

**Claims Referred for Collection - Section 17.20(5)(a), Florida Statutes**  
As of June 30, 2013

Agency	Before Fiscal Year 2008 - 2009		Fiscal Year 2008 - 2009		Fiscal Year 2009 - 2010		Fiscal Year 2010 - 2011		Fiscal Year 2011-2012		Fiscal Year 2012-2013		Cumulative	
	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount
Legislature	406	\$ 449,657.50	185	\$ 168,615.00	231	\$ 222,995.00	435	\$ 409,889.46	388	\$ 401,433.71	36	\$ 39,850.00	1,681	\$ 1,692,440.67
Justice Administrative Commission	0	-	0	-	18	11,719.96	4	1,861.51	10	7,474.61	4	1,952.89	36	23,008.97
Office of the State Courts Administrator	21	7,207.50	13	3,128.26	146	35,722.60	39	7,674.06	53	13,469.52	47	11,859.28	319	79,061.22
Executive Office of the Governor	0	-	0	-	0	-	0	-	0	-	1	154.63	1	154.63
Lottery	498	2,217,954.15	252	1,283,391.92	236	1,279,114.51	191	1,401,711.92	161	1,522,613.73	154	1,115,966.86	1,492	8,820,753.09
Dept. of Environmental Protection	595	1,078,343.81	13	220,139.26	56	333,541.73	2,770	8,826,728.35	1,293	6,264,655.97	1,279	1,532,321.16	6,006	18,255,730.28
Dept. of Economic Opportunity <sup>(2)</sup>	0	-	0	-	0	-	0	-	102,997	69,075,294.23	52,780	38,680,912.69	155,777	107,756,206.92
Dept. of Legal Affairs	3	2,041.90	0	-	0	-	133	11,061,599.10	686	3,915,311.08	49	53,988,582.14	871	68,967,534.22
Dept. of Agriculture and Consumer Services	1,569	919,726.90	113	40,479.89	992	219,518.71	886	119,015.26	87	15,177.00	476	426,617.05	4,123	1,740,534.81
Dept. of Financial Services	1,751	30,517,045.20	1,184	39,282,205.20	1,412	46,890,005.97	2,866	25,736,375.36	3,075	21,067,407.73	791	15,907,219.94	11,079	179,400,259.40
Dept. of State	193	427,667.56	77	25,625.50	184	13,978.41	64	6,134.99	71	23,049.84	28	2,958.50	617	499,414.80
Dept. of Education <sup>(1)</sup>	410	2,671,802.04	24	76,269.31	6	13,473.05	8	2,898.55	39	94,536.43	0	-	487	2,858,979.38
Florida School for the Deaf and the Blind	0	-	0	-	0	-	0	-	0	-	1	53.38	1	53.38
Dept. of Veterans' Affairs <sup>(1)</sup>	0	-	0	-	9	57,939.41	0	-	0	-	0	-	9	57,939.41
Dept. of Community Affairs <sup>(2)</sup>	0	-	0	-	53	11,925.00	52	275,782.42	0	-	0	-	105	287,707.42
Dept. of Transportation	19,644	2,343,412.07	11,729	1,092,534.34	14,585	4,552,687.94	45,779	10,585,604.66	26,752	2,373,975.36	376,679	11,960,233.53	495,168	32,908,447.90
Dept. of Citrus <sup>(1)</sup>	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Dept. of Children and Families	267,721	251,272,686.01	19,261	22,934,210.90	23,218	23,150,325.84	14,666	14,807,154.00	14,182	15,035,999.49	12,692	13,341,825.84	351,740	340,542,202.08
Public Service Commission <sup>(1)</sup>	4	135,491.68	3	33,694.88	6	234,858.00	0	-	41	1,828,589.00	0	-	54	2,232,633.56
