# Annual Report of Life Insurance Examinations Calendar Year 2009

### **OVERVIEW**

This report was prepared according to the provisions of section 626.2415, Florida Statutes, and is published annually using data from the current contracted testing vendor.

626.2415 Annual report of results of life insurance examinations.—

(1) No later than May 1 of each year, the department or a person designated by the department shall prepare, publicly announce, and publish a report that summarizes statistical information relating to life insurance agent examinations administered during the preceding calendar year.

The demographic information contained in this report was voluntarily submitted by applicants for the life and variable annuity insurance agent license. The purpose of this report is to aid the Department in improving the quality and fairness of the insurance examinations.

## **SCOPE OF WORK**

This report was developed for the Florida Department of Financial Services. The report summarizes demographic statistical data, voluntarily self-reported by the applicants, relating to the life and variable annuity insurance exams administered in 2009 by Pearson VUE. The report also includes summary statistical information relating to each life and variable annuity test form.

## **METHODS**

The data included in this report are for exams administered from January through December 2009. Forms were published on February 1, 2009, so two sets of test forms (forms K, M, N, O and P administered from January 1 through January 31, and forms Q, R, S, T, and U administered from February 1 through December 31) are covered by this report. A total of 5,190 candidates tested in 2009.

Table 1 includes the following information for all examinees – combined and separately – by race or ethnicity, gender, race or ethnicity within gender, education level, native language, race or ethnicity within education level, and gender within education level:

- 1. The total number of examinees.
- 2. The percentage and number of examinees who passed.
- 3. The mean scaled score on the examination.
- 4. Standard deviation of scaled scores on the examination.

Table 2 shows the number of candidates who tested, the correct answer rates, and point-biserial correlations for all candidates. It also shows African American examinees, White examinees, American Indian examinees, Asian examinees, Hispanic examinees, and Other examinees for each separate test form.

## **CONCLUSIONS**

There are differences in pass rates for several of the groups reported in Table 1. Candidates who self-identify as African American, Hispanic, Asian and Other have a pass rate lower than the mean, while White candidates have a pass rate higher than the mean. Male candidates have a pass rate slightly higher than the mean, while female candidates have a pass rate slightly lower than the mean. As education level increases, the percent passing the test also increases. Native English speakers showed pass rates above the mean, while native speakers of Spanish or Other languages showed pass rates below the mean. Education level and native language have many more missing responses than gender and race/ethnicity.

NOTE: Sample sizes of less than 50 should not be interpreted, while sample sizes between 50 and 100 should be interpreted cautiously.

Table 1. All Life and Variable Annuity Examinees NOTE: Sample sizes of less than 50 should not be interpreted, while sample sizes between 50 and 100 should be interpreted cautiously.

