# March 2014 Education Provider Conference Call Q & A

#### O. Do we have to wait until a law is effective before we can submit it for CE credit?

A. No. You do not have to wait until the law's effective date. Once a bill is signed by the Governor or becomes law by process (Example: 15 days passes from the date the bill is presented to the Governor and the Governor neither signs nor vetoes the bill) we may approve it to be discussed for CE credit.

### O. Are we required to provide a paper certificate of completion?

A. No. A certificate of completion does not have to be provided in paper form. You may send an electronic copy. Education providers are required to maintain a record of certificate for 5 years.

# Q. Are the 2014 examination pass rates available?

A. Monthly examination pass rate reports are available on our website at <a href="http://www.MyFloridaCFO.com/Division/Agents/Licensure/Education/Reports">http://www.MyFloridaCFO.com/Division/Agents/Licensure/Education/Reports</a>. Pre-licensing education provider report cards are only published annually.

## Q. How many people have completed the 5-hour course so far?

A. We have had a significant number of students complete this course. At this point we cannot provide a specific number.

# Q. Can education providers view a licensee's transcripts?

A. This can only be done by setting up a third party account in MyProfile and having the licensee grant you permission to have that type of access to their MyProfile account.

## Q. Can education providers use their own Certificate of Completion?

A. Yes. Education providers may craft their own certificate of completion; however, each certificate must include the required information per rule 69B-228.100, F.A.C.