

**Claims Referred for Collection - Section 17.20(5)(a), Florida Statutes**

As of June 30, 2012

Agency	Before Fiscal Year 2007 - 2008		Fiscal Year 2007 - 2008		Fiscal Year 2008 - 2009		Fiscal Year 2009 - 2010		Fiscal Year 2010-2011		Fiscal Year 2011-2012		After Fiscal Year 2011-2012		Cumulative	
	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount
Legislature	203	\$ 233,687.50	203	\$ 215,970.00	185	\$ 168,615.00	231	\$ 222,995.00	435	\$ 409,889.46	388	\$ 401,433.71	0	\$ -	1,645	\$ 1,652,590.67
Justice Administrative Commission	0	-	0	-	0	-	18	11,719.96	4	1,861.51	10	7,474.61	0	-	32	21,056.08
Office of the State Courts Administrator	12	4,477.50	9	2,730.00	13	3,128.26	146	35,722.60	39	7,674.06	53	13,469.52	0	-	272	67,201.94
Executive Office of the Governor <sup>(1)</sup>	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Lottery	131	533,539.35	367	1,684,414.80	252	1,283,391.92	236	1,279,114.51	191	1,401,711.92	161	1,522,613.73	0	-	1,338	7,704,786.23
Dept. of Environmental Protection	479	708,053.37	116	370,290.44	13	220,139.26	56	333,541.73	2,770	8,826,728.35	1,293	6,264,655.97	0	-	4,727	16,723,409.12
Dept. of Economic Opportunity <sup>(3)</sup>	0	-	0	-	0	-	0	-	0	-	102,997	69,075,294.23	0	-	102,997	69,075,294.23
Dept. of Legal Affairs	3	2,041.90	0	-	0	-	0	-	133	11,061,599.10	686	3,915,311.08	0	-	822	14,978,952.08
Dept. of Agriculture and Consumer Services <sup>(4)</sup>	912	730,752.05	657	188,974.85	113	40,479.89	992	219,518.71	886	119,015.26	87	15,177.00	0	-	3,647	1,313,917.76
Dept. of Financial Services	890	19,935,737.80	861	10,581,307.40	1,184	39,282,205.20	1,412	46,890,005.97	2,866	25,736,375.36	3,075	21,067,407.73	0	-	10,288	163,493,039.46
Dept. of State <sup>(2)</sup>	179	50,056.74	14	377,610.82	77	25,625.50	184	13,978.41	64	6,134.99	71	23,049.84	0	-	589	496,456.30
Dept. of Education	406	2,668,401.27	4	3,400.77	24	76,269.31	6	13,473.05	8	2,898.55	39	94,536.43	0	-	487	2,858,979.38
Florida School for the Deaf and the Blind <sup>(1)(4)</sup>	0	-	0	-	0	-	0	-	0	-	0	-	1	53.38	1	53.38
Dept. of Veterans' Affairs <sup>(1)</sup>	0	-	0	-	0	-	9	57,939.41	0	-	0	-	0	-	9	57,939.41
Dept. of Community Affairs <sup>(3)</sup>	0	-	0	-	0	-	53	11,925.00	52	275,782.42	0	-	0	-	105	287,707.42
Dept. of Transportation <sup>(4)</sup>	8,012	1,159,693.94	11,632	1,183,718.13	11,729	1,092,534.34	14,585	4,552,687.94	45,779	10,585,604.66	26,752	2,373,975.36	2	1,522.97	118,491	20,949,737.34
Dept. of Citrus <sup>(1)</sup>	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Dept. of Children and Families	252,244	231,503,805.51	15,477	19,768,880.50	19,261	22,934,210.90	23,218	23,150,325.84	14,666	14,807,154.00	14,182	15,035,999.49	0	-	339,048	327,200,376.24
Public Service Commission	0	-	4	135,491.68	3	33,694.88	6	234,858.00	0	-	41	1,828,589.00	0	-	54	2,232,633.56
