

Presented by the Department of Financial Services

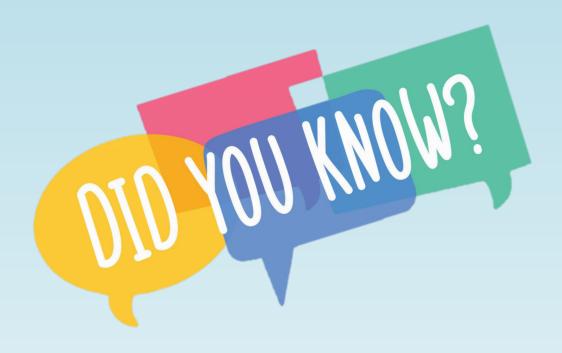
# Agenda

- Welcome
- What is FLIPS?
- Change Impacts
- Demo
- Change Support Network
- Next Steps
- Questions?





## Case for Change

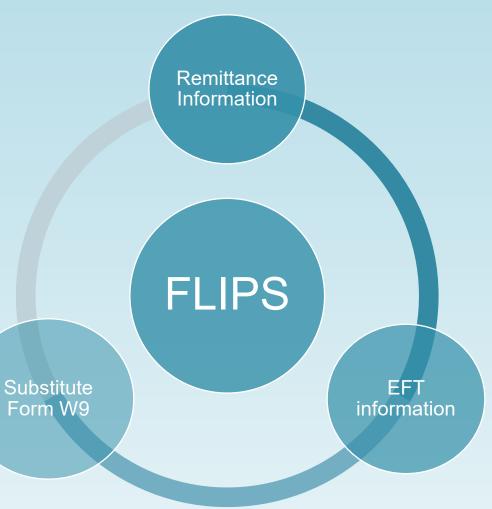


- EFT Authorization requests take approximately 6-8 weeks to approve
- Approximately 55 % of the EFT Authorization requests submitted are returned
- Less than 50% of payee payments are issued by EFT
- Approximately 4,500 duplicate warrants were issued last FY



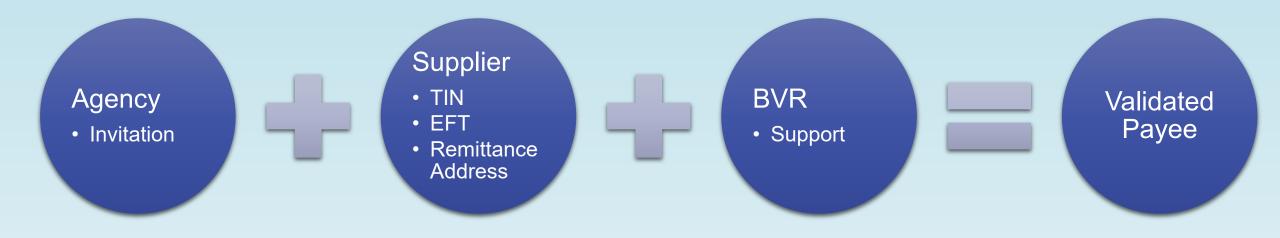
#### What is FLIPS?

- Florida Integrated Payee System (FLIPS)
- Central location for approved payees
- Replaces manual processes
  - Submission of paper forms
  - Information validations
  - Collection of Substitute Form W9
- Registration and validation are required for a payee to receive payment





## **FLIPS Process**







# **Policy Changes**

## **Policy Changes**

- Once FLIPS is live in the Spring 2026
  - o Payees will be added to FLAIR by BVR.
- Once Florida PALM is live
  - Supplier file will interface with FLIPS.
  - MFMP will not send supplier information to Florida PALM.
- Financial Policy page:
  - https://myfloridacfo.com/division/aa/division-calendar/financial-policy
- FLIPS information page:
  - https://myfloridacfo.com/division/aa/agency-operations/flips





# **Invitation Demonstration**



■ Welcome Sarah.Singletary@myfloridacfo.com

Home Payee ▼

Powered by apexportal<sub>®</sub>

Welcome to the State of Florida Integrated Payee System. This system allows you to review and maintain selected information on your company 24 hours a day, seven days a week. For further assistance, please contact State of Florida support at +1 850-413-5517 or email us at FloridaPayee.portal.support@myfloridacfo.com.

#### Registration





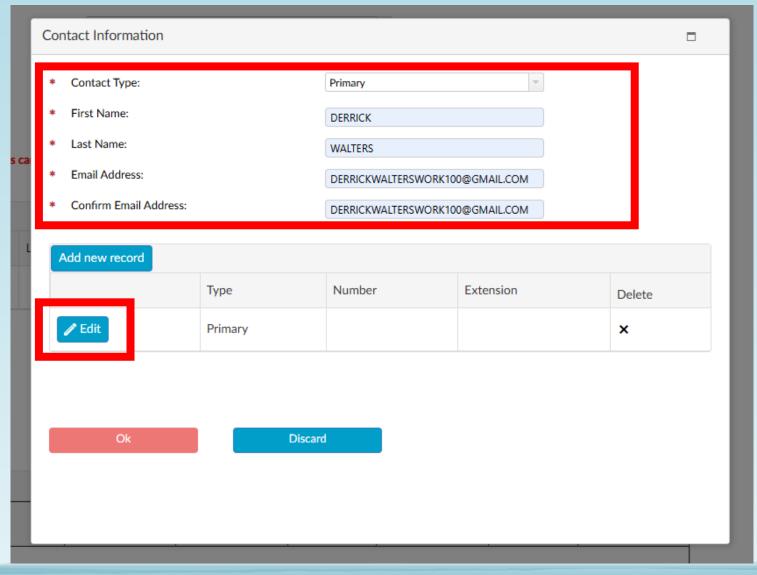




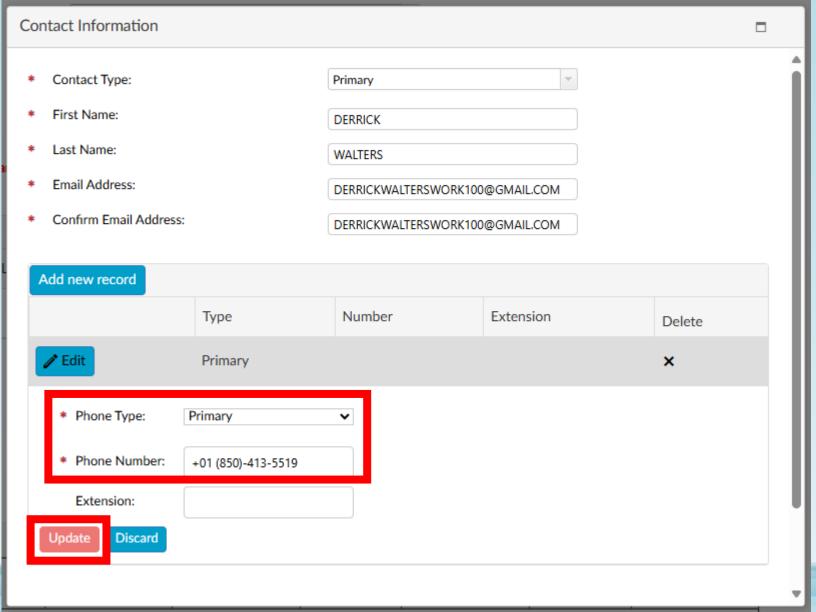
Payee Invitation Form								
Please search existing suppliers by clicking on the "Payee" Tab and "All Payees" prior to inviting a new payee.								
* Payee Country:		United States	▼					
* Payee Name:								
Doing Business As Name:								
* Payee Type:		Payee	▼					
Is this a High Priority Request:		No	▼					
Company Website:								
Paginiant Types		Select a value	<b>\_</b>					
Recipient Type:		Select a value						
Payee Contact Information	Pavee Contact Information							
•								
Please click "Edit" to update the primary contact information. Additional contacts can be added by clicking "Add New Record"								
Add new record								
	First Name	Last Name	Contact Type	Email				
<b>∕</b> Edit			Primary					

