 2010 and 2009

;	Cammon Stock		Additional Paid-in Surpius		Unassigned				
•	Shares	Amo	ount	Capital		Notes	Deficit		Total
Capital and surplus, January 1, 2009	100	\$	100	\$ 24,099,900	\$	1,655,000	\$ (22,597,141)	\$	3,157,859
Capital, paid-in	•		-	725,000		. -	-		725,000
Net loss for the year	-		-	•		•	(4,627,047)		(4,627,047)
issuance of Surplus Notes	•		-	-		4,384,532	•		4,384,532
Change in non-admitted assets	-					· •	2,434,059	_	2,434,059
Capital and surplus, December 31, 2009	100		100	24,824,900		6,039,532	(24,790,129)		6,074,403
Capital, paid-in	-		•	5,300,000		-	•		5,300,000
Net loss for the year	•		•	-		-	(18,618,397)		(18,618,397)
Change in non-admitted assets			<u>-</u>	_		•	2,104,320		2,104,320
Capital and deficit, December 31, 2010	100	\$	100	\$ 30,124,900	<u> </u>	5,039,532	\$ (41,304,206)	\$	(5,139,674)

Statutory Statements of Cash Flows

	Years Ended December 31,		
	2010	2009	
Operating activities:			
Premiums and revenues collected, net	\$ 151,509,043	\$ 144,468,656	
Physician and provider services paid	(142,490,703)	(113,506,038)	
General and administrative expenses paid	(26,540,056)	(22,221,338)	
Cash flows from underwriting	(17,521,716)	8,741,280	
Federal income taxes, tax sharing receipts	1,285,713	1,091,000	
Net interest income	98,982	102,406	
Net cash flows from operating activities	(16,137,021)	9,934,686	
Financing and miscellaneous activities:			
Decrease in health care and other receivables			
(non-admitted)	2,450,300	2,317,336	
Decrease (increase) in prepaid assets (non-admitted)	(22,552)	68,912	
Purchase of furniture and equipment (non-admitted)	(18,121)	(42,944)	
Increase in due from related party (non-admitted)	(375,460)		
Proceeds from capital, paid-in	5,300,000	725,000	
Proceeds from surplus notes	•	4,384,532	
Net cash flows from financing and miscellaneous			
activities:	7,334,167	7,452,838	
Net change in cash and cash equivalents	(8,802,854)	17,387,522	
Cash and cash equivalents, beginning of year	23,253,002	5,865,480	
Cash and cash equivalents, end of year	\$ 14,450,148	\$ 23,253,002	

Notes to Statutory Financial Statements Years Ended December 31, 2010 and 2009

Note 1 - Organization and Summary of Significant Accounting Policies

Organization and Description of Company — Quality Health Plans, Inc. (the "Company") was incorporated in the state of Florida in August 2001. The Company received its Certificate of Authority issued by the Florida Office of Insurance Regulation in October 2002 to operate as a health maintenance organization ("HMO") pursuant to Chapter 641, Part 1, Florida Statutes, for the limited purpose of providing Medicare Advantage program services as authorized by the United States Department of Health and Human Services, Centers for Medicare and Medicaid Services ("CMS"), pursuant to Chapter 42 CFR, Part 422, Code of Federal Regulations.

The Company provides comprehensive health care services on a prepaid basis for Medicare Parts A, B and D approved members in Florida. On December 31, 2008, the Company sold its Medicare PDP Part D line of business (See Note 8). During the year ended December 31, 2010 the sale of the Company's Part D line of business was rescinded and canceled. The Company is subject to competition from other HMOs and other entities providing similar services. Additionally, the Company is subject to oversight by certain regulatory agencies and undergoes periodic examinations by those regulatory agencies.

Basis of Presentation – The accompanying statutory basis financial statements have been prepared in accordance with statements of statutory accounting principles ("SSAP") prescribed or permitted by the Florida Office of Insurance Regulation (the "Office"). Such statutory practices require preparation of the statutory financial statements in accordance with the National Association of Insurance Commissioners' ("NAIC") Accounting Practices and Procedures Manual subject to deviations prescribed by the Office. SSAP is a comprehensive basis of accounting other than generally accepted accounting principles in the United States of America ("GAAP"). Such practices vary in certain respects from those under GAAP. The Company's significant accounting practices and the variances from GAAP are summarized below:

- Certain assets designated as "nonadmitted," principally billed receivables in excess of
 three months past due, prepaid expenses, furniture and equipment, leasehold
 improvements, and other assets not specifically identified as an admitted asset within the
 NAIC Accounting Practices and Procedures Manual, are excluded from the accompanying
 statements of admitted assets, liabilities, and capital and surplus and are charged directly
 to unassigned deficit. Under GAAP, such assets are included in the balance sheet at net
 realizable values.
- Cash in the statements of cash flows represent cash and cash equivalents with remaining maturities of one year or less. Under GAAP, the corresponding caption of cash and cash equivalents includes cash balances and investments with initial maturities of three months or less. Additionally, the statements of cash flows are presented using the direct method of reporting; however, these statements omit the reconciliation of net loss to net cash flows from operating activities and the separate section of investing activities which is a requirement under GAAP.
- Surplus notes issued by the Company to related parties are classified as capital and surplus on a statutory basis if the surplus notes are in a form acceptable to the Office. Additionally, accrued interest on surplus notes are not recorded until payment is approved by the Office. Under GAAP, such notes payable would be classified as liabilities and accrued interest would be recorded as incurred.

Notes to Statutory Financial Statements Years Ended December 31, 2010 and 2009

Note 1 - Organization and Summary of Significant Accounting Policies (continued)

- Recoverable amounts receivable, if any, on unpaid claims under reinsurance agreements are netted against health care costs payable and not reported as an asset.
- Certain other reported amounts are classified or presented differently in the statutory financial statements prepared on the basis of SSAP than they would be under GAAP. Statutory requirements require that the statutory financial statements of the Company be filed with the state regulatory authorities. Accordingly, the statutory financial statements are presented in a format similar to the filed annual statement, which differs from the format of financial statements presented under GAAP. Required statutory disclosures that are not applicable to the Company are not included in the notes to these statutory financial statements.

Other significant accounting policies are as follows:

Cash and Cash Equivalents – Cash and cash equivalents include cash or demand deposits with financial institutions and deposits in highly liquid money market securities with original maturities of three months or less, and certificates of deposit with remaining maturities of one year or less.

Health Care and Other Amounts Receivable - Health care and other amounts receivable primarily represent the following amounts:

- CMS Receivables CMS receivables are amounts due from CMS for (1) retroactive enrollment and (2) risk adjustment amounts. Retroactive enrollment receivables are amounts due from CMS related to unfunded premiums for enrollment applications which are in process or sent back to the Company for additional documentation or clarification. Risk adjustment amounts receivable are based on the Company's assessment of estimated retroactive CMS risk adjustment factors not included in previous premium payments from CMS. The retroactive enrollment and risk adjustment amounts receivable represent significant estimates established by management. The amount ultimately collected may differ from this estimate and that difference could be material.
- Provider Receivables Provider receivables are amounts due from various doctors, networks and servicers of the Company's members and include (1) claim overpayments, (2) risk sharing receivables, and (3) pharmaceutical rebates receivables. Claim overpayment receivables may occur as a result of several events, including but not limited to claim payments made in error to the provider. Risk sharing receivables are based on contractual terms due from health care providers ("risk providers"). Under contractual terms, the risk providers receive an allocation of covered members' premiums. On a quarterly basis the Company is required to calculate the operating profit or loss related to the members enrolled through the risk providers. If the Company incurs an operating deficit, the risk provider is required to pay the Company the full amount of the deficit. If the Company recognizes a surplus, the Company is required to pay the risk providers the full amount of the surplus. Pharmaceutical rebates receivable include amounts due according to arrangements with pharmaceutical companies based on drug utilization of the Company's subscribers at participating pharmacies. These receivables represent significant estimates established by management. While management believes the amounts to be fully collectable, the amount ultimately collected may differ from this estimate and that difference could be material.

Notes to Statutory Financial Statements Years Ended December 31, 2010 and 2009

Note 1 - Organization and Summary of Significant Accounting Policies (continued)

Other Receivables – Other receivables are amounts due from (1) members for their portion
of insurance premiums and (2) amounts due from a former Medicare Part D servicer (see
Note 8). While management believes the amounts to be fully collectable, the amount
ultimately collected may differ from this estimate and that difference could be material.

Health Care Costs Payable — Health care costs payable includes the accrual for claims and contracted medical services incurred but not paid and the estimated liability for claims incurred but not reported. The liability for claims incurred but not reported is determined based on historical evaluations and statistical analysis of paid claims and represents an estimate of the unpaid liabilities incurred through December 31, 2010 and 2009. The liability is determined by an independent actuary. Although considerable variability is inherent in such estimates, management believes that the liability for unpaid claims is adequate. The estimate is continually reviewed and adjusted, as necessary, as experience develops or new information becomes known; such adjustments are included in current operations. Actual results may differ from management's estimates and such differences may be significant.

Recognition of Premium Revenues – Premiums are billed monthly and are recognized as revenue over the period in which the Company is obligated to provide services to members. Premiums collected in advance are recorded as unearned premiums liability until earned. The premium is a predetermined amount on a per member per month basis. CMS determines the amount based on the county in which the member resides and other factors. Member census is subject to audit and retroactive adjustment and such adjustments, when determinable, are included in current operations. Retroactive adjustments are accrued on an estimated basis in the period the related services are provided and adjusted in future periods as final settlements are determined. Premium revenue is reported net of the cost of stop loss reinsurance premiums.

Physician and Provider Services – Physician and provider services expense includes amounts paid to health care providers, claims reported but not paid and estimated costs of claims incurred but not reported. The Company contracts with related parties (see Note 9) and certain physicians and health care facilities on a capitated, fee for service, or other basis to provide health care services to members. Capitated agreements are paid on a per member per month basis and capitation expense is accrued in the period in which the member is entitled to services. The cost of the noncapitated services provided or contracted for is accrued in the period in which the member receives the services. Physician and provider services expense is recorded net of stop loss reinsurance recoverable and includes prescription drug costs.

