



DEPARTMENT OF FINANCIAL SERVICES

Division of Rehabilitation and Liquidation
www.floridainsurancereceiver.org

POLICY NUMBER
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Si necesita una versión en español de este aviso, visite el sitio web de la
División de Rehabilitación y Liquidación www.floridainsurancereceiver.org
(If you need a Spanish version of this notice, visit the Receiver's website at www.floridainsurancereceiver.org)

NOTICE TO POLICYHOLDER – April 23, 2010

Regarding the Rehabilitation and subsequent Liquidation of Northern Capital Insurance Company and Offer of New Coverage

Dear Policyholder:

This letter is being sent to you because records indicate that you are or have recently been a policyholder of Northern Capital Insurance Company ("NCIC") with homeowners' insurance coverage. Please note that as a result of various company name changes and mergers, you are considered an NCIC policyholder if your policy indicates that it was issued by NCIC, Northern Capital Select Insurance Company, or Landmark One Insurance Company.

On April 12, 2010, NCIC was ordered into receivership for purposes of rehabilitation by the Second Judicial Circuit Court in Leon County, Florida. The Florida Department of Financial Services is the court appointed Receiver of NCIC. The company admitted that it is insolvent and consented to the receivership. At the same time the Court entered the rehabilitation order, the Court also entered an order liquidating NCIC effective May 1, 2010. The Department requested the combination of the rehabilitation, followed directly by the effective May 1, 2010 liquidation of NCIC, primarily in order to allow the Department and NCIC's agents additional time to assist the NCIC policyholders in obtaining replacement property and casualty insurance coverage prior to the beginning of the 2010 hurricane season. Copies of the rehabilitation and liquidation orders for NCIC are available on the Receiver's website, www.floridainsurancereceiver.org, along with additional information regarding receivership proceedings. Please check the Receiver's website regularly for updated information.

CONTACT INFORMATION FOR NCIC DURING REHABILITATION:

Policy/underwriting related questions: For homeowners' policies, contact your agent or call NCIC's customer service department at 1-888-449-0140.

Claims issues: To file a new claim or to check on the status of a pending claim, please contact your agent or call NCIC at 1-800-396-1840.

POLICY CANCELLATION UNDER LIQUIDATION ORDER:

Under the May 1, 2010 Liquidation Order, all policies are cancelled effective 11:59:59 p.m. on May 30, 2010, unless otherwise terminated prior to that date. Upon liquidation, property and casualty insurance policies are covered by the Florida Insurance Guaranty Association for a period of no more than 30 days and subject to the limits provided in Florida Statute. See below for further details. Until 11:59:59 p.m. on May 30, 2010, please continue to call NCIC's customer service department at 1-888-449-0140 for all questions relating to NCIC policy and coverage issues.

OFFER OF REPLACEMENT INSURANCE COVERAGE FOR SELECTED NCIC POLICYHOLDERS FROM AMERICAN INTEGRITY INSURANCE COMPANY:

Prior to receivership, the Florida Office of Insurance Regulation arranged with American Integrity Insurance Company of Florida ("American Integrity") to provide an offer of replacement insurance coverage to selected NCIC policyholders with homeowners' insurance coverage. **You are among the NCIC policyholders who are eligible to receive this offer from American Integrity.** Please see the enclosed introductory letter from American Integrity with more details regarding the company's offer. The agreement with American Integrity benefits the selected policyholders in that it offers a potentially smoother transition of the policies to another insurance company and also benefits the NCIC creditors in that American Integrity will pay the NCIC estate set amounts under the agreement for policies retained by the insurer.

American Integrity is able to offer you insurance coverage which would become immediately effective upon the cancellation of your policy with NCIC. American Integrity is an authorized insurer in Florida and has a Demotech, Inc., Financial Stability Rating of "A," which meets the needs of most mortgage lenders.

The Receiver and American Integrity have sent separate notices to NCIC's agents regarding the impact of the receivership and American Integrity's offer of continued coverage. **IF YOU HAVE NOT ALREADY TALKED WITH YOUR AGENT ABOUT THESE MATTERS, PLEASE CONTACT YOUR AGENT IMMEDIATELY TO TAKE ADVANTAGE OF THE AMERICAN INTEGRITY OFFER OR OTHERWISE OBTAIN REPLACEMENT INSURANCE COVERAGE SO THAT YOU DO NOT HAVE ANY LAPSE IN INSURANCE COVERAGE AFTER THE CANCELLATION OF YOUR NCIC HOMEOWNERS POLICY.** Your agent is best able to advise you as to your insurance options.

PREMIUM ISSUES:

Until directed otherwise, if you have an installment payment plan with NCIC, you should continue to pay premiums as usual in order to continue your insurance coverage with NCIC until 11:59:59 p.m. on

May 30, 2010. Upon liquidation, the Florida Insurance Guaranty Association (“FIGA”) is responsible for paying claims for premium refunds/unearned premium. A \$100 statutory deductible will be taken from the amount owed. If the premium refund due is \$100 or less, a refund will not be processed by or on behalf of FIGA. A policyholder may have a claim in the NCIC liquidation proceeding for the \$100 deductible or the gross refund less than \$100. The Receiver will update its website, www.floridainsurancereceiver.org, with details regarding the processing and payment of the premium refunds as this information becomes available.