**Document Upload Grid** 

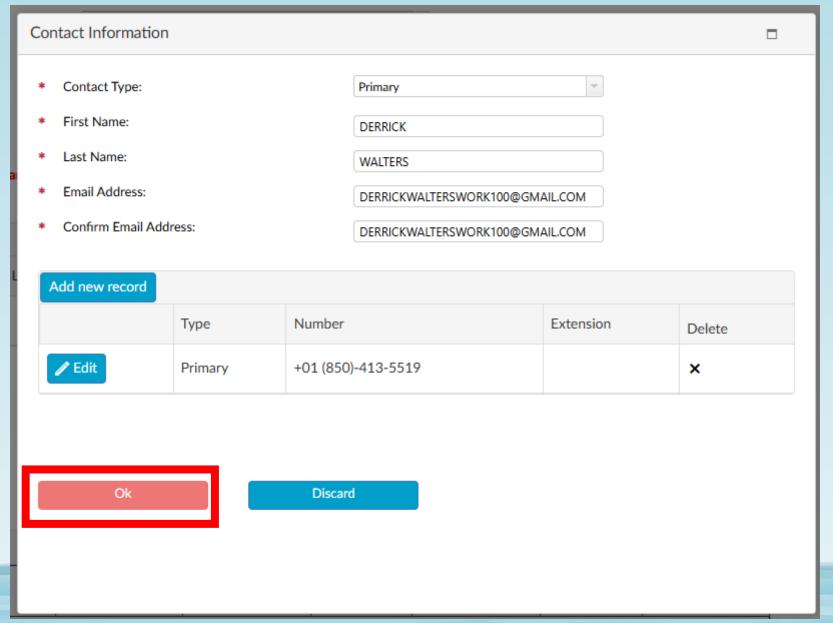






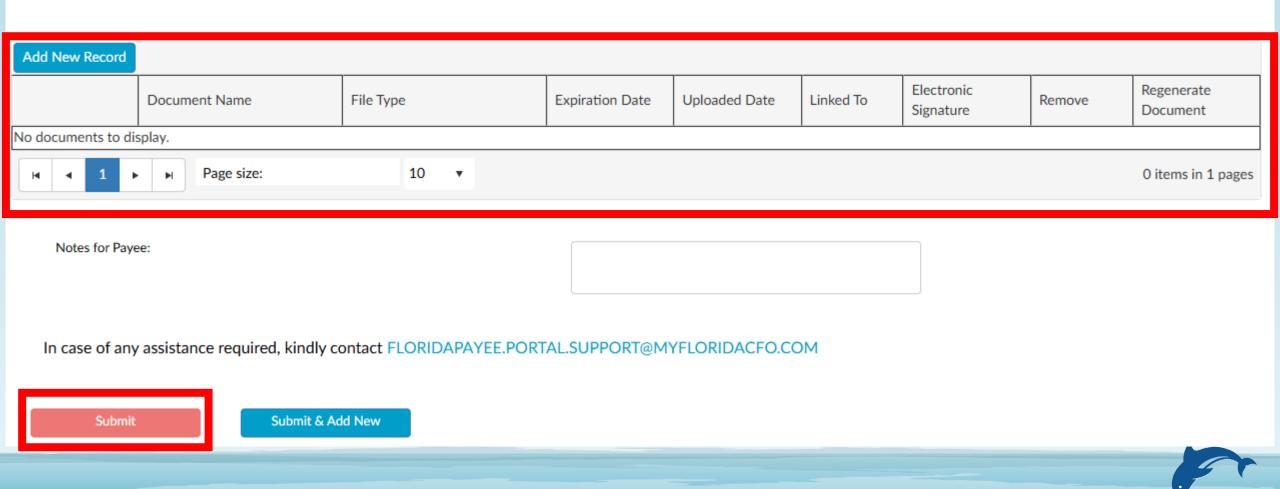




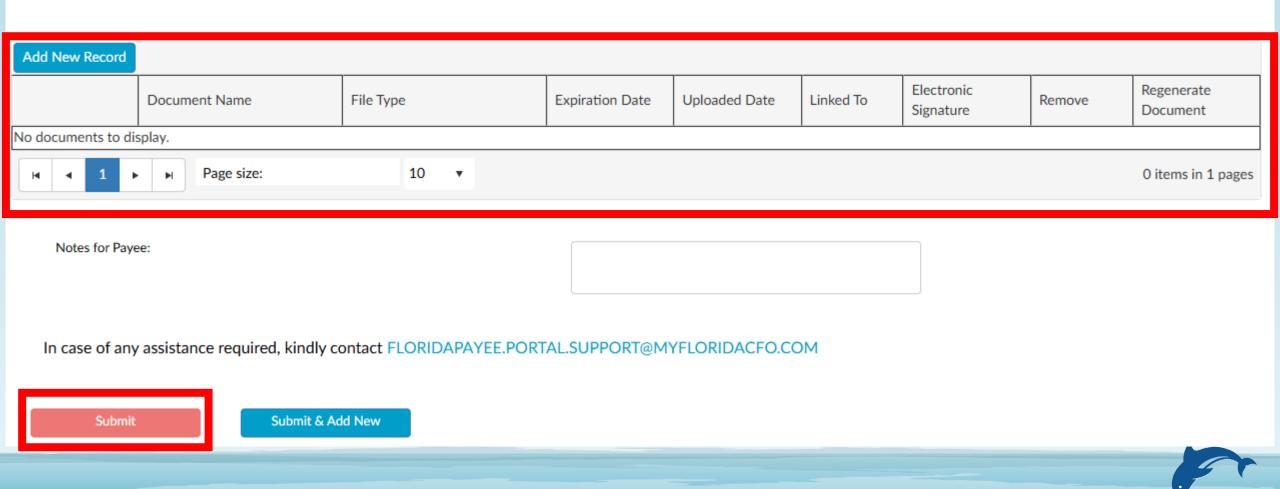




**Document Upload Grid** 



**Document Upload Grid** 



100343	UnAssigned		×	Pending Invitation	PAYEE	Physical	derrickadmin	8/26/2025 2:19:40 PM	derrickadmin
100196	FLOWERS CONSULTING LLC	FLOWERS CONSULTING, LLC	<b>⊘</b>	Pending ERP	PAYEE	Physical	derrickadmin	7/30/2025 10:54:47 AM	system
100196	FLOWERS CONSULTING LLC	FLOWERS CONSULTING, LLC	<b>⊗</b>	Pending ERP	PAYEE	Payment Remittance	derrickadmin	7/30/2025 10:54:47 AM	system
100332	OFFICEMAX	OFFICEMAX	×	Pending Finance Approval	PAYEE	Physical	derrickadmin	8/25/2025 3:38:16 PM	DERRICKWALTER
100332	OFFICEMAX	OFFICEMAX	×	Pending Finance Approval	PAYEE	Payment Remittance	derrickadmin	8/25/2025 3:38:16 PM	DERRICKWALTER
100331	UnAssigned		<b>※</b>	Pending Invitation	PAYEE	Physical	derrickadmin	8/25/2025 3:09:07 PM	derrickadmin
100154	FOREST TREE PLANTING SERVICE LLC		$\bigcirc$	Pending ERP	PAYEE	Physical	derrickadmin	7/28/2025 10:01:07 AM	system
100154	FOREST TREE PLANTING SERVICE LLC		<b>⊘</b>	Pending ERP	PAYEE	Payment Remittance	derrickadmin	7/28/2025 10:01:07 AM	system
100321	UnAssigned		×	Pending Invitation	PAYEE	Physical	derrickadmin	8/22/2025 10:16:38 AM	derrickadmin



# Payee Registration Demonstration



# Payee Email

Reference: 100314 - TRAIN INC

Dear DERRICK WALTERS,

You are receiving this message because TRAIN INC has been invited to do business with FloridaPayee. FloridaPayee has partnered with apexanalytix to develop the FloridaPayee Portal. The FloridaPayee Portal allows you to manage your profile, including address and banking information, directly in the FloridaPayee Portal.