Advertising Expense – Advertising costs are expensed as incurred. For the years ended December 31, 2010 and 2009, advertising expense was approximately \$158,000 and \$845,000, respectively, and is included in general and administrative expenses in the accompanying statutory statements of revenues and expenses.

Income Taxes – On January 1, 2008, in connection with all of the Company's issued and outstanding shares being contributed to QHP Group, Inc. ("QHPG") by the former sole shareholder, the Company no longer qualified as an S corporation under the Internal Revenue Code and began being taxed as a C corporation.

Notes to Statutory Financial Statements Years Ended December 31, 2010 and 2009

Note 1 - Organization and Summary of Significant Accounting Policies (continued)

Effective January 1, 2008, the Company elected to memorialize its tax sharing arrangement by participating in an Intercompany Tax Sharing Agreement (the "Agreement") with QHPG, Health Management Services of America, Inc. ("HMS"), QHP Insurance Co., Inc. ("QHPI"), and Mid-America IPA, Inc. ("Mid-America"). HMS, QHPI, and Mid-America are entities also owned 100 percent by QHPG. Beginning with the 2008 tax year, QHPG filed a consolidated federal tax return that includes the operations of the Company, QHPG, HMS, QHPI, and Mid-America.

Under terms of the Agreement, each company shall be responsible for and shall reimburse, or be reimbursed by, QHPG for its separately calculated share of the consolidated tax expense or benefit, respectively. Further, per the Agreement, each company shall pay promptly to QHPG estimated quarterly tax payments and any final adjustments to payments within five days following a statement furnished by QHPG. Alternatively, tax benefits utilized by QHPG and profitable subsidiaries which are attributable to losses generated by the Company are reimbursed to the Company within 90 days of QHPG filling its annual consolidated federal income tax return. These amounts are recognized in the statutory statement of admitted assets, liabilities and capital and surplus as "tax sharing receivable".

Deferred income tax assets and liabilities are determined based on differences between the financial statement and tax bases of assets and liabilities as measured by the enacted tax laws and rates applicable to the periods in which the differences are expected to affect taxable income.

Concentrations of Credit Risk - The Company's financial instruments exposed to concentrations of credit risk consist primarily of its cash and cash equivalents, restricted cash, health care and other amounts receivable, and reinsurance balances recoverable.

The Company maintains its cash and cash equivalents and short-term investments with institutions in the United States. The Federal Deposit Insurance Corporation ("FDIC") provides deposit Insurance of \$250,000 for substantially all depository accounts and temporarily provides unlimited coverage through December 31, 2012 for certain qualifying and participating non-interest bearing transaction accounts. As of December 31, 2010, the Company had approximately \$12,656,000 in cash and cash equivalents and restricted cash that exceeded amounts covered by FDIC insurance.

Membership is concentrated in geographic locations in the state of Florida. The Company's membership base consists exclusively of qualified Medicare Parts A, B, and D members in 32 counties, and 99% of premium revenue was obtained from CMS in both 2010 and 2009. The Company has a contract with CMS, which expires each December and automatically renews for successive one-year periods. The contract was renewed by CMS for 2011. See Note 3 for receivable concentrations.

Use of Estimates – The preparation of statutory basis financial statements requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities, the disclosure of contingent assets and liabilities at the date of the statutory basis financial statements and the reported amounts of revenues and expenses during the reporting period. Such estimates and assumptions could change in the future as more information becomes known, which could materially impact the amounts reported and described in the statutory financial statements.

Subsequent Events – Management has considered subsequent events through May 6, 2011 in connection with the preparation of these statutory basis financial statements, which is the date the statutory basis financial statements were available to be issued.

Notes to Statutory Financial Statements Years Ended December 31, 2010 and 2009

Note 2 - Regulatory Requirements

As an HMO licensed in Fiorida, the Company is required under Florida Statutes, Section 641.225, to maintain minimum net worth of the greater of \$1,500,000, 10% of total liabilities, or 2% of annualized premiums. As of December 31, 2010 and 2009, the minimum surplus requirement was approximately \$3,900,000 and \$3,290,000, respectively. The Company's statutory surplus was approximately \$6,074,000 as of December 31, 2009. The Company had a statutory deficit in the amount of approximately \$5,140,000 as of December 31, 2010. In April 2011, the Company received a capital contribution from the Company's parent of approximately \$10,166,000.

The Company is required to maintain a deposit pursuant to Florida Statutes to help secure payment of claims. As of December 31, 2010 and 2009, cash and cash equivalents of \$2,310,000 and \$1,310,000, respectively, have been assigned to the Office to satisfy this requirement (classified as Restricted cash in the statutory statements of admitted assets, liabilities and capital and surplus).

In May 2010, the Company was notified by CMS that it was suspended from marketing to or enrolling new members because of deficiencies in the Company's pharmacy benefit administrative and contract management practices and that new member marketing and enrollment would only be permitted when CMS was satisfied that those deficiencies had been remedied. CMS also proposed civil penalties of approximately \$587,000. The Company engaged attorneys and consultants with regulatory expertise to assist with responding to CMS regarding issues relating to these sanctions. In December 2010, CMS and the Company entered into a settlement agreement for a reduced civil monetary penalty of \$509,000, to be paid in installments through March 2011. The Company believes it has corrected the root causes of the deficiencies and has submitted a corrective action plan to CMS, as well as additional documentation they have requested. The Company anticipates the marketing sanctions will be relieved upon CMS review and approval of the information submitted by the Company.

Note 3 - Health Care and Other Amounts Receivable

Heath Care and Other Amounts Receivable consist of the following:

	December 31,			
	2010		2009	
CMS receivables				
Risk adjustments receivable	\$	3,060,117	\$	8,544,610
Retroactive enrollment receivables		276,908		708, 029
Provider receivables				
Risk sharing receivables (from three provider				
networks in 2010)		7,257,517		1,750,393
Claim overpayments		571,523		46,250
Pharmaceutical rebates receivable		1,378,629		-
Other				
Member receivables		10,427		48,944
Due from Envision (Note 8)		4,659,601		1,071,911
Total healthcare and other amount receivable	\$	17,214,722	\$	12,170,137

Notes to Statutory Financial Statements Years Ended December 31, 2010 and 2009

Note 3 - Health Care and Other Amounts Receivable (continued)

Risk Sharing Receivable – The Company had \$7,257,517 in risk sharing receivables as of December 31, 2010. The Company estimates its risk sharing receivables by calculating the surplus or deficits for each provider agreement based on the terms of the respective agreements. None of the risk sharing balances as of December 31, 2010 have been invoiced as of that date or as of May 6, 2011, the date these financial statement were available to be issued, because these receivables are not required by SSAP to be billed until eight months after the end of the annual contract periods, which range from October through December 2010. No amounts have been collected from providers under these risk sharing agreements as of May 6, 2011, the date these financial statement were available to be issued.

Pharmaceutical Rebates Receivable — The Company had \$1,378,629 in pharmaceutical rebates receivable as of December 31, 2010. The Company estimates its pharmaceutical rebates receivable based on actual prescriptions filled during the period and the expected rebates earned. Of the total pharmaceutical rebates receivable, \$1,157,840 was involced as of December 31, 2010.

Note 4 - Health Care Costs Payable

The liability for health care costs payable includes claims received and in process, as well as management's estimate of the cost of claims incurred but not reported, totaling approximately \$22,951,000 and \$9,953,000, respectively, as of December 31, 2010 and \$21,464,000 and \$7,642,000, respectively, as of December 31, 2009. The provision for claims incurred but not yet reported is actuarially determined based on historical claims payment experience and other statistics. This liability is subject to the impact of changes in claim severity and frequency, as well as numerous other factors. Management balieves that the recorded liability is adequate, but the variance between the estimate and the ultimate net cost of settling this liability could be material.

Changes in the balance of health care cost payable during the periods are as follows:

	Year Ended December 31,			
	2010	2009		
Beginning health care costs payable	\$ 29,106,286	\$ 18,427,872		
Health care payments				
Payments related to current year	(99,325,723)	(95,362,155)		
Payments related to prior periods	(32,166,291)	(20,860,950)		
,	(131,492,014)	(116,223,105)		
Physician and provider services expense				
Expenses related to current year	132,230,121	124,138,946		
Expenses related to prior periods	3,060,005	2,762,573		
	135,290,126	126,901,519		
Ending health care costs payable	\$ 32,904,398	\$ 29,106,286		

Expenses recorded related to prior year claims is primarily due to the difference in actual experience versus that estimated at the end of the prior year.

Notes to Statutory Financial Statements Years Ended December 31, 2010 and 2009

Note 5 - Aggregated Health policy Reserves and Liability for Amounts held Under Uninsured Plans

In accordance with CMS regulations, at the end of each contract year, Medicare Part D sponsors settle with CMS the difference in reinsurance costs paid for members in the catastrophic phase of benefits and costs for deductibles, co-payments and other benefits for low income enrollees compared to the amount of subsidies received from CMS. As of December 31, 2010 and 2009, the Company estimates a liability due to CMS of \$360,000 and \$1,720,000, respectively, which is included in Liability for amounts held under uninsured plans.

Under the Medicare Part D program, the Company participates in risk sharing with CMS to limit the plan's exposure to unexpected expenses not already included in the reinsurance subsidy or taken into account through health status risk adjustment. CMS and the Company share the profits or losses resulting from expenses within predefined risk corridors. The risk sharing payment can be positive, negative or zero. The settlement has been estimated based on an actuarial analysis of Part D membership, prescription drug, and pricing data. At December 31, 2010 and 2009, the Company estimates a liability of approximately \$1,777,000 and \$1,058,000, respectively, reported within Aggregated health policy reserves in the accompanying statutory statements of admitted assets, liabilities and capital and surplus.