Dept. of Military Affairs	553	1,090,682.21	112	230,203.67	0	-	222	307,017.86	494	561,238.92	94	110,568.80	0	-	1,475	2,299,711.46
Dept. of Health <sup>(4)</sup>	0	-	480	54,435.76	13,044	1,908,596.58	13,861	2,414,736.24	5,706	709,281.22	8,004	613,453.18	619	59,967.84	41,714	5,760,470.82
Dept. of Elder Affairs <sup>(1)</sup>	0	-	1	328.99	0	-	0	-	0	-	0	-	0	-	1	328.99
Agency for Persons with Disabilities <sup>(2)</sup>	0	-	0	-	0	-	0	-	11	4,797.75	4	1,649.45	0	-	15	6,447.20
Agency for Health Care Administration	49	4,852,396.54	175	28,816,258.49	2	96,414.99	0	-	14	17,483.27	1,657	26,061,898.39	0	-	1,897	59,844,451.68
Dept. of Corrections <sup>(2)</sup>	78	70,622.99	225	204,980.34	199	252,168.98	150	170,916.88	109	114,781.44	32	19,460.08	0	-	793	832,930.71
Dept. of Law Enforcement	99	18,825.25	498	35,050.65	185	18,406.49	79	6,135.00	241	20,828.36	71	5,874.71	0	-	1,173	105,120.46
Dept. of Management Services <sup>(4)</sup>	113	141,946.12	174	440,696.92	344	850,195.60	148	1,040,314.51	4,858	2,025,635.42	527	193,809.92	35	47,214.26	6,199	4,739,812.75
Southwood Shared Resource Center <sup>(1)</sup>	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Division of Administrative Hearings <sup>(1)</sup>	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Northwood Shared Resource Center <sup>(1)</sup>	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Dept. of Revenue	23,579	14,222,820.05	11,756	3,755,633.46	17,267	6,299,795.40	59,368	24,088,578.74	33,525	23,424,051.96	35,365	13,875,524.52	0	-	180,860	85,666,404.13
Agency for Workforce Innovation <sup>(3)</sup>	28,056	25,203,324.61	19,497	18,095,282.51	24,260	24,746,047.61	34,535	31,511,090.30	155,695	87,790,294.43	0	-	0	-	262,043	187,346,039.46
Dept. of Highway Safety and Motor Vehicles	295	97,529.45	0	-	0	-	0	-	3,931	509,555.74	2,413	414,971.54	0	-	6,639	1,022,056.73
Fish and Wildlife Conservation Commission <sup>(4)</sup>	14	2,077.00	0	-	0	-	0	-	9	4,998.10	7	3,240.55	1	971.25	31	11,286.90
Parole Commission <sup>(1)</sup>	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Dept. of Business and Professional Regulation <sup>(4)</sup>	1,812	629,858.05	636	246,902.95	1,604	942,673.50	1,284	442,166.75	580	4,265,834.13	470	184,259.09	6	2,252.56	6,392	6,713,947.03
Dept. of Juvenile Justice	54,067	42,513,461.72	0	-	11,473	7,201,825.35	15,500	9,737,054.58	7,996	5,402,818.06	15,887	8,465,267.09	0	-	104,923	73,320,426.80
State Board of Administration <sup>(1)</sup>	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
<b>Totals</b>	<b>372,186</b>	<b>\$ 346,373,790.92</b>	<b>62,898</b>	<b>\$ 86,392,563.13</b>	<b>101,232</b>	<b>\$ 107,476,418.96</b>	<b>166,299</b>	<b>\$ 146,745,816.99</b>	<b>281,062</b>	<b>\$ 198,094,028.44</b>	<b>214,366</b>	<b>\$ 171,588,965.02</b>	<b>664</b>	<b>\$ 111,982.26</b>	<b>1,198,707</b>	<b>\$ 1,056,783,565.72</b>

