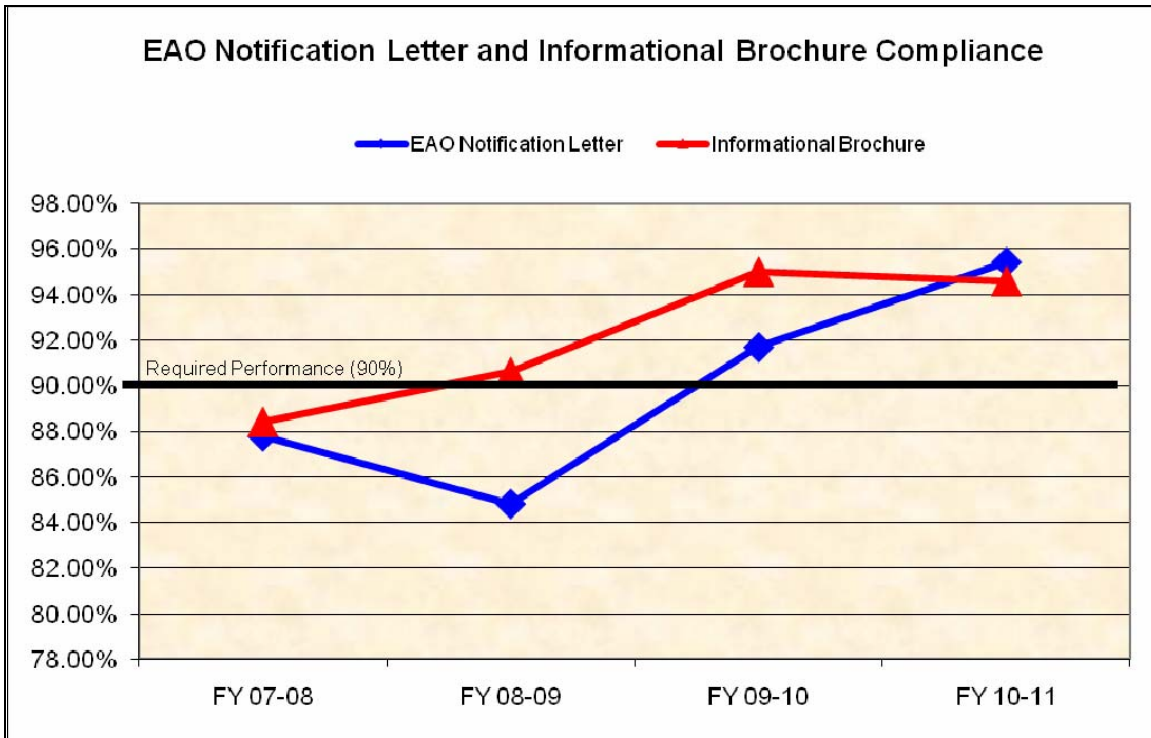


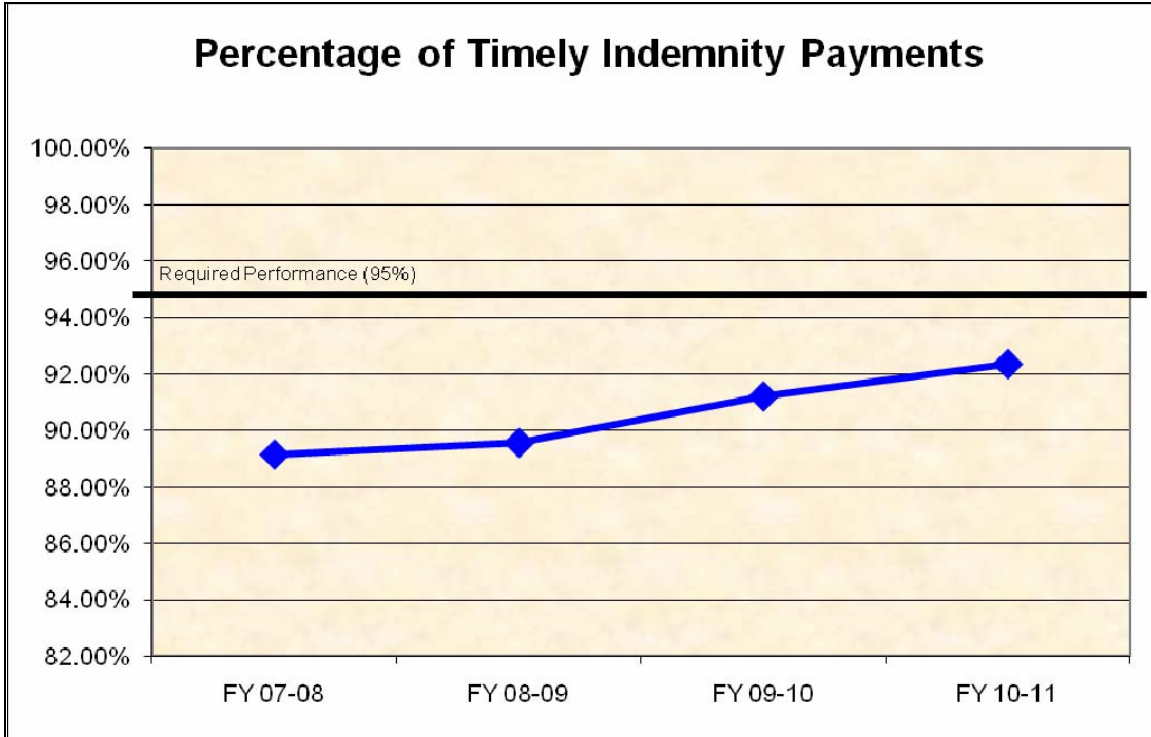
Medical Bill Compliance Identified on Audit:

For the current fiscal year, (as of April 1st), the Audit Section reviewed 9,798 medical bills for compliance. Of the bills reviewed, 9,774 were filed with the Division. This is illustrated in the nearly 100% compliance percentage plotted in the chart. Of the 9,774 bills filed with the Division, 9,296 had properly reported received dates while 8,565 bills were reported with accurate paid (or disposition) dates. These data points are reflected in the 95.10% and 87.63% compliance rates, respectively. This data also illustrates an increase in compliance from Fiscal Year 2007-2008 to present.



EAO Notification Letter and Informational Brochure Compliance Identified on Audit:

As of April 1, 2011 (FY 10-11), the Audit Section reviewed 4,722 EAO Notification Letters and Informational Brochures for compliance. Of those reviewed, 220 Letters and 209 Brochures were identified as untimely. This results in a compliance percentage of over 95% for each document. A compliance of below 90% is considered unacceptable performance and a pattern and practice violation is issued. This data illustrates an increase in compliance from Fiscal Year 2007-2008 to date.



Percentage of Timely Indemnity Payments Identified on Audit:

As of April 1, 2011 (FY 10-11), the Audit Section reviewed 22,679 indemnity payments. Of those payments, 1,770 were untimely, resulting in a timely performance percentage of 92.19%. This is below the statutory guidelines set forth in Section 440.20(8)(b) F.S.; however, the data illustrates a steady compliance rate increase from FY 07-08 to present.