Note 6 - Income Taxes

Deferred income tax benefits are provided for certain income and expenses that are recognized in different periods for tax and financial reporting purposes. Net deferred tax assets as of December 31, 2010 and 2009 are as follows:

	2010	 2009
Net deferred tax assets (non-admitted asset)	\$ 8,205,000	\$ 3,300,000
Net deferred tax assets (admitted portion)	 -	
Deferred tax assets	\$ 8,205,000	\$ 3,300,000

Deferred tax assets as of December 31, 2010 and 2009 consisted primarily of the tax effects associated with net operating loss carryforwards. The Company's net operating loss carryforward available to offset future taxable income of approximately \$17,900,000 will begin to expire in 2027. In accordance with Statement of Statutory Accounting Principle ("SSAP") 10, Income Taxes, the deferred tax assets as of December 31, 2010 and 2009 were accounted for as a nonadmitted asset.

Notes to Statutory Financial Statements Years Ended December 31, 2010 and 2009

Note 6 - Income Taxes (continued)

The provision for federal income taxes for the years ended December 31, 2010 and 2009 differs from that which would be obtained by applying the statutory Federal income tax rate to income before income taxes. The significant items causing this difference are as follows:

	Year Ended December 31,			
		2010		2009
Benefit computed at statutory rate	\$	6,800,000	\$	2,000,000
State tax benefit, net of federal benefit		725,000		210,000
Permanent differences		(198,000)		(28,000)
Other		352,713		(17,000)
Total deferred tax benefit		7,679,713		2,165,000
Change in net deferred tax asset - non-admitted Total statutory income tax benefit (associated with		(6,259,000)		(900,000)
aggregate write-ins for other than invested assets)	\$	1,420,713	\$	1,265,000

Note 7 - Reinsurance

The Company reinsures certain "excess" risks with a reinsurance company by ceding portions of risks and premiums. Reinsurance does not discharge the Company from its liability to members for defined coverages. In the event that the reinsurance company was unable to meet its obligation under the existing reinsurance agreement, the Company would be liable for such amounts. Management only reinsures with a highly rated reinsurance company. The reinsurer is obligated to the Company for the excess health care costs as defined in the reinsurance agreement.

The reinsurance agreement generally provides for reimbursement of 90% of "eligible expenses" in excess of \$175,000 and \$100,000 per member per year for the years ended December 31, 2010 and 2009, respectively. The maximum reinsurance coverage provided under the agreement for all eligible services is \$1,500,000 per member per policy period. Net reinsurance premiums under the agreement for the years ended December 31, 2010 and 2009 totaled approximately \$1,780,000 and \$2,255,000, respectively, and are reported as a reduction of premiums earned in the accompanying statutory statements of revenues and expenses.

Losses ceded under the agreement were approximately \$2,370,000 and \$3,599,000 during the years ended December 31, 2010 and 2009, respectively, and are reported as a reduction of physician and provider services in the accompanying statutory statements of revenues and expenses.

As discussed in Note 8, the Company also had a reinsurance agreement with Envision Insurance Company from January 1, 2009 through May 31, 2010. Net reinsurance premiums under the agreement for the years ended December 31, 2010 and 2009 totaled approximately \$1,718,000 and \$7,953,000, respectively, and are reported as a reduction of premiums earned in the accompanying statutory statements of revenues and expanses.

Losses ceded under the agreement were approximately \$2,189,000 and \$8,403,000 during the years ended December 31, 2010 and 2009, respectively, and are reported as a reduction of physician and provider services in the accompanying statutory statements of revenues and expenses.

Notes to Statutory Financial Statements Years Ended December 31, 2010 and 2009

Note 8 - Discontinued Operations

The Company's Medicare PDP program was acquired in 2008 by Envision Insurance Company ("Envision") however, the transaction required the approval of the Office and novation by CMS. The Company entered into a reinsurance agreement with Envision effective January 1, 2009 that reimburses the Company 100% of all Medicare losses incurred in the Part D program from January 1, 2009 through the date of the Office's approval not to go beyond December 31, 2011. Effective June 1, 2010, Envision Insurance Company terminated their Reinsurance Agreement and Asset Purchase Agreement with QHP. In light of this termination, the Company elected not to renew the stand alone PDP contract with CMS for year 2011.

In accordance with SSAP No. 24, Discontinued Operations and Extraordinary Items, the reporting of discontinued operations shall be included in the reporting of continuing operations in the accompanying statutory statements of revenues and expenses. Admitted assets and liabilities of discontinued operations as of December 31, 2010 and 2009 are summarized below:

		2010	2009		
Admitted assets: Health care and other amounts receivable Total admitted assets	\$ \$	4,994,068 4,994,068	\$ \$	1,071,000 1,071,000	
Liabilitles: Health care costs payable	\$	477,705	\$		
Aggregate health policy reserves	•	368,077	•	601,578	
Liability for amounts held under insured plans		236,227		470,334	
Total liabilities	\$	1,082,009	\$	1,071,912	

The results of the discontinued operations for the years ended December 31, 2010 and 2009 are summarized below:

	 2010	 2009
Premiums earned, net	\$ 2,508,182	\$ 1,129,116
Physician and provider services	(2,567,917)	60,093
General and administrative expenses	(1,926,813)	(3,972,450)
Net loss from discontinued operations	\$ (1,986,548)	\$ (2,783,241)

Note 9 - Related Party and Affiliated Transactions

Management Fees – The Company has a management agreement with Health Management Services of America, Inc. ("HMS") effective January 1, 2008, whereby HMS provides claim administration, management Information systems, and other third party administrative services. HMS's sole shareholder also owns 100% of the Company. Fees pursuant to this agreement are \$35 and \$5 per member per month for all members in the MAPD and PDP plans, respectively. Expenses under this agreement totaled approximately \$6,090,000 and \$5,550,000 for the years ended December 31, 2010 and 2009, respectively, and are included in general and administrative expenses in the accompanying statutory statements of revenues and expenses.

Notes to Statutory Financial Statements Years Ended December 31, 2010 and 2009

Note 9 - Related Party and Affiliated Transactions (continued)

Provider Agreement - The Company also has an agreement with Mid-America IPA, Inc. ("Mid-America"), a physician provider network whereby Mid-America contracts with primary care provider groups (PCP Groups) to provide primary care services to certain Company members. Mid-America is owned 100% by the sole shareholder of the Company. Several of the PCP Groups with whom Mid-America has contracted are related through common control. Under the terms of the agreement, the Company pays the applicable PCP Group based on contractual rates. The PCP Group agreements also include incentive arrangement terms that reward the PCP Groups for achieving certain goals. Total administrative fees paid to Mid-America for managing the PCP groups totaled approximately \$1,740,000 and \$1,586,000 during the years ended December 31, 2010 and 2009, respectively.

Administrative Fees — The Company has an administrative services agreement with Quality Health Plans of New York, Inc. ("QHPNY") effective January 1, 2010, whereby QHPNY provides certain administrative services to the Company. QHPNY is related to the Company through common control. Management fee Income pursuant to this agreement is \$8 per member per month, subject to certain adjustments based on actual expenses incurred for all of the Company's enrolled members. The Company recorded approximately \$1,007,000 in administrative expenses for the year ended December 31, 2010, which is included in general and administrative expenses in the 2010 statutory statement of revenues and expenses. The management agreement has no stated expiration date.

Other Related Party Transactions – Effective January 1, 2009, the Company entered into a sublease agreement for its facilities with its sole shareholder. The lease requires monthly payments of approximately \$26,000 plus sales taxes, includes annual increases and expires on December 31, 2013. Rental expense under this related party sublease was approximately \$312,000 in both of the years ended December 31, 2010 and 2009 and is included in general and administrative expenses in the statutory statements of revenues and expenses.

Due from Related Party — Due from related party includes approximately \$385,000 due from QHPNY for an overpayment of administrative fees for services performed by QHPNY in accordance with the administrative services agreement noted above. This receivable is a non-admitted asset and therefore is not included in the statutory statement of admitted assets, liabilities, and capital and surplus (deficit) as of December 31, 2010. This receivable was collected from QHPNY in March 2011.

Note 10 - Subordinated Surplus Notes

The Company has issued five subordinated surplus notes payable to QHPG which remained outstanding at December 31, 2010 and 2009.

Any payment of interest or repayment of principal, as determined by the Company's Board of Directors, is subject to approval by the Office. Interest expense on the surplus notes is not charged to operations until the Office approves its payment. As of December 31, 2010, the Office has not approved repayment of the surplus notes, and the accompanying statutory financial statements do not include the effects of interest expense or accrued interest on these surplus notes. Payment of interest or repayment of principal may be paid only if the Company meets its minimum surplus requirements.

Notes to Statutory Financial Statements Years Ended December 31, 2010 and 2009

Note 10 - Subordinated Surplus Notes (continued)

A summary of the terms and balances of the surplus notes follows:

Surplus Note	Date Issued	Interest Rate	Par Value (Face Amount of Notes)	Principal Amount of Note Outstanding	Unapproved Interest
1	9/12/2005	8%	\$ 1,200,000	\$ 1,200,000	\$ 514,000
n	10/27/2005	8%	75,000	75,000	31,000
111	12/22/2005	8%	380,000	380,000	154,000
IV	11/2/2009	8%	3,384,532	3,384,532	315,000
V	12/31/2009	8%	1,000,000	1,000,000	80,000
Total			\$ 6,039,532	\$ 6,039,532	\$ 1,094,000

The repayment of the principal and any interest accrued is subject, and is subordinate, to the prior payment in full of all other liabilities of the Company, and no payment of any kind shall be made until any claims of subscribers or general creditors of the Company have been paid or otherwise discharged (unless approved by the Office). The Company has not pledged any assets or otherwise provided any collateral to support the repayment of the surplus notes.

Note 11 - Employee Benefits

The Company established a salary deferral plan ("the Plan") under Section 401(k) of the Internal Revenue Code which allows eligible employees to defer a portion of their compensation, ranging from 1% to 100%. Such deferrals accumulate on a tax deferred basis until the employee withdraws the funds. The Company may, at its sole discretion, match a portion of the employees' contribution. The employer contributions to the Plan were approximately \$104,000 and \$96,000 for the years ended December 31, 2010 and 2009, respectively.

Note 12 - Commitments and Contingencies

Operating Lease - The Company has entered into operating leases for office space and certain office equipment rentals that expire through 2014.