Source: The data in this report is obtained from the reports submitted by each agency pursuant to Section 17.20(4)(a), Florida Statutes, for Fiscal Year 2011-2012 and from the prior year Claims Referred for Collection - Section 17.20(5)(a), Florida Statutes, report.

Notes: <sup>(1)</sup> Agency did not report any claims referred and/or collected pursuant to Section 17.20(4)(a), Florida Statutes, for Fiscal Year 2011-2012.

<sup>(2)</sup> Data in "Fiscal Year 2010-2011" column was revised from prior year report.

<sup>(3)</sup> Chapter 2011-142 Laws of Florida reorganized government structure by creating the Department of Economic Opportunity and dissolving the Agency for Workforce Innovation and the Department of Community Affairs.

<sup>(4)</sup> Agency was not required to report amount collected on accounts referred after Fiscal Year 2011-2012. This data was included in agency's submission.

**Outstanding Accounts by Age and Amount - Section 17.20(5)(b), Florida Statutes**  
As of June 30, 2012

Agency	0 - 120 Days Old		121 Days - 1 Year Old		1 Year - 2 Years Old		2 Years - 3 Years Old		3 Years - 4 Years Old		Over 4 Years Old		No Original Due Date Indicated		Totals	
	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount	# of Accounts	Amount
Legislature	46	\$ 45,575.00	48	\$ 55,950.00	105	\$ 100,467.44	131	\$ 130,394.51	191	\$ 198,953.07	94	\$ 72,447.14	0	\$ -	615	\$ 603,787.16
Justice Administrative Commission	1	107.85	8	5,591.79	2	714.44	0	-	1	119.70	10	6,161.35	0	-	22	12,695.13
Office of the State Courts Administrator	4	1,500.00	40	12,756.25	17	2,981.27	0	-	16	2,604.00	1	75.47	0	-	78	19,916.99
Executive Office of the Governor	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Lottery	0	-	79	498,626.47	165	1,538,818.47	137	905,625.80	169	983,617.39	0	-	0	-	550	3,926,688.13
Dept. of Environmental Protection	20	84,694.27	629	3,551,071.78	378	3,242,275.84	478	2,240,444.38	247	2,400,962.30	0	-	0	-	1,752	11,519,448.57
Dept. of Economic Opportunity <sup>(1)</sup>	0	-	28,445	20,203,227.56	109,878	71,262,097.80	69,047	48,283,041.98	1,648	2,689,873.37	1,604	2,285,939.21	1	25.00	210,623	144,724,204.92
Dept. of Legal Affairs	0	-	2	3,159.94	53	148,146.85	77	250,246.11	182	725,616.78	479	11,234,513.37	0	-	793	12,361,683.05
Dept. of Agriculture and Consumer Services	0	-	1	207.70	278	110,786.27	0	-	143	21,897.56	28	5,720.84	0	-	450	138,612.37
Dept. of Financial Services	87	488,187.08	1,090	11,622,568.18	1,209	23,305,317.74	593	25,029,499.95	736	34,598,291.32	1,030	14,297,207.78	1	6,482.65	4,746	109,347,554.70
Dept. of State	0	-	21	3,207.50	75	25,979.12	37	1,786.00	76	28,397.56	1	198.86	0	-	210	59,569.04
Dept. of Education	0	-	7	11,184.57	14	9,397.66	4	25,346.49	11	37,073.47	18	32,146.34	0	-	54	115,148.53
Florida School for the Deaf and the Blind	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Dept. of Veterans' Affairs	0	-	0	-	0	-	0	-	0	-	2	15,763.03	0	-	2	15,763.03
Dept. of Community Affairs <sup>(1)</sup>	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Dept. of Transportation	0	-	1,136	460,969.62	622	523,993.04	108	278,908.15	235	822,459.31	5	78,192.82	1	5,085.00	2,107	2,169,607.94
