

Table 4

Outcomes of the Fifteen Most Frequent RFA Issues* by Year of Submission (1994-2000)**

Type of Issue	1994**			1995			1996			1997		
	Resolved	Not Resolved	Total	Resolved	Not Resolved	Total	Resolved	Not Resolved	Total	Resolved	Not Resolved	Total
Notice of Injury	220 88.7%	28 11.3%	248	1,288 84.2%	242 15.8%	1,530	1,347 80.7%	323 19.3%	1,670	1,319 81.7%	295 18.3%	1,614
Independent Medical Examiner	20 20.8%	76 79.2%	96	403 40.2%	599 59.8%	1,002	1,391 33.6%	2,745 66.4%	4,136	2,269 31.1%	5,019 68.9%	7,288
Additional Benefits	256 28.0%	657 72.0%	913	2,163 28.6%	5,398 71.4%	7,561	3,299 30.2%	7,642 69.8%	10,941	4,034 21.8%	14,466 78.2%	18,500
Medical Auth. & Treatment	3,761 34.7%	7,069 65.3%	10,830	21,114 31.1%	46,734 68.9%	67,848	21,431 26.6%	58,989 73.4%	80,420	17,593 17.2%	84,622 82.8%	102,215
Payment of Medical Bills	1,396 29.9%	3,280 70.1%	4,676	5,639 22.4%	19,567 77.6%	25,206	5,898 24.3%	18,392 75.7%	24,290	3,781 15.7%	20,332 84.3%	24,113
Wage Loss (Pre-1994)	236 12.7%	1,620 87.3%	1,856	772 11.5%	5,962 88.5%	6,734	357 11.8%	2,666 88.2%	3,023	110 5.1%	2,028 94.9%	2,138
AWW & Comp Rate	521 28.8%	1,286 71.2%	1,807	2,445 25.5%	7,136 74.5%	9,581	2,480 21.8%	8,887 78.2%	11,367	1,543 10.1%	13,675 89.9%	15,218
Attendant Care	86 19.1%	364 80.9%	450	376 13.6%	2,386 86.4%	2,762	460 14.5%	2,705 85.5%	3,165	385 9.9%	3,519 90.1%	3,904
Impairment Benefits	31 34.1%	60 65.9%	91	282 21.6%	1,024 78.4%	1,306	495 16.0%	2,594 84.0%	3,089	419 7.8%	4,973 92.2%	5,392
Permanent Impairment/MMI***	46 15.6%	249 84.4%	295	199 13.8%	1,240 86.2%	1,439	146 13.4%	941 86.6%	1,087	102 7.1%	1,325 92.9%	1,427
Temporary Total Disability	715 21.4%	2,626 78.6%	3,341	3,241 17.2%	15,578 82.8%	18,819	2,789 12.3%	19,808 87.7%	22,597	1,569 5.2%	28,627 94.8%	30,196
Compensability	212 19.4%	879 80.6%	1,091	673 11.5%	5,197 88.5%	5,870	667 9.7%	6,240 90.3%	6,907	562 6.2%	8,495 93.8%	9,057
Permanent Total Disability	102 7.9%	1,184 92.1%	1,286	588 7.9%	6,888 92.1%	7,476	632 7.7%	7,573 92.3%	8,205	462 4.8%	9,194 95.2%	9,656
Temporary Partial Disability	579 19.4%	2,408 80.6%	2,987	2,237 15.3%	12,417 84.7%	14,654	1,588 11.7%	11,966 88.3%	13,554	1,095 4.0%	26,010 96.0%	27,105
Supplemental Benefits	8 3.3%	236 96.7%	244	53 5.9%	849 94.1%	902	68 9.7%	635 90.3%	703	82 4.0%	1,950 96.0%	2,032
All Other Issues	207 16.6%	1,042 83.4%	1,249	1,255 21.8%	4,511 78.2%	5,766	988 21.3%	3,645 78.7%	4,633	888 17.1%	4,307 82.9%	5,195
Total	8,396 26.7%	23,064 73.3%	31,460	42,728 23.9%	135,728 76.1%	178,456	44,036 22.0%	155,751 78.0%	199,787	36,213 13.7%	228,837 86.3%	265,050