The total future commitments under these operating leases at December 31, 2010 are as follows:

Year 2011	\$ 360,278
Year 2012	343,157
Year 2013	6,979
	\$ 710,414

Rent expense was approximately \$475,000 and \$505,000 for the years ended December 31, 2010 and 2009, respectively, and is included in general and administrative expenses in the accompanying statutory statements of revenues and expenses.

Regulatory - The Company has a \$3,000,000 outstanding bank letter of credit that expires in July 2011. This letter of credit is for the benefit of a provider subject to a related provider agreement, and subsequent to December 31, 2010, \$750,000 was drawn on the letter of credit by the provider.

Notes to Statutory Financial Statements Years Ended December 31, 2010 and 2009

Note 12 - Commitments and Contingencies (continued)

Regulatory - The Company is subject to extensive federal and state health care and insurance regulations designed primarily to protect enrollees, particularly with respect to government-sponsored enrollees. Such regulations govern many aspects of the Company's business affairs and typically empower state agencies to review management agreements with health care plans for, among other things, reasonableness of charges. Among the other areas regulated by federal and state law are licensure requirements, premium rate increases, new product offerings, procedures for quality assurance, and the financial condition, including cash reserve requirements. Changes in federal or state governmental regulation could affect the Company's operations, cash flows, and business prospects. There can be no assurances that the Company will maintain federal qualifications or state licensure.

Litigation - As of December 31, 2010, the Company is a respondent and plaintiff in legal matters with a former primary care service provider. The Company and the service provider entered into a risk assuming agreement on April 1, 2008 and terminated the agreement effective June 30, 2009. In July 2009, the service provider filed suit against the Company claiming damages of approximately \$4,400,000 plus a currently undetermined amount of attorney fees and punitive damages. In August 2009, the Company filed a counterclaim against the service provider seeking damages related to the service provider's breach of the agreement, attorney fees and injunctive relief. During 2010, the Company's motion for injunctive relief was granted, and the service provider's March 2010 appeal of that decision was denied by the Florida District Court of Appeals in January 2011. Additionally, in March 2010, the service provider sought to amend its damage complaint by asserting conspiracy against the Company, seeking to add a new third party defendant and reserving their right to add a punitive damage claim. The service provider's motion to amend was denied without prejudice by the Court in July 2010. The Company intends to vigorously defend these claims and pursue its counterclaim against the service provider and believes the ultimate outcome of the matter will be favorable to the Company. However, there can be no assurance to that effect. No liability, if any, that might result from the outcome of this litigation has been recorded in the statutory financial statements.

Arbitration Proceeding — During 2010, the Company received a notice of default and demand for approximately \$2,311,000 from its Medicare Part D program reinsurer, Envision Insurance Company ("Envision"), wherein Envision alleged certain breaches of the reinsurance contract by the Company. Subsequently, Envision sought to have the matter submitted to arbitration and further asserted certain claims of offset of funds held by Envision that belonged to the Company and claimed aggregate damages of \$3,000,000. The Company responded to the arbitration demand by denying that Envision was entitled to the amounts sought and counterclaimed that Envision had wrongfully converted certain funds rightfully belonging to the Company, had not paid certain arrearages in unpaid Part D settlements and other damages for a total damage counterclaim of \$5,000,000 against Envision. In December 2010, the Company initiated arbitration proceedings with the American Arbitration Association ("AAA") against Envision wherein it claimed damages in excess of \$40,000,000. Envision has counterclaimed for compensatory damages of \$65,700,000. In January 2011, the Company sought to consolidate all claims and counterclaims of the respective parties before the AAA. In addition to claims for damages, all parties have also asserted claims for attorney fees.

While the Company's management believes these matters will be successfully resolved in the Company's favor, there can be no assurance to that effect. No liability, if any, which might result from the outcome of this matter has been recorded in the statutory financial statements.



Report of Independent Certified Public Accountants on Internal Control

Board of Directors Quality Health Plans, Inc. Tampa, Florida

We have audited the statutory-based financial statements of Quality Health Plans, Inc. as of December 31, 2010 and for the year then ended and have issued our report thereon dated May 6, 2011.

We conducted our audit in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the statutory financial statements are free of material misstatement.

The management of Quality Health Plans, Inc. is responsible for establishing and maintaining internal controls. In fulfilling this responsibility, estimates and judgments by management are required to assess the expected benefits and related costs of internal control. The objectives of internal controls are to provide management with reasonable, but not absolute, assurance that assets are safeguarded against loss from unauthorized use or disposition, and that transactions are executed in accordance with management's authorization and recorded properly to permit preparation of financial statements in accordance with the statutory basis of accounting.

Because of inherent limitations in any internal controls, errors or irregularities, or instances of noncompliance might nevertheless occur and not be detected. Also, projection of any evaluation to future periods is subject to the risk that procedures might become inadequate because of changes in conditions or that the effectiveness of the design and operation of policies and procedures may deteriorate.

In planning and performing our audit of the statutory financial statements of Quality Health Plans, Inc. for the year ended December 31, 2010, we considered its internal controls in order to determine our auditing procedures for the purpose of expressing our opinion on the statutory financial statements and not to provide assurance on the internal controls of the Company. Accordingly, we do not express an opinion on the effectiveness of the Company's internal control.

A control deficiency exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct misstatements on a timely basis. A significant deficiency is a control deficiency, or combination of control deficiencies, that adversely affects the entity's ability to initiate, authorize, record, process, or report financial data reliably such that there is more than a remote likelihood that a misstatement of the entity's statutory financial statements that is more than inconsequential will not be prevented or detected by the entity's internal control.

A material weakness is a significant deficiency, or combination of significant deficiencies, that results in more than a remote likelihood that a material misstatement of the statutory financial statements will not be prevented or detected by the entity's internal control.

Our consideration of the Company's internal controls would not necessarily disclose all deficiencies in internal control that might be significant deficiencies or material weaknesses. We did not identify any deficiencies in internal control that we consider to be material weaknesses, as defined above.

This report is intended solely for the Board of Directors and management of Quality Health Plans, Inc. and the Florida Department of Financial Services, Office of Insurance Regulation. We sincerely appreciate the courtesy and cooperation the Company's management and employees extended to us during the audit.

Cherry, Baknert & Holland, L.L.P. Tampa, Florida

May 6, 2011

Exhibit C

Joe Erhart

From:

Toma Wilkerson

Sent:

Friday, April 29, 2011 5:08 PM

To: Cc:

Frances Tay

Joe Erhart

Subject:

RE: QHP Amended filing and capital contribution

We need to ask questions. Let's get together on Monday morning.

From: Frances Tay

Sent: Friday, April 29, 2011 4:56 PM

To: Toma Wilkerson Cc: Joe Erhart

Subject: FW: QHP Amended filing and capital contribution

Toma:

is this acceptable? If not, let me know what you need to show capital infusion to QHP. Thanks

Frances

From: David Sherwin [mailto:dsherwin@qualityhealthplans.com]

Sent: Friday, April 29, 2011 4:53 PM

To: Frances Tay

Cc: Sabiha Khan; Nazeer Khan; Leslie Donovan Subject: QHP Amended filing and capital contribution

Frances - I filed an amended Annual health blank to NAIC today and I am attaching to this e-mail a document showing QHP's recent receipt of additional capital contribution of \$10,165,836. Thank you Frances and have a great week-end!!

David Sherwin, C.P.A.

Director of Finance Quality Health Plans, Inc. 4010 Gunn Hwy, Ste.220 Tampa, FL. 33618-8744

常: 813-574-1640 Ext. 104

1: **813-402-1911**

⊠: dsherwin@qualityhealthplans.com



Secure Members Area

				·
Quality Health Plans,	Inc	150-251-7331	ووجود ووجو فيمنسس بمشكك ومطهري بالأنفاق للذوب التخا	As of: April 22, 2011
Opening Amount	Account Rep	YTD Interest	Closing Amount	YTD Denneits
\$10.165.236.0D	: Person	\$0.00		\$0.00

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Exhibit D

Joe Erhart

From:

Frances Tay

Sent:

Tuesday, May 10, 2011 4:23 PM

To:

'David Sherwin'

Cc:

Sabiha Khan; Nazeer Khan; Leslie Donovan; Joe Erhart; Toma Wilkerson

Subject:

RE: QHP Amended filing and capital contribution

David,

In furtherance of this morning conference call, the Office would like to understand more about the investment account which shows an amount of \$10,165,836 that was being used as a capital contribution from Quality Health Plan of New York, Inc. (see e-mail below) to Quality Health Plans, Inc.

Please note that the Office will draft a letter to Lincoln Reserve Group to provide the account balance and a description of the hypothecation, pledges or compensating balances for this investment account. This letter will need the signature of a representative of the Office and a signature of an officer of Quality Health Plans in order to request that the bank provide the above mentioned information. In order to draft this letter, please provide the following information:

- 1) Please confirm that Lincoln Reserve Group (LRG) is where QHPNY has the new investment account.
- 2) Please provide the mailing address of Lincoln Reserve Group.
- 3) The contact person at LRG in order for the Office to verify the account balance, and also, request a description of the hypothecation, pledges, or compensating balances.

Please let me know by tomorrow afternoon if possible. Your help in this matter is much appreciated.

Frances Tay

Frances S. L. Tay, MBA Financial Examiner/Analyst II Office of insurance Regulation L & H Financial Oversight Tel: 850-413-2462 Fax: 850-488-7061

e-mail: frances.tay@floir.com website: www.floir.com

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From: David Sherwin [mailto:dsherwin@qualityhealthplans.com]

Sent: Thursday, May 05, 2011 8:43 AM

To: Frances Tay

Cc: Sabiha Khan; Nazeer Khan; Leslie Donovan

Subject: RE: OHP Amended filing and capital contribution

Frances – I've been out for a few days. I believe Sabiha sent an update to Toma on Monday and Tuesday of this week. Please let me know if you need anything else in this regard. Thanks!!

David Sherwin, C.P.A.

<u>Director of Finance</u> Quality Health Plans, Inc.