Dept. of Citrus	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Dept. of Children and Families	3	1,970.03	14	3,139.69	20	7,424.23	0	-	16	15,260.56	41	53,761.84	0	-	94	81,556.35
Public Service Commission	0	-	5	1,777,532.00	27	42,985.00	0	-	1	5,000.00	2	28,694.88	0	-	35	1,854,211.88
Dept. of Military Affairs	0	-	57	74,149.48	202	193,359.26	104	98,620.13	129	196,332.21	251	431,588.81	0	-	743	994,049.89
Dept. of Health	334	29,337.02	6,802	788,089.94	4,986	897,283.88	597	66,772.20	5,447	705,619.36	11,613	1,726,902.86	0	-	29,779	4,214,005.26
Dept. of Elder Affairs	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Agency for Persons with Disabilities	0	-	2	583.24	3	1,302.79	0	-	0	-	0	-	0	-	5	1,886.03
Agency for Health Care Administration	0	-	72	2,376,516.16	695	5,128,706.42	823	3,387,284.90	1,369	4,508,123.71	416	35,587,942.07	5	4,680.25	3,380	50,993,253.51
Dept. of Corrections	0	-	18	10,660.06	39	31,719.03	4	5,023.45	17	19,599.71	183	168,152.30	0	-	261	235,154.55
Dept. of Law Enforcement	0	-	16	1,668.25	73	6,275.34	4	83.75	71	4,689.41	0	-	0	-	164	12,716.75
Dept. of Management Services	27	31,294.22	183	110,314.15	382	257,975.69	4	454.80	1	764.93	18	3,149.96	18	47,312.63	633	451,266.38
Northwood Shared Resource Center	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Southwood Shared Resource Center	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Division of Administrative Hearings	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Dept. of Revenue	2	1,305.73	10	3,776.25	18	7,016.31	0	-	13	6,762.54	79	53,899.59	0	-	122	72,760.42
Agency for Workforce Innovation <sup>(1)</sup>	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Dept. of Highway Safety and Motor Vehicles	0	-	35	35,472.10	733	438,513.72	1,155	926,208.78	799	493,610.98	1,735	209,419.99	2,385	373,402.57	6,842	2,476,628.14
Fish and Wildlife Conservation Commission	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Parole Commission	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
Regulation	1	8,107.77	1,266	5,015,974.29	749	4,503,327.35	590	7,423,634.39	958	8,159,237.35	1,503	11,614,066.95	0	-	5,067	36,724,348.10
Dept. of Juvenile Justice	1,764	1,173,162.07	10,431	6,024,271.03	9,263	7,120,747.53	12,054	7,746,732.29	5,840	3,919,682.99	1,342	1,642,808.82	1,582	1,056,871.54	42,276	28,684,276.27
State Board of Administration	0	-	0	-	0	-	0	-	0	-	0	-	0	-	0	-
<b>Totals</b>	<b>2,289</b>	<b>\$ 1,865,241.04</b>	<b>50,417</b>	<b>\$ 52,650,668.00</b>	<b>129,986</b>	<b>\$ 118,907,612.49</b>	<b>85,947</b>	<b>\$ 96,800,108.06</b>	<b>18,316</b>	<b>\$ 60,544,549.58</b>	<b>20,455</b>	<b>\$ 79,548,754.28</b>	<b>3,993</b>	<b>\$ 1,493,859.64</b>	<b>311,403</b>	<b>\$ 411,810,793.09</b>

Source: This report includes accounts outstanding at June 30, 2012 per collection agents contracted by the Department of Financial Services.

The age of accounts at June 30, 2012, is calculated based on the original due date of the account, when available.

Notes: <sup>(1)</sup> Chapter 2011-142 Laws of Florida reorganized government structure by creating the Department of Economic Opportunity and dissolving the Agency for Workforce Innovation and the Department of Community Affairs.