Type of Issue	1998			1999			2000			1994 - 2000		
	Resolved	Not Resolved	Total	Resolved	Not Resolved	Total	Resolved	Not Resolved	Total	Resolved	Not Resolved	Total
Notice of Injury	1,200 83.4%	239 16.6%	1,439	926 78.8%	249 21.2%	1,175	430 71.0%	176 29.0%	606	6,730 81.3%	1,552 18.7%	8,282
Independent Medical Examiner	1,877 23.5%	6,100 76.5%	7,977	1,365 16.1%	7,118 83.9%	8,483	654 7.9%	7,582 92.1%	8,236	7,979 21.4%	29,239 78.6%	37,218
Additional Benefits	4,159 17.4%	19,794 82.6%	23,953	3,021 12.2%	21,775 87.8%	24,796	1,281 5.3%	22,898 94.7%	24,179	18,213 16.4%	92,630 83.6%	110,843
Medical Auth. & Treatment	14,469 12.1%	105,067 87.9%	119,536	10,754 8.7%	113,015 91.3%	123,769	5,282 4.5%	112,554 95.5%	117,836	94,404 15.2%	528,050 84.8%	622,454
Payment of Medical Bills	3,095 11.7%	23,435 88.3%	26,530	1,882 7.1%	24,623 92.9%	26,505	956 3.9%	23,827 96.1%	24,783	22,647 14.5%	133,456 85.5%	156,103
Wage Loss (Pre-1994)	38 2.9%	1,275 97.1%	1,313	19 2.5%	755 97.5%	774	5 1.2%	407 98.8%	412	1,537 9.5%	14,713 90.5%	16,250
AWW & Comp Rate	1,066 5.4%	18,640 94.6%	19,706	568 2.6%	21,003 97.4%	21,571	334 1.5%	21,543 98.5%	21,877	8,957 8.9%	92,170 91.1%	101,127
Attendant Care	254 5.6%	4,299 94.4%	4,553	199 4.1%	4,707 95.9%	4,906	102 2.6%	3,835 97.4%	3,937	1,862 7.9%	21,815 92.1%	23,677
Impairment Benefits	369 5.0%	7,014 95.0%	7,383	288 3.3%	8,423 96.7%	8,711	122 1.8%	6,606 98.2%	6,728	2,006 6.1%	30,694 93.9%	32,700
Permanent Impairment/MMI***	62 3.9%	1,516 96.1%	1,578	30 1.6%	1,894 98.4%	1,924	12 0.5%	2,285 99.5%	2,297	597 5.9%	9,450 94.1%	10,047
Temporary Total Disability	1,134 3.1%	35,322 96.9%	36,456	731 2.0%	36,745 98.0%	37,476	453 1.2%	37,564 98.8%	38,017	10,632 5.7%	176,270 94.3%	186,902
Compensability	485 4.4%	10,416 95.6%	10,901	346 2.9%	11,429 97.1%	11,775	244 2.2%	10,656 97.8%	10,900	3,189 5.6%	53,312 94.4%	56,501
Permanent Total Disability	350 3.3%	10,203 96.7%	10,553	284 2.7%	10,096 97.3%	10,380	129 1.5%	8,455 98.5%	8,584	2,547 4.5%	53,593 95.5%	56,140
Temporary Partial Disability	894 2.5%	34,535 97.5%	35,429	556 1.5%	35,713 98.5%	36,269	305 0.8%	36,154 99.2%	36,459	7,254 4.4%	159,203 95.6%	166,457
Supplemental Benefits	100 3.0%	3,179 97.0%	3,279	96 2.7%	3,524 97.3%	3,620	26 1.0%	2,564 99.0%	2,590	433 3.2%	12,937 96.8%	13,370
All Other Issues	715 12.8%	4,854 87.2%	5,569	815 10.6%	6,866 89.4%	7,681	392 5.8%	6,333 94.2%	6,725	5,260 14.3%	31,558 85.7%	36,818
Total	30,267 9.6%	285,888 90.4%	316,155	21,880 6.6%	307,935 93.4%	329,815	10,727 3.4%	303,439 96.6%	314,166	194,247 11.9%	1,440,642 88.1%	1,634,889

*Excluding attorney fees and penalties and interest, over which EAO generally has no jurisdiction

**Includes 4th quarter only.

***Maximum medical improvement

Source: Division of Workers' Compensation Integrated database as of April 30, 2001