4010 Gunn Hwy, Ste.220 Tampa, FL, 33618-8744

2: 813-574-1640 Ext. 104

1 : 813-402-1911

⊠: dsherwin@qualityhealthplans.com

From: Frances Tay [mailto:Frances.Tay@floir.com]

Sent: Friday, April 29, 2011 5:11 PM

To: David Sherwin

Cc: Sabiha Khan; Nazeer Khan; Leslie Donovan

Subject: RE: QHP Amended filing and capital contribution

David,

Can you give me a summary as to why the annual statement needs to be amended? Also, can you explain the reason(s) for this infusion. I am sure when I forward it to management, there will be some questions. Your help in this area will be much appreciated. Thanks David.

Frances Tay

Frances S. L. Tay, MBA
Financial Examiner/Analyst II
Office of Insurance Regulation
L & H Financial Oversight

Tel: 850-413-2462 Fax: 850-488-7061

e-mall: frances.tay@floir.com website: www.floir.com

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From: David Sherwin [malito:dsherwin@qualityhealthplans.com]

Sent: Friday, April 29, 2011 4:53 PM

To: Frances Tay

Cc: Sabiha Khan; Nazeer Khan; Leslie Donovan Subject: QHP Amended filing and capital contribution

Exhibit E

Joe Erhart

From:

Joe Erhart

Sent:

Friday, July 22, 2011 5:21 PM

To:

Nazeer Khan

Cc:

Sabiha Khan; Toma Wilkerson; Frances Tay

Subject:

Quality Health Plans

Attachments:

Lincoln Reserve. Letter.pdf; 4-2011 Capital Contribution Lincoln Reserve 10 166M.pdf; QHP

May2011 Finitr.sent to company pdf

Importance:

High

Dear Dr. Nazeer Khan,

The Florida Office of Insurance Regulation (Office) has received the documentation sent by fax yesterday (attachment included) from Lincoln Reserve Group after months of attempting to secure confirmation from Lincoln Reserve Group regarding the account established in the name of Quality Health Plans on April 22, 2011 (attachment included) that said account was unencumbered and available for Quality Health Plans to access to pay claims and losses. However, as of the date of this e-mail the Office has not been able to authenticate that the account with Lincoln Reserve Group is in actuality unencumbered and that Quality Health Plans can access said funds to pay its claims and losses.

Without this asset Quality Health Plans is insolvent, in unsound financial condition and is using such methods and practices in the conduct of its business as to render its further transaction of insurance in this state hazardous or injurious to its policyholders or to the public. Therefore, the Office is hereby providing Quality Health Plans notice that within five (5) business days you must move the funds held at Lincoln Reserve Group to a bank located in Florida and provide verification that the asset is unencumbered and available for Quality Health Plans to access to pay claims and losses or the Office will be forced to take further action.

Furthermore, the Office has expressed concerns over several receivables that Quality Health Plans has been reporting as admitted assets and has recently sent a letter dated July 15, 2011 (attachment included), that these receivables are not available for the payment of claims and losses and are therefore not admissible as assets. The Office must have confirmation that these assets have been replaced by acceptable assets by August 15, 2011, or the Office will be forced to take further action.

Joe Erhart Florida Office of Insurance Regulation (850) 413-5066

Lincoln Reserve Group Inc.

888.318.6167 | www.lincolnreservegroup.com





TO:	Ms. Frances Tay	FROM	A: Accounts	
FAX:	850-488-7061	PAGI	is: 2	
PHON	b	DAT	: 7/21/2011	
RE:	Quality Health Plans	Inc. CC:		
□ Urg	ent 🔲 For Review	☐ Fluase Comment	☐ Please Reply	🖸 Please Recycle
Comm	ents:			

incoln Reserve Group, Inc.

Tel. (884) 318-4167 (av (761) 482-3831 www.lincolnreserveoroup.com.

July 20, 2011

Account Holder Name: Quality Health Plans, Inc.

Account Holder Address: 4010 Gunn Hwy., Suite 220, Tampa, FL 33818

Account Number: 150-251-7331

To Frances S. L. Tay, Office of Insurance Regulation, State of Florida:

Regarding our account holder listed above, this letter confirms that they are a customer in good standing with Lincoln Reserve Group, inc., and we further confirm that as of the above date that there is currently a balance of \$10,165,636.00 (Ten million one hundred sixty five thousand eight hundred thirty six dollars) in their account.

Lincoln Reserve Group Inc., has no knowledge or understanding of Quality Health Plans, Inc. transferring, pledging, hypothecating or otherwise disposing of account number 150-251-7331 as of July 20, 2011.

Signed this 20th day of July, 2011.

LINCOLN RESERVE GROUP, Inc.

Jehnifer Johnson, Contract Administrator

COLN RESERVE GROUP, Inc. James Bartolli - VP

Contact Information: 558-318-6167 Jannifer Johnson - x708 James Bertolli - x711

JJ: Ib

co: File



Secure Members Area

Canada tradition of the state of the		150-251-7331	As of: April 27, 2011	
Opening Amount	Account Rep	YTD Interest	Closing Amount	Y70 Denosits
\$10,165.836.00	L. Berery	\$9.00	\$10,165,836.00	50-20

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OFFICE OF INSURANCE REGULATION

KEVIN M. MCCARTY COMMISSIONER FINANCIAL SERVICES
COMMISSION

RICK SCOTT GOVERNOR

JEFF ATWATER CHIEF FINANCIAL OFFICER

PAM BONDI ATTORNEY GENERAL

ADAM PUTNAM COMMISSIONER OF AGRICULTURE

July 15, 2011

Ms. Sabiha Haider Khan, Vice President Quality Health Plans, Inc. 4010 Gunn Highway, Suite 220 Tampa, Florida 33618

RE:

Quality Health Plans, Inc. (QHP) May 31, 2011 monthly statements

Dear Ms. Khan:

The Office completed its initial review of the company's letters dated June 15, 2011 and June 22, 2011 regarding the December annual and March quarterly financial statements, respectively, including the May monthly statements. Based on these reviews, the Company needs to address the following issues:

- Company reported \$158,640 under Uncollected premiums and agents' balances in the course of collection, Line 15.1. According to your letter, the above mentioned amount referred only to the 2009 CMS unfunded receivables and will be non admitted in the June monthly statements as indicated in your letter of June 15, 2011, under item no. 1.b. Please confirm that these 2009 CMS unfunded receivables will be non-admitted.
- 2. The company has been stating that Evergreen is reviewing the 2009 reinsurance receivables; however, no documentation has been submitted to the Office to show collectability from OneBeacon. Therefore, the Office directs the company to non-admit \$424,505 relating to the 2009 amount in the June monthly statements as specified in the Office's letter dated June 1, 2011 under item 2.f.
- 3. The company terminated the agreement with Envision on June 1, 2010. Since the termination, a year has passed and the parties are still waiting to select a final date; therefore, the Office does not consider this receivable to be qualified as an admitted asset and directs the company to non-admit the amount of \$4,659,601 in the June quarterly statement.

Ms. Sabiha Khan July 15, 2011 Page 2 of 2

4. Referencing items no. 1 through 3 noted above, the Office has determined that these receivables do not qualify as an admitted asset per Section 641.35(1)(h), Florida Statutes, since they are not available for payment of losses and claims. Therefore, the Office is directing the company to non-admit the amount of \$5,242,746 (\$158,640 + \$424,505 + \$4,659,601). Non-admitting these amounts would cause the company to be insolvent. Therefore, this letter is providing the company with the 30 days notice referenced in Section 641.35(1), Florida Statutes to replace these receivables with admissible assets on or before the filing of the June quarterly statement which is due on August 15, 2011. Noncompliance of this directive would result in the company filing an insolvent financial statement requiring the Office to take administrative action.

Please provide a response via the REFS system using I/D# 128455 no later than July 25, 2011. If you have any questions, please call me at (850) 413-2462.

Sincerely.

Frances S. L. Tav

Exhibit F

Joe Erhart

From: Sent:

Joe Erhart

Monday, August 01, 2011 4:32 PM

To: Cc: Subject: Wenceslao Troncoso; Catharine Schoenecker Mary Beth Senkewicz; Al Willis; Toma Wilkerson

FW: [Image File] Joe,KMBT362, #228 KMBT36220110801162023.pdf

Attachments: Importance:

High

FYI - we just received this fax from Bank of America.

----Original Message----

From: LHFO@FLOIR.COM [mailto:LHFO@FLOIR.COM]

Sent: Monday, August 01, 2011 4:20 PM

To: Joe Erhart

Subject: [Image File] Joe, KMBT362, #228

FROM:

Image data has been attached to

the E-Mail.

Bankof America

BANK OF MERICA MA P.O BOX STITE Sun Francisco, CA 84187-8176

July 29, 2011

Office of Insurance Regulation
Acting Director
Florida Office of Insurance Regulation
Life & Health Flannial Oversight
200 East Gaines Street
Tallahasses, FL 32399-0827

Res Quality Health Plans, Inc. - PEIN 59-3751408

Dear Ms Willerson

This is to confirm Quality Health Plane has opened an account at Bank of America, account number 03517-41034, with an initial deposit of \$10,165,836.00. Activity since that time has brought the current balance to \$10,167,352.41.

Quality Health Plans has no loans, lines of credit or any other indebtedness as of this date with Bank of America.

There are no hypothecations, pledges or compensating balance on this account or in the name of Quality Realth Plans, Inc.

We are unaware of any indebtedness, liens, piedges, guarantees or obligations of any type, future or contingent obligations which have attached ut may attach the assets of Quality Health Plans by Bank of America.

Please feel free to call me if you have any questions at (310) 220-6483.

Sincerdy.

PATRICK JONES BRANCH MANAGER

(310) 220-6483 PH

(310) 220-6485 FX

WILLIAM BUCHANAN FINANCIAL SERVICES SPECIALIST

(310) 220-6483 PH

(310) 220-6485 FX

Exhibit G



Division of Insurance Fraud 200 East Gaines Street Tallahassee, Florida 32399-0324 (850) 413-3115

FAX TRANSMITTAL Date: 08/11/2011

To:

Bank of America Legal Order Processing

Sent and time to:

Fax#:

404/532-3209

404/532-3705

From:

Michael G. Smith, Detective

Phone:

(850) 413-4038

Email:

Michael.Smith@myfloridacfo.com

Pages:

Comments:

Please acknowledge receipt by calling or email.