POST LIQUIDATION CLAIMS ISSUES (FOR LOSSES INCURRED PRIOR TO 11:59:59 P.M. ON MAY 30, 2010):

With the entry of the May 1, 2010, Liquidation Order, the Florida Insurance Guaranty Association (“FIGA”) will be activated to help pay outstanding claims for property and casualty policies. The processing and payment of pending covered claims will be made by FIGA (subject to the lesser of policy limits or FIGA’s maximum cap) after the liquidation date. The maximum amount FIGA will cover is \$300,000 with special limits applying to (1) damages to structure and contents on homeowners’ claims and (2) condominium and homeowners’ association claims. For damages to structure and contents on homeowners’ claims, the FIGA cap is an additional \$200,000. For condominium and homeowners’ association claims the cap will be \$100,000 multiplied by the number of units in the association. No claim will be paid in excess of this cap. All claims are subject to a \$100 deductible over and above any deductible identified in the NCIC policy. A policyholder may file a claim in the NCIC receivership for the \$100 deductible and for amounts over the cap. The Receiver will provide instructions for filing a claim in the liquidation proceeding. For additional general information regarding FIGA, please visit the guaranty association’s website at www.figafacts.com. After May 1, 2010, contact information will be posted on the Receiver’s website, www.floridainsurancereceiver.org, for claimants to use in contacting the Florida Insurance Guaranty Association to check on the status of their claims and/or report new claims. **Before May 1, 2010, please do not contact FIGA for any matters relating to NCIC since FIGA will not assume the handling of claims until that date.**

Claims Filing Deadline: Please note that under the May 1, 2010 Liquidation Order, the deadline for filing claims in the NCIC receivership is 11:59 p.m. on April 30, 2011. Instructions on filing a claim in the NCIC liquidation proceeding will be posted on the Receiver’s website, www.floridainsurancereceiver.org, after the liquidation date. In accordance with Section 631.68, Florida Statutes, the deadline for settling a claim or filing suit against FIGA is April 30, 2012 (i.e., one year after the Receiver’s claim filing deadline).

CONTACTING THE RECEIVER:

Please contact the Receiver by using the “Contact Us” form at the Receiver’s website, www.floridainsurancereceiver.org if you have any non-claims related questions regarding the receivership (for claims questions, please refer to the phone numbers provided above). You may also contact the Florida Department of Financial Services, as Receiver, at (850) 413-3081 or toll free at 1-800-882-3054 (for Florida residents only).



Dear NCIC Policyholder:

American Integrity Insurance Company of Florida (American Integrity) would like to invite you to become a policyholder. As you are probably aware, your insurance policy with Northern Capital Insurance Company will expire by May 30, 2010, by court order. American Integrity is prepared to write you a new homeowner's policy the moment your policy with Northern Capital ceases.

Your agent is aware of our offer, and will continue to represent you, regardless of your choice. If you allow us to rewrite your policy to American Integrity, your coverage will become effective May 31, 2010. American Integrity is a financially strong company and we believe you should carefully consider making us your next home insurance company, for the following important reasons:

- American Integrity specializes in writing property insurance for over 85,000 Floridians and is committed to the Florida marketplace.
- American Integrity provides superior customer service, efficient and fast policy service, and expedited claims handling.
- American Integrity holds a Financial Stability Rating of A (*Exceptional*) from Demotech, a nationally known rating service and the leading rating organization for Florida-based property insurance companies. American Integrity has a surplus of over \$25 million and an exceedingly responsible reinsurance program.
- American Integrity has flexible coverage options to meet a wide range of insurance needs.
- Your current policy will be rewritten without any lapse in coverage

If you have specific coverage or other questions, please call your insurance agent directly. For general questions about American Integrity Insurance Company, please call 1-866-663-8812 Monday through Friday, from 8:30 am to 5:30 pm EST, or you can visit our website at www.aiicfl.com to learn more about our company and our commitment to you.

Here is what YOU need to do to take advantage of our offer:

- 1) Look for your policy to arrive in the mail by May 15, 2010.**
- 2) American Integrity's flexible payment options include quarterly, semi-annual, and annual installment payment plans to assist you with budgeting your premiums, which will all be indicated in your policy when it arrives by May 15th.**
- 3) Once you receive your policy package from us, please make sure your payment arrives on or before June 30, 2010, so we have confirmation of your acceptance, and we know we are now responsible for covering your home and family.**
****NOTE: We will provide much more information, INCLUDING ADDRESS FOR PREMIUM PAYMENT, along with further instructions and several resources to you inside the policy package you receive from us.***
- 4) Please call your agent if you have any questions about your coverage elections.**

We look forward to providing you high levels of service as your insurance company.

Sincerely,

Robert C. Ritchie
President and CEO

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