You have been identified as the primary contact to manage the profile for TRAIN INC.

To issue purchase orders and/or payments to you, it is necessary for you to complete your profile in the FloridaPayee Portal.

Please promptly follow these instructions to complete your profile:

1. Click the below link to create your password.

CHANGE PASSWORD

#### This link will expire in 7 days.

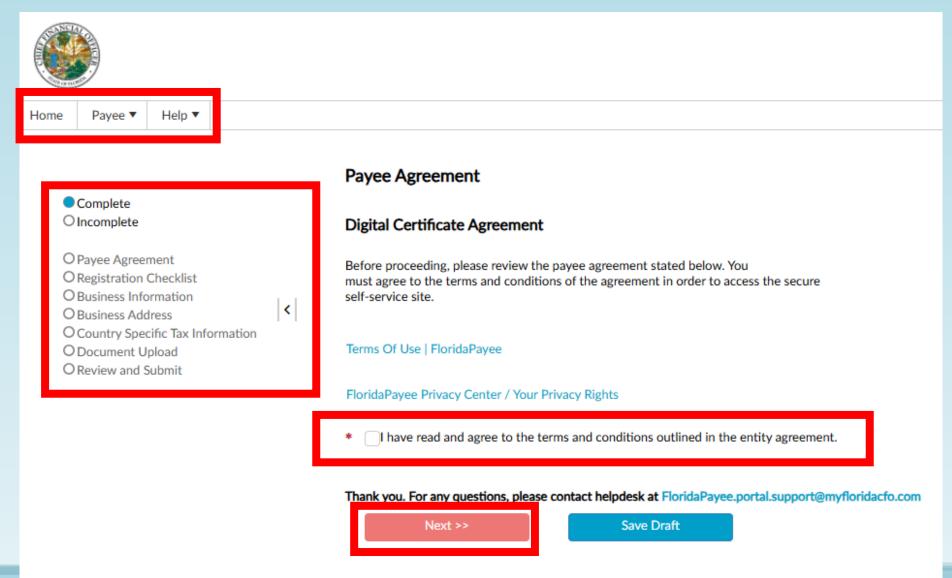
2. Log in using the username listed below and your newly created password.

Username: DERRICKWALTERSWORK100@GMAIL.COM

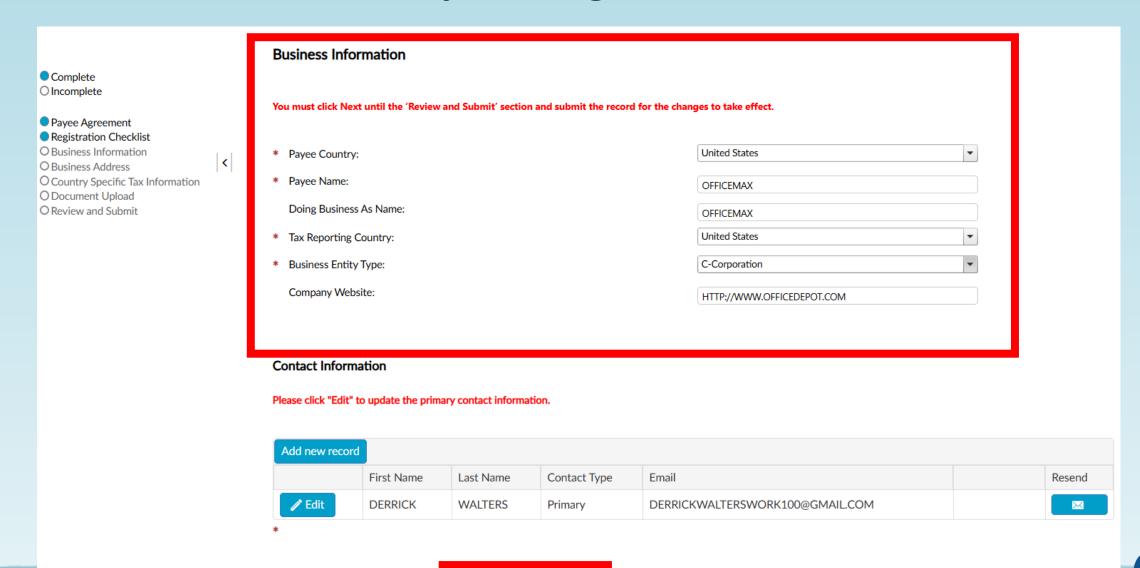
- 3. You will be prompted to enter an authentication code after initial login. The authentication code will be sent within 15 minutes in a separate email.
- 4. Complete your profile and submit. Certain fields are mandatory as identified by a red asterisk, and other fields are optional. Note: Prior to completing the profile, you may want to have key information available (tax identification number, bank details, remittance address, etc.).

Please save this link in your favorites and keep your login username and newly created password secure. This will allow you to update the details on your profile in the future as needed (address changes, banking detail updates, etc.) You will be responsible for maintaining your profile through the FloridaPayee Portal as needed.

Automated reminder emails will be sent until registration is completed.

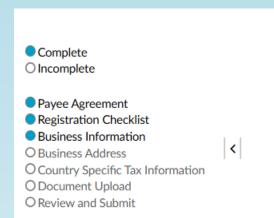






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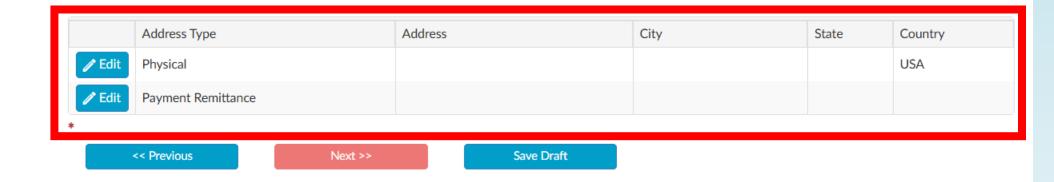




