

The logo for "Financial Frontlines" is a dark blue, rounded rectangular shape with a white border. The words "FINANCIAL" and "FRONTLINES" are written in white, bold, sans-serif capital letters, stacked vertically. The logo is positioned on the right side of the top image, which features a background of blue beaded chains on a light wood-grain surface.

# FINANCIAL FRONTLINES

## Identity Theft for Military Servicemembers

### DETER

- **Skimming:** Unlawful interception of credit card data either through electronic, mechanical or human means.
- **Phishing:** Internet fraudsters send spam or pop-up messages to gain personal and financial information.
- **Smishing:** Text messaging in an attempt to gain personal and financial information.
- **Spam:** Unsolicited amounts of commercial emails.

### DETECT

- Routinely monitor your financial accounts and billing statements by looking for charges that you did not make.
- Review financial and medical statements for errors.
- Investigate any suspicious activity immediately!
- Request a free credit report through [www.AnnualCreditReport.com](http://www.AnnualCreditReport.com).

### DEFEND

- Put an "active duty alert" on your credit report while you're deployed.
- Review your credit report annually.
- Do not give out your Social security number, Military I.D., or other personal information unless you are 100% sure of the creditability of the person or business.
- Notify the post office not to accept any address changes without your personal Postal Service password.
- Periodically request an "account history" from the Social Security Administration.

### Protect your information online

- Update virus protection and firewall software.
- Do not open files sent to you by strangers.
- Look for indicators that a website is secure (https: in web address).
- When disposing of an old computer, use a wipe utility program to overwrite the hard drive.

### Fight Back

Report any problem as soon as possible. Request a fraud alert or security freeze on our credit report and close the fraudulent account.

For more information or to file a complaint, call the Florida Department of Law Enforcement at (850) 410-7000, the Florida Attorney General at 1-866-966-7226, or the Federal Trade Commission at 1-877-438-4338.