Note the attached letter from BOA which is in question as well as the bank account information. Please advise where to send the original copy of the subpoena and letter.

IN THE COURT OF THE SECOND JUDICIAL CIRCUIT, IN AND FOR LEON COUNTY, FLORIDA.

STATE OF FLORIDA

CASE NO.

DIF 11-3998

SPN

VS.

SUBPOENA DUCES TECUM

Defendant(s)/

THE STATE OF FLORIDA:

TO:

Bank of America

Legal Orders Processing 1425 NW 62nd Street

Ft. Lauderdale, Florida 33309

Fax: 404/532-3209

YOU ARE HEREBY COMMANDED to appear before Honorable State Attorney's Office, Second Judicial Circuit, 301 South Monroe Street, 4th Floor, Leon County Courthouse, Tallahassee to testify in the above-styled cause and to have with you at said time and place the following:

Reference Loan # 03517-41034 for Quality Health Plans, Inc. FEIN 59-3751408; please provide -

- 1. any and all information pertaining to account number 03517-41034, to include; authorized signatures, monthly statements from 01/01/2010 thru present, and deposit slips from 01/01/2011 thru present.
- any and all accounts in the name of Quality Health Plans, inc., FEIN 59-37511408
- 3 authenticity of the attached correspondence which was officially provided.

**Please contact Det. Michael G. Smith (850) 413-4038 or

Michael.Smith@myfloridacfo.com when records are ready for pick-up**

PURSUANT TO AN OFFICIAL CRIMINAL INVESTIGATION OF A SUSPECTED FELONY, YOU ARE NOT TO DISCLOSE THE EXISTENCE OF THIS REQUEST

You are subpoensed to appear by the following attorneys and unless excused from this subpoens by these attorneys or the Court, you shall respond to this subpoens as directed.

DATED on 8/11/11

Assistant State Attorney For the Court
State Attorney's Office

Jan Fucks

Exhibit H



OFFICE OF INSURANCE REGULATION

KEVIN M. MCCARTY COMMISSIONER Financial Services Colonission

RICK SCOT

JEPP ATWATER CHIEF FINANCIAL OFFICER

PAM BONDI ATTORNEY GENERAL

ADAM PUTNAM COMMISSIONER OF AGRICULTURE

July 15, 2011.

Ms. Sabiha Haider Khan, Vice President Quality Health Plans, Inc. 4010 Gunn Highway, Suite 220 Tampa, Florida 33618

RE: Quality Health Plans, Inc. (QHP)
May 31, 2011 monthly statements

Dear Ms. Khan:

The Office completed its initial review of the company's letters dated June 15, 2011 and June 22, 2011 regarding the December annual and March quarterly financial statements, respectively, including the May monthly statements. Based on these reviews, the Company needs to address the following issues:

- Company reported \$158,640 under Uncollected premiums and agents' balances in the course of
 collection, Line 15.1. According to your letter, the above mentioned amount referred only to
 the 2009 CMS unfunded receivables and will be non admitted in the June monthly statements
 as indicated in your letter of June 15, 2011, under item no. 1.b. Please confirm that these 2009
 CMS unfunded receivables will be non-admitted.
- 2. The company has been stating that Evergreen is reviewing the 2009 reinsurance receivables; however, no documentation has been submitted to the Office to show collectability from OneBeacon. Therefore, the Office directs the company to non-admit \$424,505 relating to the 2009 amount in the June monthly statements as specified in the Office's letter dated June 1, 2011 under item 2.f.
- 3. The company terminated the agreement with Envision on June 1, 2010. Since the termination, a year has passed and the parties are still waiting to select a final date; therefore, the Office does not consider this receivable to be qualified as an admitted asset and directs the company to non-admit the amount of \$4,659,601 in the June quarterly statement.

* Francise B. L. Tay * Francial analyst/examiner H * Life & Health Priancial Oversiont *
200 Hast Caries Street * Tallaharen, Florida 32399-0927 * (\$50) 413-2462 * Fax (\$50)488-7061
wobsite: https://lokeom * Street-by @doil-com

Affirmative Action / Beaul Coparticky Employe

Ms. Sabiha Khan July 15, 2011 Page 2 of 2

4. Referencing items no. 1 through 3 noted above, the Office has determined that these receivables do not qualify as an admitted asset per Section 541.35(1)(h), Florida Statutes, since they are not available for payment of losses and claims. Therefore, the Office is directing the company to non-admit the amount of \$5,242,746 (\$158,640 + \$424,505 + \$4,659,601). Non-admitting these amounts would cause the company to be insolvent. Therefore, this letter is providing the company with the 30 days notice referenced in Section 641.35(1), Florida Statutes to replace these receivables with admissible assets on or before the filing of the June quarterly statement which is due on August 15, 2011. Noncompliance of this directive would result in the company filing an insolvent financial statement requiring the Office to take administrative action.

Please provide a response via the REFS system using I/D# 128455 no later than July 25, 2011. If you have any questions, please call me at (850) 413-2462.

Sincerely.

Frances S. L.

Exhibit I

Profesions of Financial Statements
Unsudited
Management User Only

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OHP GROUP, INC.

Preliminary Financial Statements
Unaudited
Management Use Only

Ore Stoup, Inc.
Consolidated Financial Statements
Preliminary Income Statement Five Mouths Ended May 31, 2011

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IN THE CIRCUIT COURT OF THE SECOND JUDICIAL CIRCUIT, IN AND FOR LEON COUNTY, FLORIDA

State of Florida, ex rel., the Department of Financial Services of the State of Florida.

tne s	state of t	-iorida,
٧.	Relate	or, CASE NO: 2011-CA
QUA	LITY HE	EALTH PLANS, INC.,
	•	ondent,/
		ORDER TO SHOW CAUSE, INJUNCTION, AND NOTICE OF AUTOMATIC STAY
	THIS	CAUSE was considered on the Petition of the State of Florida, Department of
Fina	ncial Se	rvices (hereinafter the "Department") for an Order to Show Cause on the
арро	ointment	of a Receiver of Quality Health Plans Inc., (hereinafter the "Respondent") for
purp	oses of	liquidation. The Court, having considered the matter set forth in said Petition
and	otherwis	e being fully informed in the premises, finds as follows:
	1.	The Department has made a prima facie showing that Respondent meets
one	or more	of the statutory grounds for the appointment of the Florida Department of
Fina	ancial Se	rvices as Receiver by this Court.
	2.	That Respondent is or is about to become insolvent, in violation of
Sec	tions 63	1.061, Florida Statutes.
	2.	Respondent shall appear before the Honorable
Circ	uit Cour	t Judge, in Room, Leon County Courthouse, Tallahassee, Florida
at _		on, 2011, to show good cause if any, as to why the

Florida Department of Financial Services should not be appointed Receiver of

Respondent for the purposes of liquidation in accordance with Chapter 631, Part I, Florida Statutes. Respondent shall file its written response, along with any defenses it may have, to the Department's allegations no later than twenty (20) days after the service of this ORDER. Should the hearing date fall within thirty-five (35) days after the service of this ORDER, then Respondent's defenses are due fifteen (15) days prior to the hearing date set by this ORDER. Said response shall include a list of all witnesses; a summary of the testimony of each witness and dates when those witnesses will be available for deposition by the Department; and any and all evidence and copies of all documents to be presented on behalf of Respondent at the hearing.

3. Pursuant to Sections 631.041(3) and 631.041(4), Florida Statutes, all persons, firms, corporations, associations and Respondent's affiliates as defined by Section 631.011, Florida Statutes, and all other persons or entities within the jurisdiction of this Court, including but not limited to, Respondent and its officers, directors, stockholders, trustees, members, agents, and employees shall be enjoined and restrained from removing, destroying, or otherwise disposing of any documents, books, records, or assets of Respondent (or pertaining to Respondent); from doing, through acts of commission or omission, or permitting to be done any action which might waste or otherwise dispose of the books, records, and assets of, or directly or indirectly relating to the Respondent; from in any manner interfering with the Department or the conduct of these proceedings; from the removal, concealment or other disposition of the property, books, records, and accounts of, or directly or indirectly relating to, the Respondent; and from the commencing or prosecuting of any actions against the Respondent, or the obtaining of preferences, judgments, writs of attachment or

execution against Respondent or its property or assets. However, regulatory actions against Respondent by any regulatory body shall not be stayed or enjoined.

The Department is hereby authorized to conduct, at its discretion, an 4. investigation authorized by Section 631.391, Florida Statutes of Respondent and its affiliates, to uncover and make fully available to the Court the true state of Respondent's financial affairs. In furtherance of this investigation, Respondent and its parent corporation(s), its subsidiaries, and affiliates should be required to make all books, documents, accounts, records, and affairs, which either belong to or pertain to the Respondent, wherever located, available for full, free and unhindered inspection and examination by the Department during normal business hours (8:00 a.m. to 5:00 p.m.) Monday through Friday, from the date of this Order. This investigation shall include a full and complete examination of any and all reviews, compilations, audits or any other work of whatever nature performed by any accounting firm to include all work papers, on behalf of, related to or in any way connected with Respondent, its affiliates and/or Respondent's corporate structure and affiliations. Respondent and its affiliates are hereby ordered and enjoined to cooperate with the Department to the fullest extent required by Section 631.391, Florida Statutes. Such cooperation shall include, but not be limited to, the taking of oral testimony under oath of Respondent's officers, directors, managers, trustees, agents, adjusters, employees, or independent contractors of Respondent, its affiliates, and any other person who possesses any executive authority over, or who exercises any control over, any segment of the affairs of Respondent in both their official, representative and individual capacities and the production of all documents that are calculated to disclose the true state of Respondent's affairs.