| and 100 should be interpreted cautiously. |       | Passing Cand  | Scaled |                |        |
|---|-------|---------------|--------|----------------|--------|
|   | Total | r assing cane | Scaled |                |        |
|   |       | %             | N      | Mean           | SD     |
| All Candidates                            | 5190  | 42.5          | 2206   | 66.25          | 12.232 |
|   |       |               |        |                |        |
| Race or Ethnicity                         |       |               |        |                |        |
| African American                          | 1523  | 32.4          | 493    | 63.40          | 12.243 |
| White                                     | 1703  | 58.8          | 1002   | 71.12          | 10.93  |
| American Indian                           | 7     | 42.9          | 3      | 69.00          | 9.13   |
| Asian                                     |       | 39.5          | 45     | 65.49          | 12.12  |
| Hispanic                                  |       | 35.6          | 576    | 63.88          | 12.54  |
| Other                                     |       | 38.9          | 84     | 66.24          | 11.41  |
| No Response                               | 9     | 33.3          | 3      | 61.22          | 18.48  |
|   |       |               |        |                |        |
| Gender                                    | 2072  |               | 1.5.50 |                |        |
| Male                                      |       | 43.8          | 1250   | 66.71          | 12.12  |
| Female                                    | _     | 41.0          | 945    | 65.70          | 12.35  |
| No Response                               | 30    | 36.7          | 11     | 64.73          | 12.29  |
| Dags on Ethnicity within Condon           |       |               |        |                |        |
| Race or Ethnicity within Gender  Male     | +     |               |        |                |        |
| African American                          | 807   | 20.0          | 249    | 62.00          | 12.29  |
| White                                     |       | 30.9<br>60.9  | 589    | 62.99<br>71.84 | 10.24  |
| American Indian                           | _     | 40.0          | 2      | 68.00          | 9.19   |
| Asian                                     |       | 47.7          | 21     | 64.89          | 13.58  |
| Hispanic                                  | +     | 37.3          | 342    | 64.67          | 12.00  |
| Other                                     |       | 41.1          | 44     | 66.69          | 11.30  |
| No Response                               | -     | 60.0          | 3      | 66.60          | 20.07  |
| · ·                                       |       |               |        | 00.00          | 20.07  |
| Female                                    |       |               |        |                |        |
| African American                          | 708   | 33.9          | 240    | 63.83          | 12.18  |
| White                                     | 734   | 56.0          | 411    | 70.18          | 10.54  |
| American Indian                           | 2     | 50.0          | 1      | 71.50          | 12.02  |
| Asian                                     | 69    | 34.8          | 24     | 65.91          | 11.27  |
| Hispanic                                  | 685   | 33.6          | 230    | 62.86          | 13.13  |
| Other                                     | 107   | 36.4          | 39     | 65.74          | 11.64  |
| No Response                               | 2     | 0             | 0      | 42.50          | 14.85  |
|   |       |               |        |                |        |
| No Response                               |       |               |        |                |        |
| African American                          | 8     | 50.0          | 4      | 67.25          | 12.21  |
| White                                     |       | 100.0         | 2      | 73.00          | 4.24   |
| Asian                                     | 1     | 0             | 0      | 63.00          |        |
| Hispanic                                  | 15    | 26.7          | 4      | 61.60          | 14.40  |
| Other                                     | 2     | 50.0          | 1      | 69.00          | 5.66   |
| No Response                               | 2     | 0             | 0      | 66.50          | .71    |