## Timeliness of Claims Referral - Section 17.20(5)(c), Florida Statutes

As of June 30, 2012

The following agencies referred at least one account for collection more than 120 days after the original due date of the account according to their reports submitted pursuant to Section 17.20(4)(a), Florida Statutes, for Fiscal Year 2011-2012:

Legislature	Dept. of State	Agency for Persons with Disabilities	Dept. of Business and Professional Regulation
Justice Administrative Commission	Dept. of Education	Agency for Health Care Administration	Dept. of Juvenile Justice
Lottery	Dept. of Transportation	Dept. of Corrections	
Dept. of Environmental Protection	Public Service Commission	Dept. of Law Enforcement	
Dept. of Economic Opportunity	Dept. of Military Affairs	Dept. of Management Services	
Dept. of Legal Affairs	Dept. of Health	Dept. of Highway Safety and Motor Vehicles	
Dept. of Financial Services	Dept. of Children and Families	Dept. of Revenue	

The following agencies did not report any claims referred pursuant to Section 17.20(4)(a), Florida Statutes, for Fiscal Year 2011-2012:

Executive Office of the Governor	Dept. of Citrus	State Board of Administration	Parole Commission
Dept. of Veterans' Affairs	Florida School for the Deaf and Blind	Southwood Shared Resource Center	
Northwood Shared Resource Center	Dept. of Elder Affairs	Division of Administrative Hearings	

