

# FL Claims EDI R3 Test Process

## October 2007

Section 69L-56.320, F.A.C., in the EDI rule addresses the requirements the claim administrator must meet in order to move from 'Test to Production' status for MTC's required in the Primary and Secondary Schedules.

During the testing period(s) and until the claim administrator is approved for production status, all DWC Forms required by Rule 69L-3 must continue to be mailed to the Division or sent via EDI R1 (DWC-1, DWC-13.)

A claim administrator using a vendor to send Claims EDI filings on its behalf is required to comply with the Division's testing requirements to be approved for production status, even if the vendor has been previously approved for production status for one or more clients.

R3 test files should report the electronic equivalent of information on the DWC-1 (paper or R1), DWC-12, DWC-13 (paper or R1), and DWC-4 being sent to the Division for actual claims. Note: An R3 test filing representing an Electronic First Report of Injury or Illness for an actual claim may reject as a duplicate if the DWC-1 is already 'on file'. Avoid testing First Reports with claims that were already filed and processed with the Division prior to Oct 28, 2007. Subsequent Reports other than those filed with FROI 00's may be submitted on First Reports filed and processed prior to Oct. 28, 2007

If the claim administrator is unable to send the required Test EDI filings/MTC's for actual claims, "mock" paper and electronic filings may instead be created and sent for testing purposes. Mock filings must still contain valid data and must not be identical to IAIABC or Florida Business Scenarios. If the claim administrator is sending mock test data, the claim administrator should be prepared to provide the Division with a paper equivalent if requested, for parallel analysis purposes. The claim administrator shall clearly mark any mock paper filings as an "EDI Test Filing" and fax the mock paper forms to the Division's Claims EDI Team at (850) 488-3453 (Do not send mock DWC Forms via the US Mail.) Caution: If creating "mock" data, ensure that the first Electronic Claim Cost Report (MTC SA) is not sent too early (i.e., less than 6 months from the DOI), or it will be rejected as a premature filing.

The following minimum number of Test EDI filings (MTC's) are required to be sent and accepted for each category of filings specified in 69L-56.320(8)(a)-(f):

(a) Ten *Initial Payment or equivalent* Electronic First Report of Injury or Illness filings, with at least two of each of the following FROI/SROI combinations:

- 00/IP,
- 00/EP, and
- 00/PY.

Note: MTC's 00/CD, 00/VE, and AU/AP are optional for testing.

At least one MTC 00/IP filing must be sent with Claim Type "T", and at least one MTC 00/IP filing must be sent with Claim Type "L".

(b) Five Denied Electronic First Report of Injury or Illness filings, with at least one of each of the following:

- FROI MTC 04 (Full Denial) and
- MTC 00/PD (Partial Denial).

**Before testing the remaining categories (consisting of SROI MTC's), a First Report of Injury or Illness (paper or EDI) must have been previously accepted (either prior to or during the test process.) Note: The Jurisdiction Claim Number (JCN) is required for these filings.**

(c) Ten Electronic Periodic Claim Cost filings, with at least two of each of the following:

- MTC SA (Sub Annual), and
- MTC FN (Final).

(d) Five Electronic Notice of Denial filings, with at least one of each of the following:

- SROI MTC 04 (Full Denial), and
- SROI MTC PD (Partial Denial).

(e) Five Electronic Notice of Action or Change filings using the following MTC's required in the Primary Implementation Schedule:

- FROI MTC 02 (Change), or
- SROI MTC 02 (Change).

(f) Six Electronic Notice of Action or Changes, Suspension, Reinstatement of Indemnity Benefits filings required in the Secondary Implementation Schedule, using at least one of each of the following:

- SROI MTC 02 reporting a change in Average Wage with no change in the Net Weekly Amount, and
- SROI MTC 02 reporting a Benefit Redistribution.

**AND ...**

using at least one of each of the following MTC's:

- S1-S8 (Suspension);
- RB (Reinstatement);
- CA (Change in Amount); and
- CB (Change in Benefit Type).

The claim administrator must achieve a 90% acceptance rate (TA) for the minimum number of filings for each category of EDI filings specified in Rule 69L-56.320(8)(a)-(f) prior to being considered for production status.