|                      |                             | Total | Passing Cand | lidates |       | aled<br>ore |  |
|----------------------|-----------------------------|-------|--------------|---------|-------|-------------|--|
|                      |                             |       | %            | N       | Mean  | SD          |  |
| <b>Education Lev</b> | vel                         |       |              |         |       |             |  |
|                      | Some High School            | 64    | 25.0         | 16      | 62.45 | 10.98       |  |
|                      | High School Degree          | 981   | 30.3         | 297     | 63.03 | 11.70       |  |
|                      | Some College                | 2434  | 39.7         | 967     | 65.70 | 11.70       |  |
|                      | College Degree              | 1140  | 53.1         | 605     | 68.56 | 12.80       |  |
|                      | Graduate Degree             | 318   | 56.9         | 181     | 70.14 | 12.77       |  |
|                      | No Response                 | 253   | 55.3         | 140     | 69.68 | 12.21       |  |
|                      |                             |       |              |         |       |             |  |
| Native Langua        |                             | 2.102 |              | 4 40.5  |       | 44.40       |  |
|                      | English                     | 3493  | 45.9         | 1603    | 67.60 | 11.49       |  |
|                      | Spanish                     | 1008  | 32.5         | 328     | 62.60 | 13.11       |  |
|                      | Other                       | 366   | 29.0         | 106     | 61.13 | 13.39       |  |
|                      | No Response                 | 323   | 52.3         | 169     | 68.89 | 11.80       |  |
| Dogo on Ethn:        | city Within Education Level |       |              |         |       |             |  |
| Some High            | city within Education Level |       |              |         |       |             |  |
| School               | African American            | 14    | 7.1          | 1       | 59.14 | 8.37        |  |
|                      | White                       | 21    | 28.6         | 6       | 63.71 | 12.00       |  |
|                      | American Indian             |       |              |         |       |             |  |
|                      | Asian                       |       |              |         |       |             |  |
|                      | Hispanic                    | 29    | 31.0         | 9       | 63.14 | 11.34       |  |
|                      | Other                       |       |              |         |       |             |  |
|                      | No Response                 |       |              |         |       |             |  |
| High School          | -                           |       |              |         |       |             |  |
| Degree               | African American            | 292   | 19.5         | 57      | 59.74 | 12.03       |  |
|                      | White                       | 358   | 43.6         | 156     | 67.18 | 10.59       |  |
|                      | American Indian             | 1     | 100.0        | 1       | 79.00 | •           |  |
|                      | Asian                       | 8     | 37.5         | 3       | 59.88 | 13.57       |  |
|                      | Hispanic                    | 281   | 24.9         | 70      | 61.19 | 11.08       |  |
|                      | Other                       | 38    | 26.3         | 10      | 64.34 | 11.09       |  |
| Some                 | No Response                 | 3     | 0            | 0       | 47.33 | 13.43       |  |
| College              | African American            | 739   | 29.5         | 218     | 62.80 | 11.65       |  |
|                      | White                       | 781   | 56.7         | 443     | 70.88 | 9.45        |  |
|                      | American Indian             | 5     | 20.0         | 1       | 64.80 | 6.91        |  |
|                      | Asian                       | 45    | 33.3         | 15      | 63.00 | 13.22       |  |
|                      | Hispanic                    | 762   | 33.3         | 254     | 63.45 | 12.12       |  |
|                      | Other                       | 100   | 34.0         | 34      | 64.88 | 10.73       |  |
|                      | No Response                 | 2     | 100.0        | 2       | 84.00 | 4.24        |  |
| College              |                             |       |              |         |       |             |  |
| Degree               | African American            | 293   | 42.7         | 125     | 65.97 | 12.63       |  |
|                      | White                       | 376   | 72.9         | 274     | 74.10 | 10.12       |  |
|                      | American Indian             |       |              |         |       |             |  |
|                      | Asian                       | 50    | 42           | 21      | 66.94 | 9.84        |  |
|                      | Hispanic                    | 378   | 43.7         | 165     | 65.56 | 13.88       |  |
|                      | Other                       | 41    | 46.3         | 19      | 66.63 | 12.30       |  |