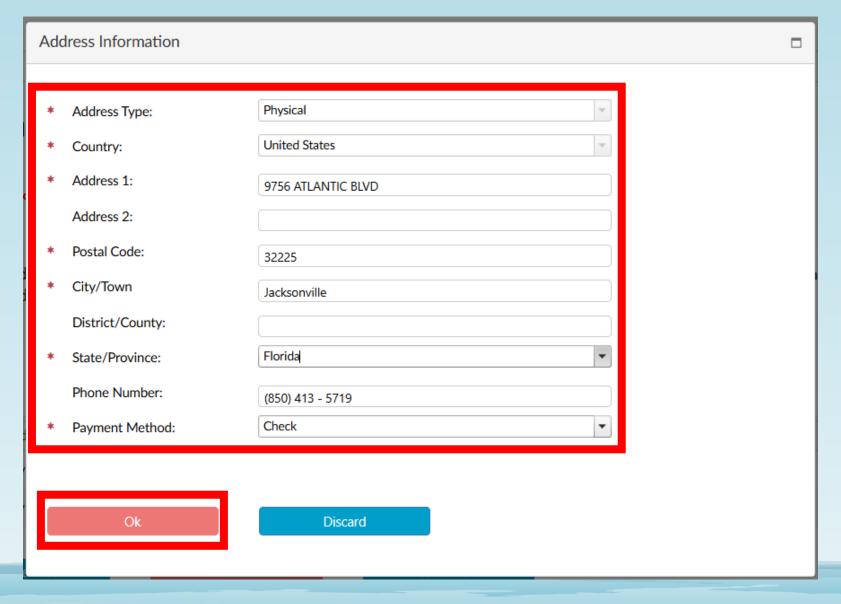
#### **Business Address**

You must click Next until the 'Review and Submit' section and submit the record for the changes to take effect.

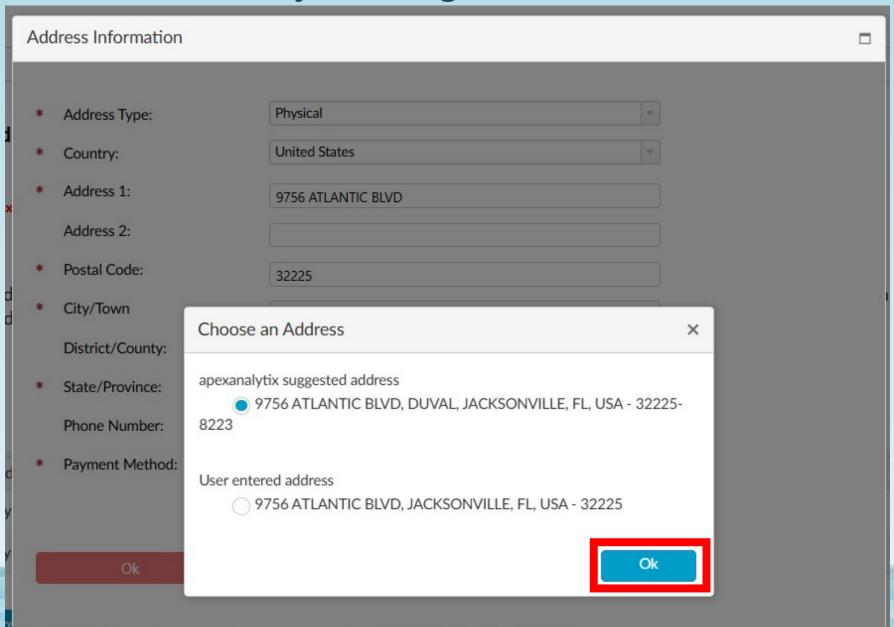
In order to add/edit your Registered Address, please click the Edit button associated with the Registered address. If you have a remittance address enter that on the remit line, otherwise copy from your physical address using the copy from address dropdown.



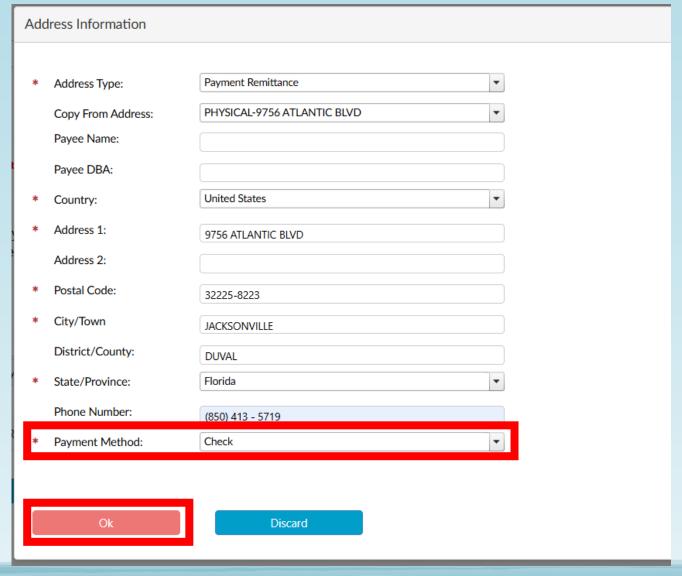














Complete

○ Incomplete

Payee Agreement

Registration Checklist

Business Information

O Business Address

O Country Specific Tax Information

O Account Information

O Document Upload

O Review and Submit

#### **Business Address**

You must click Next until the 'Review and Submit' section and submit the record for the changes to take effect.

In order to add/edit your Registered Address, please click the Edit button associated with the Registered address. If you have a remittance address enter that on the remit line, otherwise copy from your physical address using the copy from address dropdown.

	Address Type	Address	City	State	Country
/ Edit	Physical	9756 ATLANTIC BLVD	JACKSONVILLE	Florida	United States
/ Edit	Payment Remittance	9756 ATLANTIC BLVD	JACKSONVILLE	Florida	United States

.