Dept. of Military Affairs	665	1,320,885.88	0	-	222	307,017.86	494	561,238.92	94	110,568.80	127	205,172.98	1,602	2,504,884.44
Dept. of Health	480	54,435.76	13,044	1,908,596.58	13,861	2,414,736.24	5,706	709,281.22	8,004	613,453.18	14,520	487,276.03	55,615	6,187,779.01
Dept. of Elder Affairs <sup>(1)</sup>	1	328.99	0	-	0	-	0	-	0	-	0	-	1	328.99
Agency for Persons with Disabilities	0	-	0	-	0	-	11	4,797.75	4	1,649.45	2	445.94	17	6,893.14
Agency for Health Care Administration <sup>(1)</sup>	224	33,668,655.03	2	96,414.99	0	-	14	17,483.27	1,657	26,061,898.39	0	-	1,897	59,844,451.68
Dept. of Corrections	303	275,603.33	199	252,168.98	150	170,916.88	109	114,781.44	32	19,460.08	47	37,080.71	840	870,011.42
Dept. of Law Enforcement	597	53,875.90	185	18,406.49	79	6,135.00	241	20,828.36	71	5,874.71	127	42,324.69	1,300	147,445.15
Dept. of Management Services	287	582,643.04	344	850,195.60	148	1,040,314.51	4,858	2,025,635.42	527	193,809.92	1,973	507,982.61	8,137	5,200,581.10
Southwood Shared Resource Center <sup>(1)</sup>	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Division of Administrative Hearings	0	-	0	-	0	-	0	-	0	-	21	7,049.17	21	7,049.17
Northwood Shared Resource Center <sup>(1)</sup>	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Dept. of Revenue <sup>(3)</sup>	35,335	17,978,453.51	17,267	6,299,795.40	59,368	24,088,578.74	33,525	23,424,051.96	35,365	13,875,524.52	834,948	336,773,381.41	1,015,808	422,439,785.54
Agency for Workforce Innovation <sup>(2)</sup>	47,553	43,298,607.12	24,260	24,746,047.61	34,535	31,511,090.30	155,695	87,790,294.43	0	-	0	-	262,043	187,346,039.46
Dept. of Highway Safety and Motor Vehicles	295	97,529.45	0	-	0	-	3,931	509,555.74	2,413	414,971.54	5,484	3,988,080.54	12,123	5,010,137.27
Fish and Wildlife Conservation Commission	14	2,077.00	0	-	0	-	9	4,998.10	7	3,240.55	107	175,608.89	137	185,924.54
Parole Commission <sup>(1)</sup>	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Dept. of Business and Professional Regulation	2,448	876,761.00	1,604	942,673.50	1,284	442,166.75	580	4,265,834.13	470	184,259.09	381	1,286,694.69	6,767	7,998,389.16
Dept. of Juvenile Justice	54,067	42,513,461.72	11,473	7,201,825.35	15,500	9,737,054.58	7,996	5,402,818.06	15,887	8,465,267.09	15,547	10,505,637.92	120,470	83,826,064.72
State Board of Administration <sup>(1)</sup>	0	-	0	-	0	-	0	-	0	-	0	-	0	-
<b>Totals</b>	<b>435,084</b>	<b>\$ 432,766,354.05</b>	<b>101,232</b>	<b>\$ 107,476,418.96</b>	<b>166,299</b>	<b>\$ 146,745,816.99</b>	<b>281,062</b>	<b>\$ 198,094,028.44</b>	<b>214,366</b>	<b>\$ 171,588,965.02</b>	<b>1,318,301</b>	<b>\$ 491,027,243.47</b>	<b>2,516,344</b>	<b>\$ 1,547,698,826.93</b>

