#### **PEARSON VUE**

# **Exam Performance Summary**

| Client Name:            | Florida Department of Financial Services |
|-------------------------|--|
| Exam(s):                |  |
| Include Exams:          | Active                                   |
| Type:                   | Exam                                     |
| Test Center Region(s):  |  |
| Test Center Country(s): |  |
| Test Center State(s):   |  |
| Appointment Date Range: | 01 Nov 2013 to 30 Nov 2013               |

| Printed By: |             |
|-------------|-------------|
| Created By: |             |
| Data as of: | 03 Dec 2013 |

| Number of Appointments:     | 3,064 |
|-----------------------------|-------|
| Number No Shows:            | 245   |
| Number Cancels:             | 97    |
| Number Delivered:           | 2,732 |
| Number of Graded Exams:     | 2,731 |
| Number Currently Scheduled: | 0     |

| First Time Takers      |  |                          |                 |                 |              |              |                          | Re              | Overall Statistics |              |              |                          |                 |                 |              |              |
|------------------------|--|--------------------------|-----------------|-----------------|--------------|--------------|--------------------------|-----------------|--------------------|--------------|--------------|--------------------------|-----------------|-----------------|--------------|--------------|
| Exam<br>Series<br>Code | Exam Title   | Total<br>Graded<br>Exams | Total<br>Passed | Total<br>Failed | Pass<br>Rate | Fail<br>Rate | Total<br>Graded<br>Exams | Total<br>Passed | Total<br>Failed    | Pass<br>Rate | Fail<br>Rate | Total<br>Graded<br>Exams | Total<br>Passed | Total<br>Failed | Pass<br>Rate | Fail<br>Rate |
| 12-FL-<br>ALJ          | FL All Lines<br>Adjuster (0520,<br>0620, 7520)           | 7                        | 1               | 6               | 14%          | 86%          | 6                        | 2               | 4                  | 33%          | 67%          | 13                       | 3               | 10              | 23%          | 77%          |
| 12-FL-<br>APA          | FL Public All<br>Lines Adjuster<br>(0320, 3120,<br>7320) | 12                       | 8               | 4               | 67%          | 33%          | 5                        | 1               | 4                  | 20%          | 80%          | 17                       | 9               | 8               | 53%          | 47%          |
| 12-FL-<br>CUS          | FL Customer<br>Service Rep<br>(0440, 0940)               | 4                        | 1               | 3               | 25%          | 75%          | 3                        | 1               | 2                  | 33%          | 67%          | 7                        | 2               | 5               | 29%          | 71%          |

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| First Time Takers      |   |                          |                 |                 |              |              |                          | Re              | peaters         |              | Overall Statistics |                          |                 |                 |              |              |
|------------------------|---|--------------------------|-----------------|-----------------|--------------|--------------|--------------------------|-----------------|-----------------|--------------|--------------------|--------------------------|-----------------|-----------------|--------------|--------------|
| Exam<br>Series<br>Code | Exam Title  | Total<br>Graded<br>Exams | Total<br>Passed | Total<br>Failed | Pass<br>Rate | Fail<br>Rate | Total<br>Graded<br>Exams | Total<br>Passed | Total<br>Failed | Pass<br>Rate | Fail<br>Rate       | Total<br>Graded<br>Exams | Total<br>Passed | Total<br>Failed | Pass<br>Rate | Fail<br>Rate |
| 12-FL-<br>GEN          | FL General Lines<br>(Property &<br>Casualty) Agent<br>(0220)  | 170                      | 60              | 110             | 35%          | 65%          | 208                      | 64              | 144             | 31%          | 69%                | 378                      | 124             | 254             | 33%          | 67%          |
| 12-FL-<br>HLT          | FL Health Agent (0240)  | 76                       | 49              | 27              | 64%          | 36%          | 71                       | 21              | 50              | 30%          | 70%                | 147                      | 70              | 77              | 48%          | 52%          |
| 12-FL-<br>IFB          | FL Industrial Fire<br>and Burglary<br>Agent (0233)            | 2                        | 2               | 0               | 100%         | 0%           | 1                        | 1               | 0               | 100%         | 0%                 | 3                        | 3               | 0               | 100%         | 0%           |
| 12-FL-<br>LHA          | FL Life and<br>Health (incl. Var.<br>Annuity) Agent<br>(0215) | 774                      | 435             | 339             | 56%          | 44%          | 510                      | 192             | 318             | 38%          | 62%                | 1284                     | 627             | 657             | 49%          | 51%          |
| 12-FL-<br>LIF          | FL Life including<br>Variable Annuity<br>Agent (0214)         | 417                      | 195             | 222             | 47%          | 53%          | 267                      | 95              | 172             | 36%          | 64%                | 684                      | 290             | 394             | 42%          | 58%          |
| 12-FL-<br>PER          | FL Personal<br>Lines Agent<br>(2044)                          | 79                       | 55              | 24              | 70%          | 30%          | 31                       | 17              | 14              | 55%          | 45%                | 110                      | 72              | 38              | 65%          | 35%          |
| 12-FL-<br>SRP          | FL Surplus Lines<br>Agent (0120,<br>9120)                     | 20                       | 8               | 12              | 40%          | 60%          | 13                       | 10              | 3               | 77%          | 23%                | 33                       | 18              | 15              | 55%          | 45%          |

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| Data as of: | 03 Dec 2013 |

| First Time Takers      |                                |                          |                 |                 |              |              | Repeaters                |                 |                 |              |              | Overall Statistics       |                 |                 |              |              |  |
|------------------------|--------------------------------|--------------------------|-----------------|-----------------|--------------|--------------|--------------------------|-----------------|-----------------|--------------|--------------|--------------------------|-----------------|-----------------|--------------|--------------|--|
| Exam<br>Series<br>Code | Exam Title                     | Total<br>Graded<br>Exams | Total<br>Passed | Total<br>Failed | Pass<br>Rate | Fail<br>Rate | Total<br>Graded<br>Exams | Total<br>Passed | Total<br>Failed | Pass<br>Rate | Fail<br>Rate | Total<br>Graded<br>Exams | Total<br>Passed | Total<br>Failed | Pass<br>Rate | Fail<br>Rate |  |
| 12-FL-<br>TTL          | FL Title Agent<br>(0410, 9413) | 41                       | 32              | 9               | 78%          | 22%          | 14                       | 9               | 5               | 64%          | 36%          | 55                       | 41              | 14              | 75%          | 25%          |  |
|                        | Totals:                        | 1602                     | 846             | 756             | 53%          | 47%          | 1129                     | 413             | 716             | 37%          | 63%          | 2731                     | 1259            | 1472            | 46%          | 54%          |  |