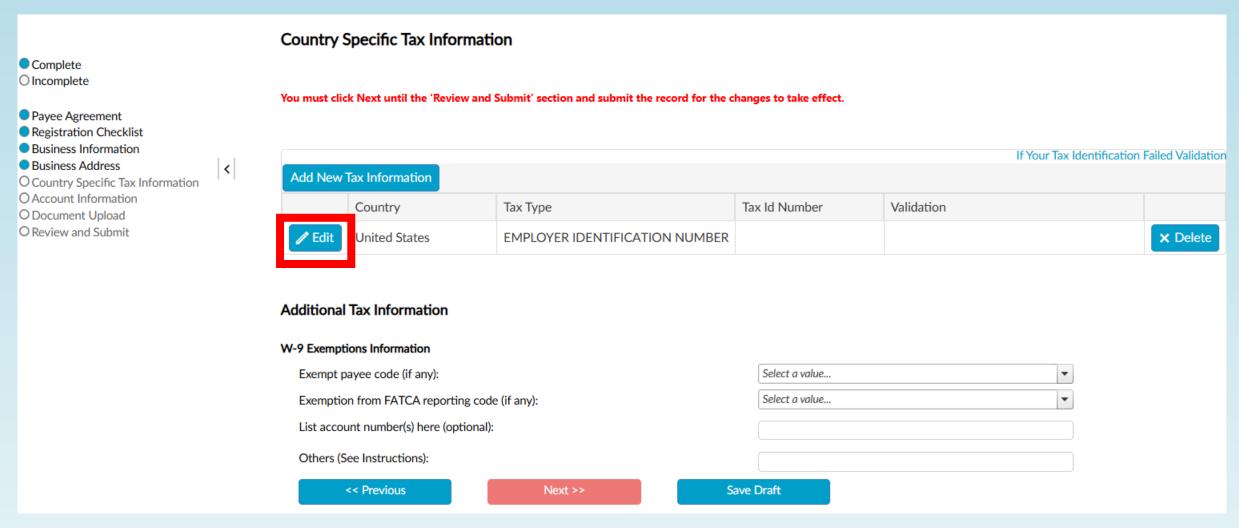
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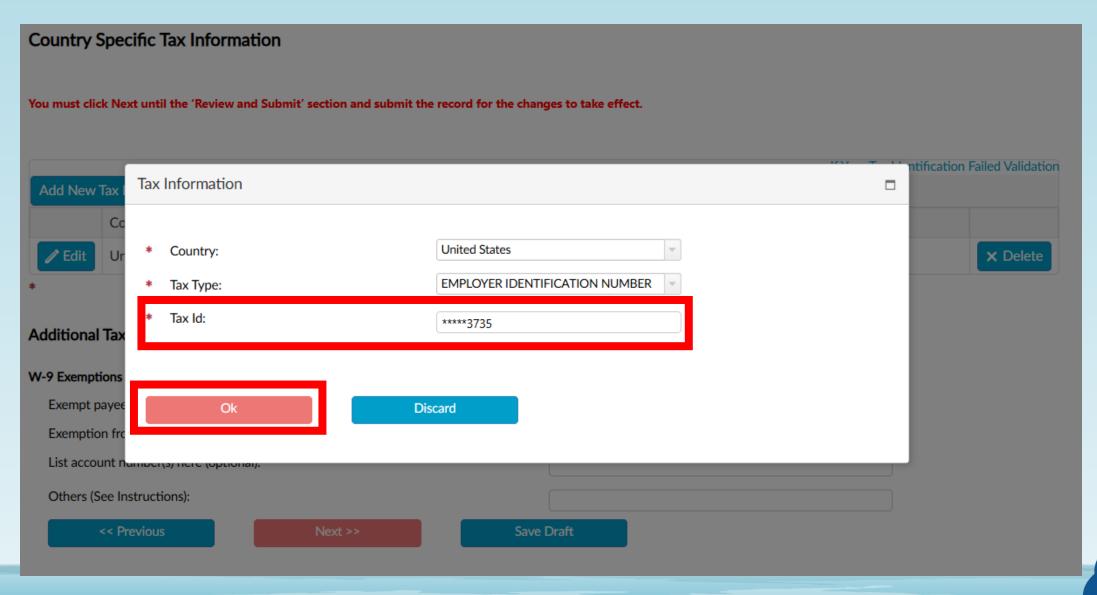
Next >>