Source: The data in this report is obtained from the reports submitted by each agency pursuant to Section 17.20(4)(a), Florida Statutes, for Fiscal Year 2012-2013 and from the prior year Claims Referred for Collection - Section 17.20(5)(a), Florida Statutes, report.

Notes: <sup>(1)</sup> Agency did not report any claims referred pursuant to Section 17.20(4)(a), Florida Statutes, for Fiscal Year 2012-2013.

<sup>(2)</sup> Chapter 2011-142 Laws of Florida reorganized government structure by creating the Department of Economic Opportunity and dissolving the Agency for Workforce Innovation and the Department of Community Affairs.

<sup>(3)</sup> The increase in accounts referred in Fiscal Year 2012-2013 is primarily a result of the agency's conversion to a new collection process.

**Outstanding Accounts by Age and Amount - Section 17.20(5)(b), Florida Statutes**  
As of June 30, 2013

Agency	Less than 1 Year Old		1 Year - 2 Years Old		2 Years - 3 Years Old		3 Years - 4 Years Old		Over 4 Years Old		Totals	
	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount
Legislature	25	\$ 27,500.00	118	\$ 135,925.62	99	\$ 95,222.16	130	\$ 127,302.69	15	\$ 9,049.82	387	\$ 395,000.29
Justice Administrative Commission	1	904.34	10	5,560.30	0	-	1	177.19	11	6,281.05	23	12,922.88
Office of the State Courts Administrator	32	7,835.03	48	13,749.52	0	-	0	-	1	75.47	81	21,660.02
Executive Office of the Governor	0	-	1	154.63	0	-	0	-	0	-	1	154.63
Lottery	92	692,050.67	143	940,897.25	160	1,483,874.20	165	1,013,159.92	168	979,229.16	728	5,109,211.20
Dept. of Environmental Protection	710	581,140.40	360	4,464,391.75	497	3,547,745.59	332	2,599,857.14	1	267.97	1,900	11,193,402.85
Dept. of Economic Opportunity	13,777	10,355,760.73	47,938	40,220,560.31	66,951	45,614,345.21	4,939	5,920,383.39	2,042	3,366,653.56	135,647	105,477,703.20
Dept. of Legal Affairs	2	3,977,374.72	15	24,743,990.35	11	18,236,579.79	85	2,784,730.21	660	12,686,488.02	773	62,429,163.09
Dept. of Agriculture and Consumer Services	213	288,749.46	262	116,355.10	23	7,464.48	0	-	171	27,618.40	669	440,187.44
Dept. of Financial Services	554	12,225,741.58	1,160	17,686,215.75	300	4,652,890.58	780	34,443,240.00	1,006	40,685,017.82	3,800	109,693,105.73
Dept. of State	0	-	0	-	0	-	0	-	0	-	0	-
Dept. of Education	1	65.01	12	22,664.26	0	-	4	25,346.49	13	27,001.93	30	75,077.69
Florida School for the Deaf and the Blind	0	-	1	46.32	0	-	0	-	0	-	1	46.32
Dept. of Veterans' Affairs	0	-	0	-	0	-	0	-	2	15,763.03	2	15,763.03
Dept. of Transportation	612	375,915.61	1,476	721,394.66	63	113,907.61	273	568,051.26	18	240,391.13	2,442	2,019,660.27
Dept. of Citrus	0	-	0	-	0	-	0	-	0	-	0	-
Dept. of Children and Families	1	31.64	22	7,804.33	0	-	1	98.76	56	68,348.83	80	76,283.56
Public Service Commission	0	-	5	1,478,815.88	2	3,060.00	12	8,072.00	1	5,000.00	20	1,494,947.88
Dept. of Military Affairs	41	62,754.21	78	85,470.21	1	805.97	99	94,095.60	326	532,506.15	545	775,632.14
Dept. of Health	14,661	608,958.90	24,431	788,123.42	1,439	70,921.93	957	45,712.39	15,105	2,092,457.21	56,593	3,606,173.85
Dept. of Elder Affairs	0	-	0	-	0	-	0	-	0	-	0	-
Agency for Persons with Disabilities	2	445.94	2	583.24	0	-	0	-	0	-	4	1,029.18
Agency for Health Care Administration	5	4,680.26	65	2,375,325.58	196	1,026,849.48	762	1,753,366.45	1,591	39,316,761.34	2,619	44,476,983.11
Dept. of Corrections	16	7,276.28	51	42,219.34	2	2,541.40	8	17,053.91	179	174,239.79	256	243,330.72
Dept. of Law Enforcement	42	6,393.00	77	35,523.51	1	10.01	6	85.59	1	0.93	127	42,013.04
Dept. of Management Services	1,952	497,981.40	177	131,755.67	80	18,781.62	262	48,108.47	496	142,517.63	2,967	839,144.79
Southwood Shared Resource Center	0	-	0	-	0	-	0	-	0	-	0	-
Division of Administrative Hearings	1	84.07	7	3,437.53	0	-	0	-	0	-	8	3,521.60
Northwood Shared Resource Center	0	-	0	-	0	-	0	-	0	-	0	-
Dept. of Revenue	8	2,028.60	16	6,969.24	0	-	0	-	91	59,614.20	115	68,612.04
Dept. of Highway Safety and Motor Vehicles	639	682,560.33	767	606,092.72	1,876	814,562.19	786	671,475.75	1,687	314,353.01	5,755	3,089,044.00
Fish and Wildlife Conservation Commission	6	2,785.00	41	106,181.70	15	12,537.70	16	14,263.70	20	2,288.00	98	138,056.10
Parole Commission	0	-	0	-	0	-	0	-	0	-	0	-
Dept. of Business and Professional Regulation	393	1,386,324.60	1,735	6,164,152.44	111	185,678.38	775	7,506,436.94	1,709	19,454,772.25	4,723	34,697,364.61
Dept. of Juvenile Justice	8,324	5,463,856.12	14,093	8,753,036.19	7,572	5,111,979.62	14,193	9,254,169.67	237	196,071.17	44,419	28,779,112.77
State Board of Administration	0	-	0	-	0	-	0	-	0	-	0	-
<b>Totals</b>	<b>42,110</b>	<b>\$ 37,259,197.90</b>	<b>93,111</b>	<b>\$ 109,657,396.82</b>	<b>79,399</b>	<b>\$ 80,999,757.92</b>	<b>24,586</b>	<b>\$ 66,895,187.52</b>	<b>25,607</b>	<b>\$ 120,402,767.87</b>	<b>264,813</b>	<b>\$ 415,214,308.03</b>

