

Table 3

RFA * Outcomes by Year of Submission (1994**-2000)

Outcome	1994**		1995		1996		1997	
	RFAs	Percent	RFAs	Percent	RFAs	Percent	RFAs	Percent
All Issues Resolved	3,620	25.1%	18,565	21.9%	19,103	20.7%	15,390	14.7%
Some Issues Resolved	1,664	11.5%	9,304	11.0%	10,507	11.4%	10,662	10.2%
No Issues Resolved	9,160	63.4%	56,852	67.1%	62,565	67.9%	78,494	75.1%
Total	14,444	100.0%	84,721	100.0%	92,175	100.0%	104,546	100.0%

Outcome	1998		1999		2000		1994 - 2000	
	RFAs	Percent	RFAs	Percent	RFAs	Percent	RFAs	Percent
All Issues Resolved	12,957	11.1%	9,545	8.1%	4,528	4.0%	83,708	13.0%
Some Issues Resolved	9,803	8.4%	7,314	6.2%	3,437	3.0%	52,691	8.2%
No Issues Resolved	93,649	80.4%	101,441	85.7%	105,787	93.0%	507,948	78.8%
Total	116,409	100.0%	118,300	100.0%	113,752	100.0%	644,347	100.0%

*Because EAO has no jurisdiction to resolve issues involving attorney fees or penalties and interest, such issues are not included in this table. For that reason, the count of RFAs in this table is lower than in other tables.

**Includes 4th quarter only.

Source: Division of Workers' Compensation Integrated database as of April 30, 2001