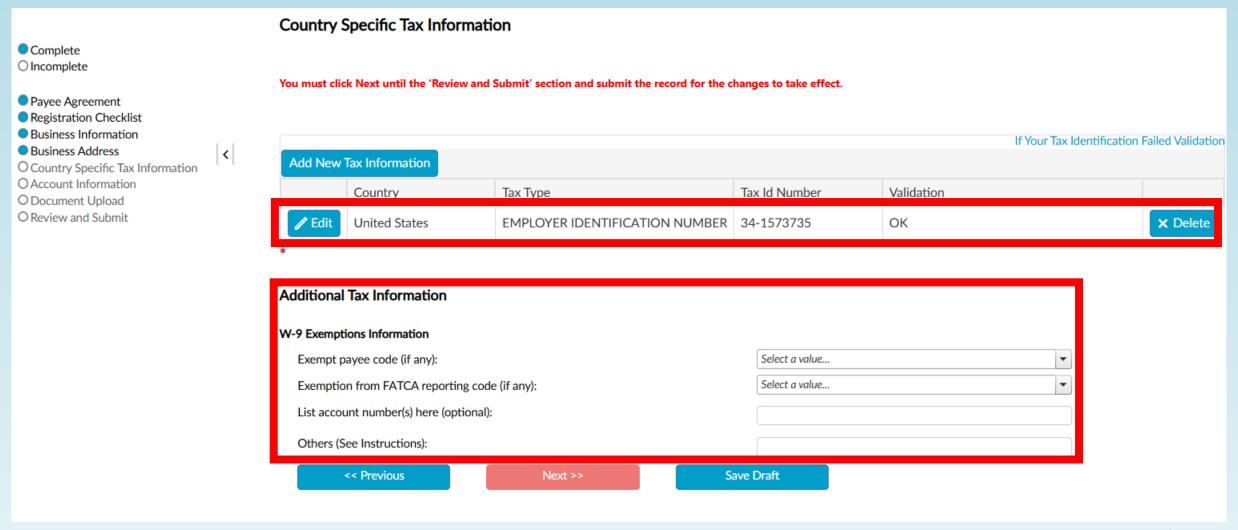
Save Draft



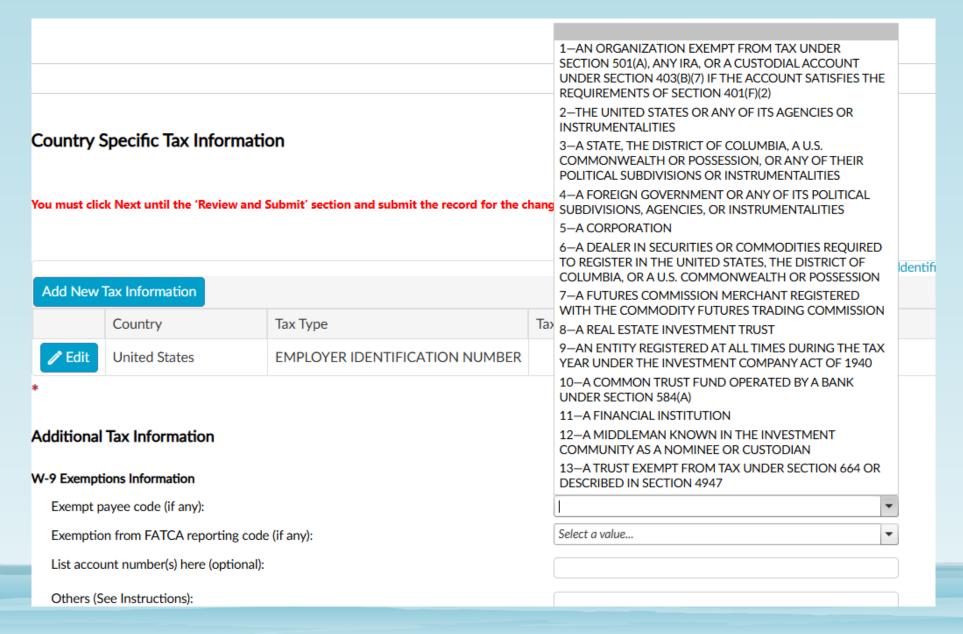


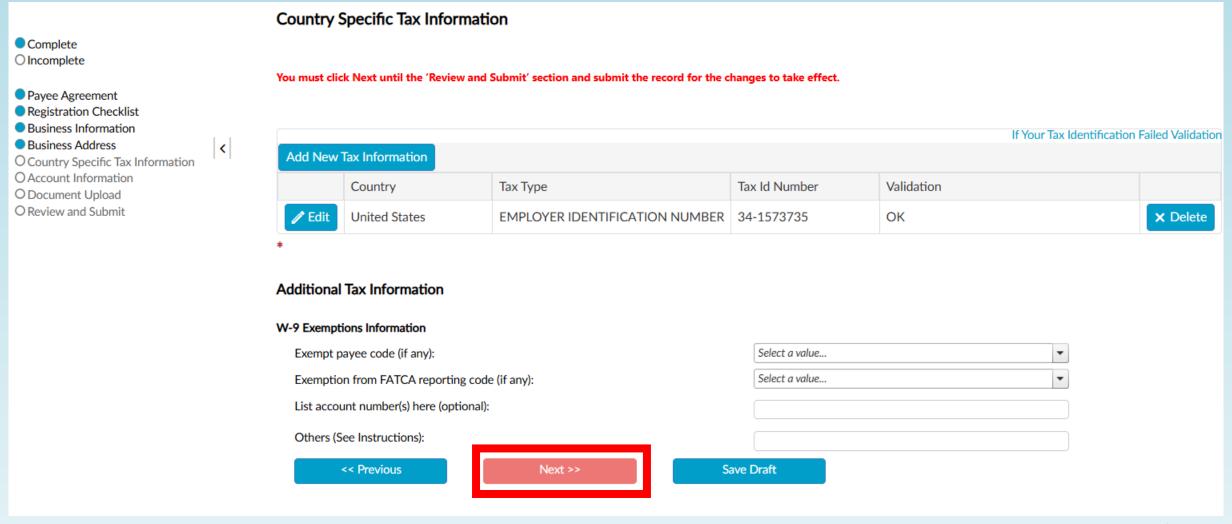




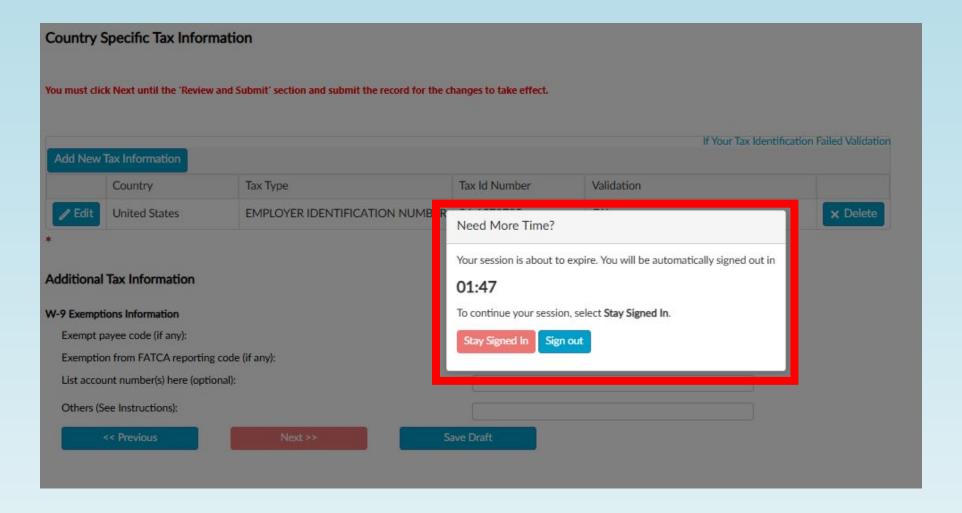




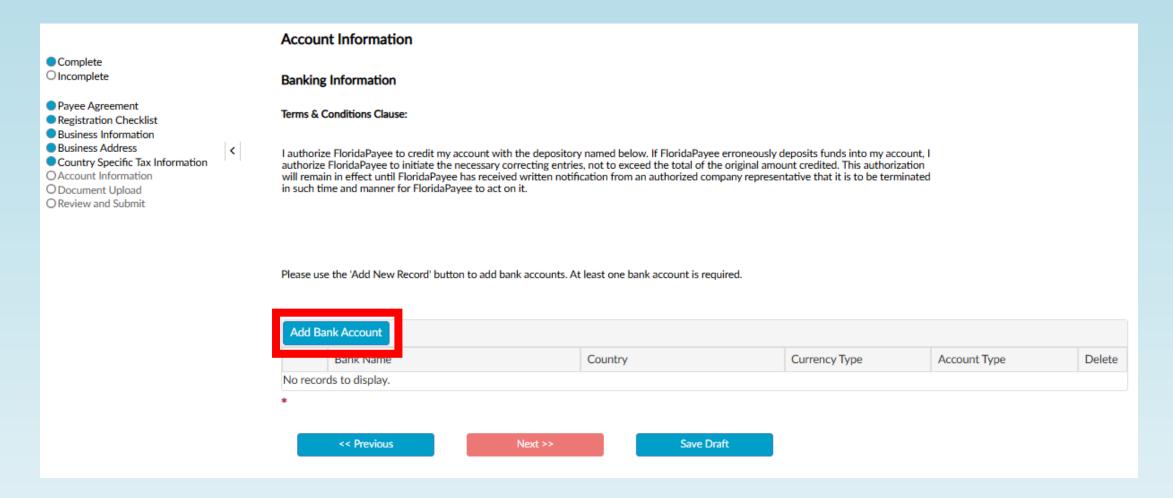




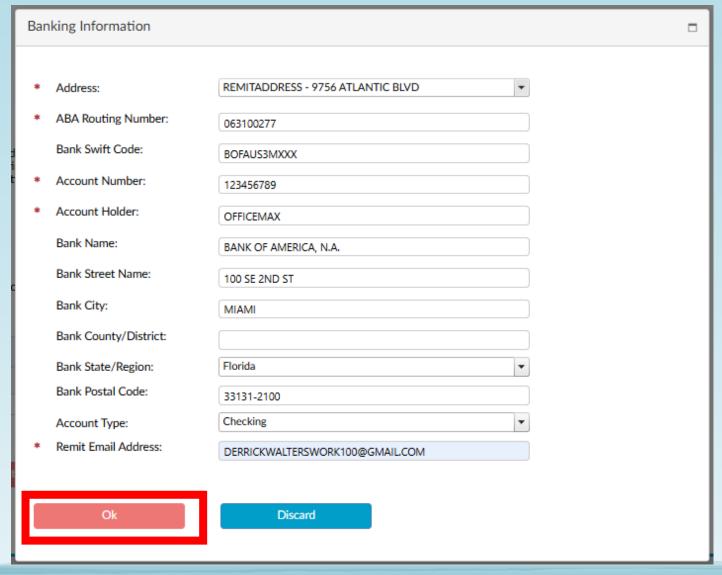
















O Incomplete

- Payee Agreement
- Registration Checklist
- Business Information
- Business Address
- Country Specific Tax Information
- O Account Information
- O Document Upload
- O Review and Submit

#### **Account Information**

#### **Banking Information**

#### Terms & Conditions Clause:

I authorize FloridaPayee to credit my account with the depository named below. If FloridaPayee erroneously deposits funds into my account, I authorize FloridaPayee to initiate the necessary correcting entries, not to exceed the total of the original amount credited. This authorization will remain in effect until FloridaPayee has received written notification from an authorized company representative that it is to be terminated in such time and manner for FloridaPayee to act on it.