**Amount of Claims Collected - Section 17.20(5)(d), Florida Statutes**  
As of June 30, 2012

Agency	Amount Collected on Accounts Referred Before Fiscal Year 2007 - 2008	Amount Collected on Accounts Referred During Fiscal Year 2007 - 2008	Amount Collected on Accounts Referred During Fiscal Year 2008 - 2009	Amount Collected on Accounts Referred During Fiscal Year 2009 - 2010	Amount Collected on Accounts Referred During Fiscal Year 2010 - 2011	Amount Collected on Accounts Referred During Fiscal Year 2011- 2012	Amount Collected on Accounts Referred After Fiscal Year 2011 - 2012	Cumulative Amount Collected on All Accounts Referred
Legislature	\$ 7,834.76	\$ 5,928.19	\$ 7,772.34	\$ 4,555.00	\$ 1,369.50	\$ 719.55	\$ -	\$ 28,179.34
Justice Administrative Commission	-	-	-	2,697.69	1,861.51	3,285.92	-	7,845.12
Office of the State Courts Administrator	-	-	-	-	215.00	820.00	-	1,035.00
Executive Office of the Governor <sup>(5)</sup>	-	-	-	-	-	-	-	-
Lottery	22,255.10	123,102.33	84,300.93	49,703.54	30,710.33	50,192.36	-	360,264.59
Dept. of Environmental Protection	8,646.75	1,586.70	760.75	113,352.68	219,802.41	97,915.87	-	442,065.16
Dept. of Economic Opportunity <sup>(3)</sup>	-	-	-	-	-	5,980,133.73	-	5,980,133.73
Dept. of Legal Affairs	-	-	-	-	-	826.23	-	826.23
Dept. of Agriculture and Consumer Services <sup>(4)</sup>	122.50	330.84	200.16	-	-	-	-	653.50
Dept. of Financial Services	199,750.99	232,840.21	184,932.67	118,320.32	24,263.83	89,029.85	-	849,137.87
Dept. of State	7,303.61	212.00	215.00	491.00	113.00	1,151.73	-	9,486.34
Dept. of Education <sup>(1)</sup>	439,372.96	456.38	10,313.03	1,808.08	-	-	-	451,950.45
Florida School for the Deaf and the Blind <sup>(5)</sup>	-	-	-	-	-	-	-	-
Dept. of Veterans' Affairs <sup>(5)</sup>	-	-	-	13,864.50	-	-	-	13,864.50
Dept. of Community Affairs <sup>(3)</sup>	-	-	-	-	-	-	-	-
Dept. of Transportation	13,017.59	356,641.31	108,155.53	355,269.27	1,163,993.96	538,461.13	-	2,535,538.79
Dept. of Citrus <sup>(5)</sup>	-	-	-	-	-	-	-	-
Dept. of Children and Families	40,078,485.28	3,067,053.42	3,201,047.46	1,588,887.59	572,115.26	498,655.80	-	49,006,244.81
Public Service Commission <sup>(1)</sup>	-	-	-	-	-	-	-	-
Dept. of Military Affairs	38,415.91	1,237.59	-	2,185.51	16,972.43	1,912.10	-	60,723.54
Dept. of Health <sup>(1)</sup>	-	-	-	-	65.00	-	-	65.00
Dept. of Elder Affairs <sup>(5)</sup>	-	-	-	-	-	-	-	-
Agency for Persons with Disabilities <sup>(2)</sup>	-	-	-	-	133.47	-	-	133.47
Agency for Health Care Administration	21,079.34	211,112.77	-	-	-	184,799.06	-	416,991.17
Dept. of Corrections <sup>(2)</sup>	2,022.02	13,187.25	10,709.34	8,823.98	2,483.00	414.80	-	37,640.39
Dept. of Law Enforcement <sup>(1)</sup>	846.96	3,692.53	1,345.17	497.49	370.05	-	-	6,752.20
Dept. of Management Services <sup>(4)</sup>	19,018.33	89,395.86	77,889.86	67,307.58	184,369.72	32,827.40	737.38	471,546.13
Northwood Shared Resource Center <sup>(5)</sup>	-	-	-	-	-	-	-	-
Southwood Shared Resource Center <sup>(5)</sup>	-	-	-	-	-	-	-	-
Division of Administrative Hearings <sup>(5)</sup>	-	-	-	-	-	-	-	-
Dept. of Revenue	4,610,243.67	1,957,034.97	1,889,775.76	1,687,166.79	1,539,588.47	2,074,244.70	-	13,758,054.36
Agency for Workforce Innovation <sup>(3)</sup>	4,076,088.32	4,275,697.72	3,991,691.92	1,973,618.77	6,309,152.10	-	-	20,626,248.83
Dept. of Highway Safety and Motor Vehicles	4,752.18	-	-	-	50,114.55	61,026.35	-	115,893.08
Fish and Wildlife Conservation Commission <sup>(1)</sup>	-	-	-	-	-	-	-	-
Parole Commission <sup>(5)</sup>	-	-	-	-	-	-	-	-
Dept. of Business and Professional Regulation	154,020.37	83,739.19	78,965.59	121,615.74	31,540.37	4,477.43	-	474,358.69
Dept. of Juvenile Justice	296,232.17	-	67,742.18	75,644.39	7,345.00	62,463.17	-	509,426.91
State Board of Administration <sup>(5)</sup>	-	-	-	-	-	-	-	-
<b>Totals</b>	<b>\$ 49,999,508.81</b>	<b>\$ 10,423,249.26</b>	<b>\$ 9,715,817.69</b>	<b>\$ 6,185,809.92</b>	<b>\$ 10,156,578.96</b>	<b>\$ 9,683,357.18</b>	<b>\$ 737.38</b>	<b>\$ 96,165,059.20</b>

Source: The data in this report is obtained from the reports submitted by each agency pursuant to Section 17.20(4)(a), Florida Statutes, for Fiscal Year 2011-2012 and from the prior year Amount of Claims Collected - Section 17.20(5)(d), Florida Statutes, report.

Notes: <sup>(1)</sup> Agencies reported zero amount collected in their reports submitted pursuant to Section 17.20(4)(a), Florida Statutes, for Fiscal Year 2011-2012.

<sup>(2)</sup> Data in "Fiscal Year 2010-2011" column was revised from prior year report.

<sup>(3)</sup> Chapter 2011-142 Laws of Florida reorganized government structure by creating the Department of Economic Opportunity and dissolving the Agency for Workforce Innovation and the Department of Community Affairs.

<sup>(4)</sup> Agency was not required to report amount collected on accounts referred after Fiscal Year 2011-2012. This data was included in agency's submission.

<sup>(5)</sup> Agency did not report any claims referred pursuant to Section 17.20(4)(a), Florida Statutes, for Fiscal Year 2011-2012.