Source: This report includes accounts outstanding at June 30, 2013 per collection agents contracted by the Department of Financial Services.  
The age of account at June 30, 2013 is calculated based on the original due date of the account.

*Timeliness of Claims Referral - Section 17.20(5)(c), Florida Statutes*

*As of June 30, 2013*

The following agencies referred at least one account for collection more than 120 days after the original due date of the account according to their reports submitted pursuant to Section 17.20(4)(a), Florida Statutes, for Fiscal Year 2012-2013:

Legislature	Dept. of Legal Affairs	Dept. of Health	Dept. of Fish and Wildlife Conservation Commission
Justice Administrative Commission	Dept. of Agriculture and Consumer Services	Dept. of Corrections	Dept. of Business and Professional Regulation
Office of the State Courts Administrator	Dept. of Financial Services	Division of Administrative Hearings	Dept. of Juvenile Justice
Executive Office of the Governor	Dept. of State	Dept. of Law Enforcement	
Lottery	Dept. of Transportation	Dept. of Management Services	
Dept. of Environmental Protection	Dept. of Children and Families	Dept. of Highway Safety and Motor Vehicles	
Dept. of Economic Opportunity	Dept. of Military Affairs	Dept. of Revenue	

The following agencies did not report any claims referred pursuant to Section 17.20(4)(a), Florida Statutes, for Fiscal Year 2012-2013:

Dept. of Veterans' Affairs	Public Service Commission	Parole Commission	Dept. of Education
Northwood Shared Resource Center	Dept. of Elder Affairs	State Board of Administration	
Dept. of Citrus	Agency for Health Care Administration	Southwood Shared Resource Center	