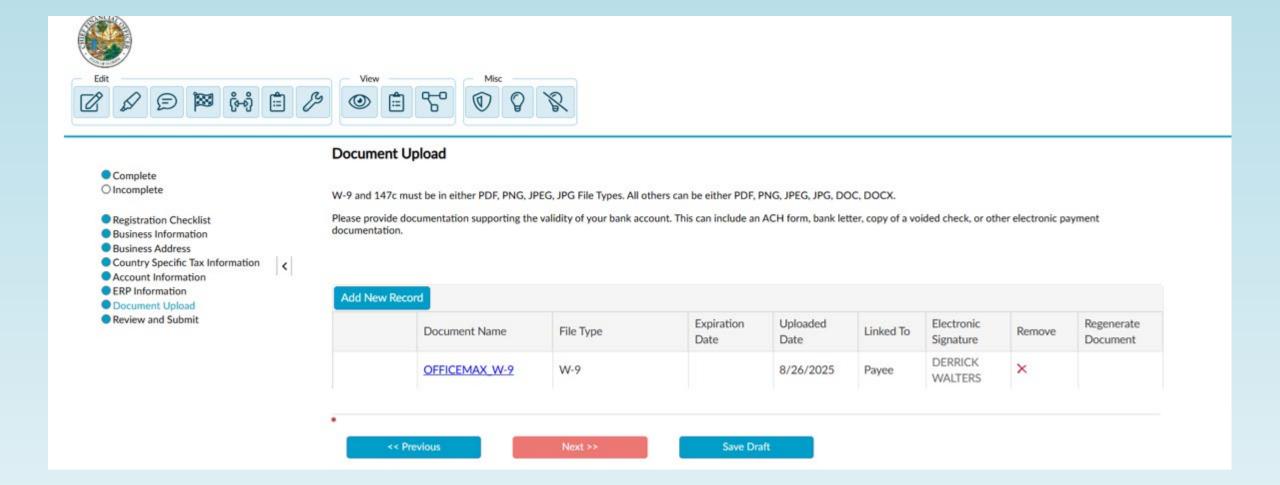


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Save Draft







#### Certification

Under penalties of perjury, I certify that:

- The number shown on this form is correct taxpayer identification number (or) I am waiting for a number to be issued to me.
   AND
- 2. I am not subject to backup withholding because:
  - a. I am exempt from backup withholding, or
  - b. I have not been notified by the Internal Revenue Service(IRS) that I am subject to backup withholding as a result of a failure to report all interest of dividends or
  - c. The IRS has notified me that I am no longer subject to backup withholding.
- 3. I am a U.S. citizen or other U.S. person (defined below).

Definition of a U.S. Person. For federal tax purposes, you are considered a U.S. person if you are:

- a. An individual who is a U.S. citizen or U.S. Resident alien,
- b. A partnership, corporation, company, or association created or organized in the United States or under the laws of the United States,
- c. An estate (other than a foreign estate), or
- d. A domestic trust (as defined in regulations section 301.7701-7)

#### **Electronic System Submission:**

Under penalties of perjury I certify that:

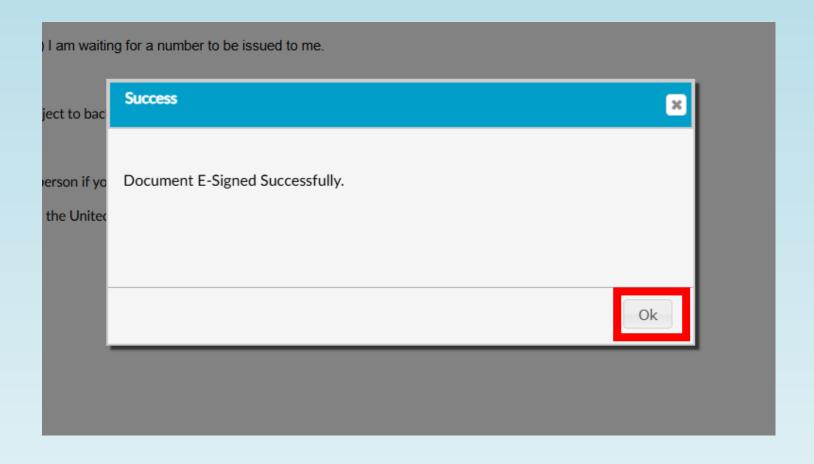
\*I am the same person (or payees agent) accessing the system and submitting this form as identified on the Substitute Form W-9.

✓ Agree

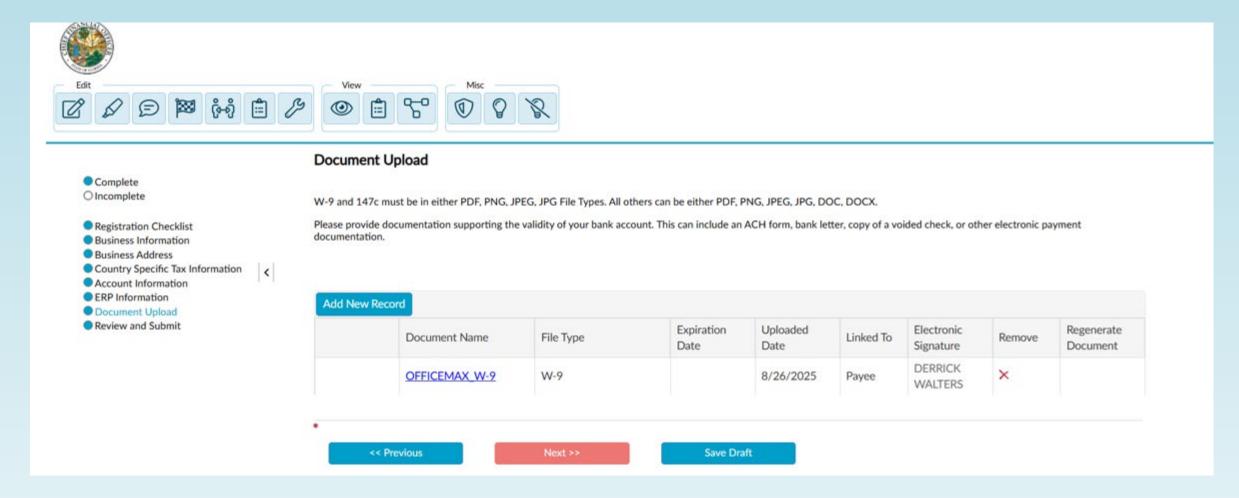
 $^{*}$  By submitting this form electronically, I am affixing my electronic signature as the payee identified on the Substitute Form W-9

"The Internal Revenue Service does not require your consent to any provision of this document other than the certifications required to avoid backup withholding."

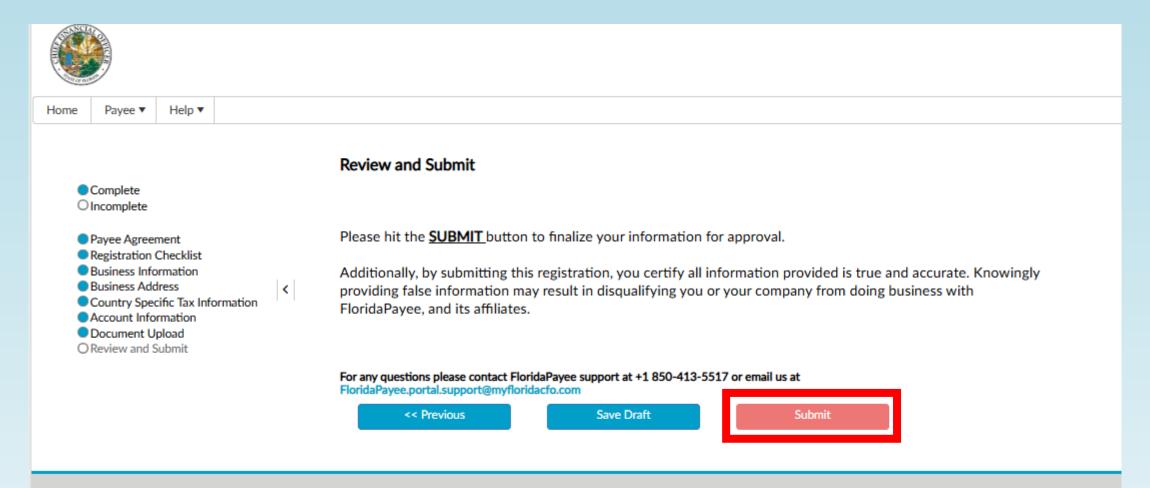












Phone Number: +1 850-413-5517





#### Dear DERRICK WALTERS.

Reference: VRID 100332 Notification from the FloridaPayee, ##ClientPortalName## (##ClientPortalAcronym##)

Thank you for taking the time to access and update your profile online. This is to confirm that your registration has been successful.