|                       |                   | Total | Passing Cano | lidates | Scaled<br>Score |       |  |
|-----------------------|-------------------|-------|--------------|---------|-----------------|-------|--|
|                       |                   |       | %            | N       | Mean            | SD    |  |
|                       | No Response       | 2     | 50.0         | 1       | 54.00           | 24.04 |  |
| Graduate              | •                 |       |              |         |                 |       |  |
| Degree                | African American  | 92    | 54.3         | 50      | 68.84           | 11.84 |  |
|                       | White             | 77    | 79.2         | 61      | 77.42           | 10.38 |  |
|                       | American Indian   | 1     | 100.0        | 1       | 80.00           | •     |  |
|                       | Asian             | 11    | 54.5         | 6       | 73.18           | 12.63 |  |
|                       | Hispanic          | 129   | 46.5         | 60      | 66.53           | 13.27 |  |
|                       | Other             | 8     | 37.5         | 3       | 67.88           | 8.24  |  |
|                       | No Response       |       |              |         |                 |       |  |
| No Response           | African American  | 93    | 45.2         | 42      | 66.89           | 12.89 |  |
|                       | White             | 90    | 68.9         | 62      | 72.88           | 11.26 |  |
|                       | American Indian   |       |              |         |                 |       |  |
|                       | Asian             |       |              |         |                 |       |  |
|                       | Hispanic          | 39    | 46.2         | 18      | 67.08           | 11.27 |  |
|                       | Other             | 29    | 62.1         | 18      | 72.41           | 12.04 |  |
|                       | No Response       | 2     | 0            | 0       | 66.50           | .71   |  |
|                       |                   |       |              |         |                 |       |  |
|                       | n Education Level |       |              |         |                 |       |  |
| Some High             |                   |       |              |         |                 |       |  |
| School                | Male              | 43    | 27.9         | 12      | 62.28           | 12.24 |  |
|                       | Female            | 21    | 19.0         | 4       | 62.81           | 8.04  |  |
| TT: 1 G 1 1           | No Response       |       |              |         |                 |       |  |
| High School<br>Degree | Male              | 531   | 30.7         | 163     | 63.64           | 11.33 |  |
| Degree                | Female            | 443   | 29.8         | 132     | 62.32           | 12.10 |  |
|                       | No Response       | 7     | 29.6         | 2       | 62.00           | 12.71 |  |
| Some                  | No Response       | /     | 26.0         |         | 02.00           | 12.71 |  |
| College               | Male              | 1350  | 40.7         | 550     | 65.88           | 11.82 |  |
| · ·                   | Female            | 1072  | 38.4         | 412     | 65.48           | 11.53 |  |
|                       | No Response       | 12    | 41.7         | 5       | 66.17           | 13.29 |  |
| College               | 1                 |       |              |         |                 |       |  |
| Degree                | Male              | 625   | 57.0         | 356     | 69.79           | 12.09 |  |
|                       | Female            | 508   | 48.4         | 246     | 67.09           | 13.50 |  |
|                       | No Response       | 7     | 42.9         | 3       | 65.86           | 12.84 |  |
| Graduate              |                   | _     |              |         |                 |       |  |
| Degree                | Male              | 153   | 60.1         | 92      | 71.85           | 12.84 |  |
|                       | Female            | 165   | 53.9         | 89      | 68.55           | 12.54 |  |
|                       | No Response       |       |              |         |                 |       |  |
| No Response           | Male              | 151   | 51.0         | 77      | 68.30           | 12.31 |  |
|                       | Female            | 98    | 63.3         | 62      | 72.06           | 11.78 |  |
|                       | No Response       | 4     | 25.0         | 1       | 63.25           | 11.27 |  |

Table 2. Life and Variable Annuity Examination Performance by Form
NOTE: Sample sizes of less than 50 should not be interpreted, while sample sizes between 50 and 100 should be interpreted cautiously.