- 5. Any officer, director, manager, trustee, agent, accountants, adjuster, employee, or independent contractor of Respondent, and any other person who possesses any executive authority over, or who exercises any control over, any segment of the affairs of Respondent shall fully cooperate with the Department as required by Section 631.391, Florida Statutes, and as set out in the preceding paragraph.
- 6. The failure of Respondent and its affiliates, and all other persons or entities within the jurisdiction of this Court, to cooperate with the Department's investigations as required by Section 631.391, Florida Statutes, or the failure to comply with this Order to Show Cause issued by this Court, shall result in the immediate entry of an order of rehabilitation.
- 7. Notice is hereby given that, pursuant to Section 631.041(1), Florida Statutes, the filing of the Department's initial petition herein operates as an automatic stay applicable to all persons and entities, other than the Receiver and other regulatory bodies, which shall be permanent and survive the entry of the order, and which prohibits:
- a. The commencement or continuation of judicial, administrative or other action proceeding against the insurer or against its assets or any part thereof;
- b. The enforcement of a judgment against the insurer or an affiliate, provided that such affiliate is owned by or constitutes an asset of Respondent, obtained either before or after the commencement of the delinquency proceeding;
 - Any act to obtain possession of property of the insurer;

- d. Any act to create, perfect or enforce a lien against property of the insurer, except a secured claim as defined in Section 631.011(21), Florida Statutes.
- e. Any action to collect, assess or recover a claim against the insurer, except claims as provided for under Chapter 631; and
- f. The set-off for offset of any debt owing to this insurer except offsets as provided in Section 631.281, Florida Statutes.
- 8. All Sheriffs and all law enforcement officials of this state shall cooperate with and assist the Receiver in the implementation of this Order.
- 9. The Officers and Directors of Respondent shall comply with the provisions of Section 626.9541(1)(w), Florida Statutes.

DONE and ORDERED in Chamb	ers at	the	Leon	County	Courthouse	in
Tallahassee, Leon County, Florida this	day	of		, 2011,		
	CIRCI	JIT JI	UDGE			

IN THE CIRCUIT COURT OF THE SECOND JUDICIAL CIRCUIT, IN AND FOR LEON COUNTY, FLORIDA

State of Florida, ex rel., the Department of Financial Services of the State of Florida,

Relator, v.		CASE NO: 2011-CA
QUALITY HEALTH PLANS, INC.,		
Respondent,	1	

ORDER APPOINTING THE FLORIDA DEPARTMENT OF FINANCIAL SERVICES AS RECEIVER FOR PURPOSES OF LIQUIDATION, INJUNCTION, AND NOTICE OF AUTOMATIC STAY

THIS CAUSE was considered on the Petition of the State of Florida, Department of Financial Services (hereinafter the "Department") for an Order to Show Cause on the appointment of a Receiver of Quality Health Plans, Inc., (hereinafter the "Respondent") for purposes of liquidation. The Court having reviewed the pleadings of record, having heard presentation and argument of counsel, and otherwise being fully informed in the premises, finds:

- 1. This Court has jurisdiction pursuant to Section 631.021(1), Florida Statutes, and venue is proper pursuant to Section 631.021(2), Florida Statutes.
- 2. Respondent is a corporation authorized pursuant to the Florida Insurance Code to transact business in the state of Florida as a health maintenance organization. Respondent's principal place of business is 4010 Gunn Highway, Suite 220, Tampa, Florida 33618.
- 3. Section 631.021(3), Florida Statutes, provides that a delinquency proceeding pursuant to Chapter 631, Florida Statutes, constitutes the sole and

exclusive method of liquidating, rehabilitating, reorganizing, or conserving a Florida domiciled health maintenance organization.

- 4. Pursuant to Sections 631.031 and 631.061, Florida Statutes, the Department is authorized to apply to this Court for an Order directing the Respondent to show cause why the Department should not be appointed Receiver of Respondent for purposes of liquidation under any of the grounds set out in Section 631.061, Florida Statues. The Department filed its Petition for Order to Show Cause, Injunction and Automatic Stay for Purposes of Liquidation ("Petition") on August 17, 2011.
- 5. Pursuant to Section 631.031(1), on August 15, 2011, Kevin McCarty, Commissioner of the Florida Office of Insurance Regulation, advised by letter to Florida's Chief Financial Officer Jeff Atwater that the Office had concluded grounds existed for the initiation of delinquency proceedings against Respondent.
- 6. Pursuant to Chapter 631 and this Court's Order to Show Cause, Injunction and Automatic Stay, a hearing was conducted on ______, 2011, wherein the Department and Respondent appeared to present evidence and argument related to the Department's allegations contained in its Petition.
- 7. Respondent is a health maintenance organization and has approximately 10,000 policyholders.
- 8. Pursuant to Section 631.061, Florida Statutes, this Court finds that it is in the best interests of Respondent, its creditors, and its members that the relief requested in the Petition be granted.
- 9. Respondent must be liquidated to protect the remaining assets of Respondent for the benefit of its policyholders, creditors and the public.

10. Accordingly, Respondent shall be placed into liquidation effective at _____ a.m./p.m. on _____ __, 2011.

THEREFORE, IT IS ORDERED AND ADJUDGED as follows:

- 11. The Department of Financial Services of the State of Florida is appointed Receiver of Respondent effective ______, 2011, at ____a.m./p.m. for purposes of liquidation.
 - 12. The Receiver shall be authorized and directed to:
- A. Conduct the business of Respondent and take all steps, as the Court may direct, toward the removal of the causes and conditions which have made this Order of Liquidation necessary and to take such further action, as the Receiver deems necessary or appropriate, to reform and revitalize the Respondent.
- B. Take immediate possession of all the property, assets, and estate, and all other property of every kind whatsoever and wherever located, belonging to Respondent, pursuant to Sections 631.101 and 631.141, Florida Statutes, including but not limited to: offices maintained by the Respondent, rights of action, books, papers, evidences of debt, bank accounts, savings accounts, certificates of deposit, stocks, bonds, debentures and other securities, mortgages, furniture, fixtures, office supplies and equipment, and all real property of Respondent, wherever situated, whether in the possession of Respondent or its officers, directors, trustees, employees, consultants, attorneys, agents, affiliates, or other persons.
- C. Employ and authorize the compensation of legal counsel, actuaries, accountants, clerks, consultants, and such assistants as it deems necessary, purchase or lease personal or real property as it deems necessary, and authorize the payment of

the expenses of these proceedings and the necessary incidents thereof, as approved by the Court, to be paid out of the funds or assets of the Respondent in the possession of the Receiver or coming into its possession.

- D. Reimburse such employees, from the funds of this receivership, for their actual necessary and reasonable expenses incurred while traveling on the business of this receivership.
- E. Not defend or accept service of process on legal actions wherein the Respondent, the Receiver, or the insured is a party defendant, commenced either prior to or subsequent to the order, without authorization of this Court; except, however, in actions where Respondent is a nominal party, as in certain foreclosure actions, and the action does not affect a claim against or adversely affect the assets of Respondent, the Receiver may file appropriate pleadings in its discretion.
- F. Commence and maintain all legal actions necessary, wherever necessary, for the proper administration of this receivership proceeding.
- G. Collect all debts that are economically feasible to collect which are due and owing to the Respondent.
- H. Deposit funds and maintain bank accounts in accordance with Section 631.221, Florida Statutes.
- I. Take possession of all Respondent's securities and certificates of deposit on deposit with the Chief Financial Officer of Florida, if any, and convert to cash as much as may be necessary, in its judgment, to pay the expenses of administration of this receivership or otherwise best benefit the estate.

- J. Apply to this Court for further instructions in the discharge of its duties as may be necessary.
- K. For purposes of this Order, the term "affiliate" shall be defined in accordance with Section 631.011(1), Florida Statutes.

IT IS FURTHER ORDERED AND DIRECTED:

- 13. Any officer, director, manager, trustee, administrator, attorney, agent, accountant, actuary, broker, employee, adjuster, independent contractor, or affiliate of Respondent and any other person who possesses or possessed any executive authority over, or who exercises or exercised any control over, any segment of Respondent's affairs or the affairs of its affiliates is required to fully cooperate with the Receiver, pursuant to Section 631.391, Florida Statutes. Any person who fails to cooperate with the Receiver, interferes with the Receiver, or fails to follow the instructions of the Receiver, may be excluded from the building where the Respondent's offices are located at the Receiver's discretion.
- 14. Title to all property, real or personal, all contracts, rights of action and all books and records of Respondent, wherever located, is vested in the Receiver pursuant to Section 631.141, Florida Statutes.
- 15. The Receiver is granted all of the powers of the Respondent's directors, officers, and managers, whose authority shall be suspended, except as such powers are re-delegated in writing by the Receiver. The Receiver has full power to direct and manage the affairs of Respondent, to hire and discharge employees, and to deal with the property and business of the Respondent.

- 16. All attorneys employed by Respondent as of the date of the Order, within ten (10) days of receiving notice of this Order, are required to report to the Receiver on the name, company claim number and status of each file they are handling on behalf of the Respondent. Said report should also include an accounting of any funds received from or on behalf of the Respondent. All attorneys employed by Respondent are advised that pursuant to Sections 631.011(17) and 631.011(21), Florida Statutes, a claim based on mere possession does not create a secured claim and all attorneys employed by Respondent, pursuant to In Re the Receivership of Syndicate Two, Inc., 538 So.2d 945 (Fla. 1st DCA 1989), who are in possession of litigation files or other material, documents or records belonging to or relating to work performed by the attorney on behalf of Respondent are required to deliver such litigation files, material, documents or records intact and without purging to the Receiver, on request, notwithstanding any claim of a retaining lien which, if otherwise valid, should not be extinguished by the delivery of these documents.
- and/or collected premiums on behalf of the Respondent are required to account for and pay all premiums and commissions unearned due to cancellation of policies in the normal course of business owed to the Respondent directly to the Receiver within thirty (30) days of demand by the Receiver or appear before this Court to show cause, if any they may have, as to why they should not be required to account to the Receiver or be held in contempt of Court for violation of the provisions of the Order. No agent, broker, premium finance company or other person should use premium monies owed to the

Respondent for refund of unearned premium or for any purpose other than payment to the Receiver.

