

| Overall Carrier CPS Penalties for Untimely First Reports of Injury or Illness | | |
|--|---------------|--------------------------|
| Fiscal Year | CPS Penalties | Timely Filing Percentage |
| 2008-2009 | \$2,490,710 | 86.6% |
| 2009-2010 | \$1,106,455 | 93.3% |
| 2010-2011 | \$770,375 | 94.8% |

CPS First Report of Injury or Illness Review

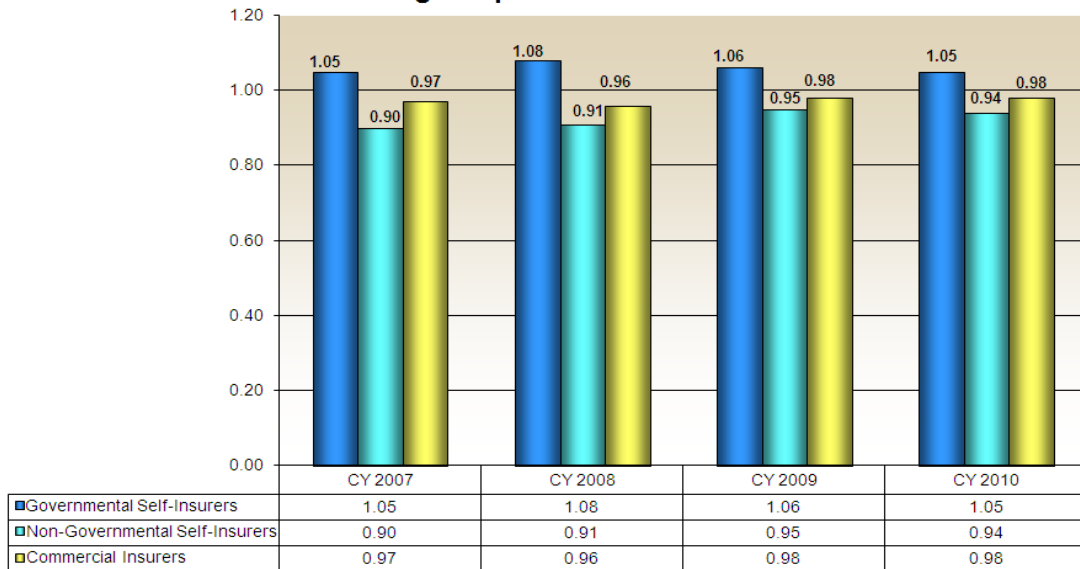
The Centralized Performance System (CPS) has documented an increase regarding the performance of First Reports of Injury or Illness during the past three Fiscal Years. This Table shows a decrease in assessed penalties and an increase in the percentage of timely filed First Reports of Injury or Illness.

| Overall Carrier Medical Bill Compliance | | |
|--|-------------------|--------------------|
| Fiscal Year | Bills Timely Paid | Bills Timely Filed |
| 2007-2008 | 99% | 99% |
| 2008-2009 | 99% | 99% |
| 2009-2010 | 98% | 97% |
| 2010-2011 | 98% | 98% |

CPS Medical Bill Review

During the past four Fiscal Years, the Centralized Performance System (CPS) has documented Carrier compliance above the requirements in Section 440.20(6), F.S. and Section 69L-7.602(7), F.A.C. This table shows compliant levels since Fiscal Year 2007-2008.

3.19 Average Experience Modifications



Source: DWC Bureau of Monitoring and Audit & NCCI's database as of 6/30/10

Average Experience Modification

As of October 1, 2011, the Self Insurance section has promulgate a total of 412 experience modifications for companies that have been authorized, by the Department, to fund its workers' compensation liabilities as prescribed in Section 440.38(1)(b) or (6), F.S. Currently, two hundred and seventy-two (272) experience modifications were promulgated for governmental entities and one hundred and forty (140) for private entities. The above chart compares the average experience modification of governmental and private companies to companies that are insured under the private market.