You will receive another e-mail containing your ID number that is recorded in our database. You must reference that ID for all future correspondence with the FloridaPayee.

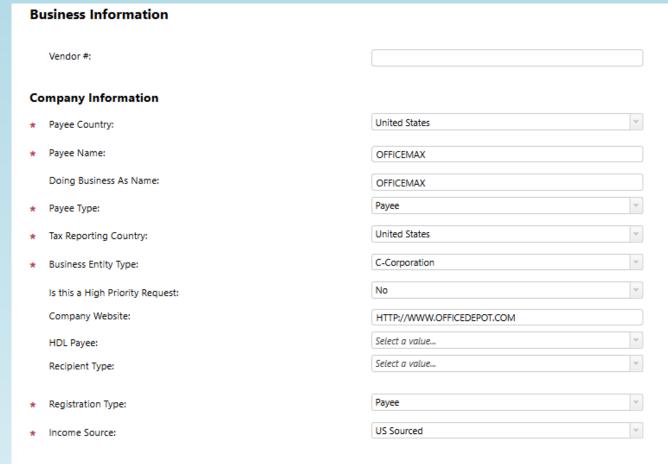
If you have any questions or need assistance, please contact the ##ClientPortalName## Team at FloridaPayee.portal.support@myfloridacfo.com.

System Administrator, FloridaPayee

### THIS IS AN AUTOMATED MESSAGE GENERATED BY FLORIDAPAYEE PLEASE DO NOT REPLY DIRECTLY TO THIS MESSAGE.

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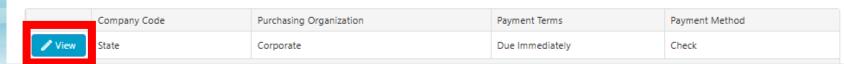
Powered by apexportal™



### Contact Information

	First	t Name	Last Name	Contact Type	Email
✓ View	DER	RRICK	WALTERS	Primary	DERRICKWALTERSWORK100@GMAIL.COM

### **Company Code Information**



### Business Address

	Address Type	Address	City	State	Country	
✓ View	Physical	9756 ATLANTIC BLVD	JACKSONVILLE	Florida	United States	
✓ View	Payment Remittance	9756 ATLANTIC BLVD	JACKSONVILLE	Florida	United States	

\*

#### Tax Identification Number

Country		Tax Type	Tax Id Number	Validation	
✓ View	United States	EMPLOYER IDENTIFICATION NUMBER	*****3735	ок	

### **ERP Mapping Information**

	Location Name	Legal Entity	Address	Payment Method
✓ View		State	PHYSICAL - 9756 ATLANTIC BLVD	CHECK
✓ View		State	REMITADDRESS - 9756 ATLANTIC BLVD	ACH

### **Account Information**

	Bank Name	Country	Currency Type	Account Type	
✓ View	BANK OF AMERICA, N.A.	United States	US Dollar	Checking	

\* Tax Document Type:

List account number(s) here (optional):

Others (See Instructions):

### W-9 Exemptions Information

Exempt payee code (if any):

Exemption from FATCA reporting code (if any):

Select a value...

Select a value...

# Change Support Network



# Implementation Plan

#### August October December January February March July 2026 2026 2025 2025 2025 2026 2026 Non-Pilot • BVR goes live • Pilot training • User • FLIPS Pilot agencies Non-Pilot agencies go Acceptance is available goes live integration agency live **Testing** training is with Florida PALM available Establishment • Agencies no of support network longer required to add supplier records MFMP will cease sending records to the supplier file





# Thank you, Pilot Agencies

**Department of Financial Services** 

**Department of Health** 

DFS – Division of Accounting and Auditing / Bureau of State Payrolls

# Supporting your Readiness

- A&A and agencies will work together to implement FLIPS by:
  - Creating a Change Support Network (CSN)
  - Testing FLIPS processes
  - Preparing payees for the changes
  - Practicing change management







### **Policy Creator**

Determine policy changes Escalation point Champion changes



# Division Change Coordinators

Lead for Division change activities

Managing support network activities

Liaison between Policy Creators and Agency Change Champions



# Agency Change Champions

Complete preparation activities Support agency stakeholders with change

Communicate progress with Division Change Coordinators

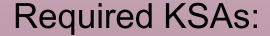
### Change Support Network

Support team to share information from DFS and implement changes within the agency



# **Agency Change Champions**

At least two people per agency



- Knowledgeable of agency accounts payable process
- Knowledgeable of supplier management processes?
- Ability to embrace change
- Ability to communicate effectively



# Preparedness Activity Tracker (PAT)

- Plan to support the agency implementation of FLIPS
  - 11 tasks completed in 4 phases
  - o Available online
  - Specific pilot and non-pilot tasks

Task ID	Task Name	Date Released	Pilot vs. Nonpilot	Phase	Task Overview	Task Status	Start Date	End Date
1	Identify Change Support Network Members		Pilot	1	Return a list of agency personnel that will support the CSN.	Not Started	9/8/2025	9/24/2025
1	Identify Change Support Network Members		Nonpilot	1	Return a list of agency personnel that will support the CSN.	Not Started	9/8/2025	9/24/2025
2	Review and confirm policy changes and determine procedure updates that must be implemented to support the transition to and usages of FUPS		Pilot	2	Return a list of polcies and procedures in a Word document that the agency will change.	Not Started	10/3/2025	10/3/2025
	Review and confirm policy							



### PAT Phases



**Awareness Building** 

Pilot: September 2025

Non-Pilot: September 2025



**Active Engagement** 

Pilot: October 2025 – December 2026

Non-Pilot: October – March 2026



Implementation and Sustainability

Pilot: January – March 2026

Non-Pilot: March – April 2026



Retirement of Network

Pilot: May 2026

Non-Pilot: May 2026



# PAT Task #1 – Identify CSN Members

### Task Description

- •Identify at least two Agency Change Champions per agency
- Members will be responsible for:
  - Completing preparation activities timely
  - Engaging agency stakeholders
  - Maintaining open and frequent communication
  - Sharing experiences and challenges
  - Sharing process changes within their agency

### Expectation

- Email A&A Project Management Team:
  - o Name
  - Email address



# **Training**

- Training is planned for Agency and Payee end users
- Training will be provided by the Office of Florida Financial Education
- Training will be delivered in three methods:
  - On Demand Training: Web-based and self-paced training on specific FLIPS functions
  - o Job Aid: Printable and topic specific reference tool
  - o Manual: Web-based, searchable guide providing step-by-step instruction



# Wrap-up

- Complete CSN PAT Task #1
- Review PAT to stay aware and to be prepared what activity is coming next.





### Resources

Access Change Support Network materials at <a href="https://myfloridacfo.com/division/aa/agency-operations/flips">https://myfloridacfo.com/division/aa/agency-operations/flips</a>

Access draft policy changes at <a href="https://myfloridacfo.com/division/aa/division-calendar/financial-policy">https://myfloridacfo.com/division/aa/division-calendar/financial-policy</a>





# Questions?





Thank you for attending today's Workshop!!