Amount of Claims Collected - Section 17.20(5)(d), Florida Statutes

As of June 30, 2013

Agency	Amount Collected on Accounts Referred Before Fiscal Year 2008 - 2009	Amount Collected on Accounts Referred During Fiscal Year 2008 - 2009	Amount Collected on Accounts Referred During Fiscal Year 2009 - 2010	Amount Collected on Accounts Referred During Fiscal Year 2010 - 2011	Amount Collected on Accounts Referred During Fiscal Year 2011 - 2012	Amount Collected on Accounts Referred During Fiscal Year 2012- 2013	Cumulative Amount Collected on All Accounts Referred
Legislature	\$ 13,762.95	\$ 7,772.34	\$ 4,555.00	\$ 1,369.50	\$ 719.55	\$ 1,300.00	\$ 29,479.34
Justice Administrative Commission <sup>(1)</sup>	-	-	2,697.69	1,861.51	3,285.92	-	7,845.12
Office of the State Courts Administrator	-	-	-	215.00	820.00	897.00	1,932.00
Executive Office of the Governor <sup>(1)</sup>	-	-	-	-	-	-	-
Lottery	145,357.43	84,300.93	49,703.54	30,710.33	50,192.36	43,724.44	403,989.03
Dept. of Environmental Protection	10,233.45	760.75	113,352.68	219,802.41	97,915.87	71,208.57	513,273.73
Dept. of Economic Opportunity <sup>(3)</sup>	-	-	-	-	5,980,133.73	5,417,040.11	11,397,173.84
Dept. of Legal Affairs <sup>(1)</sup>	-	-	-	-	826.23	-	826.23
Dept. of Agriculture and Consumer Services <sup>(1)</sup>	453.34	200.16	-	-	-	-	653.50
Dept. of Financial Services	432,591.20	184,932.67	118,320.32	24,263.83	89,029.85	79,184.15	928,322.02
Dept. of State	7,515.61	215.00	491.00	113.00	1,151.73	50.00	9,536.34
Dept. of Education <sup>(2)</sup>	439,829.34	10,313.03	1,808.08	-	-	-	451,950.45
Florida School for the Deaf and the Blind <sup>(1)</sup>	-	-	-	-	-	-	-
Dept. of Veterans' Affairs <sup>(2)</sup>	-	-	13,864.50	-	-	-	13,864.50
Dept. of Community Affairs <sup>(3)</sup>	-	-	-	-	-	-	-
Dept. of Transportation	369,658.90	108,155.53	355,269.27	1,163,993.96	538,461.13	2,084,971.25	4,620,510.04
Dept. of Citrus <sup>(2)</sup>	-	-	-	-	-	-	-
Dept. of Children and Families	43,145,538.70	3,201,047.46	1,588,887.59	572,115.26	498,655.80	750,208.05	49,756,452.86
Public Service Commission <sup>(2)</sup>	-	-	-	-	-	-	-
Dept. of Military Affairs	39,653.50	-	2,185.51	16,972.43	1,912.10	17,560.32	78,283.86
Dept. of Health	-	-	-	65.00	-	9,890.05	9,955.05
Dept. of Elder Affairs <sup>(2)</sup>	-	-	-	-	-	-	-
Agency for Persons with Disabilities <sup>(1)</sup>	-	-	-	133.47	-	-	133.47
Agency for Health Care Administration <sup>(2)</sup>	232,192.11	-	-	-	184,799.06	-	416,991.17
Dept. of Corrections	15,209.27	10,709.34	8,823.98	2,483.00	414.80	437.20	38,077.59
Dept. of Law Enforcement <sup>(1)</sup>	4,539.49	1,345.17	497.49	370.05	-	-	6,752.20
Dept. of Management Services	108,414.19	77,889.86	67,307.58	184,369.72	32,827.40	59,632.57	530,441.32
Southwood Shared Resource Center <sup>(2)</sup>	-	-	-	-	-	-	-
Division of Administrative Hearings	-	-	-	-	-	1,618.00	1,618.00
Northwood Shared Resource Center <sup>(2)</sup>	-	-	-	-	-	-	-
Dept. of Revenue <sup>(4)</sup>	6,567,278.64	1,889,775.76	1,687,166.79	1,539,588.47	2,074,244.70	68,163,350.34	81,921,404.70
Agency for Workforce Innovation <sup>(3)</sup>	8,351,786.04	3,991,691.92	1,973,618.77	6,309,152.10	-	-	20,626,248.83
Dept. of Highway Safety and Motor Vehicles	4,752.18	-	-	50,114.55	61,026.35	51,371.15	167,264.23
Fish and Wildlife Conservation Commission	-	-	-	-	-	6,145.03	6,145.03
Parole Commission <sup>(2)</sup>	-	-	-	-	-	-	-
Dept. of Business and Professional Regulation	237,759.56	78,965.59	121,615.74	31,540.37	4,477.43	25,791.05	500,149.74
Dept. of Juvenile Justice	296,232.17	67,742.18	75,644.39	7,345.00	62,463.17	50,749.32	560,176.23
State Board of Administration <sup>(2)</sup>	-	-	-	-	-	-	-
<b>Totals</b>	<b>\$ 60,422,758.07</b>	<b>\$ 9,715,817.69</b>	<b>\$ 6,185,809.92</b>	<b>\$ 10,156,578.96</b>	<b>\$ 9,683,357.18</b>	<b>\$ 76,835,128.60</b>	<b>\$ 172,999,450.42</b>

Source: The data in this report is obtained from the reports submitted by each agency pursuant to Section 17.20(4)(a), Florida Statutes, for Fiscal Year 2012-2013 and from the prior year Amount of Claims Collected - Section 17.20(5)(d), Florida Statutes, report.

Notes: <sup>(1)</sup> Agencies reported zero amount collected in their reports submitted pursuant to Section 17.20(4)(a), Florida Statutes, for Fiscal Year 2012-2013.

<sup>(2)</sup> Agency did not report any claims referred pursuant to Section 17.20(4)(a), Florida Statutes, for Fiscal Year 2012-2013.

<sup>(3)</sup> Chapter 2011-142 Laws of Florida reorganized government structure by creating the Department of Economic Opportunity and dissolving the Agency for Workforce Innovation and the Department of Community Affairs.

<sup>(4)</sup> The increase in collection in Fiscal Year 2012-2013 is primarily a result of the agency's conversion to a new collection process.