A claim administrator may test all of the various categories of EDI filings at the same time, or it may test them separately. If the claim administrator prefers to “phase in” its testing of the various categories of EDI filings, the claim administrator may send one category at a time until the required 90% acceptance rate for that category is achieved. For example, the claim administrator may choose to initially test MTC’s that equate to the category of ‘Electronic First Reports of Injury or Illness’ before testing the category of Electronic Claim Cost Reports. However, all MTC’s required in the Primary Implementation Schedule must be tested and concluded before the Division will authorize the claim administrator for production status for purposes of meeting its compliance date as set out in the EDI rule and to cease filing the respective paper or R1 submissions (likewise for testing MTC’s required in the Secondary Implementation Schedule.) The Division will not authorize the claim administrator for production status at different times for each of the separate categories of EDI filings required in the Primary and/or Secondary Implementation Schedules.

The 90% acceptance rate will be determined on the basis of filings received for one day’s transmission/“Division Received Date” (if more than one transmission is sent in a single day prior to 9:00 p.m. EST, the transmissions will be combined and assigned one Division Rec’d Date.) If the minimum number of filings per category is not sent in one day’s transmission/Division Rec’d Date, the transmission/Division Rec’d Date cannot be used for determining if the acceptance rate has been achieved. For example, if the claim administrator sends one transmission containing a total of 10 Electronic First Reports of Injury required in 69L-56.320(8)(a), i.e., initial payment or equivalent ‘EDI DWC-1s’, and only 3 of the Electronic First Reports of Injury or Illness pass edits and receive a “TA” Transaction Acknowledgement Code, the acceptance rate yielded is only 33%. The claim administrator will therefore need to send another transmission containing at least 10 Electronic First Report of Injury filings, out of which 9 must receive a ‘TA’ to yield the required 90% acceptance rate for that transmission/Division Rec’d Date. The claim administrator’s second attempt/file should include re-attempted filings for the 7 that previously rejected. If a 90% acceptance rate with the minimum number of forms is achieved with the second attempt, the claim administrator will be considered for production status for that category only, and will continue the testing process for the remaining categories, either separately or simultaneously testing all remaining categories. If a 90% acceptance rate is not achieved with the second transmission/Division Rec’d Date, a third attempt will be necessary and must contain the minimum number of filings for that category(s). CAUTION: Do not re-send test EDI DWC-1 filings that were previously accepted as ‘TA’ because they will reject as a duplicate filing.

Once a trading partner has achieved the 90% compliance rate for each category of EDI filings, random (TA’d) filings will be inspected for accuracy of key data elements (e.g., Benefit Payment Issue Date, Benefit Type(s), Initial Date of Lost Time, etc.).. This will involve analysis of the corresponding paper (or R1) filing already sent to the Division if actual claim data is used, or if mock data is used, a paper form equivalent may be requested by the Division on a random basis for this purpose. If test filings also pass the accuracy test, the claim administrator will be approved for production status.

### **Procedure for Requesting Approval for Production Status for R3 Claims EDI Filings:**

When you are ready to seek approval for production status for one or more categories (a through f) delineated in the “FL Claims EDI R3 Test Process” document (see above), you can access the R3 Claims EDI Data Warehouse (test region), and select ‘Report Cards & Statistical Reports’ from the Main Menu, and then select, ‘**Generate Claims EDI Report Card**’ to generate percentages for each category of EDI filings. **Populate the ‘Date Division Received’ with the date corresponding to the transmission containing the necessary number of TA’s per category.** If you

determine the necessary amount has been met for one or more categories, please send an email to [claims.edi@fldfs.com](mailto:claims.edi@fldfs.com) to request confirmation. Note: Filings that are assigned ‘TA-FL’ count as accepted transactions, but will appear in a separate column in the Report Card and will be added to the ‘TA’ counts. Please specify each category for which you are seeking approval to suspend further testing of associated MTC’s. Although the “FL Claims EDI R3 Test Process” document indicates each category must be evaluated on the basis of one transmission/Division Rec’d Date, you may request credit for filings submitted in multiple transmissions/Division Received Dates if you are unable to generate sufficient test filings in a single transmission. In this case, please provide the Claim Administrator Claim Numbers associated with the Division Received Date(s) that you would like to be evaluated for each category.

**Reminder:** Until all categories corresponding to MTC’s required in the Primary Implementation Schedule have been approved for production status, you must continue to file either the equivalent paper DWC Form or R1 EDI filing until all necessary categories have been approved and you are given your “go live” date.

Example format in which to submit request involving multiple Division Received Dates per category:

Category A

Employee Name	Claim #	Div Rec'd Date	MTC(s)	App Ack Code
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