|                    |                                     | Forms        |      |             |      |              |              |              |      |              |              |              |
|--------------------|-------------------------------------|--------------|------|-------------|------|--------------|--------------|--------------|------|--------------|--------------|--------------|
|                    |                                     | 1            | 2    | 3           | 4    | 5            | 6            | 7            | 8    | 9            | 10           | Total        |
| All Candidates     | N                                   | 78           | 60   | 66          | 60   | 68           | 932          | 977          | 991  | 986          | 972          | 5190         |
|                    | Correct Answer                      |              |      |             |      |              |              |              |      |              |              |              |
|                    | Rate <sup>1</sup>                   | 65.4         | 69.2 | 66.1        | 66.1 | 65.1         | 66.0         | 66.9         | 66.1 | 66.2         | 66.0         | 65.4         |
|                    | Correlation <sup>2</sup>            | 0.23         | 0.25 | 0.21        | 0.24 | 0.23         | 0.23         | 0.24         | 0.24 | 0.24         | 0.26         | 0.24         |
| African            |                                     |              |      |             |      |              |              |              |      |              |              |              |
| American           | N                                   | 11           | 14   | 19          | 17   | 19           | 278          | 297          | 293  | 280          | 295          | 1523         |
|                    | Correct Answer                      | 66.1         | 70.5 | 61.0        | 62.5 | <i>(5.0)</i> | <b>62.6</b>  | 64.7         | 62.1 | <b>62</b> 0  | 62.4         | 64.0         |
|                    | Rate <sup>1</sup>                   | 66.1         | 70.5 | 61.2        | 62.5 | 65.2         | 62.6         | 64.7         | 63.1 | 62.8         | 63.4         | 64.2         |
|                    | Correlation <sup>2</sup>            | 0.07         | 0.28 | 0.22        | 0.20 | 0.22         | 0.24         | 0.24         | 0.22 | 0.23         | 0.26         | .24          |
| White              | N                                   | 35           | 19   | 26          | 22   | 24           | 288          | 315          | 341  | 327          | 306          | 1703         |
|                    | Correct Answer                      | £0. <b>5</b> | 72.2 | <b>72</b> 0 | 60.4 | - T O        | <b>5</b> 0.4 | <b>5</b> 0.0 | 71.0 | <b>72.</b> 2 | <b>5</b> 1.0 | <b>7</b> 0.4 |
|                    | Rate <sup>1</sup>                   | 69.7         | 73.2 | 72.8        | 68.1 | 65.9         | 70.4         | 70.8         | 71.2 | 72.3         | 71.3         | 70.6         |
|                    | Correlation <sup>2</sup>            | 0.21         | 0.24 | 0.15        | 0.21 | 0.29         | 0.18         | 0.21         | 0.19 | 0.20         | 0.23         | 0.20         |
| American<br>Indian | N                                   |              |      |             |      |              | 3            | 1            | 1    | 1            | 1            | 7            |
| mulan              | Correct Answer Rate <sup>1</sup>    |              |      |             |      |              | 69           | 1            | 1    | 1            | 1            | 69           |
|                    | Correlation <sup>2</sup>            |              |      |             |      |              | 0.26         |              |      |              |              | 0.26         |
| Asian              | N                                   | 4            | 2    |             |      |              | 24           | 21           | 23   | 18           | 22           | 114          |
| Asian              | Correct Answer                      | 4            | 2    |             |      |              | 24           | 21           | 23   | 18           | 22           | 114          |
|                    | Rate <sup>1</sup>                   | 61.8         | 68.5 |             |      |              | 66.5         | 66.7         | 64.0 | 63.7         | 66.5         | 45.8         |
|                    | Correlation <sup>2</sup>            | 0.27         | 0.14 |             |      |              | 0.22         | 0.28         | 0.23 | 0.23         | 0.27         | 0.24         |
| Hispanic           | N                                   | 24           | 20   | 17          | 17   | 21           | 300          | 304          | 290  | 317          | 308          | 1618         |
|                    | Correct Answer<br>Rate <sup>1</sup> | 59.5         | 65.7 | 61.6        | 65.7 | 64.1         | 64.6         | 65.4         | 63.3 | 63.3         | 63.1         | 63.6         |

|             |                                     | Forms |      |      |      |      |      |      |      |      |      |       |
|-------------|-------------------------------------|-------|------|------|------|------|------|------|------|------|------|-------|
|             |                                     | 1     | 2    | 3    | 4    | 5    | 6    | 7    | 8    | 9    | 10   | Total |
|             | Correlation <sup>2</sup>            | 0.25  | 0.17 | 0.17 | 0.31 | 0.22 | 0.23 | 0.25 | 0.26 | 0.24 | 0.24 | 0.25  |
| Other       | N                                   | 3     | 2    | 4    | 4    | 4    | 38   | 39   | 42   | 42   | 38   | 216   |
|             | Correct Answer<br>Rate <sup>1</sup> | 74.7  | 68.0 | 64.8 | 72.0 | 65.3 | 68.8 | 64.5 | 66.0 | 65.8 | 65.1 | 67.5  |
|             | Correlation <sup>2</sup>            | 0.26  | 0.20 | 0.23 | 0.39 | 0.16 | 0.17 | 0.26 | .021 | 0.24 | 0.24 | 0.23  |
| No Response | N                                   | 1     | 3    |      |      |      | 1    |      | 1    | 1    | 2    | 9     |
| -           | Correct Answer<br>Rate <sup>1</sup> | 37    | 62   |      |      |      | 66   |      | 53   | 57   | 76   | 58.5  |
|             | Correlation <sup>2</sup>            |       | 0.64 |      |      |      |      |      |      |      | 0.31 | 0.42  |

Note: <sup>1</sup> Average percent correct for items on exam; <sup>2</sup> Average point-biserial correlation for items on exam