



CHIEF FINANCIAL OFFICER
JIMMY PATRONIS'
RUNDOWN
FLORIDA DEPARTMENT OF FINANCIAL SERVICES

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Floridians,

With Tropical Storm Eta bringing heavy rain, wind, and storm surge to many of our coastal communities, I am encouraging everyone impacted by the storm to utilize my Insurance Consumer Helpline. Helpline specialists can answer insurance-related questions, work with consumers to review their policy and understand their coverage. Additionally, insurance specialists can also help file a claim for damage and offer support if you are having trouble communicating with your insurance company. You can call the toll-free helpline at **1-877-MY-FL-CFO (693-5236)**, to talk to a knowledgeable insurance specialist Monday-Friday 8 a.m. to 5 p.m. or visit [MyFloridaCFO.com](https://www.myfloridacfo.com).

Four Tips on Documenting Flood Damage and Clean up:

1. Take photos and videos of the damage, including structural and personal property damage on the inside and outside of your home, before discarding items. Remember to take photos of the insides of closets and cabinets. Your adjuster will need evidence of the damage to prepare your claim.
2. Take photos of the serial numbers for large appliances, such as washers, dryers, and refrigerators.
3. If possible, provide receipts to your adjuster to document damaged property for your flood claim.
4. Keep samples of carpeting, wallpaper, furniture upholstery, window treatments, and other items for your adjuster. The type and quality of material may impact the amount of your claim.



Lastly, I also announced that more than \$27 million in unclaimed property was returned to Floridians in the month of October 2020. My mission as Florida's CFO is to return every last cent back to its rightful owners, and I am committed to ensuring that happens. I encourage you to search now at [FLTreasureHunt.gov](https://www.FLTreasureHunt.gov).

Sincerely,

Jimmy Patronis
Chief Financial Officer
State of Florida

Stay Connected



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Jimmy Patronis ✓
@JimmyPatronis



On Veterans Day, we stand together to honor our servicemembers past & present. With more than 1.5 million veterans, I'm proud that Florida is recognized as one of the most veteran friendly states in the nation. God bless you all and [#ThankyouforYourService](#) 🇺🇸



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