- 18. Any premium finance company, which has entered into a contract to finance a premium for a policy, which has been issued by the Respondent, is required to pay any premium owed to the Respondent directly to the Receiver.
- 19. Reinsurance premiums due to or payable by the Respondent shall be remitted to, or disbursed by, the Receiver. The Receiver shall handle reinsurance losses recoverable or payable by the Respondent. All correspondence concerning reinsurance shall be between the Receiver and the reinsuring company or intermediary.
- 20. Upon request by the Receiver, any company providing telephonic services to the Respondent is directed to provide a reference of calls from the number presently assigned to the Respondent to any such number designated by the Receiver or perform any other services or changes necessary to the conduct of the receivership.
- 21. Any bank, savings and loan association, financial institution or other person which has on deposit, in its possession, custody or control any funds, accounts and any other assets of the Respondent is directed to immediately transfer title, custody and control of all such funds, accounts and other assets to the Receiver. The Receiver shall be authorized to change the name of such accounts and other assets, withdraw them from such bank, savings and loan association or other financial institution, or take any lesser action necessary for the proper conduct of this receivership. No bank, savings and loan association or other financial institution shall be permitted to exercise any form of set-off, alleged set-off, lien, any form of self-help whatsoever, or refuse to transfer any funds or assets to the Receiver's control without permission of this Court.

- 22. Any entity furnishing telephone, water, electric, sewage, garbage or trash removal services to the Respondent is required to maintain such service and transfer any such accounts to the Receiver as of the date of the Order, unless instructed to the contrary by the Receiver.
- 23. Any data processing service, which has custody or control of any data processing information and records including but not limited to source documents, data processing cards, input tapes, all types of storage information, master tapes or any other recorded information relating to the Respondent is directed to transfer custody and control of such records to the Receiver. The Receiver shall be authorized to compensate any such entity for the actual use of hardware and software, which the Receiver finds to be necessary to this proceeding. Compensation should be based upon the monthly rate provided for in contracts or leases with Respondent which was in effect when this proceeding was instituted, or based upon such contract as may be negotiated by the Receiver, for the actual time such equipment and software is used by the Receiver.
- 24. The United States Postal Service shall be directed to provide any information requested by the Receiver regarding the Respondent and to handle future deliveries of Respondent's mail as directed by the Receiver.
- 25. All insurance policies, bonds or similar contracts of coverage issued by the Respondent shall remain in full force and effect until they are cancelled.
- 26. All affiliated companies and associations shall make their books and records available to the Receiver, to include all records located in any premises occupied by said affiliate, whether corporate records or not, and to provide copies of

any records requested by the Receiver whether or not such records are related to Respondent. The Receiver shall have title to all policy files and other records of, and relating to Respondent, whether such documents are kept in offices occupied by an affiliate company or any other person, corporation, or association. The Receiver shall be authorized to take possession of any such records, files, and documents, and to remove them to any location in the Receiver's discretion. Any disputed records shall not be withheld from the Receiver's review, but should be safeguarded and presented to this Court for review prior to removal by the Receiver.

- 27. The Receiver shall have complete access to and administrative control of all information technology resources of the Respondent and its affiliates at all times including, but not limited to, Respondent's computer hardware, software and peripherals. Each affiliate shall be given reasonable access to such records for the purpose of carrying out its business operations.
- 28. Any person, firm, corporation or other entity having notice of the Order that fails to abide by its terms is directed to appear before this Court to show good cause, if any they may have, as to why they should not be held in contempt of Court for violation of the provisions of this Order.
- 29. Pursuant to Sections 631.041(3) and (4), Florida Statutes, all persons, firms, corporations and associations within the jurisdiction of this Court, including, but not limited to, Respondent and its officers, directors, stockholders, members, subscribers, agents and employees, are enjoined and restrained from the further transaction of the insurance business of the Respondent; from doing, doing through omission, or permitting to be done any action which might waste or dispose of the

books, records and assets of the Respondent; from in any means interfering with the Receiver or these proceedings; from the transfer of property and assets of Respondent without the consent of the Receiver; from the removal, concealment, or other disposition of Respondent's property, books, records, and accounts; from the commencement or prosecution of any actions against the Respondent or the Receiver together with its agents or employees, the service of process and subpoenas, or the obtaining of preferences, judgments, writs of attachment or garnishment or other liens; and, from the making of any levy or execution against Respondent or any of its property or assets. Notwithstanding the provisions of this paragraph, the Receivers should be permitted to accept and be subpoenaed for non-party production of claims files in its possession, including medical records, which may be contained therein. In such cases, the requesting party must submit an affidavit to the Receiver stating that notice of the nonparty production was appropriately issued and provided to the patient and that the patient was given the opportunity to object and either did not object to the non-party production, or objected and the Court overruled the objection, in which case a copy of the Court's ruling must be attached to the affidavit. The Receiver should be authorized to impose a charge for copies of such claim files pursuant to the provisions of Sections 119.07(1)(a), and 624.501, Florida Statutes.

- 30. All subsidiaries, affiliates, parent corporations, ultimate parent corporations, and any other business entity affiliated with Respondent agree to fully cooperate with the Receiver in the effort to rehabilitate Respondent.
- 31. All subsidiaries, affiliates, parent corporations, ultimate parent corporations, and any other business entity affiliated with Respondent having any

interest in the building located at 4010 Gunn Highway, Suite 220, Tampa, Florida 33618 or any other facility in which Respondent may operate, agree to make available, at that location and at no charge to the Receiver or to Respondent, office space, and related facilities (telephone service, copiers, computer equipment and software, office supplies, parking, etc.) to the extent deemed necessary by the Receiver in its sole discretion.

- 32. All subsidiaries, affiliates, parent corporations, ultimate parent corporations, and any other business entity affiliated with Respondent having any interest in the computer equipment and software currently used by or for Respondent shall make such computer equipment and software available to the Receiver at no charge to the Receiver or Respondent to the extent deemed necessary by the Receiver in its sole discretion.
- Respondent was a party shall be cancelled and stand cancelled unless specifically adopted by the Receiver within ninety (90) days of the date of this Order or from the date of the Receiver's actual knowledge of the existence of such contract, whichever is later. "Actual Knowledge" means the Receiver has in its possession the original of a written contract to which the Respondent is a party, and the Receiver has notified the vendor in writing acknowledging the existence of the contract. Any vendor, including but not limited to, any and all employees / contractors of insurer, claiming the existence of a contractual relationship with the insurer shall provide notice to the Receiver of such relationship. This notice shall include any and all documents and information regarding the terms and conditions of the contract, including a copy of the written contract between the vendor and the insurer, if any, what services or goods were

provided pursuant to the contract, any current, future and/or past due amounts owing under the contract, and any supporting documentation for third party services or goods provided. Failure to provide the required information may result in vendors' contractual rights not being recognized by the Receiver. The rights of the parties to any such contracts are fixed as of the date of the Order and any cancellation under this provision shall not be treated as an anticipatory breach of such contracts.

CONTINUATION OF INVESTIGATION

The Receiver shall be authorized to conduct an investigation as 34. authorized by Section 631.391, Florida Statutes, of Respondent and its affiliates, as defined above, to uncover and make fully available to the Court the true state of Respondent's financial affairs. In furtherance of this investigation, Respondent's parent corporations, its subsidiaries, and affiliates are required to make all books, documents, accounts, records, and affairs, which either belong to or pertain to the Respondent, available for full, free and unhindered inspection and examination by the Receiver during normal business hours (8:00 a.m. to 5:00 p.m.) Monday through Friday, from the date of the Order. Respondent and the above-specified entities are required to cooperate with the Receiver to the fullest extent required by Section 631.391, Florida Statutes. Such cooperation should include, but not be limited to, the taking of oral testimony under oath of Respondent's officers, directors, managers, trustees, agents, adjusters, employees, or independent contractors of Respondent, its affiliates and any other person who possesses any executive authority over, or who exercises any control over, any segment of the affairs of Respondent in both their official, representative and individual capacities and the production of all documents that are calculated to disclose the true state of Respondent's affairs.

- 35. Any officer, director, manager, trustee, administrator, attorney, agent, accountant, actuary, broker, employee, adjuster, independent contractor, or affiliate of Respondent and any other person who possesses or possessed any executive authority over, or who exercises or exercised any control over, any segment of the affairs of Respondent or its affiliates is directed to fully cooperate with the Receiver as required by Section 631.391, Florida Statutes, and as set out in the preceding paragraph. Upon receipt of a certified copy of the Order, any bank or financial institution is directed to immediately disclose to the Receiver the existence of any accounts of Respondent and any funds contained therein and any and all documents in its possession relating to Respondent for the Receiver's inspection and copying.
- 36. All Sheriffs and all law enforcement officials of this state shall cooperate with and assist the Receiver in the implementation of this Order.
- 37. In the event the Receiver determines that reorganization, consolidation, conversion, reinsurance, merger, or other transformation of the Respondent is appropriate, the Receiver shall prepare a plan to effect such changes and submit the plan to this Court for consideration.
- 38. Upon petition by the Receiver stating that further efforts to rehabilitate Respondent would be useless, this Court will consider entry of an order of liquidation of Respondent.

NOTICE OF AUTOMATIC STAY

39. Notice is hereby given that, pursuant to Section 631.041(1), Florida Statutes, the filing of the Department's initial petition herein operates as an automatic stay applicable to all persons and entities, other than the Receiver, which shall be permanent and survive the entry of the order, and which prohibits:

,	Α.	The	commencement	or	continuation	of	judicial,	administrative	or
other action	or proc	eedin	g against the insu	ıreı	r or against its	as	sets or a	ny part thereo	f;

- B. The enforcement of a judgment against the insurer or an affiliate obtained either before or after the commencement of the delinquency proceeding;
 - C. Any act to obtain possession of property of the insurer;
- D. Any act to create, perfect or enforce a lien against property of the insurer, except a secured claim as defined in Section 631.011(21), Florida Statutes;
- E. Any action to collect, assess or recover a claim against the insurer, except claims as provided for under Chapter 631;
- F. The set-off or offset of any debt owing to the insurer except offsets as provided in Section 631.281, Florida Statutes.
- 40. This Court retains jurisdiction of this cause for the purpose of granting such other and further relief as from time to time shall be deemed appropriate.

	DONE	and	ORDERED	in	Chambers	at	the	Leon	County	Courthouse	in
Talla	ahassee, l	Leon (County, Florid	la t	his c	lay	of		, 2011.		

CIRCUIT JUDGE